

A NiSource Company

Account Number: 19238448 002 000 5 Statement Date: 03/24/2022

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Contact Us



Phone

Emergency Service 24/7

1-800-544-5606 For gas leaks or odors of gas

Customer Service 1-800-543-8911 7 a.m. - 7 p.m. Mon. - Fri.

For hearing-impaired relay call 711.



Make payments and access your account at ColumbiaGasVA.com



Mail Payments

Columbia Gas of Virginia PHILADELPHIA PA 19176-0319



Authorized Payment Locations

Find locations online at ColumbiaGasVA.com

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

- Leave the area immediately
- Leave windows and doors in their positions and avoid doing anything that could cause a spark.
- From a safe area, call 911 and Columbia Gas at 1-800-543-8911.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Account Profile

Customer Name: Ramesh Dhanapal Your Contact Information: 13700 Barksdale Dr

Herndon VA 20171-3494

Type of Customer: Residential Automatic Payment Paperless Billing

Account Number: 19238448 002 000 5

Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 03/17/2022 \$267.03 Payments Received by 03/17/2022 Thank you -\$267.03

Balance on 03/23/2022 Charges for Gas Service This Period

Current Charges Due by 04/18/2022

+\$160.29 \$160.29

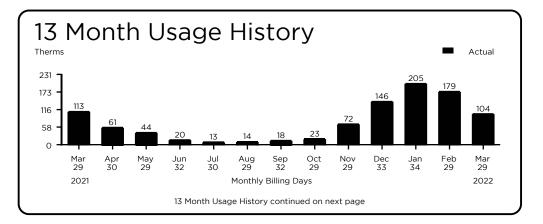
\$0.00

- An Automatic Payment of \$160.29 will be made on 04/18/2022 by your bank.
- For more information regarding these charges, see the Detail Charges section.

Foreign language interpreter service is available by phone. This service is available 24/7 to report emergencies.

Message Board

- Take the seasonal highs and lows out by dividing your yearly energy use into 12 equal monthly payments - for budgeting that's a whole lot easier. Enroll today at ColumbiaGasVA.com/Budget.
- Take control of your gas bill by choosing your natural gas supplier. It's your Choice. Go to ColumbiaGasVA.com and search Choice for more information.
- Save Energy and Money with WarmWise, our energy efficiency and conservation program. With WarmWise, qualifying Columbia Gas of Virginia residential customers can receive free energy-saving products and cash back rebates for updating to energy efficient equipment. Limited quantities are available. Don't miss this opportunity to save. Visit **WarmWiseVA.com** for more information.



Please fold on the perforation below, detach and return with your payment.

RAMESH DHANAPAI 13700 BARKSDALE DR HERNDON VA 20171-3494

PO Box 16581 Columbus, OH 43216-6581

Columbia Gas of Virginia

Web ColumbiaGasVA.com **Phone** 1-800-543-8911

Account Number: 19238448 002 000 5 Automatic Bill Payment on 04/18/2022: \$160.29

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RAMESH DHANAPAL 13700 BARKSDALE DR HERNDON VA 20171-3494

COLUMBIA GAS PO BOX 70319 PHILADELPHIA PA 19176-0319



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Helpful Definitions

Compensation Factors are applied to meter readings to determine the actual consumption based on standard temperature and pressure conditions.

Distribution Service Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and must be purchased from Columbia Gas.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Normalization Adjustments include adjustments to remove variations in usage from the calculation of the portion of your bill related to costs incurred by Columbia which do not vary with the actual volumes of natural gas used by consumers.

To learn more about normalization adjustments, go to **ColumbiaGasVA.com** or call **1-800-543-8911**.

Revenue Normalization Adjustment (RNA) is designed to provide for the more accurate recovery of these costs by adjusting your bill to remove variations from the usage that rates are based on. Your monthly bill for natural gas will continue to be based on your actual gas usage. The RNA provides Columbia the ability to recover the cost of providing safe and reliable service to you while promoting energy conservation programs that help you save money by using less energy.

The "Price to Compare" is the cost of natural gas per Therm (thm) that you pay to Columbia if you purchase natural gas from us. You will not see the "price to compare" on your bill because no line item on the sales service bill reflects all gas costs. Log on to

ColumbiaGasVA.com/choice for more information.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Weather Normalization Adjustment (WNA) is designed to provide a more accurate recovery of these costs in the billing months of December - April by removing the effects of weather from your bill for these items. Your monthly bill for natural gas will continue to be based on your actual usage.

13 Month Usage History continued

 Service Address:

 13700 Barksdale Dr
 Herndon VA 20171-3494

 Meter Readings - 29 Billing Days

 Actual Reading on 3/23 Actual Reading on 2/22 - 9746

 Gas Used (Ccf) 87
 87

 Compensation Factor X 1.1137
 1.1137

 Total Gas Used (Ccf) 97
 97

 Therm Multiplier X 1.0673
 1.0673

Meter Number:

Total Therms Used (thm)

98816063

Usage Comparison - Therms

 Month
 Therms
 Avg Temp
 Therms Per Day

 Mar 21
 113
 47.1°
 3.9

 Feb 22
 179
 38.4°
 6.2

 Mar 22
 104
 50.2°
 3.6

Your Average Monthly Usage = 75 thm. Your Total Annual Usage = 899 thm. Your next meter reading date is 04/22/2022.

Detail Charges	
Monthly Customer Charge Distribution Service 104 thm at \$0.52600 per thm Revenue Normalization Adjustment 104 thm at \$0.01940 per thm	\$16.00 \$54.70 \$2.01
Weather Normalization Adjustment 24 thm at \$0.51430 per thm All Applicable Riders Delivery	\$12.35 \$3.71 +\$88.77
Natural Gas Supply Service 104 thm at \$0.66190 per thm Actual Gas Cost Adjustment 104 thm at -\$0.03110 per thm	\$68.84 -\$3.23
Supply	+\$65.61
Natural Gas Consumption Tax Fairfax Cnty Utility Service Tax	\$1.91 \$4.00
Taxes & Fees	+\$5.91
Total Current Utility Charges	\$160.29
Price To Compare Natural Gas Supply Charges Columbia Gas of Virginia \$0.41	

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Change Contact Information

By providing Columbia Gas a telephone number, it enables us to call you about your utility service, future service appointments and other important information pertaining to your account and you're agreeing to receive autodialed and prerecorded voice calls. Please notify us if you wish to opt out or if you no longer use this number. Thank you in advance.

Address	
City	
State	Zip Code
Phone Number	
Add or Edit Email	

HeatShare Contribution

HeatShare, Columbia Gas of Virginia's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is administered by The Salvation Army and is supported through donations from Columbia Gas customers and matching contributions from Columbia Gas.

* Your donation is tax-deductible.	
Monthly Contribution	One-Time Contribution
\$10 \$5 \$1	
	\$
\$	



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Legal Information

Information about rate schedules is available upon request or at ColumbiaGasVA.com.

Bankruptcy Notices

Mail to Columbia Gas of Virginia, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
Mail to Columbia Gas of Virginia, P.O. Box 2318,
Columbus, OH 43216-2318 or contact us at
ColumbiaGasVA.com.

