

# WHAT IS SOFTWARE?

Software includes the computer programs, data structures, interfaces, system function calls, documentation, etc.

The product that software professionals **build** and then **support** over the long term.

# WHY IS IT IMPORTANT?

- ◉ More and more systems are software controlled ( transportation, medical, telecommunications, military, industrial, entertainment, etc.)

# WHAT ARE THE ESSENTIAL ATTRIBUTES OF GOOD SOFTWARE?

- ◉ Maintainability, dependability and security, efficiency and acceptability

# WHAT ARE THE TWO FUNDAMENTAL TYPES OF SOFTWARE PRODUCT?

- ◉ Generic products that are designed to meet the needs of many different customers.
- ◉ Customized products designed to meet the specific needs of a single customer.

# WHAT IS SOFTWARE ENGINEERING?

- ◉ An engineering discipline concerned with all aspects of software production from specification to system maintenance. It is concerned with theories, methods and tools for professional software development.

# SOFTWARE IS ENGINEERED!

- ◉ Software is developed or **engineered**, not manufactured in the traditional sense which has many different problems.
- ◉ Software **doesn't "wear out."** but it deteriorates (due to change).

# SOFTWARE IS ENGINEERED!

## Engineers

- ◉ Evaluate and select options at decision points
- ◉ Choose most appropriate in current context
- ◉ Perform Cost/benefit analysis
- ◉ Measure things (What things?)
- ◉ Calibrate and validate
- ◉ Use approximations
- ◉ Experience and empirical data
- ◉ Use tools to apply process systematically
- ◉ Reuse designs and design artifacts

# WHAT ARE THE FUNDAMENTAL ACTIVITIES IN SOFTWARE ENGINEERING?

- ◉ Software specification, software development, software validation and software evolution.



# WHAT SOFTWARE ENGINEERING FUNDAMENTALS APPLY TO ALL TYPES OF SOFTWARE SYSTEMS?

- a. Systems should be developed using a managed and understood development process.
- b. Dependability and performance are key system characteristics
- c. Understanding and managing the software specification and requirements are important.
- d. Effective use should be made of available resources.

# WHAT IS THE RELATIONSHIP BETWEEN COMPUTER SCIENCE AND SOFTWARE ENGINEERING?

- ◉ Computer science is concerned with theories and methods related to all aspects of computers including software systems; however,
- ◉ Software engineering is concerned with the practice of software production.

# WHAT ARE THE GENERAL ISSUES THAT AFFECT MANY DIFFERENT TYPES OF SOFTWARE?

- ◉ Heterogeneity, Software may have to execute on several different types of system.
- ◉ Business and social change, which drives requirements for software change.
- ◉ Security and trust, our software systems have to be secure against external and internal threats so that we can trust those systems.

# EXAMPLES OF DIFFERENT TYPES OF SOFTWARE

- ◉ Stand-alone products, interactive transaction-based systems, embedded control systems, batch processing systems, entertainment systems, systems for modeling and simulation, data collection systems, systems of systems.

# WHAT ARE THE KEY CHARACTERISTICS OF THE ENGINEERING OF WEB-BASED SOFTWARE ENGINEERING?

- Software reuse is the principal approach for constructing web-based systems, requirements for those systems cannot be completely specified in advance, User interfaces are constrained by the capabilities of web browsers.

# WHAT IS A SOFTWARE ENGINEERING CODE OF ETHICS? WHY IS IT IMPORTANT?

- ◉ A set of principles that set out, in a general way, standards of expected behavior for professional software engineers.

# HOW ABOUT COST?

- ◉ Development cost vs. maintenance cost
- ◉ Find list of 3 very costly software systems over the years?

# WHAT ARE THE ATTRIBUTES OF A SUCCESSFUL SOFTWARE ?

They say

- ⦿ the development should be within time and budget
- ⦿ Maintenance is easy
- ⦿ Well-documented
- ⦿ High usability by the customers
- ⦿ ... what else?

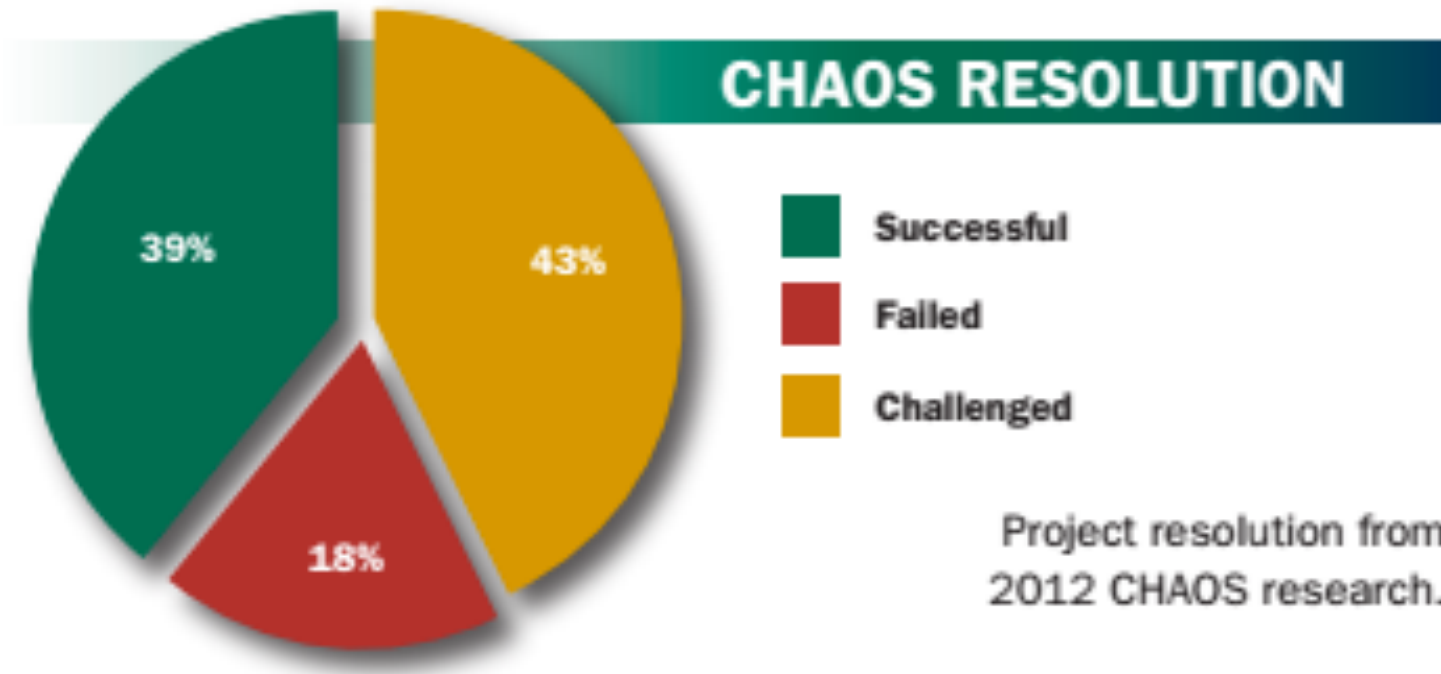


# SOFTWARE PROJECT FAILURE STATS STANDISH CHAOS REPORT 2009

- ◉ Only 32% of software projects are successful
- ◉ 24% are failures
- ◉ 44% are challenged
- ◉ Canceled projects cost \$55B annually

# PROJECT SUCCESS RATE

- 2012 THE CHAOS MANIFESTO:

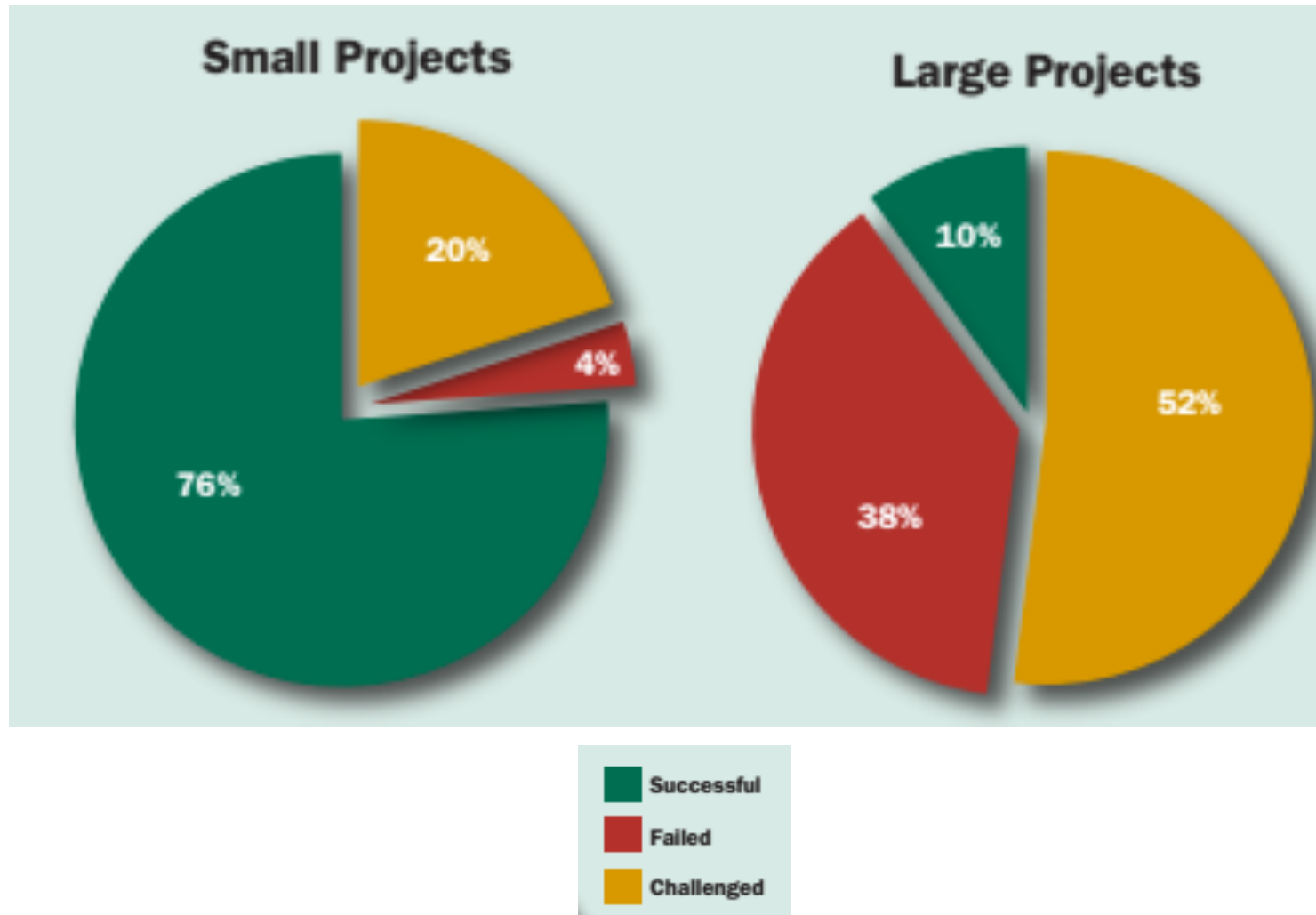


# PROJECT RESOLUTION RESULTS

From 2004-2012 Chaos Research

	2004	2006	2008	2010	2012
<b>Successful</b>	29%	35%	32%	37%	39%
<b>Failed</b>	18%	19%	24%	21%	18%
<b>Challenged</b>	53%	46%	44%	42%	43%

# CHAOS RESOLUTION BY LARGE AND SMALL PROJECTS



# RECOMMENDATIONS

- ◉ It is critical to break down large projects into a sequence of smaller ones,
- ◉ prioritized on direct business value, and install stable, full-time, cross-functional teams that execute these projects
- ◉ following a disciplined agile and optimization approach.

# RESULTS

- ◉ Organizations that have adopted this approach have seen major project improvement and their project investments have increased.
- ◉ Source: <http://www.versionone.com/assets/img/files/ChaosManifesto2013.pdf>