

## EDUCATION

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|-----------------------------|---------------------------------------|-----------|
| • University of Washington  | Full Stack Developer, Certificate     | 2018-2019 |
| • Edmonds Community College | Information Systems, Associate Degree | 2014-2017 |
| • University of Cairo       | Accounting, Bachelor's Degree         | 2001-2005 |

## PROJECTS

- Gopher – Road Trip Planner App
  - <https://ramezray.github.io/Road-Trip-Guid-App-Using-Google-API/>

## EXPERIENCE

- **QBSI-XEROX**                      **Service Technician**                      **2017 – Current**
  - Debugging errors or technical problems and determine proper solutions
  - Manage all on site installation, repair, maintenance and test tasks
  - Tie workflow to schedule
  - Produce timely and detailed service reports
  - Cooperate with technical team and share information across the organization
  - Comprehend customer requirements and make appropriate recommendations/briefings
  - Document processes
  - Follow all company's filed procedures and protocols
- **Plaid Pantry**                      **Store Manager**                      **2010 – 2017**
  - Timely and accurate processing and entering invoices.
  - Setup an inventory control system.
  - Complete and review daily store paperwork.
  - Training, give Anti-money laundering class and prevent crime and robbery class
  - Perform shift analysis.
  - Control of tangible and intangible assets.
  - Define employees' weekly schedule.
  - Accountable for adjusting weekly Payroll.

## CODING SKILLS

- JavaScript → Vanilla, jQuery
- HTML5
- CSS3 → Bootstrap
- MySQL
- JSON
- AJAX
- API
- Working on learning Python, Angular, and C#