

Absolute[®]Software

TRACK. MANAGE. SECURE.



Absolute[®]
COMPUTRACE

Absolute[®]
MANAGE

Absolute[®]
SECURE DRIVE

COMPUTRACE[®]
LOJACK
FOR LAPTOPS

Absolute[®]

MANAGE

Absolute Manage is our lifecycle management and mobile device solution that allows IT administrators to manage PC, Mac®, Android, Windows, and iOS devices from within a single console. Customers can remotely engage with their deployment and perform standard maintenance routines as well as take strategic and responsive measures based upon the requirements of each device. Product features include:



Application, License & Apps Management

Track by device. Collect data to intelligently manage installations and avoid over-install penalties. Locate, terminate, and remove unauthorized software and apps. Repackage software installations and deploy in native installer formats. For mobile devices: host, deploy, and distribute in-house apps.



Computer Imaging

Use automated processes to install a complete operating system and standard applications on Mac and PC devices. Deploy a disk image while a Mac computer is in use and automatically migrate user folders, network settings and Directory Access settings with no interruption to users.



Security, Change & Configuration Management

Monitor configuration policies and use the data collected to remotely monitor and control each device. Use Security Content Automation Protocol reports to manage corporate and government regulations. For mobile devices: set stronger passwords, clear a password, lock a device, and wipe it clean to factory settings.



Asset Inventory

Gather hundreds of hardware and software data points from managed devices. Display data with custom views, searches, and reports – and export this data into various file formats. Integrate asset information into third party applications such as Microsoft SCCM and Web Help Desk.



Automated Patch Management

Centrally manage and install patches – tracking and reporting on the patch status of all managed machines. Automatically add required updates and patches.



Power Management

Implement energy savings policies based on user behavior and work schedules. Determine resource savings and plan for greater efficiencies in the future. Reduce overall costs by leveraging government and tax rebates for energy management compliance.

Apps by Absolute

A variety of custom-built corporate apps are available for iOS and Android devices:



AbsoluteApps

Securely host, remotely deploy, and distribute in-house applications to end users. Provide users with a list of recommended Apps (Apple or Android) for easy selection. Optional configuration profiles can also be listed for on-demand installation.



AbsoluteFind

Track iOS and Android devices on an iPad. Includes access to select administrative and security functions from the iPad.



AbsoluteSafe

Distribute files without email. Designate access to media and files by policy and/or schedule (including time-limited access). Delete files from a device at your discretion and control sharing options (print, email, etc.).

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COMPUTRACE

Absolute Computrace by Absolute Software allows organizations to centrally track and secure their IT assets within a single cloud-based console – the Absolute Customer Center. They can easily identify computers and ultra-portable devices that have gone missing, enforce software policies, and maintain a fleet of optimally running devices. Most importantly, they can remotely invoke preemptive or reactive security measures to safeguard each device and the data it contains. Product features include:



Asset Administration

Collect incredibly accurate and comprehensive information from each device. Then create customized policies and alerts to be notified as soon as an unauthorized change is detected.



Data & Device Security

Remotely delete sensitive data on missing computers including an audit log of the deleted files to prove the data was removed from the device. Freeze a device with a custom message to the user. Access and retrieve files regardless of location. Create encrypted volumes to protect data.



Geotechnology

Track assets on an internet map using GPS or Wi-Fi technology including current and historical locations. Build predefined areas (geofences) to contain a device and receive an alert if it strays or if any other designated condition occurs. If a device is not where it should be, investigate and determine if further action is required.



Theft Recovery

At our customer's request, the Absolute Theft Recovery team will work closely with local police to recover a stolen device. We successfully recover thousands of computers each year.



Digital Forensics

The Absolute Theft Recovery team can forensically mine a stolen computer over the internet using key captures, registry and file scanning, geolocation, and other investigative techniques to determine who has the computer, what they're doing with it, and whether any data was accessed post-theft.



Service Guarantee

Our customers may be eligible to receive up to \$1,000 if we are unable to recover a device or perform the data delete service. Service guarantee amounts will vary depending upon the form factor.



"Computrace immediately gave us visibility into our laptop population. We can see where the laptop is, who is logging in and what software is installed. It also allows us to verify that the laptop's encryption is up to our standard – which is key for regulatory compliance. It has taken us from 30% IT asset auditing capability to well over 95% on computers that are outside our facilities."

Brad Myrvold
Allina Hospitals & Clinics

Absolute[®]

SECURE DRIVE

Today computer manufacturers are building self-encrypting drives (SEDs) into their devices, providing a standardized, hardware-based method of encryption that ships with the computer. SEDs use technology that encrypts the drive itself, rather than other components on the PC. This means the content of the SED is always encrypted, including the encryption keys. Absolute Secure Drive places control of this new technology into the hands of the organization. Product features include:



Asset Administration

Configure and set up each SED. Manage multiple authentication devices and mechanisms to unlock the hard disk at pre-boot with SSO options. Integrate easily with Active Directory/ADAM, and Novell eDirectory.



Data & Device Security

Configure and set up each SED using strong authentication with Windows login. Easily recover credentials due to system or user failure. Remote encryption key erase for cryptographic data wipe drive decommissioning at PC end-of-life.



LoJack[®] for Laptops by Absolute Software provides consumers with the power of our Computracer technology so they can remotely manage a computer regardless of its physical location. In the event of theft – Absolute can track, locate, and recover stolen computers while providing users with the ability to secure their device and the data it contains – protecting their privacy and safeguarding against identity theft. Product features include:



Data & Device Security

Protect privacy by remotely deleting information from a missing computer including files and applications, personal photos, internet bookmarks, browser cookies, financial information, and stored passwords. Limit access and communicate with the person using the computer by remotely freezing the computer and displaying a custom message.



Theft Recovery

At our customer's request, the Absolute Theft Recovery Team will forensically mine a stolen computer over the internet using key captures, registry and file scanning, geolocation, and other investigative techniques to determine who has the computer and what they're doing with it. Then we will work closely with local police to recover it. We recover thousands of stolen computers every year.



Geotechnology

Use the latest GPS or Wi-Fi technology to track a computer on an internet map, including current and historical locations.



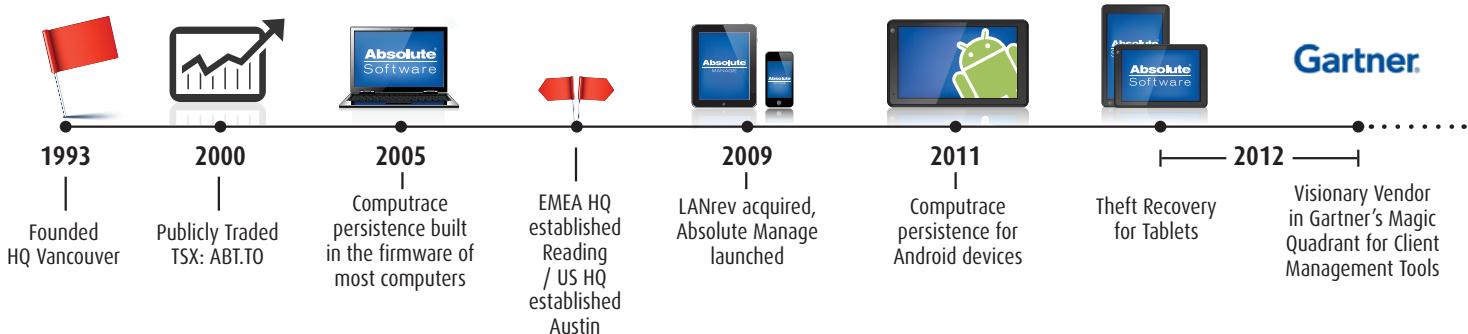
Service Guarantee

Our customers may be eligible to receive up to \$1,000 if the Absolute Theft Recovery Team is unable to recover a computer or perform the data delete service.

COMPANY OVERVIEW

Absolute Software is the global leader in firmware-embedded persistent endpoint security and management solutions.

We provide organizations with comprehensive visibility and control over all of their endpoints – regardless of user or location. Our customers are able to optimize productivity, reduce operating costs, prove compliance, and remotely secure all of their devices and the corporate data they contain. For individuals, we provide peace-of-mind by physically recovering stolen computers and remotely deleting sensitive files from them.



Absolute was founded in 1993 on the idea that individuals and businesses should be able to manage, track, and secure their mobile computers regardless of the physical location of the device.

Today, our solutions secure and manage millions of computers, tablets, and other devices. Our customers range from individuals to the largest public and private sector organizations.

Absolute is a Microsoft® Gold Certified Partner, and our extensive Absolute partner ecosystem includes leading computer manufacturers from around the world, a network of in-region distribution partners, and strategic alliances with technology forerunners such as Intel® Corporation, Qualcomm®, Verizon and others. In 2012, Absolute was positioned as a Visionary in Gartner's Client Management Tools Magic Quadrant.

Headquartered in Vancouver, Canada, our regional headquarters are located in Austin, USA, Reading, England, and Tokyo, Japan. For additional company information, please visit www.absolute.com.



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TECHNOLOGY

Computrace Technology – Endpoint Security

Through our partnership with computer manufacturers, the Computrace® persistence module is embedded into the firmware of computers and tablet devices at the factory. Once the Computrace Agent is installed and activated our customers enjoy a level of persistence that is virtually tamper-proof, providing them with a trusted lifeline to each device in their deployment.

This is possible because the persistence module is built to detect when the Computrace Agent has been removed. If the Agent is missing, the persistence module will ensure it automatically reinstalls, even if the firmware is flashed, the device is re-imaged, the hard drive is replaced, or if a tablet is wiped clean to factory settings.

Once activated, the Agent maintains daily contact with the Absolute Monitoring Center, providing detailed data from each device. By logging into the cloud-based Absolute Customer Center, IT administrators can monitor and manage their devices (on or off the network), knowing where they are, who's using them, and what types of software and other applications reside on them. And they can take proactive or immediate security measures for any device that might be at risk.

Computrace persistence technology is also available for Absolute Manage. If a client agent is removed accidentally (or on purpose) it will be automatically reinstalled, providing our customers with the only persistent lifecycle management solution available today.



Customer view of IT assets within Absolute Customer Center, with geofencing enabled.

Absolute Manage Technology – Endpoint Management

Absolute Manage by Absolute Software is our lifecycle management solution that allows IT administrators to manage PC, Mac, Android, Windows, and iOS devices from within a single console. Absolute Manage includes an administrator console and individual agents that are installed on each device.



IT administrators can manage devices from a Mac or a PC

Absolute Manage technology delivers authentic cross-platform capabilities. There is no need to invest in additional infrastructure. Instead, existing Mac or Windows servers and hardware components can be leveraged to manage either platform (or both). These cross-platform capabilities extend to IT administrators who can manage all devices from a Mac or a PC.

Agent calls occur throughout the day and provide hundreds of important and current data points from each device. IT administrators use this data to determine what actions are necessary. Then they implement the actions from within the administrator console. Actions can include locating, terminating, removing, or installing applications, licenses, apps, patches, computer images and other management tools such as power management and asset inventory.

Although mobile devices are easily managed and secured within the same console as PC and Mac computers, the features and functionality are custom-built to support the unique needs of these form factors. Apps by Absolute include a variety of custom-built corporate apps that provide IT administrators with innovative security and management capabilities.

For more information or to view our product demos visit the Products section of www.absolute.com.