

By Rami Tailakh

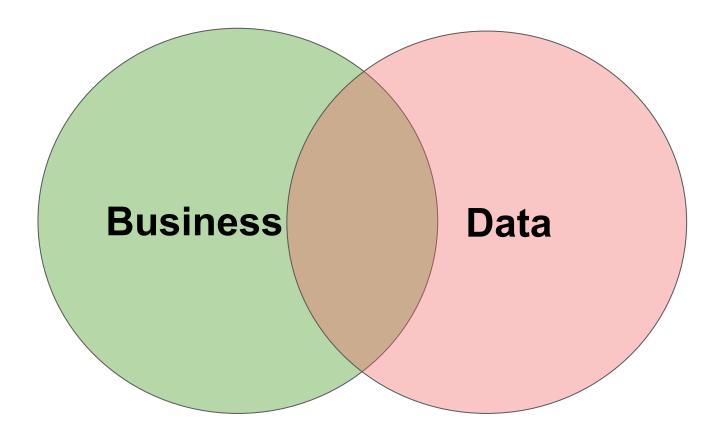
Senior Software Engineer and Data Science Practitioner

MSc in Applied Computing and Information Technology



- For the past two decades, it has been focused on building systems and applications
- With these software systems and applications in addition to the emergence of new technologies, there has been an exponential increase in data.
- This has introduced an opportunity to analyze and derive invaluable insights from data.
- Data is stored representing information about customers, their use of services, servers provide services, employees who help interact the customers, for instance, with business and so on.







What can data offer?

- Improve the provided services and operations
- Provide new services and features
- Provide insights
- Offer better decision making
- Open markets
- And most importantly, increase revenue



What is Data Science?

- Data Science is about extraction, preparation, analysis, visualization, and maintenance of information.
- Data Science is a cross-disciplinary field that requires the intersection of different skills:
 - Domain knowledge and experience
 - Data Engineering
 - Data Visualization and Analysis
 - Machine Learning Engineering
- Recently, data science is a field showing immense growth with obvious awareness about its significance

NTC

What can Data Science do?

- Explore data and discover patterns
- Understand data relations
- Give descriptive analysis
- Give insights
- Analyze performance in the market
- Build Predictive Systems



What can Data Science do for the **Telcom** industry?

- Marketing Campaigns: what, how, when and where
- **Customer Care:** issues resolved as quickly as possible
- Customer Churn Prevention: immediate addressing of the satisfaction-related issues
- Customer Sentiment Analysis: Assessment of the customer positive/negative reaction to the provided services, thereby, resolve issue and improve services



What can Data Science do for the **Telcom** industry?

- Recommendation Systems: suitable services, programs, mobile devices etc.
- **Network Management, Security and Optimization:** detect or predict failure/misuse/attack

AND MANY MORE



Data Analysis using Python

- Data Analysis, as mentioned, is one of the important phases towards
 Data Science
- Data Analysis can do:
 - Explore data
 - prepare data for analysis,
 - perform statistical analysis
 - Meaningfully visualize data
 - Detect Missing values
 - Detect Outliers
 - Predict future trends



Data Analysis using Python

- Why Python for Data Analysis?
 - Top-5-ranked Language
 - Increasingly large community
 - Offers Pandas that provides powerful data structure
 - Offers powerful packages for data visualization
 - Also offers powerful packages for statistics and other mathematical formulations



Building Predictive Systems using Python

- By **predictive modeling**, data is utilized in order forecast outcomes and how likely will influence in the future
- Python is also very powerful for such a purpose by providing many many machine learning and deep learning packages such as but not limited to:
 - Scikit-learn
 - Tensorflow
 - Keras
 - PyTorch



Thank you