

Taghreed H. Hamzeh

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Network & Telecom Engineer | University Instructor | MBA www.linkedin.com/in/taghreed-hamzeh-29b128137

Profile

Network and Telecom Engineer with over 6 years of experience in enterprise infrastructure, unified communications, and academic instruction. Proven expertise in Cisco Unified Communications, network design, IP telephony, and data systems. Dedicated university instructor with a passion for mentoring and bridging IT with strategic goals.

Professional Experience

BBAC Bank - Network and Telecom Administrator

Beirut, Lebanon | February 2019 – CURRENT

- Manage Cisco-based voice and data networks, including CUCM and UCCX
- Monitor network performance using PRTG and resolve service disruptions
- Configure and maintain LAN switches, VLANs, and IP Telephony systems
- Collaborate with IT teams to support network projects and documentation

Dorsch Impact GmbH – Data Management Specialist

Hybrid | SEPTEMBER 2024- CURRENT

- Conducted data cleaning, analysis, and visualization for development projects
- Supported field teams with dashboards, collection tools, and structured reporting

Lebanese University, Faculty Of Technology - University Instructor

Abey, Mount Lebanon | MARCH 2023 – CURRENT

- Teach hands-on courses in networking, Linux, and programming fundamentals
- Lead lab sessions and student mentorship for graduation projects

MUC UNIVERSITY – University Lecturer

Mount Lebanon, Lebanon | OCTOBER 2023 – JULY 2024

- Lectured in computer engineering and IT fundamentals
- Delivered coursework integrated with real-world case studies

Key Skills

- Network Design & Implementation
- Cisco Unified Communications (CUCM, UCCX, Jabber, Nimas recording system)
- IP Telephony and troubleshooting
- PRTG monitoring & Alerting
- Riverbed WAN Optimization
- Data Analysis & Visualization (SPSS, Excel, KoboToolbox)
- LAN/WAN/VLAN Management
- Linux Systems
- Fortigate Firewalls
- Academic Teaching & Mentorship

Education

MBA – General Business Administration

Lebanese International University | 2021 - 2023

MS in Communication & Computer Engineering (MCCE)

Lebanese International University | 2018-2021

BS in Communication & Computer Networks Engineering (CCNE)

Lebanese University (LU), Faculty Of Technology | 2014-2017

Publications

Hilal, A., Hamzeh, T. and Chantaf, S. "Copy-Move Forgery Detection using principal component analysis and discrete cosine transform", International Conference on Sensors, Networks, Smart and Emerging Technologies (SENSET), Lebanon, 2017.

DOI:10.1109/SENSET.2017.8125021

Languages

- Arabic - Native
- English – Proficient
- French - Basic