TCS iON | **Digital Learning Hub**
Learn, Share, Collaborate

TATA CONSULTANCY SERVICES

This is to certify that

Saurabh Jojare

has successfully completed

Warranty, Spares Management and Return Material Authorisation

online course offered by TCS iON

Start Date : **16 Jun 2020** | End Date: **16 Jun 2020**

Topics:

- After Market Service - Definition & Positioning
- Service Level Management - Process, Value, Activities & Objectives
- Returns & Warranty Management - Returns Definition, Reverse Logistics Cycle, Returns Management High Level Process, Warranty & Utility Definition, Warranty Management Process, Warranty & Claim Management System

CERTIFIED

Cert. ID.: **71311-8306867-1016**
Dated: **16 Jun 2020**

Head - Learning,
iON Digital Learning Hub