

Understand Applications of AI Based Chatbots



Dayo Bamikole

Cloud Sales Executive

@dayo_bamikole www.dayobam.com



Overview



- How AI Chatbots are used Today
- Industry Examples of AI Chatbots



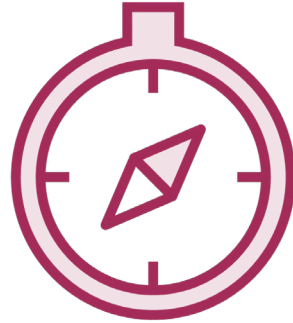
General Uses for AI Chatbots



General Uses of AI Chatbots



Customer Service



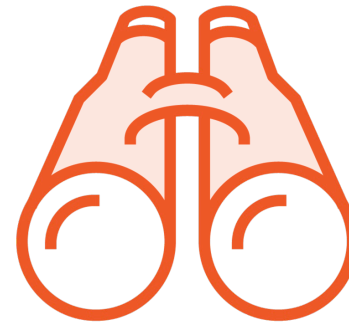
Human Resources



**Finance and
Accounting**



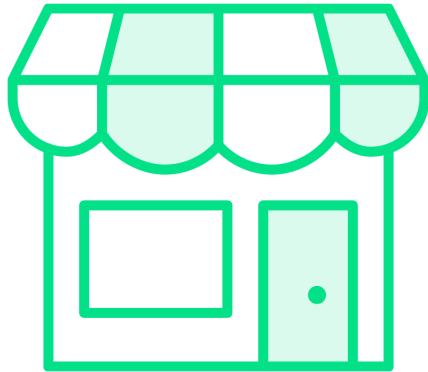
Marketing



Sales



Industry Use of AI Chatbots



E-commerce and Retail

- Recommend Products
- Offer Tailored Experiences
- Gather Customer Feedback



Financial Services

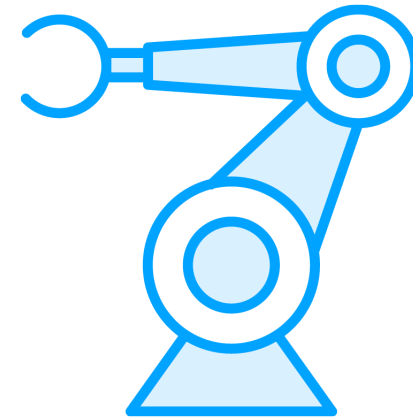
- Personalize Financial Advisory
- Automated Customer Support
- Improve Payment Processing

Industry Use of AI Chatbots



Insurance

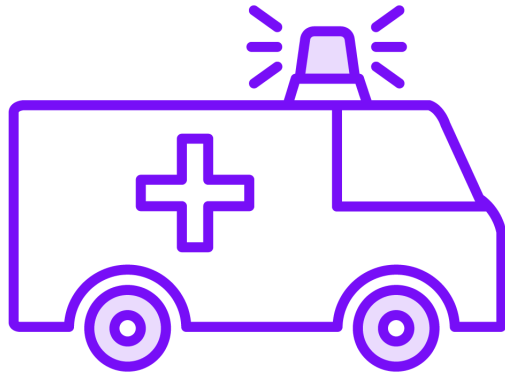
- Automate getting a Quote
- Automate Policy Purchase
- Claim Management
- Policy Renewals



Manufacturing

- Checking Supplies Status
- Handling Floor Queries
- Automate Delivery System
- Product Recommendations

Industry Use of AI Chatbots



Healthcare

- Assist in Scheduling Appointments
- Answer Insurance Questions
- Collects Feedback



Education

- Teacher's Assistant
- Student Support
- Virtual Personal Tutoring

Summary



- Industry Examples of AI Chatbots
- Customer Service Industry Chatbot



Up Next:

Understand Tools to Create an AI Based
Chatbots

