* Accident Happened on Wednesday 01/12/2021 around 17:30 when I Parked my Car in David Lloyds
* Someone called Ben left a Note for me to inform me that a lady hit my car and did not even bother to check to see what or who the hit!!
* I texted Ben and thanked him to make sure the number is correct and he was for real!
* I went to Hamilton Police Station to inform them about the Incident.
* PC …………… was very supportive and told me that the above person Broke the Law and it would have been treated a Hit and Run as she should have informed the Police within 24 hours.
* I mentioned that I don’t want to make any trouble for her as long as she cooperates it would be acceptable.
* The above PC mentioned he will try to find her details and contacted David Lloyds Shift Manager called David to get her Details and called me before going for his training course.
* I also informed David about the accident and asked him to fix the lighting in the Carpark as it was too dark and I witnessed an Acceded before mine one.
* As I lost hope in finding the Person who hit my car took my car to recommended Body Shop to fix it on 11/12/2021 and Paid £180 to fix the damage! I checked it Toyota Garage and they said they will charge £132 just to investigate the issue and will provide an estimate after.
* PC …….. called me the following week on Thursday 16/12/2021 around 15:31 and said that he was finally able to get Beverly’s Details and she will contact me to shortly.
* She called me around 15:40 and mentioned that he was listening to loud music and that is why she did not notice!!(Which can’t be true as the acceded just happened when she reversed to my car and I don’t think anyone listen to Loud music as soon as they sit in the car and not a very good excuse to hit someone else car and ran away! What if there was a human or Dog behind her!!!
* I asked her for her insurance details but She said she will call me on the same day (Thursday 16/12/2021) later in the evening but she never did!
* I texted her on Saturday 48 hours to find out if she can give me her insurance details or like to pay for it herself to save her from losing her non claim bonus and paying £300-£400.
* She replied after **nearly 2 hours** and asked to see an Invoice. I sent it to her with the Picture of the Damage and while it was getting fixed!
* She again never bothered to reply and I texted her after **nearly 48 hours** to see what happened? She never replied until the next day (Tuesday) and said that she gets paid on Xmas Eve and she can pay for it on that day!
* I offered her to pay in 3 instalments to help her and to reduce the financial pressure!
* She never replied **until Friday 3 days** later 24 Dec 2021! when I asked her if she needs my Bank details to send the payment and she said “Yes Please”. That was the last message!
* I asked her to just text me when she sent the payment to be able to check and let her know
* I asked her on Monday after not hearing anything from her for nearly 3 days!
* As usual she never did and still neither sent anything nor messaged to say what her plan is!?
* I know it is a festive season but worrying that she is just messing around and I am losing the window to make the claim using the insurance company!!