

Cristian Ramirez Martinez

ramirezcristian81@live.com | 541-499-4033 | Pleasant Hill, CA, 94523

[linkedin.com/in/ramirezcl](https://www.linkedin.com/in/ramirezcl) | github.com/ramirezcl

OBJECTIVE

Self-motivated support tech professional with recent solid experience imaging and deploying Windows 10 workstations at a large scale. Eager to support Insight Enterprise with its Windows 10 deployment project. Using the skills and experience I gained deploying workstations for Del Monte Foods Inc. I plan to take on this exciting opportunity.

EDUCATION

University of Oregon (<i>Eugene, OR</i>)	Sep 2017- Jun 2019
Master of Science in Computer and Information Science	3.86/4.0 GPA
Southern Oregon University , (<i>Ashland, OR</i>)	Sep 2012- Jun 2017
Bachelor of Science in Computer Science	3.84/4.0 GPA
Minor: Business Administration	
Certificate in Business Management Information Systems	

SKILLS

Platforms: Windows 7/10, Mac OS X, Android
Software: Service Now, Microsoft Office, RingCentral, Sophos
Programming: Java, MySQL, Javascript, C++, Python
Language: Fluent in Spanish

WORK EXPERIENCE

Workstation Support Tech	Jan 2020- Apr 2020
Del Monte Foods Inc., (<i>Walnut Creek, CA</i>). <ul style="list-style-type: none">❖ Executed three-month deployment project of 100 Windows workstations❖ Imaged, and verified imaging using a quality assurance checklist❖ Coded Excel macro to automate and streamline the deployment cycle record keeping and report generation❖ Guided users remotely and onsite, to configure, migrate files, and install software on the new workstation❖ During the COVID-19 outbreak upgraded 25 Win7 laptops to Win10 to be used as loaners	
Graduate Teaching Employee	Sep 2017- Jun 2019
Department of Computer and Information Science, University of Oregon (<i>Eugene, OR</i>) <ul style="list-style-type: none">❖ Instructed three weekly lab sections consisting of 20-30 students each.❖ Topics included web development, operating systems, and networks.	
Peer Tutor	Sep 2016- Jun 2017
Success at Southern/TRIO Student Support Services, Southern Oregon University (<i>Ashland, OR</i>) <ul style="list-style-type: none">❖ Tutored students in Computer Science and Mathematics.	
Periodical Student Librarian	Nov 2012- Jun 2015
Hannon Library, Southern Oregon University (<i>Ashland, OR</i>) <ul style="list-style-type: none">❖ Processed & organized journals, magazines, and newspapers.	

AWARDS & CERTIFICATIONS

❖ Outstanding Computer Science Student Award	Jun 2017
❖ Microsoft Office Specialist Certification- Microsoft Excel 2016	Jan 2017
❖ Outstanding Computer Science Student Award	Jun 2015