

## Your Statement

The Secretary THE COURTYARD MANAGEMENT COMPANY (ROCK LANE FARM)  
 9 The Courtyard  
 Rock LN Farm Liscombe Park  
 Soulbury  
 Leighton Buzzard, Bedfordshire  
 LU7 0GY



### Account Summary

Opening Balance	9,293.26
Payments In	1,000.00
Payments Out	497.00
Closing Balance	9,796.26

**14 March to 13 April 2025**

**International Bank Account Number**

GB96HBUK40281241559044

**Branch Identifier Code**

HBUKGB4138A

Account Name	Sortcode	Account Number	Sheet Number
THE COURTYARD MANAGEMENT COMPANY (ROCK LANE FARM)	40-28-12	41559044	273

### Your Charitable Bank Account details

Date	Payment type and details	Paid out	Paid in	Balance
13 Mar 25	<b>BALANCE BROUGHT FORWARD</b>			<b>9,293.26</b>
18 Mar 25	CR Earnshaw Alison			9,393.26
	5 THE COURTYARD		100.00	
01 Apr 25	CR SIMON TURNER			80.00
	TURNER			
	CR JEAN FRANCIS		100.00	
	No.2 Management			
	CR 3 COURTYARD MCHARG			
	WOODLAND IR		100.00	
	CR LQ 4 THE COURTYARD			
	QUERIPEL L			
	CR I MORRISON		100.00	
	COMM. FEES - 12			
	CR MR BARTON E SHAW			
	NO 7		100.00	
	CR Kevin Smith			
	management charge.		120.00	
02 Apr 25	CR ERIKA ALDRIDGE			10,093.26
	1 the c/yard		100.00	
03 Apr 25	CR FFC MEDICAL LIMITE			10,193.26
	9 The CourtyardCMC			
	DR TOTAL CHARGES		100.00	
	TO 12MAR2025			
10 Apr 25	DD EDF ENERGY	5.00	492.00	10,288.26
13 Apr 25	<b>BALANCE CARRIED FORWARD</b>			<b>9,796.26</b>



Contact tel 03457 60 60 60

see reverse for call times

Text phone 03457 125 563

used by deaf or speech impaired customers

[www.hsbc.co.uk](http://www.hsbc.co.uk)

**14 March to 13 April 2025**

## Your Statement

**Account Name**

THE COURTYARD MANAGEMENT COMPANY (ROCK LANE FARM)

**Sortcode****Account Number**

274

40-28-12

41559044

### Information about the Financial Services Compensation Scheme

Most deposits made by HSBC Business customers are eligible for protection under the Financial Services Compensation Scheme (FSCS). For further information about the compensation provided by the FSCS, refer to the FSCS website at [fscs.org.uk](http://fscs.org.uk), call into your nearest branch or call your telephone banking service. Further details can be found on the FSCS Information Sheet and Exclusions List which is available on our website ([hsbc.co.uk/fscs/](http://hsbc.co.uk/fscs/)).

<b>Credit Interest Rates</b>	<i>balance</i>	<i>AER variable</i>	<b>Debit Interest Rates</b>	<i>balance</i>	<i>EAR variable</i>
Credit interest is not applied			Debit interest		21.34%

## **Business Banking Customers**

### **Interest and Charges**

Your Business Banking Terms & Conditions cover how and when we apply interest and charges.

Details of our charges are available in our Business Price List or your individual price list if we've agreed one with you. Details of the debit interest we charge and credit interest we pay are available from our website – see Additional Information below. None of our business current accounts pays interest when in credit unless we individually agree a rate with you.

### **Overdrafts**

#### **Arranged overdraft:**

This is where we agree in advance to provide an overdraft limit on your account before you make any transactions that take your account overdrawn, or over your existing arranged overdraft limit. Interest rates are individually agreed and will apply until otherwise agreed or the overdraft is cancelled. Rates are linked to the Bank of England base rate but if the base rate falls below zero, we'll treat it as zero.

For details of our fees and charges, please refer to your Business Overdraft agreement.

#### **Unarranged overdraft:**

This is where you make a payment or we take an amount from your account and you don't have enough money in the account to cover it or it exceeds your existing arranged overdraft limit. When you don't have an arranged overdraft limit, we'll charge our Business Standard Debit Interest Rate on any debit balances. When you have an existing arranged overdraft and go over its limit, we'll charge interest at the rate we've agreed with up to your arranged overdraft limit and will charge our Business Standard Debit Interest Rate on any balance over your arranged overdraft limit.

For information on our debit interest rates, see Additional Information below.

### **Your debit card**

For debit card charges, please refer to the Business Price List. This details the standard charges for our business accounts, but doesn't apply if we've agreed different prices with you. For information about how foreign currency transactions are converted to sterling, please refer to the Business Banking Terms & Conditions.

### **Additional Information**

A copy of our Business Price List and the Business Banking Terms & Conditions can be found on our website at [business.hsbc.uk/legal](http://business.hsbc.uk/legal).

Information on our savings accounts interest rates and Business Standard Debit Interest Rate can be found on our website at [business.hsbc.uk/interest-rates](http://business.hsbc.uk/interest-rates).

This information is also available in our branches or by calling us on 03457 60 60 60 (+44 122 626 0878 if you're calling from outside the UK). Lines are normally open Monday to Friday, 8:00am to 8:00pm and Saturday, 8:00am to 2:00pm (subject to change over certain periods). If you need a Text Relay service, you can download the 'Relay UK' app and call our number from within it.

Details of the interest rates we pay and charges are also separately available through these channels.

To help us continuously improve our service and in the interests of security, we may monitor and/or record your conversation with us.

## **Business and Personal Banking Customers**

### **Lost and Stolen Cards**

If any of your cards are lost or stolen and you're a business account customer, please call 0800 032 7075. If you're a personal account customer, please call 0800 085 2401 or call 0800 085 2403 if you're a Private Banking client or Premier customer. If you're calling from outside the UK, please call us on +44 1442 422 929. Lines are open 24 hours.

### **Dispute Resolution**

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you're not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you don't take up your problem with us first, you won't be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

## **Accessibility**

Do you need this information in a different format?

Our online banking services can be used with your own personal assistive technology. You can access your information and contact us via live chat in a way that suits you. Find out more about our online banking at: [hsbc.co.uk/ways-to-bank/online-banking](http://hsbc.co.uk/ways-to-bank/online-banking).

We can send this information in large print, braille, or audio. You can speak to us by visiting one of our branches, or by giving us a call. We also work with third parties such as SignVideo who provide services such as Text Relay and British Sign Language (BSL) Video Relay. Please visit [hsbc.co.uk/accessibility](http://hsbc.co.uk/accessibility) to find out more. Business Banking customers can visit [business.hsbc.uk/accessibility](http://business.hsbc.uk/accessibility) or [business.hsbc.uk/contact-us](http://business.hsbc.uk/contact-us). Personal Banking customers can visit [hsbc.co.uk/accessibility](http://hsbc.co.uk/accessibility) or [hsbc.co.uk/contact](http://hsbc.co.uk/contact).

## **Personal Banking Customers**

### **Interest**

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable.

Overdraft interest is charged on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle. Before we deduct debit interest, we will give you at least 14 days' notice of the amount to be deducted.

### **Overdrafts**

#### **Arranged overdraft:**

Where we agree an overdraft limit in advance which lets you go overdrawn to spend up to that limit.

#### **Unarranged overdraft:**

When you make a payment that takes your account overdrawn if you don't have an arranged overdraft or takes your account over your arranged overdraft limit.

#### **Monthly cap on unarranged overdraft charges**

1. Each current account will set a monthly maximum charge for:
  - (a) going overdrawn when you have not arranged an overdraft; or
  - (b) going over/past your arranged overdraft limit (if you have one).
2. This cap covers any:
  - (a) interest and fees for going over/past your arranged overdraft limit;
  - (b) fees for each payment your bank allows despite lack of funds; and
  - (c) fees for each payment your bank refuses due to lack of funds.

The monthly cap on unarranged overdraft charges for HSBC Premier with retained Jade Benefits Bank Account, HSBC Premier Bank Account, HSBC Advance Bank Account, HSBC Bank Account and HSBC Graduate Bank Account is £20.

The monthly cap on unarranged overdraft charges for the HSBC Private Banking Account is £10,000.

The monthly cap on unarranged overdraft charges is not applicable to Basic Bank Account, Student Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

### **Your debit card**

For debit card charges and how foreign currency transactions are converted to sterling please refer to the Personal Banking Terms and Conditions and Charges.

For Private Banking Account clients, please refer to the Private Banking Banking Services Terms and Conditions.

### **Customer service**

You can chat with us 24/7 via Online Banking and the HSBC UK Mobile Banking App. Telephone Banking lines are open 8:00am to 8:00pm 365 days a year. Our 24-hour automated Telephone Banking, Online Banking and Mobile Banking are subject to maintenance periods. Calls may be monitored or recorded for quality purposes.