

Subject: RE: Asset Collection-CBE
Date: Friday, 25 September 2020 at 5:26:00 PM India Standard Time
From: Krishna, Rama (Cognizant)
To: K, Sriram (Contractor)
CC: V, Jaikumar (Contractor), M, Gowthamraj (Contractor)
Attachments: Image from iOS.jpg

Hi Team,

I have received the Mac book pro yesterday. One of the associate has helped me to log in to it using my CTS user credentials. Today after the restart, my CTS user is logged out and its asking password for the user account "AMBIN03589" which is also my ASSET ID. When I verified with my co-workers they have confirmed me that they were provided with the password for the ASSET ID user account to log in and they are all using the same user to login on daily basis.

Can you provide me with the password for the my user Account "AMBIN03589" .

The lock screen is only showing the Asset ID user and it's not giving any other option to switch users . Attaching the screenshot of lock screen of mac book pro. . Please help me resolve this issue to the earliest.

Thanks and Regards,

Rama Krishna yalla

From: K, Sriram (Contractor)
Sent: Wednesday, September 23, 2020 2:33 PM
To: Krishna, Rama (Cognizant) <Rama.Krishna@cognizant.com>
Cc: V, Jaikumar (Contractor) <Jaikumar.V@cognizant.com>; M, Gowthamraj (Contractor) <Gowthamraj.M2@cognizant.com>
Subject: Asset Collection-CBE

Dear Associate,

Based on your request number <<RAM0002609427>> raised in the One IT system, we are happy to inform that the Asset (MacBook Pro 16"(i7/16GB/512GB SSD)) is ready for allocation.

Please find below the Collection Center details, you can walk-in and collect the asset

Location : CBE COG Campus(CCC) SDB1&2 SEZ- FOOD COURT-3ed FLOOR-CONFERENCE HALL
Hours : 10am to 5pm (Mon-Fri) (2pm to 3pm being lunch break)
POC : Jaikumar(584154), Gowthamraj(827190)

You are required to follow all the guidelines published by HR team prior to visiting our facility. If you have an existing asset that needs to returned while you collect the new device.

Please note that ticket will get auto Rejected if collection of asset is not done in 5 business days

No Dispatch is available for standalone accessories.

Below are HR guidelines to be followed before visiting Office Campus

- Please bring your Cognizant ID card for entry
- “Aarogya-Setu” App installed in phone and will be checked
- During entry - 100% Screening & Temperature check
- Compulsory wearing of mask/ Face covering (with masks/ 3 layered masks) at workplace
- Self-Declaration (online / questions by screening personnel)
- Hand sanitization
- Must follow Social Distancing
- During Exit - 100% Temperature check
- Allowed Hours: **10 AM to 5 PM** on Weekdays only
- Entry to other areas of the building is **strictly prohibited**

Regards,
IT Asset Management Team