

RAMLAKHAN CHAUHAN

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CAREER HIGHLIGHTS

- Currently working as **Junior Engineer – Technical Support** at iEnergizer, Noida
 - Strong foundation in **Java, Python, DSA, and Full-Stack Development**
 - Developed and deployed **3+ personal and academic web applications**
 - Actively solving **DSA problems on HackerRank**
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CAREER OBJECTIVE

Aspiring **Software Development Engineer / Associate Software Engineer**, passionate about coding, building scalable systems, and solving problems. Combining customer-facing experience with strong technical knowledge to design efficient, reliable, and user-friendly software solutions.

PROFESSIONAL EXPERIENCE

iEnergizer IT Services Pvt. Ltd., Noida – *Junior Engineer – Technical Support*

Apr 2025 – Present

- Troubleshoot and resolve client-side application and database issues within SLA timelines.
 - Documented technical resolutions and participated in root-cause analysis for recurring incidents.
 - Communicated with cross-functional teams (QA, Dev, and Infra) for deployment validation and log analysis.
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PROJECTS

Employee Management System | Java, Spring Boot, MySQL

- Designed and deployed a RESTful system to manage employee data with authentication & CRUD APIs.
- Improved data efficiency by **25%** through database normalization and query optimization.

Student Result Portal | Python, Flask, SQLite

- Built a web portal for result generation and report management; automated grade calculation.
- Reduced manual work by **60%** and added admin dashboard for data control.

Portfolio Website | React, HTML, CSS

- Developed a responsive personal website showcasing coding projects and tech blogs.
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TECHNICAL SKILLS

- **Languages:** Java, Python, JavaScript
 - **Frameworks / Tools:** Spring Boot, React.js, Node.js, Express, Git, MySQL, MongoDB, Postman.
 - **Core Concepts:** DSA, OOP, REST APIs, SDLC, Agile Development, Troubleshooting
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CERTIFICATIONS & ACHIEVEMENTS

- **Infosys Springboard Certification** – Java Programming & DBMS Fundamental.
- Solved **20+ DSA problems** on LeetCode & GFG
- Organizer & Volunteer – Parampara Annual Fest at ITM (Conducted event ‘call of duty’)