

The best or nothing! (?)

What does it mean für your API product?

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We love interactive sessions

- Raise questions directly or use the chat
- Discussion is always welcome
- Your experience is always welcome

Really a great product or isn't it?



Image Source: <https://mercedes-benz.de>

16/06/2020

API - The best or nothing?

This product goes digital and provides a great UI



Image Source: <https://mercedes-benz.de>

16/06/2020

API - The best or nothing?

Is one UI enough for building digital UseCases?

No! ... A great digital product should provide APIs to make further digital experiences happen.



Image Sources: <https://developer.mercedes-benz.com>


Some digital experiences based on APIs



Predictive diagnostic
- Remote Diagnostic API

360° Vehicle View
- Vehicle Status API



Carsharing
- Vehicle Lock API
- Vehicle Engine API
- Insurance API **Allianz** 

Pay as you drive insurance
- Vehicle Odometer API
Allianz 

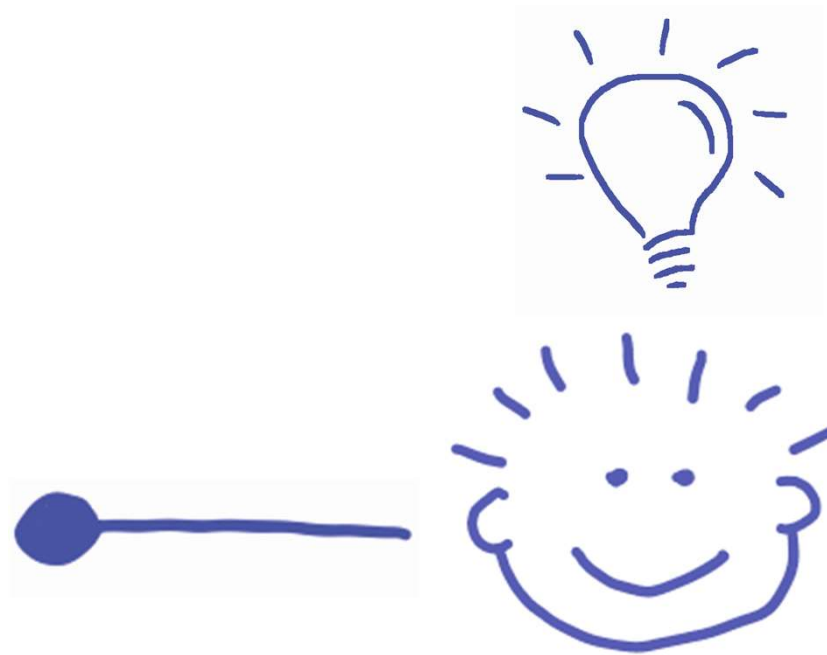


Delivery to trunk
- Vehicle Lock API

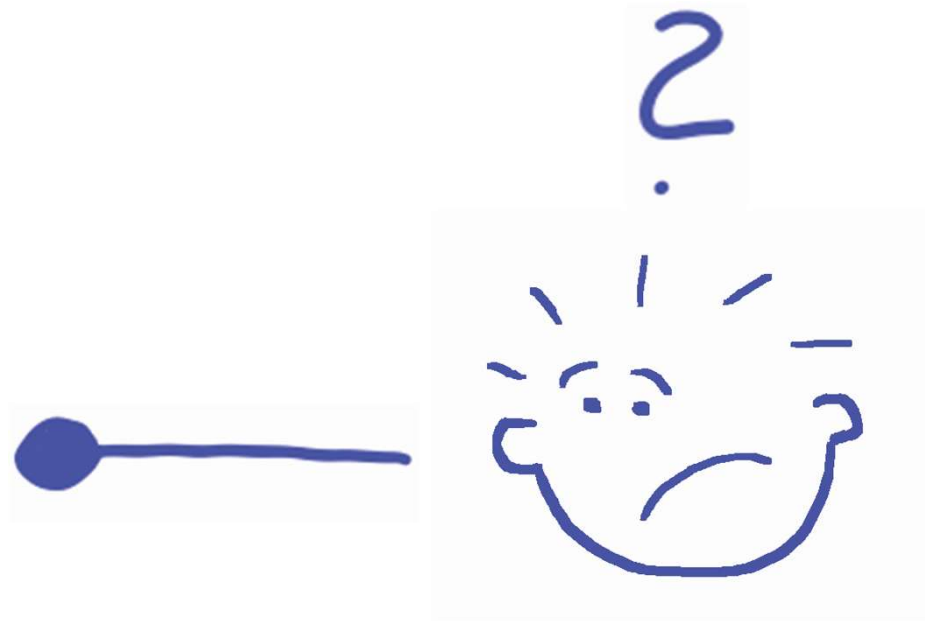


Image Sources Mercedes-Benz: <https://developer.mercedes-benz.com>
API Products: <https://developer.mercedes-benz.com>
Hint: Some APIs are not real, used for illustration purposed only

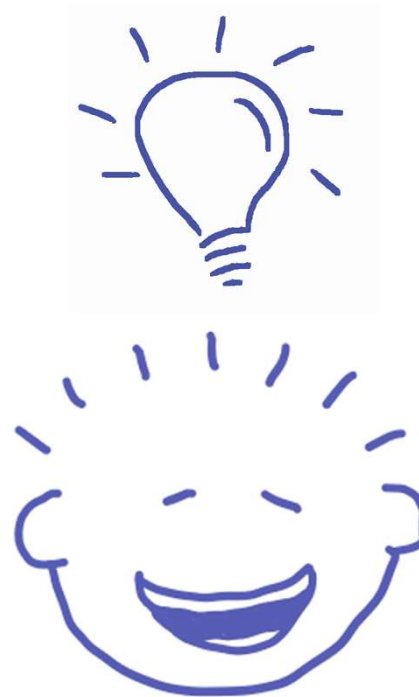
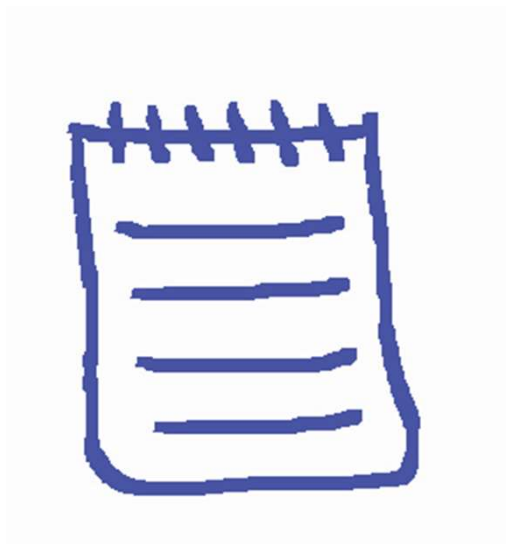
Hey – let's expose an API to others



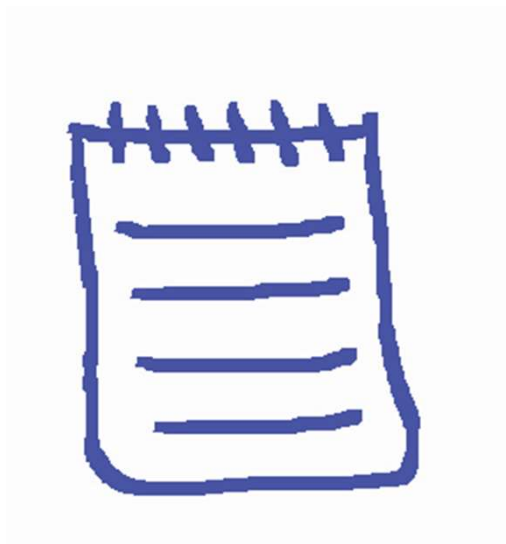
Nobody out there who uses it?

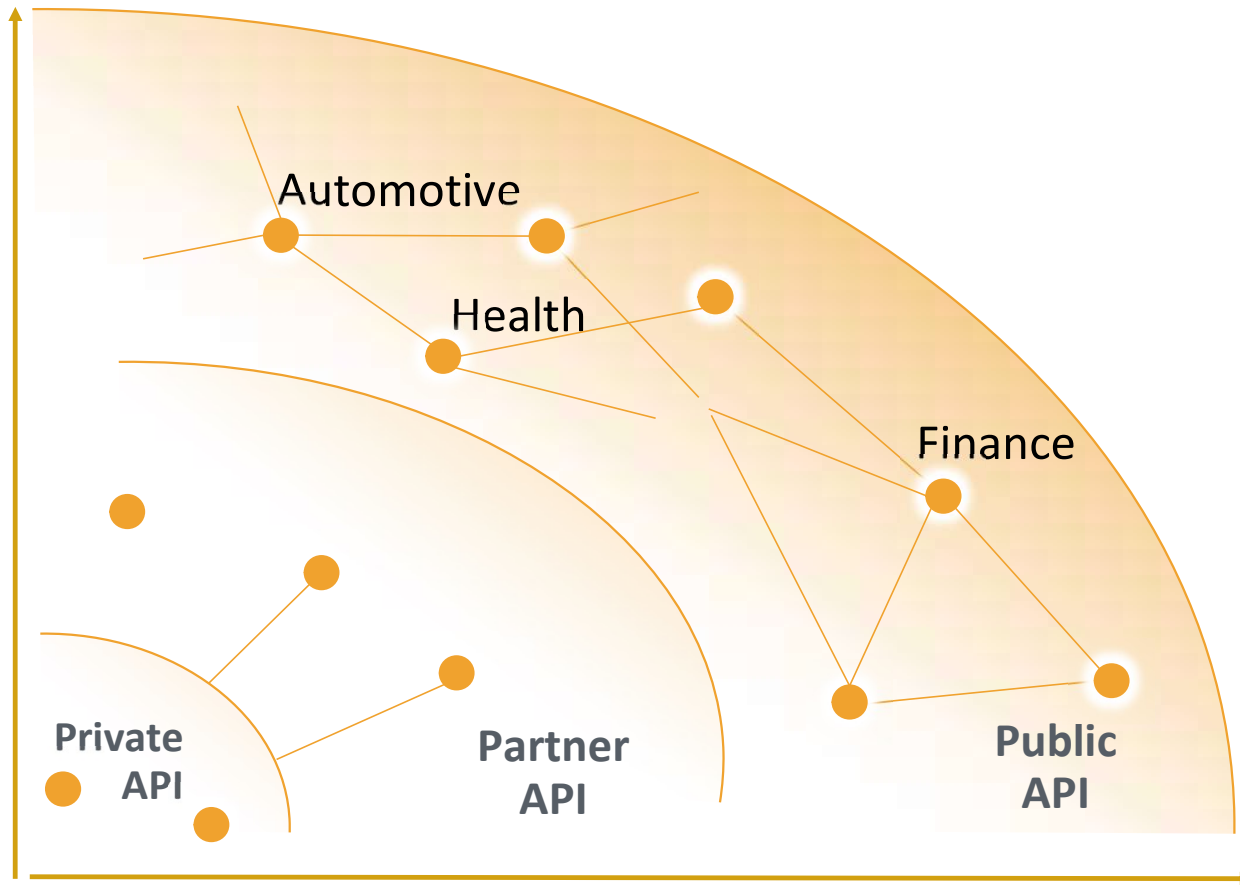


Might be a good idea to document it!

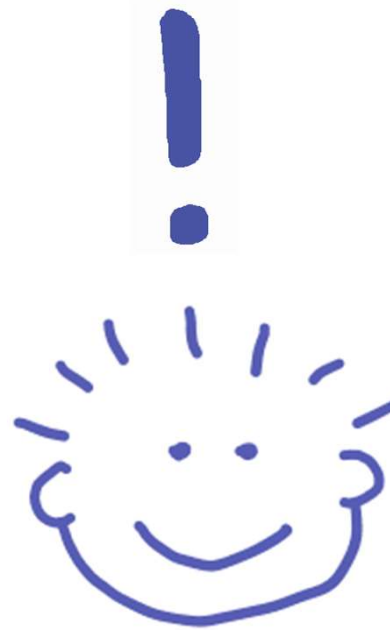
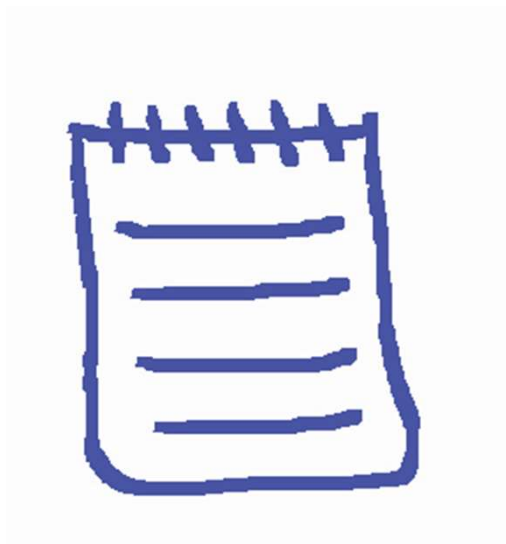


But where? And in / for which ecosystem?





No matter what type of API - document it!

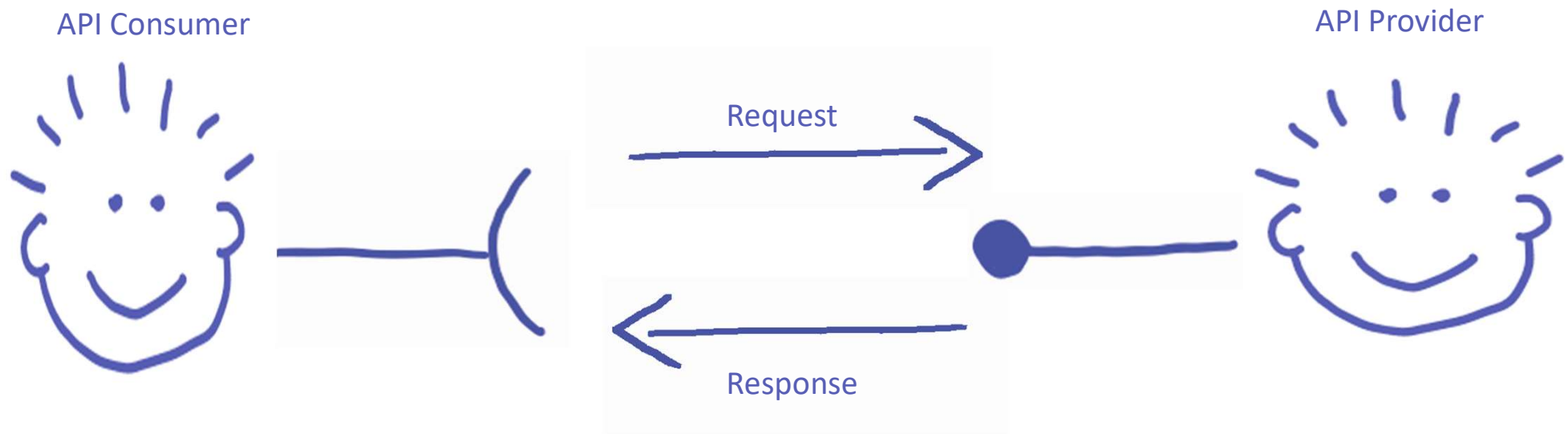


API Integration scenarios ??



How to make your digital function or data accessible?

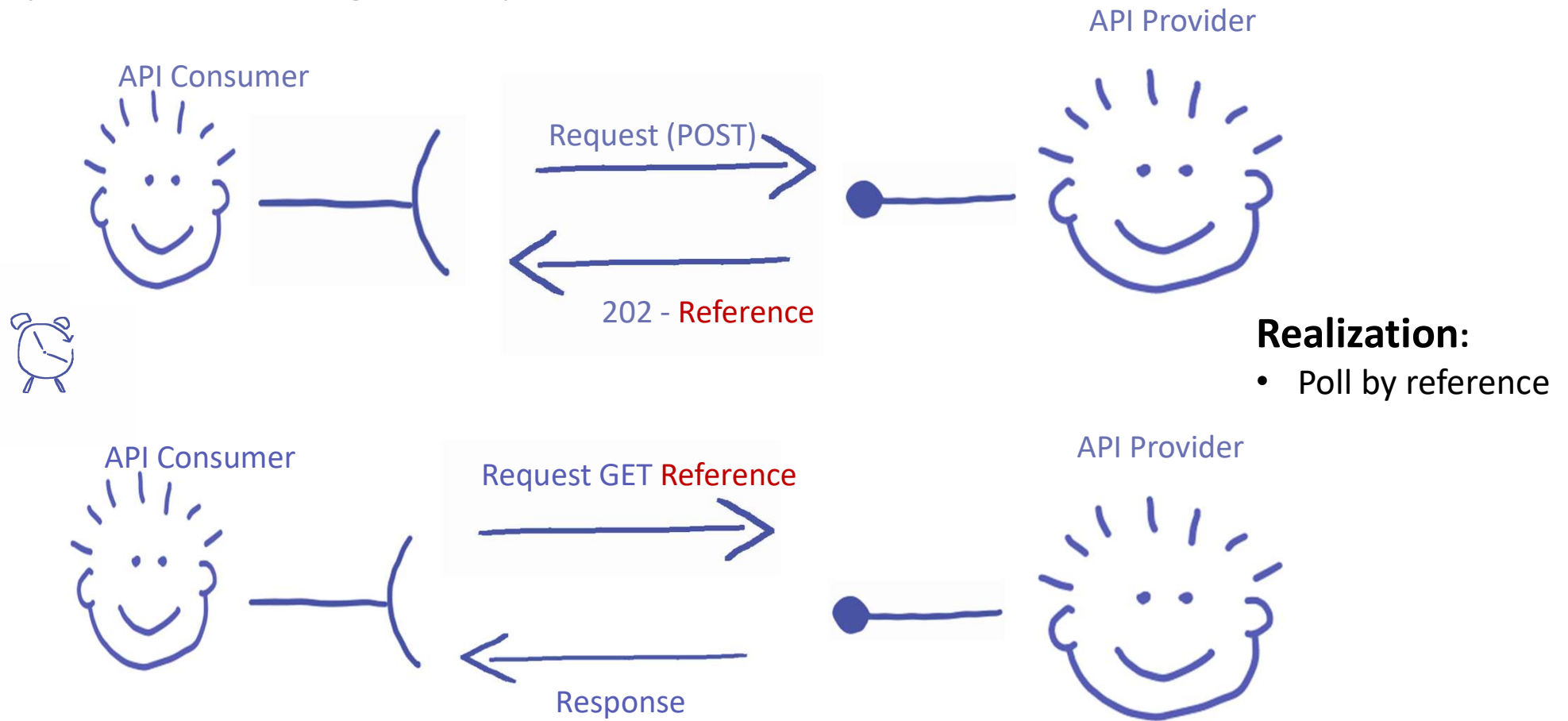
Synchronous Integration against your API



Realization options:

- SOAP/http
- REST/http

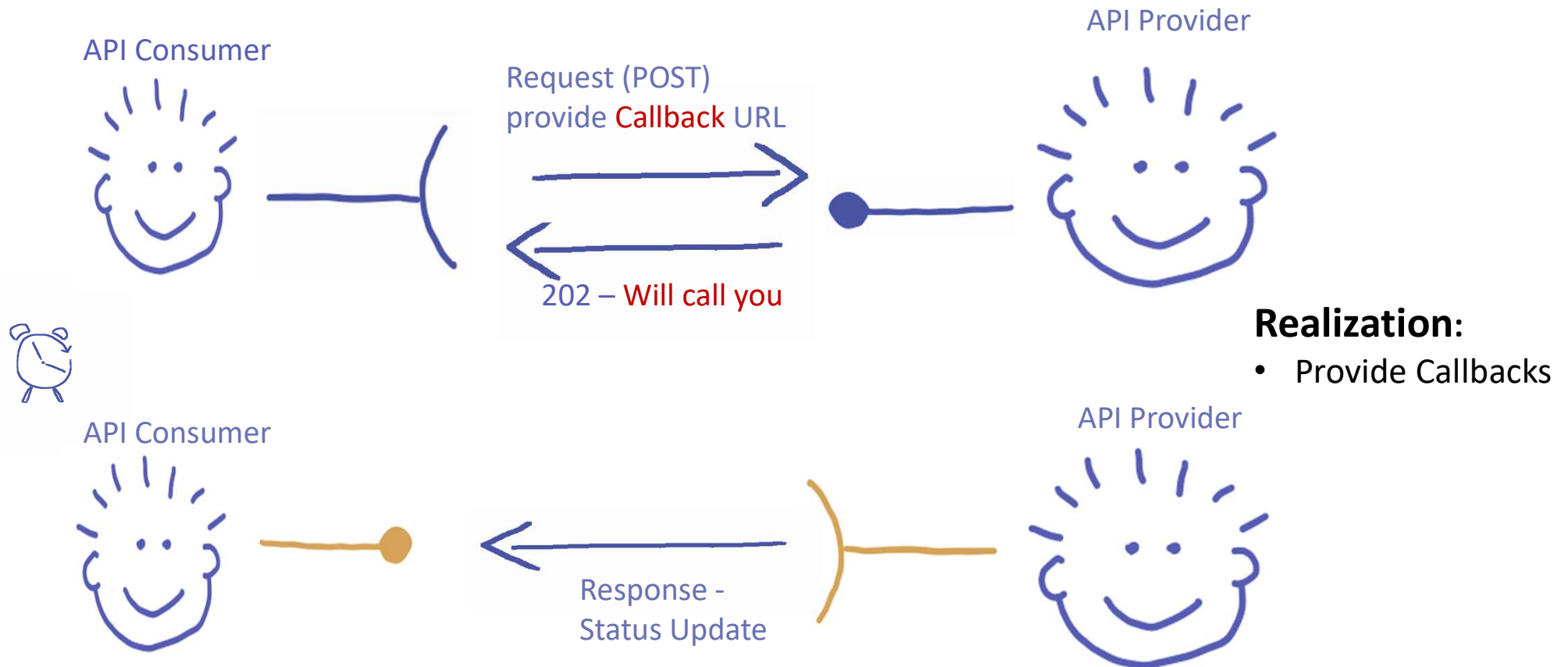
More decoupling necessary: Realize asynchronous integration possibilities against your API



Realization:

- Poll by reference

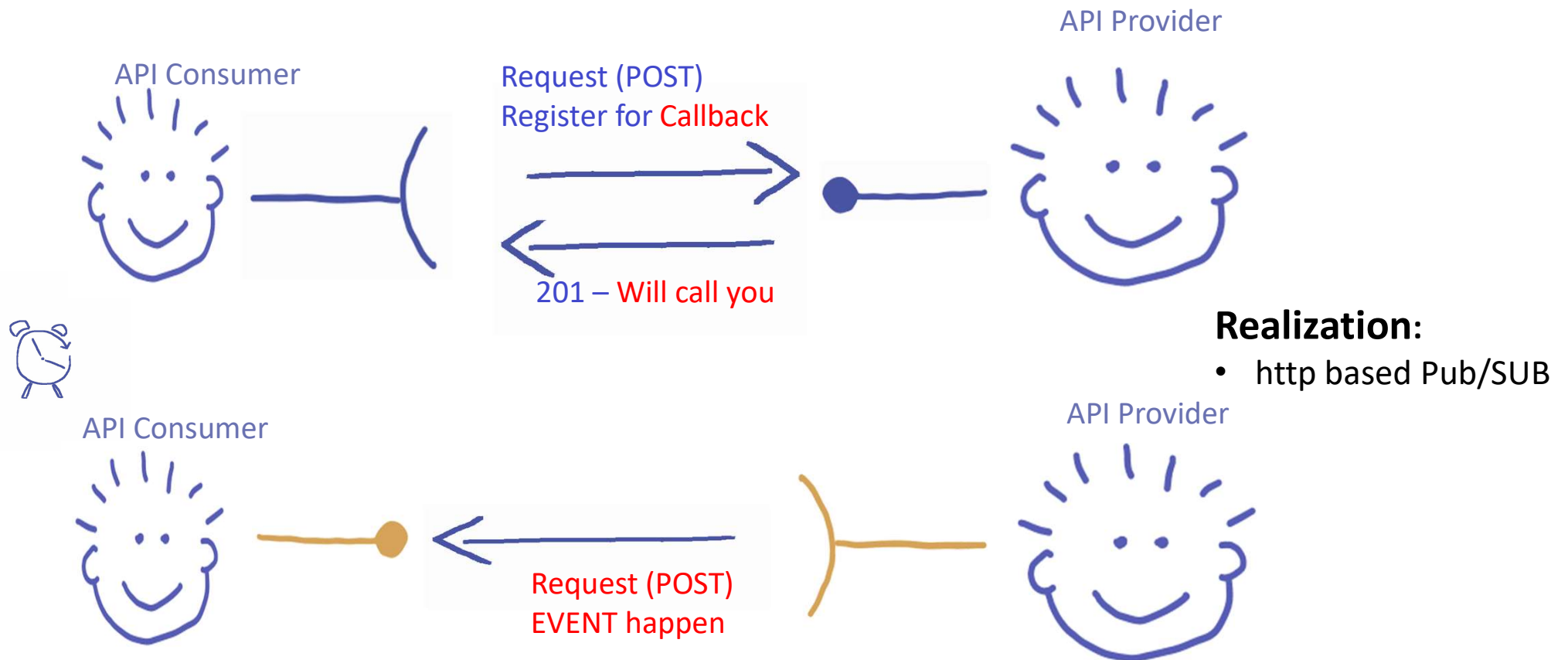
More decoupling necessary: Realize asynchronous integration possibilities against your API



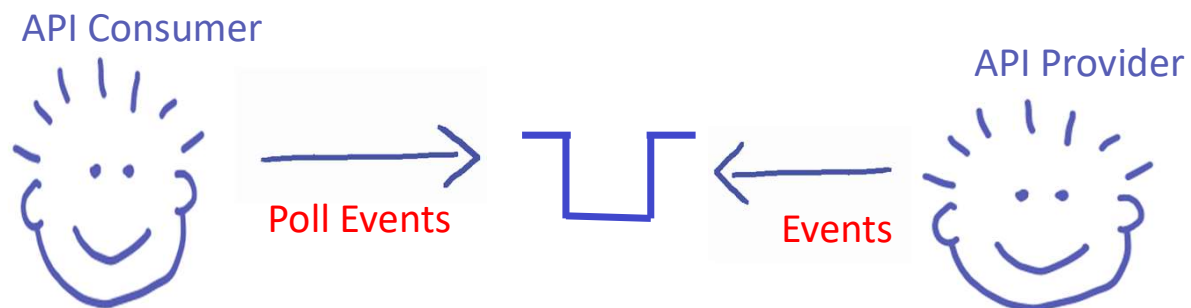
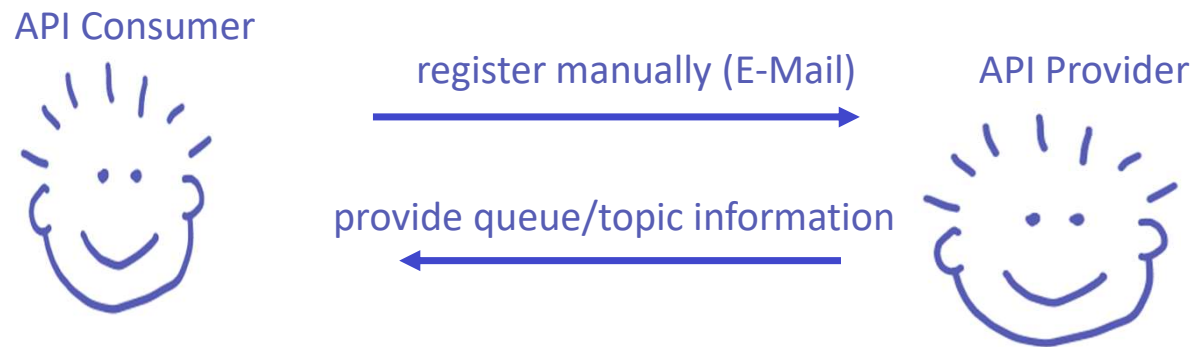
Much more de-coupling necessary?

Provide your events and let the consumer decide how to work with them ...

Event propagation: Publish/Subscribe



Event propagation: Publish/Subscribe



Realization:

- Queuing System based

Event propagation: HTTP Web Feeds

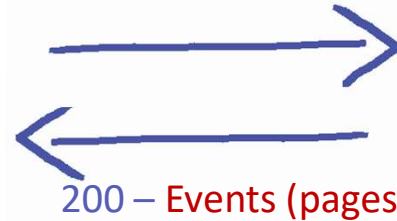
Realization:

- HTTP Web Feeds
- Event Snapshots

API Consumer



Request (GET)
Read Events page-wise



API Provider



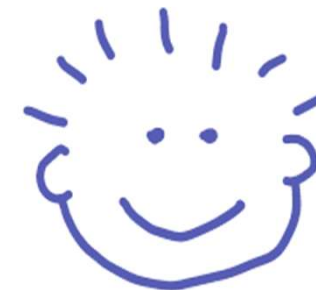
API Consumer



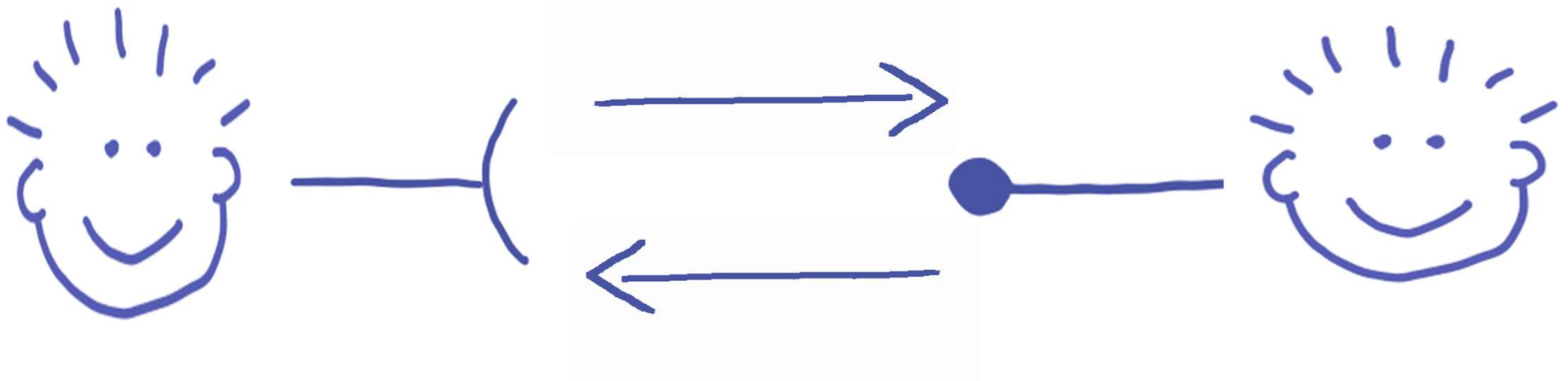
Request (GET)
Give me a **snapshot**



API Provider



Simple synchronous API – so everthing easy 😊



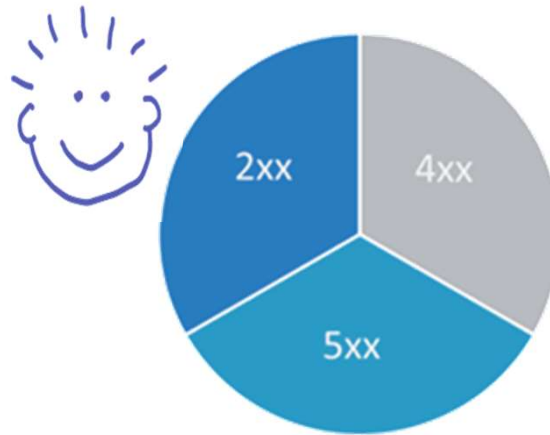
Really



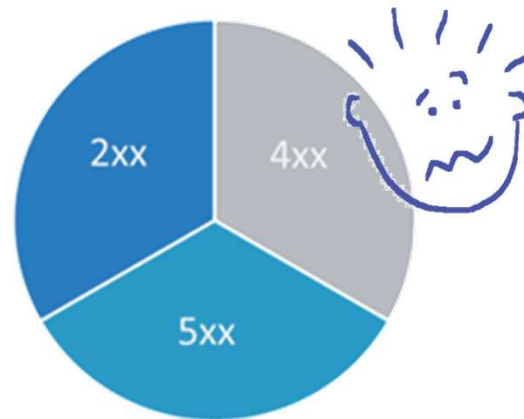
Let's challenge it a little
bit with a winking eye...

Start with the obvious things: HTTP response codes
– as HTTP response codes are not rocket science

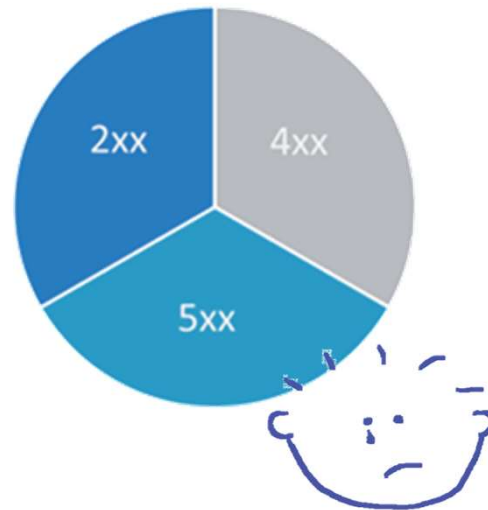
[Author's note: in detail sometimes it is in fact 😊]



200 (OK)	NO, this is not a possible response code in case of error (and you just send error details in the response body)!
202 (ACCEPTED)	OK... And now? How do I get an update / ack when you are finished?
204 (NO CONTENT)	It's OK, e.g. if I have sent a DELETE - but then please really without content (response body).



400 (BAD REQUEST)	So I have sent a request that does not match the interface description.
401 (NOT AUTHORIZED)	So I really have to check if I send the wrong API key or an expired access token.
403 (FORBIDDEN)	OK, I tried to do something I'm not supposed to do. But what?
418 (I'M A TEAPOT)	Ha-ha. Can you really afford jokes like that?



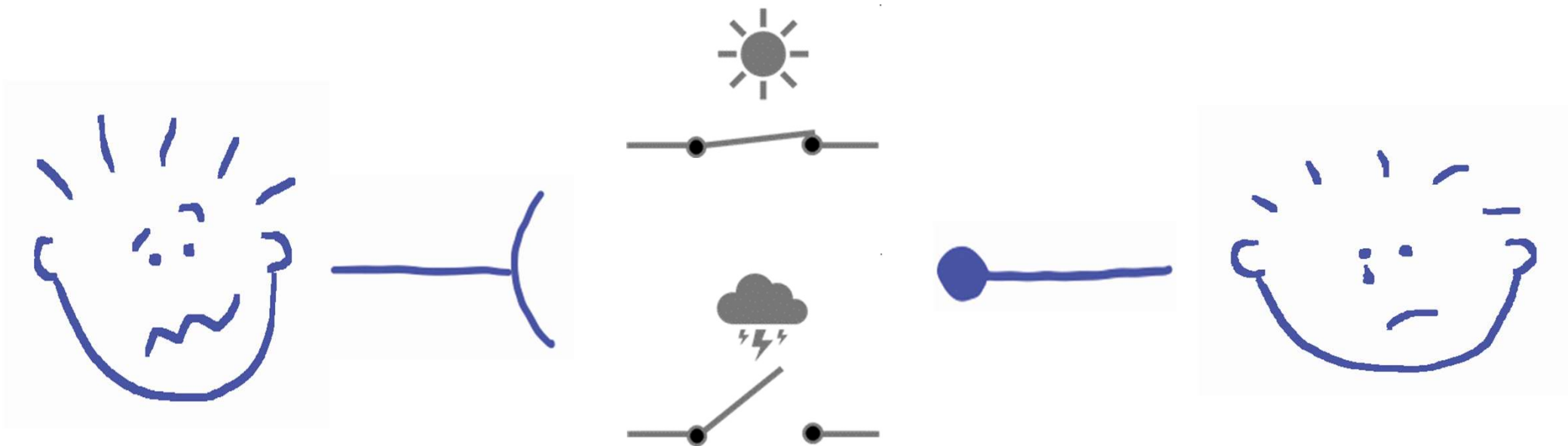
**500 (INTERNAL
SERVER ERROR)**

Got it, you don't even know why it's not working right now.

**503 (SERVICE
UNAVAILABLE)**

This indicates to me that you may not be able to answer due to overload or maintenance -that's a statement. I'll try again later.

... did I cause your 5xx ?



But how can I increase my overall API availability when a synchronous coupling is necessary ?



Source: <http://smoobu.com/>

A word cloud within a thought bubble shape, centered around the words **Isolation** and **Failure**. Other prominent words include **Caching**, **Coupling**, **Scaling**, **Resilience**, **Recovery**, **Availability**, **Containment**, **Fallback**, **Redundancy**, **Failover**, **Clustering**, **Self**, **Eureka**, **Zero**, **Patterns**, **run-time**, **Pessimistic**, **Principals**, **Tell**, **Prevention**, **Downtime**, **High**, **Service**, **Circuit**, **Mitigation**, **Bulkhead**, **Supporting**, **Ask**, **Deployment**, **Optimistic**, **Elastic**, **Push**, **Breaker**, **Discovery**, **Detection**, **Separation**, **Units**, **CaaS**, **Publish/Subscribe**, **Availability**, **Containment**, **Fallback**, **Redundancy**, **Failover**, **Clustering**, **Self**, **Eureka**, **Zero**.

Availability

$$\text{Availability} = \frac{\text{MTBF}}{\text{MTBF} + \text{MTTR}}$$

Availability calculation sample

$$\frac{720\text{h (30d)}}{720\text{h (30d)} + 2\text{h}} = 99,7 \%$$

MTBF ... Mean Time Between Failure → Uptime of a system

MTTR = Mean Time To Recovery → Downtime of a system

Resilience - Reliability

$$\text{Availability} = \frac{\text{MTBF}}{\text{MTBF} + \text{MTTR}}$$

Increase the *Uptime*:

- Failover-Clustering,
- Scalability,
- Zero Downtime Deployment,
- 2nd Site,
-

Traditional Approach

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Traditional Approach

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Minimize the *Downtime* by designing stability principles in your architecture:

Failure Prevention

- Separation of failure units
- Prevent cascading failures by design (Event Sync, Async. Backend Calls)

Failure Detection

- TimeOut Handling
- Monitoring (Building Blocks, Connections)

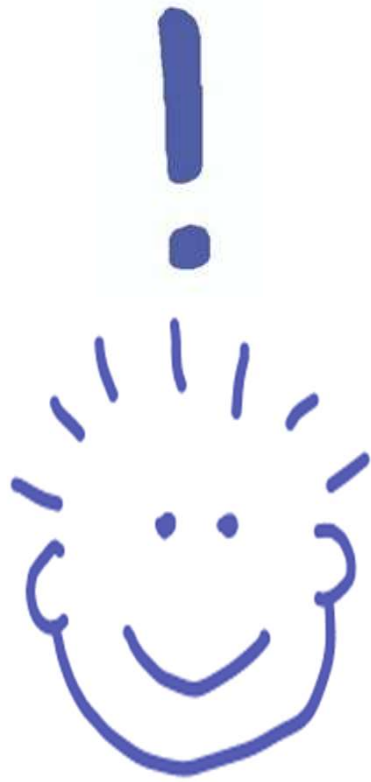
Failure Mitigation

- Fail-fast
- Circuit Breaker (Fallback-Default value)
- Shed Load

Recovery

- Retry

Resilience Approach



Takeaways

- ❑ APIs open your digital products, they are **NOT** just an interface between different systems
- ❑ API documentation at the right place is important
- ❑ Think about the integration pattern (synchronous, asynchronous, event synchronization) based on your requirements
- ❑ Think about resilience when you have to choose synchronous integration.