

# Ramon Verdin Perez

Detail-oriented professional with experience in software development, technical support, and hardware troubleshooting. Quick to learn new technologies, with a proven ability to communicate effectively and contribute to high-impact projects.

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[o/front-end-portfolio](#)

## EXPERIENCE

### Hurricane Electric, Fremont, CA — *Support Engineer*

March 2024 - Present

- Provided technical support via email, phone, and in-person for colocation, web hosting, and network transit customers.
- Assisted in diagnosing networking issues to ensure minimal downtime and optimal performance.
- Provided remote hands support for the installation, maintenance, and troubleshooting of computer hardware.

### HCLTech (Client: Microsoft), Remote — *Software Developer*

February 2022 - September 2023

- Subcontracted to Microsoft from October 2022 to July 2023 as part of a distributed development team.
- Developed modular UI components using React, HTML/CSS and RESTful APIs ensuring high quality code and functionality.
- Worked collaboratively with multiple departments to gather requirements and implement necessary project components.
- Conducted weekly code reviews, identified and resolved bugs, and optimized code for performance and maintainability.
- Developed a PowerApps app to facilitate API data management.

### Tamalpais Commercial Cabinetry, Richmond, CA

April 2021 - February 2022

#### *Project Engineer & Technical Designer*

- Accurately converted millwork drawings into G-code for CNC fabrication.
- Interpreted architectural drawing sets to develop detailed millwork designs and produce comprehensive shop drawings.
- Contributed to multimillion-dollar projects and independently led production on projects valued over \$500,000.
- Maintained ongoing communication with project managers and architects to ensure accurate representation of the project scope.

## EDUCATION

### University of California, Santa Barbara

#### *Bachelor's of Science, Computer Science*

September 2017 - June 2021

## CERTIFICATIONS

### CompTIA Network+ Certification

July 2024

## SOFT SKILLS

Problem-solving mindset

Detail Oriented

Quick Learner

Communication

Teamworker

## TECHNICAL SKILLS

Scrum and Agile  
Methodology

Object Oriented Design

APIs

JavaScript/TypeScript

React, Redux,  
Micro-frontend  
development

HTML, CSS

AngularJs

Java (SpringBoot)

C/C#/C++

Python

MySQL/NoSQL/SQLite

Power Apps

GIT & Azure Repos

## LANGUAGES

English

Spanish