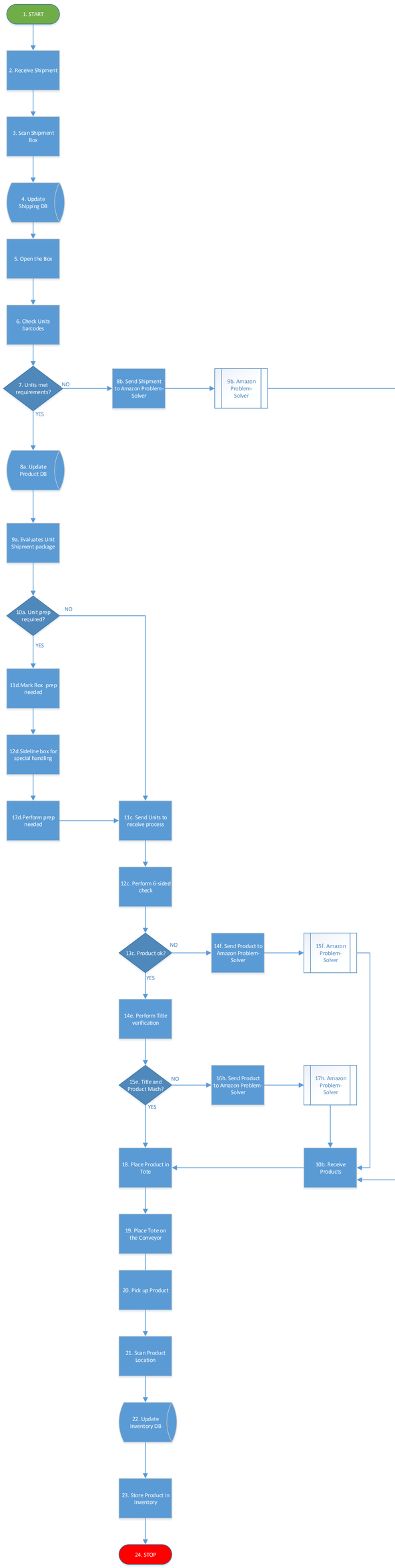
CONESTOGA
Connect Life and Learning

Student Name:	Ramon Baiao
Assignment:	Exercise #4 – Narrative
Course Name:	Business Process
Date Assigned:	October 2nd
Date Due:	October 10th
Rules:	1) This exercise will be completed individually 2) You will use the tools VISIO and Excel for this exercise 3) Your work must be your own 4) Each deliverable should be clear and simple to read

Amazon Fulfillment FlowChart Process
Version 1.0
10 October 2017
Ramon Baiao

Amazon Fulfillment Flowchart Process_ AS-IS



Phase

Amazon Fulfillment Narrative Process - Version 1.0

Document Owner:	Ramon Baiao	Date:	10-Oct-17

Step #	Role	Step Name	Activity Description	Step Type
1	Associate	Start	Start Process	Terminator
2	Associate	Receive Shipment	Associate Receive the Shipment Box	Task
3	Associate	Scan Shipment Box	Associate Scan the Bar code of the Shipment Box	Task
4	Associate	Update Shipping DB	The System Update the Shipping Information in the DB	Task
5	Associate	Open the Box	Associate Open the Shipment Box	Task
6	Associate	Check Units Barcodes	Associate Check indivuduals Units Barcodes	Task
7	Associate	Units met requirements?	Units has own individuals barcodes or box has multiple scannable barcoc	Decision Point
8a	Associate	Update Product DB	The System Update the Units/Product Information	Task
9a	Associate	Evaluate Unit Shipment Package	Associate Evaluates Unit Shipment Package	Task
10a	Associate	Unit prep required?	Verify if unit need prep	Decision Point
8b	Associate	Send Shipment to Amazon Problem-Solve	Associate send Unit to Amazon Problem-Solver Process	Task
9b	Amazon Problem Solver	Amazon Problem Solver Process	Amazon Problem-Solver Process	Task
10b	Associate	Receive Products	Associate Receives Units from Amazon Problem-Solver Process	Task
11c	Associate	Send Units to Receive Process	Associate Send units to Receive Process	Task
11d	Associate	Mark Box prep Needed	Associate mark prep need in the Box for special prep	Task
11d	Associate	Sideline box for special handling	Associate Sideline the box for special prep	Task
12d	Associate	Perform prep needed	Associate Perform prep needed	Task
12c	Associate	Perform 6-sided Check	Associate perform 6-sided check	Task
13c	Associate	Product ok?	Associate verify if Unit/Product has any damage	Decision Point
14e	Associate	Perform Title Verification	Associate Perform Title Verification	Task
15e	Associate	Title and Product Mach?	Associate verify if Title match with the Unit/Product	Decision Point
14f	Associate	Send Product to Amazon Problem-Solver	Associate Receives Units from Amazon Problem-Solver Process	Task
15f	Amazon Problem Solver	Amazon Problem Solver Process	Amazon Problem-Solver Process	Task
16h	Associate	Send Product to Amazon Problem-Solver	Associate send Unit to Amazon Problem-Solver Process	Task
17h	Amazon Problem Solver	Amazon Problem Solver Process	Amazon Problem-Solver Process	Task
18	Associate	Place Product in Tote	Associate Place the Product/Unit in a tote	Task
19	Associate	Place Tote on Conveyor	Associate Place the Tote with the Product/Unit on the conveyor	Task
20	Associate	Pick up Product	Associate Pick up The Product/Unit	Task
21	Associate	Scan Product Location	Associate Scan the Product Location on the shelf	Task
22	Associate	Update Inventory DB	The System Update the Inventory location in the DB	Task
23	Associate	Store Product in Shelf	Associate store the product in the designated shelf	Task
24	Associate	STOP	End of the Process	Terminator