## Knowledge Based Al Systems

Ramón Béjar





Ramón Béjar Knowledge Based Al Systems 1/39

## Modelling AI Problems

Many problems in AI can be modelled as a search problem:

- The AI system works with a model of the problem to solve, as a set of different sets. At a given time the system will be on one of these states.
- The system can change the current state by executing some action.
- Solving the problem means finding a sequence of steps that allow the Al system to reach some target state.

However, in some problems, there is no such target state, the AI system has only to answer in some way for each input state provided. So, the system works always from the given input state.



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Assumptions behind classical-search (DFS, A\*, ... ) based AI systems:

- Every state s belongs to a finite set of states S.
- ② We know for sure where we start (initial state):  $s_0$
- ullet For every possible state (s), we know **for sure** what actions can be executed (A(s))
- lacktriangledown For every action  $a\in A(s)$ , we know **for sure** the resulting state after its execution
- **⑤** The set of goal sets  $G \subseteq S$  is well defined, i.e. it can be recognized with an algorithm.



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These assumptions are fair enough when working on off-line scenarios, that can be **completely** simulated with no uncertainty on the information used

Tipically, these assumptions are true when working on:

- There is complete information about the current state and the effect of every possible action
- for any state s and a possible action a from s, there is a well determined resulting state s':

$$f(s,a) \to s'$$



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#### About the initial state:

Suppose we start on a situation where we only know for sure some properties of the starting state  $s_0$ , but not all the relevant properties

However, the information we have available may allow to infer that we can be only on a state from a particular subset of S:

$$s_0 \in S_0 = \{s_{i_1}, s_{i_2}, \dots, s_{i_n}\}$$

The **more** we can infer from the initial information, the smaller will be the set of possible initial states  $S_0$ 



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#### About the possible actions to execute:

If there is no complete information about the current state s, how can we be sure about all the actions A(s) we can execute ?

However, the information we have available may allow us to infer that some actions  $A'(s)\subseteq A(s)$  can be executed

The **more** we can infer from the information we have about the current state, the **closer** will be the set A'(s) to the whole set of actions A(s)



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#### About the effect of an action:

If there is no complete information about the current state s, knowing that some action a can be executed from s, may not be enough to know for sure the resulting state

That is, the effect of executing action a from a state s for which we do not know all the properties, may lead as a result a set of possible resulting states:  $\{s_{j_1}, s_{j_2}, \ldots, s_{i_n}\}$ .



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We cannot always define explicitely goal states for any AI system

- Some times we know the properties we want to acheive, but we do not know explicitely all the states that satisfy these properties
- Output
  However, given some properties of the current state and an action, we may know if the resulting state would satisfy the desired properties



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Even more, on some AI systems the goal is to execute, at every step, some "valid" action that keeps the system in a safe state

#### **Curiosity Mars Rover:**

Suppose the Rover knows at the current state:

- There is an obstacle in front of the Rover
- There is a martian to the left of the Rover. We do not know if he is friendly or not
- There is a person to the right of the Rover. Our Ontology Reasoner identifies that person as the famous "Jose Luis Barcenas"

The inmediate goal is:

Select an action that will keep the Rover in a safe place



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Some times, the goal of the system is to maximize some cumulative reward obtained after executing a sequence of actions

### The Broker Agent:

Suppose an (artificial) Broker Agent knows:

- The current value of stock options on the market
- Some evidences about next operations of some companies
- What other broker agents have done in the past

The long-term goal is:

Achieve a maximum cumulative reward, after executing a sequence of sell / buy operations in some time horizon

This is an example in which usually the agent has very little knowledge about the whole situation, and how it will evolve in the future

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# Knowledge Based Systems - State-Action Systems

So, the **basic** problem we want to address is:

#### Given that we have:

- A basic knowledge in which we trust at any time
- Some information that is true at the current time

#### Can we discover:

- Any additional information that must also be true at the current time?
- Is there any action we can execute so that a desired property will hold true?



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# Knowledge Based Systems - Answer Systems

A similar problem arises for AI Systems such that the state does not change, but the information provided to the system can be modified during the lifetime of the system

### A Medical Diagnosis System:

Given a KW base with medical diagnosis knowledge about a set of medical deseases

- Given a set of initial medical evidences (sintoms), can we infer what is the desease of the patient?
- If we gather new evidence in the future (more clinical tests are performed), could the conclusion of the system change?



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## Talking with Eliza

In 1965, Joseph Veizenbaum implemented an AI system, called Eliza, that caused quite a sensation in his time. Eliza was explained in this paper:

"ELIZA A Computer Program For the Study of Natural Language Communication Between Man And Machine"



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## Talking with Eliza

#### From the Introduction of the Eliza paper:

"But once a particular program is **unmasked**, once its inner workings are explained in language sufficiently plain to induce understanding, its magic crumbles away; it stands revealed as a mere collection of procedures, each quite comprehensible."

#### It uses a set of inference or transformation rules:

For every question, it uses a single rule to provide an answer



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## Talking with Eliza

Eliza allowed **certain kinds** of *natural language* conversation between a man and a computer.

#### Conversation example

C: How do you do. please tell me your problem

P: I am desperate

C: Is it because you are desperate that you came to me

P: yes

C: you seem quite positive

P: Men are all alike

C: In what way

P: Are you listening me?

C: Why are you interested in whether I am listening you or not

...



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## Under the hood of Eliza

To allow different kinds of conversation, ELIZA uses a set of rules that follow the following general idea:

If query MATCHES a certain pattern then
TRANSFORM the query to generate an answer

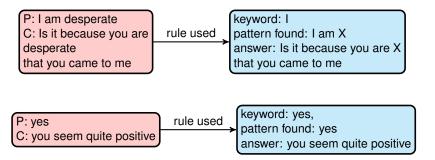
The rule to use is determined by the existence of certain keywords in the query of the person.

If different keywords are present in the same query, a preference order is used.



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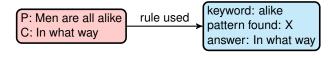
## Under the hood of Eliza - Conversation Example

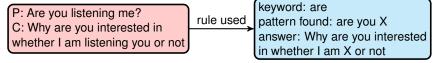




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## Under the hood of Eliza - Conversation Example





note: "me" is always transformed to "you"



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# Eliza and the Turing Test

Eliza was probably the first attemp to build an AI system that was able "to chat" with a person in a very "human-like" style.

## What is Eliza really doing?

- Is Eliza thinking?
- Or is she cheating? (it makes you believe it understands what you are saying?)

At least, answers were syntactically correct.

But one would say it would not pass a "Turing Test".



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# Knowledge Based Systems - Inference and Learning

Two possible assumptions:

## Perfect knowledge

- All the information on our KW base may be necessarily true at any state
- All the information we provide to our system is true (at the given time)
- The system never receives contradictory information

### No perfect knowledge

- Not all the information on our KW base may be necessarily true at any state
- Not all the information we provide to our system may be necessarily true
- Sometimes, we may collect contradictory information, or even evidences that may leed to contradictory conclusions



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# Inference and Learning with Perfect Information

Representation of knowledge and any provided information with logical languages (CP0 or CP1)

Discovery of new information with inference algorithms:

## Perfect information query problem:

#### Given:

- The knowledge on the system
- Evidence from the outside
- Query property Q

Is the answer to Q necessarily true given (1) and (2)?



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# Inference and Learning with No Perfect Information

The set of all properties that can be true or false, will be associated with a joint probability distribution

## No perfect information query problem:

#### Given:

- Knowledge used for discovering more information: belief networks
- Evidence from the outside
- Query property Q

Can we discover the most probable answer for a query Q?

A belief network will allow to infer the probability of a given property Q being true (or false), given the collected evidence from the outside

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One limitation of the knowledge based systems we want to study, is that they are focused towards answering very concrete questions, where the information needed to answer them is needed to be encoded directly into the system.

Imagine a possible AI system targeted towards answering questions in a very broad domain of knowledge, and where questions do not follow a predetermined format.



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For example, consider this already famous query, comming from a research paper 'Logic and the complexity of reasoning':

#### Could a crocodile run a steeplechase?

What knowledge should we incorporate into a system to answer such kind of questions? How should this information be represented into the system?



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This question can be seen as one example of a common sense reasoning.

#### Could a crocodile run a steeplechase?

What knowledge should we incorporate into a system to answer such kind of questions? How should this information be represented into the system?



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This question can be seen as one example of a common sense reasoning. How does google assistant resolve this question?

The question can be answered by thinking it through: a crocodile has short legs; the hedges in a steeplechase would be too tall for the crocodile to jump over; so no, a crocodile cannot run a steeplechase. https://www.cs.toronto.edu > ... PDF On our best behaviour - University of Toronto About Featured Snippets P Feedback



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In this case, it could be that google is using the knowledge in his knowledge graph (a kind of ontology), to answering the question using properties of cocodriles and steeplechases. Read the google blog for a nice introduction: <a href="https://www.blog.google/">https://www.blog.google/</a>

Or for a more technical description of the original ontology that google uses for his knowledge graph, here you have a very complete paper: https://arxiv.org/pdf/1805.03885.pdf



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However, checking carefully the answer provided by google, we discover that the answer is a **literal** copy of the answer provided in the research paper they link to:

'On Our Best behaviour', by Hector J. Levesque

So, the reasoning by google was not as smart as we could think at first sight



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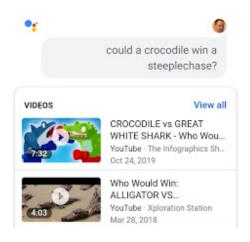
But, what if we change a little bit the question:

Could a crocodile win a steeplechase?

Then, it seems to be a completely different question for google...



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To know more about the challenges of common sense reasoning, read the paper that google uses to give us an answer to the question:

'On Our Best behaviour', by Hector J. Levesque

https://www.cs.toronto.edu/~hector/Papers/ijcai-13-paper.pdf

They propose the use of questions like the ones from the Winograd benchmark set.



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# Language Models based on Deep Neural Networks

Recently, there has been a big success for answering general questions using a language model based on HUGE deep neural networks (more than 175 BILLIONS of conexions between neurons distributed in 96 layers)

The model gives you the most probable next word, given a sequence of previous words:

 $f(Could a crocodile run a steeplechase?) \rightarrow yes, no?$ 

Longer answers are obtained by making new questions to the system, appending the previously generated words to the input.



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## Language Models based on Deep Neural Networks

But such models, like GPT-3, are trained (learning of its set of parameters) using a HUGE dataset of texts, around 45TB of compressed plaintext obtained from the WWW

The idea of GPT-3 is to have a general purpose language model, able to answers queries from different domains.



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It is enough to learn with a HUGE general data set to be able to get a general AI system that can answer queries of any domain?

- Scientific/technical questions
- finding bugs in programs
- Art/Literature
- **4** ..



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If we consider some questions from the Winograd benchmark (related to common sense reasoning), some of them are well answered by models like GPT-3 and ChatGPT:

### The trophy and the suitcase:

Query: The trophy would not fit in the brown suitcase because it was so small. What was so small?

Answer: The brown suitcase was so small.

GOOD!

But the data set used for learning is contaminated with specific data with questions and right answers from the Winograd test!



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But there exists some other benchmarks that have been checked to not contain questions that can be answered thanks to a strong bias towards the right answer in the WWW, and in that case models like GPT-3 fail to get a good success rate.

### The trophy and the suitcase:

Query: The trophy would not fit in the brown suitcase despite the fact that it was so small. What was so small?

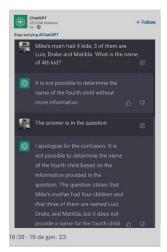
Answer: The brown suitcase was so small despite the fact that the trophy would not fit in it.

WRONG!



It can also fail on questions that for us (humans) seem to be trivial (no need to read the whole WWW to be able to answer it)

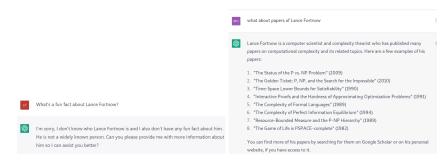
So, not always more knowledge is more (intelligent) power...





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What about scientific knowledge?



Answers given by such Language models can be inconsistent (contradictory)

Even more, in the second answer there are invented references!



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Can they be creative?

That is, can they invent new content mixing/modyfing his HUGE learned knowledge? It depends on how you define what is to be creative.

Query: full lyrics of bohemian rapsody + rewrite them to be the life of a postdoc



But we need to provide the full lyrics in the query as a very specific context

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