Use Cases

Team 208

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Use Case:	Add User to Group
Overview:	The user can add a user to an existing group
Related Interaction Scenario:	John, Ram, Himanshu, and Shashwat are working on their MSD project and discussing their progress in their group chat on Chatter. They want to add Sushmita to their conversation to show her the cool features they developed and to confirm the rescheduled time for their sprint review.
Course of Action:	- User navigates to the group conversation - User navigates to the group settings tab - User selects the option to add a new user - User searches through the list of available users - User can filter by name to narrow down their search - User selects the desired new user - The new user can now see the group and participate in the group conversantion

Use Case:	Add Group to Group
Overview:	The user can add a group to an existing group. Each of the new group's members not currently in the group will be added.
Related Interaction Scenario:	A small startup company is using chatter to communicate about their ongoing project. The marketing team has their own group conversation and are discussing a new ad that will be released next month. They have a few questions for legal about what they are allowed to included, so they decide to add the legal team to their chat.
Course of Action:	- User navigates to the group conversation - User navigates to the group settings tab - User selects the option to add a new group - User searches through the list of available groups - User can filter by group name to narrow down their search - User selects the desired new group - Each of the group's members are added to the group if they were not already members.

Use Case:	Create Group
Overview:	The user can create a group conversation with multiple users.
Course of Action:	• User navigates to the settings tab • User selects Create New Group • User is prompted to enter a group name. • After submitting the group name, the user can directly navigate to the new group. • From the group page, the user can proceed to add new members (see the Add User to Group and Add Group to Group use cases)

Use Case:	Broadcast
Overview:	The user can send a broadcast message to all users they have conversations with.
Course of Action:	• User selects the broadcast icon, causing a message bar to appear. • User enters their broadcast message. • User clicks send • User is asked to confirm if they want this message sent to all of their user conversations. • Affirmative response will create a new thread with the broadcast message in each user (non-group) conversation. • Negative response will cancel the action.

Use Case:	Live Translation
Overview:	The user can have all messages displayed in their desired language regardless of the language of the original message.
Related Interaction Scenario:	John is backpacking through Europe and meets other travelers in his hostel. Although there is a bit of a language barrier they get along well and decide to go out to dinner later that evening. John shows them the awesome messaging app he worked on, and they create a group chat to coordinate plans. John wants to automatically see their messages in English rather than having to copy each one into Google Translate.
Course of Action:	• User navigates to their profile page and edits profile • User selections one of the language options from a predefined list • User saves their language selection • All messages sent or received will automatically display in their desired language.

Use Case:	Add Admin to Group
Overview:	A group admin can add another group member as an admin for the group
Related Interaction Scenario:	Ram is managing a project and is the admin for the project team's group chat. He is responsible for adding new members from around the company to the chat as needed. Ram is going on vacation for a few weeks and wants to add Himanshu as an admin while he is away.
Course of Action:	• User navigates to a group for which they are an admin • User navigates to the group settings tab • User can view all members of the group • User selects the desired user and presses a button to add them as an admin • The new admin can now add other users or groups to the group, add new admins, or change the group name.

Resources:

https://www.usability.gov/how-to-and-tools/methods/use-cases.html