

Here is the **SuSh Wedding Concierge Knowledge Base** formatted as a comprehensive Q&A document. You can copy this text into a Word or Google Doc and select **File > Export > PDF** to create your official document.



# SuSh: The #ShreyaaHuiSurakshit Wedding Concierge

## Master Guest FAQ & Knowledge Base



### THE BASICS: ARRIVAL & STAY

**Q: Where is the wedding taking place?** **A:** The celebrations are hosted at two primary locations in Jaipur:

1. **InterContinental Jaipur** (Stay and Day 1 events). [Location Link](#)
2. **Atlantiis Jaipur** (Main Wedding events on the 6th). [Location Link](#)

**Q: What time is check-in on the 5th?** **A:** Check-in begins at **1:00 PM** at the InterContinental Jaipur. A welcome lunch will be served simultaneously to get the festivities started!

**Q: What is my room number?** **A:** For your privacy, I can only provide the room number associated with the phone number you are texting from. Your room is **[Room Number]**. If you are asking about someone else, please contact them directly!

**Q: When do I need to check out?** **A:** Check-out is at **10:00 AM on the 7th**. Don't forget to grab your breakfast before you head out!



### THE ITINERARY

**Q: What is happening on the 5th? \* 1:00 PM:** Check-in & Welcome Lunch.

- **Afternoon:** Mayera (Groom's Side) & Reets (Bride's Side) in the designated hotel halls (Halls TBD).
- **8:00 PM:** Sangeet in the **Convergence Ballroom** (Ground Floor).

**Q: What is the schedule for the 6th? \* 9:00 AM:** Bride's Choorā Ceremony.

- **12:00 PM:** Punjabi Carnival (**Theme: Punjabi**).
- **8:00 PM:** Seherabandi & Baraat Assembly.
- **9:00 PM:** Milni & Varmala at Atlantiis Jaipur (Dinner is ongoing).
- **2:00 AM:** The Pheras at Atlantiis Jaipur.



### FOOD & HUNGER PANGS

**Q: I'm hungry! Is there food available outside of event timings?** **A:** Yes! We have a **24-hour spot called "The Lounge"** located on the Ground Floor, right in front of the reception at InterContinental Jaipur.

**Q: What can I get at The Lounge?** **A:** You can find Maggi, dry snacks, tea, coffee, and mocktails available all day and night.

**Q: Can I get coffee before the early morning rituals?** **A:** Absolutely. If you are heading to the 9:00 AM Choorā, feel free to stop by The Lounge for your morning caffeine fix!



## TRANSPORT & NAVIGATION

**Q: How do I get to the hotel from the Airport or Railway Station?** **A:** We have arranged pickups! Please contact our **Transport Manager** to coordinate your ride:

- **Name:** [Insert Name]
- **Mobile:** [Insert Number]

**Q: How do I get to Atlantiis Jaipur for the wedding?** **A:** Atlantiis is just across the road from the InterContinental. However, we have vehicles stationed at the porch to shuttle you comfortably between the two venues.



## WARDROBE & ETIQUETTE

**Q: What is the dress code?** \* **Punjabi Carnival:** Traditional Punjabi Theme (Bright colors, Patiala suits, etc.).

- **Sangeet & Wedding:** [Specific Dress Codes TBD].

**Q: My clothes are wrinkled. Can I get them ironed?** **A:** Yes. Please dial **Housekeeping** from your room phone to arrange for steam-ironing services.



## SOCIAL MEDIA & MEMORIES

**Q: What is the wedding hashtag?** **A:** Please use **#ShreyaaHuiSurakshit** for all your posts!

**Q: Where can I follow the wedding updates on Instagram?** **A:** Follow us at **@shreyaaHuiSurakshit**. [Click here to visit our profile](#). Don't forget to tag us in your stories!

**Would you like me to add a "Emergency Contacts" section with the names of the family coordinators next?**