Pet Clinic Web app with appointment, adoption, and simple automation systems

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Faculty Of Computer Engineering

Graduation Project Thesis

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**Pet Clinic Web app with appointment, adoption,   
and simple automation systems**

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**a senior project thesis for**

**computer engineering department**

**KARABÜK**

**June 2022**

I certify that the project titled “Pet Clinic Web app with appointment, adoption, E-commerce, and simple automation systems” prepared by Rami Saad Al Deen and Reem Alhalbouni is suitable as a Graduation Project Thesis.

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*“All the information in this project is obtained and presented in accordance with academic rules and ethical principles; we further declare that we have made all attributions that do not originate in this work, as required by these rules and principles.”*

Reem Alhalbouni, Rami Sadettin

# ABSTRACT

**Senior Project Thesis**

**Pet Clinic Web app with appointment, adoption,   
and simple automation systems**

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**Thesis’s Supervisor:**

**Assoc. Prof. Dr. İlhami Muharrem ORAK  
June 2022, 46 pages**

This project in a nutshell is a Web app designed for a pet clinic where many services were introduced to serve the pet clinic's needs from making appointments to providing an environment for users who are interested in pet adoption or those who are interested in putting their pets for adoption.

All previous services were designed alongside a simple automation system, and both are handled by the Web app.

**Keywords :** Web Application, Appointment System, Adoption System, Registration System, Account Management System, Submission and Adoption System, Frontend, Backend, Database, Relational Data Base, RD, SQL, Query, Agile, Scrum, Deployment Phase, Staff Panel, Admin Panel, Filtering System, Payment

# Thanks

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# CHAPTER 1

# INTRO

## 1.1. LITERATURE SUMMARY

Web applications are used in all aspects of life, and it has been a dependable tool for both governmental and private institutions and to provide an easy access interface for users.

For example, in the health field, using Web apps has become a common sense since Web apps give the users the ability to make appointments, check current and previous appointments and manage them, furthermore It allows them to preview their health records, tests results, x-rays...etc. Thus, Web apps help humans to easily keep track and take care of their health, similarly Web apps serve the health of pets since most pet clinics have leant towards using Web apps as an introductive interface which presents their services and shows the skillfulness of their staff.

Therefore, this project's main idea is to develop a Web app for a pet clinic which consists of the following main systems:

1. **Health related systems:**
2. Appointment System:

After doing research about pet's health related Web applications that are used in Turkey, and based on the services provided they can be categorized into two groups:

a) Web apps as search engines that can find the nearest pet clinic from the user's location and provide the ability to make an appointment based on the vet and their specialty, in addition these Web apps make it possible for the users to view the staff from multiple clinics and check vets' reviews (1)

b) Web apps that belong to pet clinics or pet hospitals and these apps focus on showcasing the clinic's or the hospital's services, branches, contact information, and location.

The mechanism used to make an appointment through these apps is either by contact information (phone number, email) or by submitting a form and sending it to the app(2)

In the Web app designed in this project the following modifications were implemented in the appointment system:

- In contrast to group **(a)** the appointment service is dedicated to only one clinic where the user can manage their appointments.

- In contrast to group (**b)** the appointment is made via the appointment system directly instead of using form, contact info...etc.

- the feature of making an appointment for pet training has been added.

1. Registration System:

The majority of the Web apps included in the research don't have a registration system which gives users the ability to sign up, sign in, and get access to the rest of the Web app's services. (3)

Some of the apps that has a registration system (4) lacks the feature of signing up the pet to the database which helps in creating an identity for the pet and this identity can be used later to monitor pet's health record and in other services such as adoption system, whereas in this project this feature has been added and is available for the users.

**2) Adoption System**

After making research about the Web apps that are specialized in adopting pets, it turned out that traditionally the adoption system is as follows:

The pet owner submits an adoption ad which includes pet's information and the contact method which is either by messaging via the Web app or by commenting on the ad itself. (5)

In this project the adoption system works by sending the contact information from the pet owner to the pet requester, furthermore when posting an adoption ad, the feature of including the pet training record and the pet info to the post is added.

In this project it is assumed that the targeted clinic has its own shelter for this reason the app was designed to allow the clinic to add adoption ads of the shelter's pets.

**3) Automation System**

Similar to the need for a Web app that serves the pet's health and provide the previously mentioned services, there is also a need for a simple automation system in the clinic itself that can be used by the staff members, and this system will be integrated into the Web app system.

## 1.2. PROJECT’S OBJECTIVE

This project assumes that there is a pet clinic in Karabük city in Turkey, the clinic requires its own Web app with the following systems:

1- Appointment System

2- Registration System

3- Adoption System

4- Automation System

The above systems would make the clinic's business easier, more user-friendly, and organized for both the clinic's staff and the clients who visit the clinic.

The adoption system in Karabük also lacks some form of regulation since most adoption offers are posted via social media such as Instagram and Facebook. which makes the adoption process unorganized and not easily found for most adopters.

Therefore, there's a need for an adoption system that can be managed by the clinic's Web app which benefits those who are interested, helps making the adoption process easier and most importantly helps in providing a faster way to find homes for pets.

Since most of the above systems are done via the Web app of the clinic, there is a need to integrate them into an automation system that can be used in the clinic itself on the same Web app for all operations to be in synchronization.

Lastly, having all these systems and services in one place and handling them through one Web app is beneficial, and would make taking care of pets much easier and convenient.

# CHAPTER 2

# PROJECT'S SOFTWARE PROCESS MODEL

## 2.1. Scrum Model

What is the scrum model? (Figure 2.25)

Scrum is an agile development methodology used in the development of Software based on an iterative and incremental processes. Scrum is adaptable, fast, flexible, and effective agile framework that is designed to deliver value to the customer throughout the development of the project. (7) This project was developed using the scrum model because it:

1. Easily Scalable:

Scrum processes are iterative and are handled within specific work periods, which makes it easier for the team to focus on definite functionalities for each period.

1. Compliance of expectations:

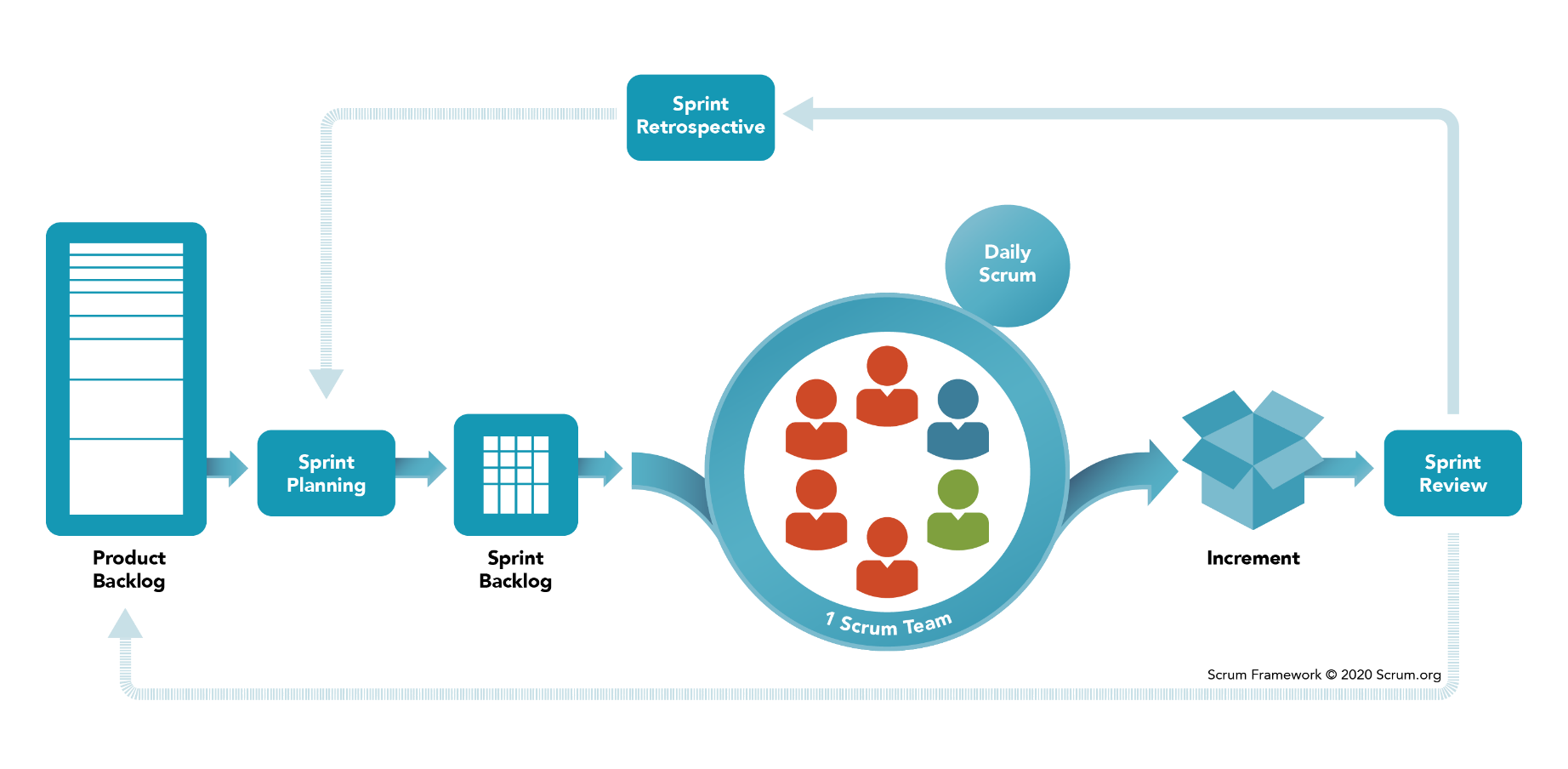
The client establishes their expectations indicating the value that each requirement/ history of the project brings, the team estimates them and with this information the Product Owner establishes its priority.

1. Flexible to changes:

Quick reaction to changes in requirements generated by customer needs or market developments. The methodology is designed to adapt to the changing requirements that complex projects entail.

1. Reduction of risks:

The fact of carrying out the most valuable functionalities in the first place and of knowing the speed with which the team advances in the project, allows to clear risks effectively in advance. (7)

Figure 2.26. Scrum Model.

#### 2..1.1. Backlog (User Stories):

Based on user stories (project’s requirements), a Site Concept Map was created to summarize the main and the secondary services that clinic's Web app will provide (Figure 2..27.1).

Diagram

Description automatically generated

Figure 2..28.1 Site Concept Map

The project's services can be divided to two main categories:

1. Main Services:

Which can be divided to 4 systems:

1. Appointment System
2. Adoption System
3. Registration System
4. Automation System

The above systems’ sprints will be explained in the next part.

1. Secondary Services:

These services are complementary and helpful to the users of the system.

The project consists of 4 secondary services:

1. Articles: which can be read by pet lovers to get beneficial information about pet's health, behavior, and insights.
2. Staff List: Users usually tend to checkout the review about a certain doctor or a staff member to make sure to get the best treatment available.
3. Helpful Links:

For this project all the required technologies were discussed and can be divided to:

Front-end part:

- HTML5

- CSS

- SASS

- JavaScript / jQuery

- AJAX

- Bootstrap

- React

back-end / server-side part:

- JavaScript / Node.js

Database:

- Relational Databases / SQL

##### 2..1.1.1. The Intended System Use-case Diagrams:

Figure 2..1.1.1. A. Main System:

Figure 2..1.1.1. B. Registration System:

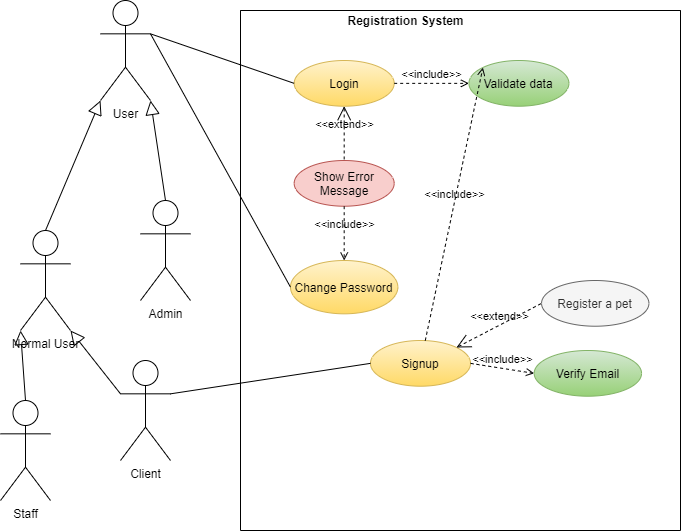
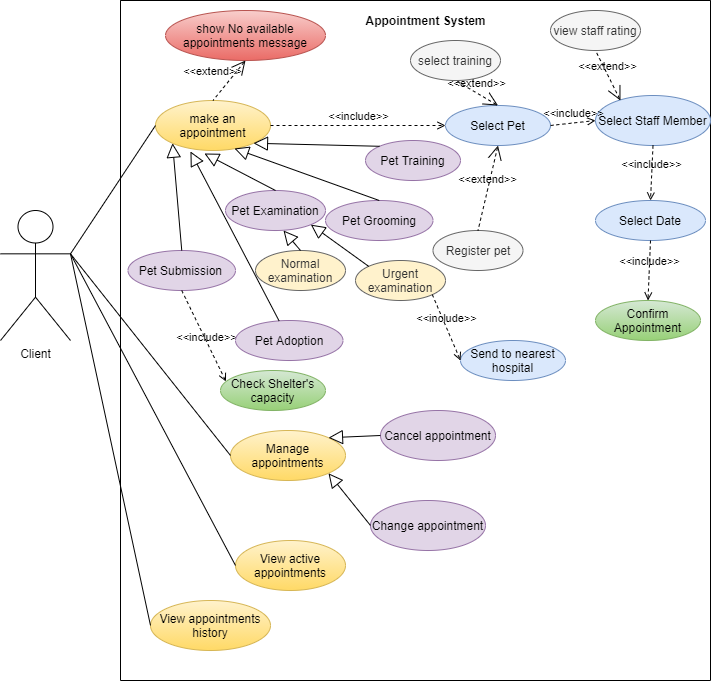
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Figure 2..1.1.1. C. Appointment System:

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**Diagram

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Figure 2..1.1.1. E. Account Management System:

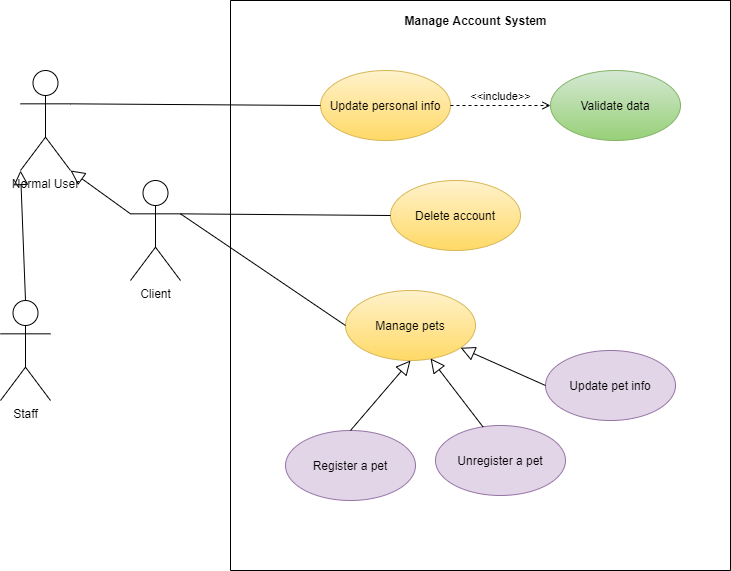
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Figure 2..1.1.1. F. Staff Panel:

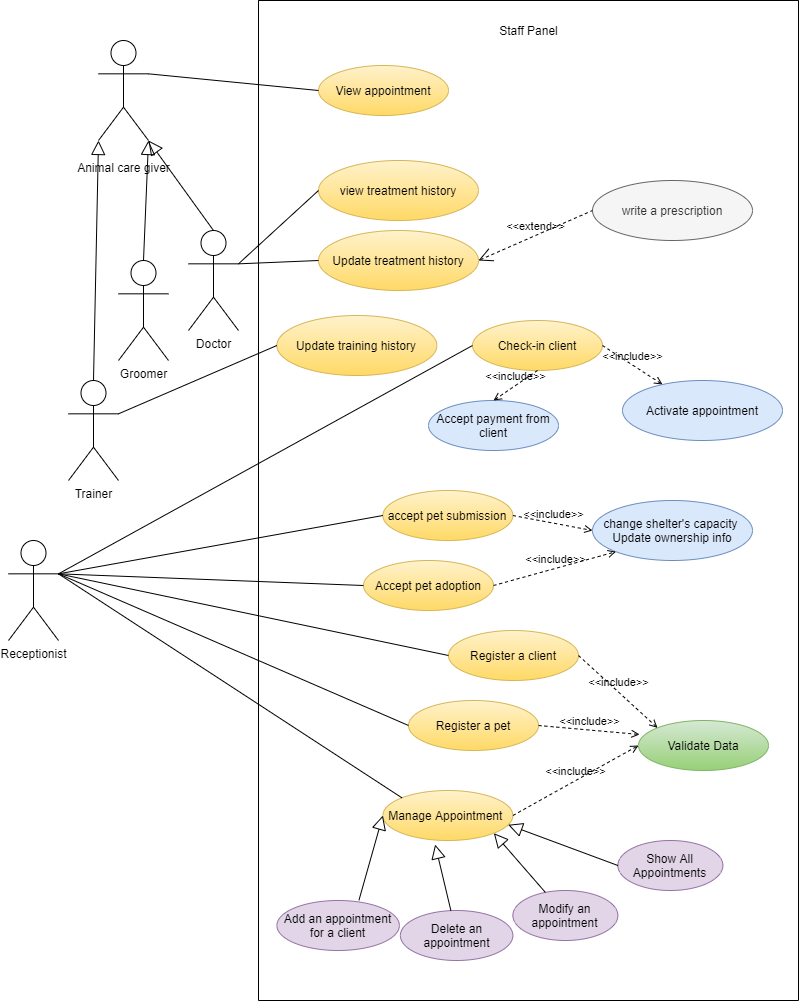
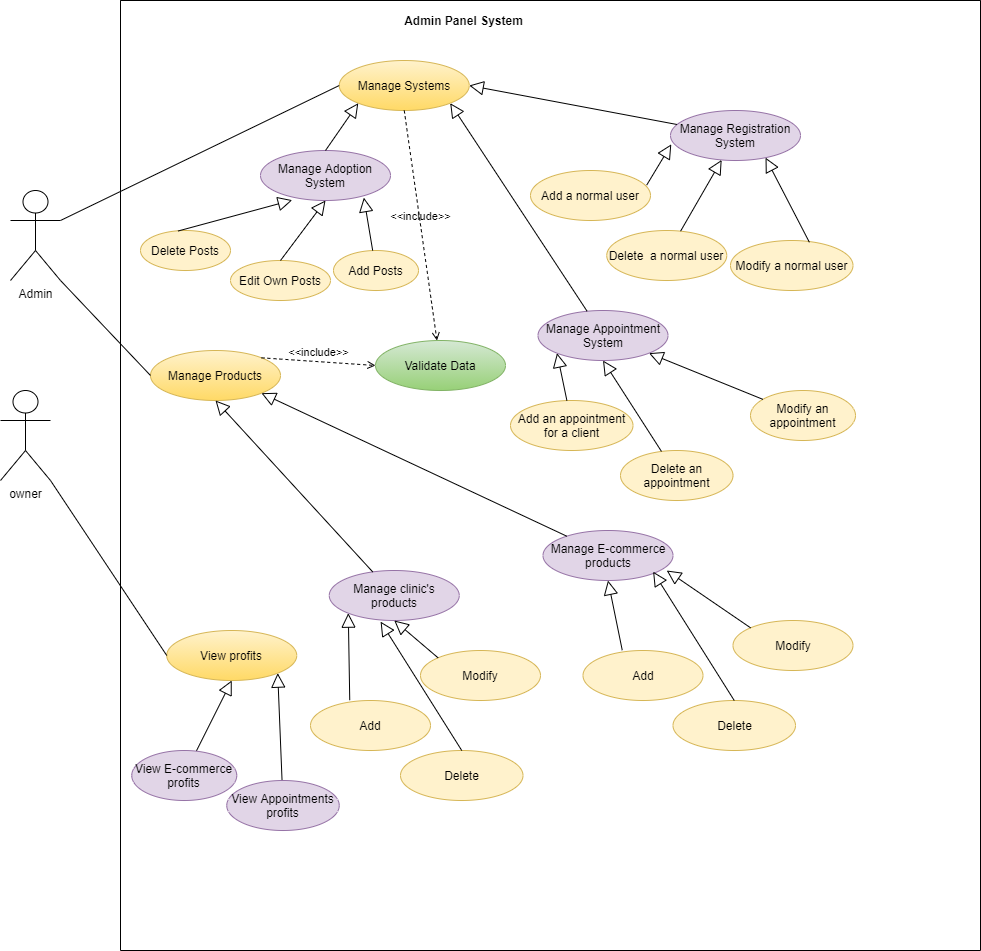
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Figure 2..1.1.1. G. Admin Panel:

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##### 2..1.1.2 The intended system’s conceptual ERD diagram

Conceptual ERD models information gathered from business requirements.  
Entities and relationships modeled in such ERD are defined around the business's need.

The need of satisfying the database design is not considered yet.  
Conceptual ERD is the simplest model among all.

Diagram, schematic

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Figure 2..1.1.2. ERD diagram

##### 2..1.1.3 The intended system’s physical ERD

Physical ERD represents the actual design of database. It deals with conversion from logical design into a schema level design that will be transformed into relational database. When modeling a physical ERD, Logical ERD is treated as base, refinement occurs by defining primary keys, foreign keys and constraints.

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Figure 2..1.1.3. physical ERD

A screenshot of a computer

Description automatically generated with medium confidenceLater, the following modification was done on the tables that represent the entities treatment and prescription:  
  
  
  
  
  
  
  
  
 Figure 2..1.1.4. physical ERD modification

Then, creation of the database was done via mysql statements.

The following is a sample of the code used to create one of the tables, the pets table, with its constraints and foreign keys:

CREATE TABLE `PETS` (

`id` INT NOT NULL AUTO\_INCREMENT,

`name` VARCHAR(150) NOT NULL,

`gender` VARCHAR(150) NOT NULL,

`birth\_date` DATETIME NOT NULL,

`breed\_name` VARCHAR(150) NOT NULL,

`photo` MEDIUMBLOB,

`pervious\_owner` INT,

`shelter\_id` INT,

`owner\_id` INT,

PRIMARY KEY (`id`)

);

ALTER TABLE `PETS` ADD CONSTRAINT `PETS\_fk0` FOREIGN KEY (`breed\_name`) REFERENCES `BREEDS`(`name`);

ALTER TABLE `PETS` ADD CONSTRAINT `PETS\_fk1` FOREIGN KEY (`shelter\_id`) REFERENCES `SHELTERS`(`id`);

ALTER TABLE `PETS` ADD CONSTRAINT `PETS\_fk2` FOREIGN KEY (`owner\_id`) REFERENCES `USERS`(`id`) ON DELETE CASCADE;

Since the database contained arcs, subtypes and supertypes there was a need for check constraints as the following:

ALTER TABLE `prescriptions` ADD CONSTRAINT `PRESCRIPTIONS\_fk2` FOREIGN KEY (`pet\_id`) REFERENCES `treatments`(`pet\_id`) ON DELETE CASCADE

ALTER TABLE `prescriptions` ADD CONSTRAINT `PRESCRIPTIONS\_fk1` FOREIGN KEY (`doctor\_id`) REFERENCES `treatments`(`doctor\_id`) ON DELETE CASCADE

ALTER TABLE `prescriptions` ADD CONSTRAINT `PRESCRIPTIONS\_fk0` FOREIGN KEY (`treatment\_date`) REFERENCES `treatments`(`date`) ON DELETE CASCADE

ALTER TABLE `adoption\_ads` ADD CONSTRAINT arc\_adoption\_ad CHECK (shelter\_id is NULL OR client\_id is NULL);

ALTER TABLE `pets` ADD CONSTRAINT arc\_pet CHECK (shelter\_id is NULL OR owner\_id is NULL);

ALTER TABLE `users` ADD CONSTRAINT users\_subtypes CHECK ((user\_type = "client" AND stmem\_type is NULL ) or (user\_type = "stmem" AND stmem\_type is not NULL) );

To make sure the database was modeled and designed correctly, some tests were done. Here is an example:

The following query, returns all the appointments done in the pet clinic with its relative data, such as the doctor’s name, client’s name, pet’s name, the date of the appointment, its fee and its type.

Graphical user interface, text, application, email

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The result was as following:

Table

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Another example:

This query returns all the relative data that shows all the pets in the database with their training, treatment, name, breed, and type.

Text

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The result was as the following:



#### 2..1.2. Project’s Sprints:

##### 2..1.2.1 First Sprint:

In this sprint the following front-end pages were designed:

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Figure 2..29.2.1.1 Signup page design

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Figure 2..30.2.1.2 Login page design

Graphical user interface, website

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Figure 2..31.2.1.3 Register pet design

##### 2..1.2.2 Second Sprint:

Graphical user interface, website

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Figure 2..32.2.2.1 Home page design

Graphical user interface, website

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Figure 2..33.2.2.2 Appointment page

Graphical user interface, website

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Graphical user interface

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Figure 2..34.2.2.4. Adoption ads page

Figure 2..35.2.2.3 Adoption page

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Graphical user interface, text, application

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Graphical user interface

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Graphical user interface, application

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Figure 2..36.2.2.5. Adoption ad page

Figure 2..37.2.2.6. My profile page design

Figure 2..38.2.2.7. Manage adoption posts page design

Figure 2..39.2.2.8. Manage pets page design

Figure 2..40.2.2.8. Manage pets page design

Figure 2..1.2.2.6. Manage user’s profile

##### 2..1.2.3 Third sprint:

Graphical user interface, text, application

Description automatically generatedIn this sprint the following front-end pages were designed:

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A picture containing graphical user interface

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Graphical user interface, text, application, Word

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Graphical user interface, application

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Graphical user interface, application

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Figure 2..1.2.3.2 Staff Panel, manage appointments

Figure 2..1.2.3.1 Staff Panel, manage adoption requests

Figure 2..1.2.3.3 Staff Panel, pet’s treatment history 1

Figure 2..1.2.3.4 Staff Panel, pet’s treatment history 2

Figure 2..1.2.3.5 Staff Panel, update treatment history

Figure 2..1.2.3.6 Staff Panel, add new treatment

Graphical user interface, application, website

Description automatically generatedGraphical user interface, website

Description automatically generated

Figure 2..1.2.3.8 Staff Panel, register client

Figure 2..1.2.3.7 Staff Panel, registration

Graphical user interface, website

Description automatically generated

Figure 2..1.2.3.9 Staff List Page Design

##### 2..1.2.4 Fourth sprint: In this sprint, working on the back-end was started.

For instance, working on back-end in the following pages:

1. Registering a client:

It is necessary that a client has a unique email and username, so validation was created to ensure that.

1. Registering a pet:

When registering a pet, it is necessary to check and validate data, such as pet’s birthdate, and it’s necessary to retrieve breeds of a pet so it was done in this sprint.

1. Logging in:

When logging in, checking the correctness of the data entered is necessary,

Both in the front-end and the backend.

1. Appointment system:

When making an appointment, the following must be retrieved:

Appointment Types, available workers, the pet that the appointment is for, and finally the available dates.

So, data must be retrieved to the user in each step.

1. Adoption System:

Surfing the adoption ads needs retrieving data from the database for all available adoption ads, also a filtering system was added to help the user find the desired adoption ads.

Posting an adoption ad to the adoption ads, requesting a pet, and accepting an adoption request, all these features were added.

1. Panels:

Staff panel is where the users can deal with various services,

Such as handling appointments, managing treatments and managing trainings

For that a panel was created for each role,

Receptionist panel:

Handle appointments and check in clients

Vet panel:

View appointments and add new treatments and prescriptions.

Trainer panel:

View appointments and add new trainings.

Groomer panel:

View appointments.

Admin panel:

Handle users, profits, and appointments and do everything.

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