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Question: Can I check in at the accommodation two/ three days prior to the joining date? There are no trains from my hometown to my ILP location that will reach one day prior to date of joining.

**Answer:** Accommodation will be provided one day prior to your joining. You will have to arrange your own accommodation for the days till one day prior to the joining. You can check the different accommodation websites for further details

Question: My parents are accompanying me, but I will be able to provide their details by 5pm only after we reach the accommodation.

**Answer:** You can text or give your parent's details on the phone at the Hostel accommodation.

Question: What are the facilities available in the accommodation?

**Answer:** You would get the mail regarding the accommodation a week before your joining. Kindly connect with the hostel contact number or the admin team to know about the facility.

Question: I do not want to avail the accommodation facility provided by the company. Can you tell me the procedure to do so?

**Answer:** For Non Pre-mapped associates, using company provided accommodation is compulsory. For Pre- Mapped associates, accommodation is not provided by the company. Hence , HRA is not deducted for the pre mapped associates. For the Non pre-mapped associates, the HRA is deducted automatically since accommodation has already been allocated.



Question: Can you please help me select an accommodation close to the ILP centre?

**Answer:** You can plan to come a day or two in advance. There are lot of PGs and hostels available. We would like you to personally check and finalize your accommodation.

Question: My ILP is scheduled and the date of joining is has been confirmed, but I am yet to receive my accommodation details, although I received the Welcome mail from ILP. Can you please give details regarding the facilities available in the accommodation.

**Answer:** You would get the mail regarding the accommodation a week before your joining. The mail will have the contact numbers of the accommodation and the Admin team. Kindly connect on the hostel contact number or the admin team for further details.



Question: My parents are coming along with me to my ILP location. Will my parents be provided with accommodation? If not, could you please let me know what other arrangements can be made for their stay?

**Answer:** TCS will provide accommodation to the TCS joiner only. Parents/Relatives will have to make their own arrangements

Question: Is there any decent hotel or lodge close by the TCS provided associate accommodation?

Answer: Yes, You can check the different accommodation websites for further details.

Question: Does the company have separate accommodation for boys and girls? What about the security arrangements of the accommodation?

**Answer:** Yes, the company provides separate accommodation for boys and girls. Proper security arrangements are in place at the accommodation.

Question: Will TCS provide me transportation to and fro office and accommodation?

Answer: Yes, TCS will provide transportation to and fro office and accommodation.

Question: Can I use my electronic gadgets in the accommodation?

**Answer:** Yes, you can use some of your electronic gadgets in the accommodation, but things like electrical iron or cookers should not be used.

Question: Can I use laptop in my accommodation?

Answer: Yes, you can .

Question: I do not want the accommodation. Can you tell me the procedure?

**Answer:** Accommodation is compulsory for non pre-mapped associates. HRA would be deducted automatically since accommodation has already been allocated





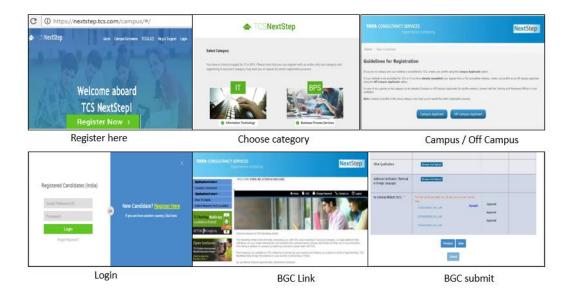




### Question: How to Initiate BGC in next step portal?

**Answer:** Please follow the below given path in order to initiate BGC

Home > ILP Corner > Joining Letter > I Accept > Initiate BGC > Fill BGC Form



Question: I am a CA candidate, but couldn't find option in Nextstep Portal to upload my BGC documents. What should I Do?

**Answer:** For the CA candidates, BGC would be taken care of offline.

Question: I am getting an error when I am trying to Log in to the Nextstep portal.

**Answer:** Please write to <u>ilp.support@tcs.com</u> along with screenshot of error.

Question: In the Service document, whose name should be mentioned as the first party and second party.

Answer: Please ensure to make your Service agreement with First party as "Tata Consultancy Services" and Second Party as "Your Name"

Question: What is to be filled in the longest stay address for my BGC?

**Answer:** In the BGC form, for the longest stay mention the address that you have stayed the longest in the last seven years. You do not need to upload any proof of address for the longest stay



Question: I have already uploaded all the scanned copies of my original documents, do I still need to bring my original documents with me for joining

**Answer:** Please note that you need to bring all original documents mentioned below on the day of your joining.

Question: Other than the above mentioned documents, which other document is required to be submitted on the joining date.

**Answer:** Group 1) -Service Agreement, Surety verification, self attested ITR of Surety/ latest Form 16 of Surety/ Self attested photocopy of Surety Passport.

Group 2) -Non Criminal affidavit and Medical Certificate, Birth Certificate / Birth affidavit, Gap Certificate(if applicable) or any other affidavit.

Question: What should be uploaded in the BGC, In case of unavailability of relieving letter from the previous company?

**Answer:** In case of unavailability of relieving letter from the previous company, you can upload the joining letter or offer letter of the previous company in the BGC form.

Question: I have not initiated my BGC as one of my document is not yet ready. Can I initiate my BGC later?

**Answer:** Please note that your Back Ground Check should be initiated on the BGC Link, before you report to the location for your joining.

Question: What is to be filled for reference details?

Answer: You can mention details of your college professor or TPO/HOD of your college in the reference details.

Question: Should my documents be self - attested or should they be true copies?

Answer: Your documents should be Self Attested.

Question: Is it mandatory to upload Photograph in White background?

**Answer:** Yes, it is mandatory to upload Photograph in White background.

Question: I have stayed at my hostel for 4 years in the last seven years. What do I need to fill in the longest stay address?

**Answer:** You need to mention your hostel address in the longest stay address in this case. You do not need to upload any proof of address of your hostel.



Question: My surety is not in city and will be back after my joining date, hence I could not get my Surety documents made so far. Can I submit my surety documents 2-3 days after my Joining.

**Answer:** All documents should be available with you at the time of Joining, including your surety verification document.

Question: Can the surety be a person who is retired?

**Answer:** Yes. But, the income should be more than 3 lakhs and the surety should have filed the income tax.

Question: Can my surety be a person who does not pay income tax but files income tax? Who can be my Surety?

**Answer:** No, ITR /form 16 documents of your surety should be provided as proof of paying tax, which means the taxes by your Surety should not be zero. Anybody whose income is more than 3 lakhs and files the income tax can be your Surety.

### Question: Which years ITVR should we use? Is the previous year's ITVR valid?

**Answer:** The ITR /Form 16 document should be of the current or previous assessment year (AY 2018-19 or 2019-20).ITR/Form 16 should be downloaded from govt. site and self attested by Surety

Question: How can I change Email ID in BGC form?

Answer: Please note that email cannot be changed in the BGC, you can edit these details only at the time of joining TCS.

Question: I am not able to print the Nomination forms, also in place of my Father's name, my name is reflecting.

Answer: During your joining, the location HR will help you correct the details and then you can take a print out

Question: Should I select "Yes" or "No" for the ECNR in the BGC form?

**Answer:** Please read "ECNR Description" and update accordingly.

Question: College has not issued provisional certificate yet. What is to be uploaded in the BGC form as an alternative?

Answer: In case your Institute has not issued the degree certificate or provisional Certificate, you can upload a Course

completion certificate as per the guidelines mentioned in your joining annexure. Please note the you need to submit the degree Certificate or Provisional Certificate before the completion of your ILP.

#### Question: What date should be filled in the Period of stay?

**Answer:** You have to mention Period of Stay as in From Date (Born Year) - To Date(2016 - you need to mention the date on when you are filling the BGC form).



### Question: What all details can be Edited in the BGC form (If not confirmed)?

**Answer:** Please note that if you have submitted the BGC form you can change the editable details through 'Edit BGC' option.

Question: What is to be uploaded in the BGC for Address Proof?

**Answer:** You can upload any one of the below given document as an address proof in the BGC form:

(Passport/Ration Card/Aadhaar Card/Driving license/LIC Policy/Utility bill-Electricity-bill-Landline-Mobile/Credit/Debit card statement/ bank Statement/House Lease Agreement).

Question: What is to be uploaded in the BGC for ID Proof?

**Answer:** You can upload any one of the below given document as an ID proof in the BGC form (Voter ID, Ration Card, Driving license, Bank Passbook, Aadhaar Card).

Question: What is to be done if I am facing Error while submitting BGC form?

**Answer:** Request you to click a tick on the "I Agree" option before you submit the BGC. Also please login and complete the online BGC form using latest version of internet explorer browser. If the error still persists please send the screenshot of the same mentioning your correct reference ID using "**Ask Me a Question Tab**".

Question: I do not have my old Employee ID as it was not provided by my previous company. What should I do?

**Answer:** Kindly note that you can mention required zeros(000) as your employee ID.

Question: When can I upload the Non criminal affidavit in the BGC?

**Answer:** One the link gets activated 15 days prior from the date of joining. Please note that all your documents should be uploaded and submitted in the BGC portal before the date of joining.

Question: What is to be uploaded in the BGC if incase I have lost my Old Pancard?

**Answer:** Please note that you can upload the attested photocopy of the old pan card with the new applied acknowledgement slip in the BGC form and carry the same at the ILP joining.

Question: What is to be uploaded in the BGC, incase of unavailability of final semester original marksheet?

**Answer:** Please note that as mentioned in your joining letter, it is mandatory to submit your all semester original marksheets at the time of joining ILP.

Since you do not have your original marksheets, as a temporary arrangement you may upload Web Marksheet attested by the Principal of your College, clearly stating your CGPA / %. Also, a bonafide letter from the college/University clearly mentioning the below points must be submitted:

- 1. Reason for unavailability of the original mark sheet
- 2. By when (date) the original marksheets will be issued and submitted
- 3. Until the original marksheets are submitted, the attested web marksheet may be treated as original marksheets for the purpose of joining ILP

You will have to carry the above mentioned documents to the ILP location.

Note: This being a temporary arrangement for provisional appointment, the originals must be submitted as soon as it is received and before the completion of ILP.



Question: Please let me know the file Format to upload documents?

**Answer:** Please note that you have to upload the documents in the following formats (jpeg, png, gif, doc, docx, txt, pdf). Maximum document size can be 2 MB. You are required to upload and confirm the documents.

Question: What is to be updated in the BGC incase of unavailability of House Number?

Answer: Request you to mention number"00" in case of unavailability of house number.

Question: My last semester marks-card and medical document are rejected during verification but the option for re-uploading the medical certificate is not coming in the right place. It is showing in the NCA section to Upload the corrected medical document. How can I fix this issue?

Answer: Please write about the technical issue to <a href="mailto:lip.support@tcs.com">lip.support@tcs.com</a> to get it fixed.

Question: I have applied for PAN card 2 weeks back, I may receive that within 4 days. Hence I am not able to submit the background check documents on the Next Step Portal. Will this create a problem for my joining?

**Answer:** Yes, Please note that your Back Ground Check should be initiated on the BGC Link, before you report to the location for your joining.

Question: I have received my ILP joining date. As per the eligibility criteria, it is mentioned that while joining one should have 60% or more in academics. .But my current B.E. aggregate is 59.57% (till 7 semesters) and I am waiting for my last semester result.

Will I be allowed to join now or should I reschedule my ILP joining date till my last semester result is declared?

Answer: Please check the eligibility guidelines given in your welcome mail.

Question: I got joining letter from TCS that my training will start next week. I have applied for PAN card and I got acknowledgement number. The PAN number will be issued in 3-4 days but the PAN card will not be issued by the joining date. Will the PAN card acknowledgement receipt be accepted?

I will submit the PAN number immediately upon receiving it.

**Answer:** It is mandatory to have the PAN card or the PAN number to be issued by National Securities Depository Limited(NSDL). If you do not have it, please write to ilp.support@tcs.com to Reschedule your joining. With pan card or Number, joining will not be possible.

Question: The submit button on the next step portal is not visible in my profile. How will I upload and submit my documents?

Answer: Please write to ilp.support@tcs.com or call at 1800-209-3111 from Monday to Friday (8.00 AM to 8.00 PM) to fix this technical issue.



Question: I am facing a technical issue in uploading my documents in the next step portal for BGC. A few of the documents I uploaded were rejected, but now I am unable to re-uploaded the corrected documents in the portal. The system keeps showing an error message. "Error in uploading document. Please try after sometime" How can I fix this issue?

**Answer:** Please write to ilp.support@tcs.com or call at 1800-209-3111 from Monday to Friday (8.00 AM to 8.00 PM) to fix this technical issue.

Question: I want to change my course from MS(software engineering) to MTECH(software engineering). I have mistakenly put my course name as MS in the application form in the Next Step portal. How can I change it now?

**Answer** You can update your educational the details at the time of your joining. Ask your location HR for help.

Question: We do not have permanent house and we have changed our residence 10 months back. Hence I still need to wait for two months more before applying for my Passport and PAN card. Can I join without them or do I have any other alternative?

Answer: Pan card or number is mandatory for joining. Joining without PAN card will not be possible. Please write to ilp.support@tcs.com or call at 1800-209-3111 from Monday to Friday (8.00 AM to 8.00 PM) to reschedule your joining.

Question: As it is mentioned in the BGC section that I have to upload the backlog mark sheets separately from my backlog mark-sheets. But this provision is not available in my college. Once the backlog exam is cleared, the college provides the revised mark sheets inclusive of the backlog scores.

I have the revised mark sheets of all the semesters but no backlog mark sheet as I have cleared the backlogs. How or what shall I upload mark-sheets?

Answer: Please write to ilp.support@tcs.com .

Question: My ILP has been scheduled next week but I have lost the addendum accidentally, How can I get a copy of the addendum?

Answer: Please write to <a href="mailto:ilp.support@tcs.com">ilp.support@tcs.com</a> .

Question: In service agreement, should the employee and surety details be manually filled or be printed?

**Answer:** The Surety details could be either be filled be typed or be manually filled.

Question: Are all semester marks list of Btech required for the joining process or will the CMM be sufficient?

Answer: It is preferred that you upload all semester marks list of Btech or you can upload the CMM. Either is acceptable.

Question: I have made the birth affidavit on Rs. 100 e-stamp paper. Will it be accepted?

**Answer:** Yes, it will be accepted.

Question: I have missed to mention my Aadhar no and PAN no in form 9. How can I update it?

**Answer:** You can update both the details at the time of your joining.

Question: In my Service Agreement, I have mistakenly mentioned my name as the First Party and TCSL as Second Party. Do I need to make a new one or will the existing one work?

**Answer:** Please re-make you're your service document with TCSL as the First Party and your name as Second Party.

Question: All the documents that I have uploaded are scanned in black and white. Will these documents be accepted or do I need to get coloured scanned copies made?

**Answer:** Please upload coloured scanned copies of your documents.

Question: My surety is retired army person and now he is only getting monthly payslip with tax summary. Can I upload my surety's payslip instead of the form 16?

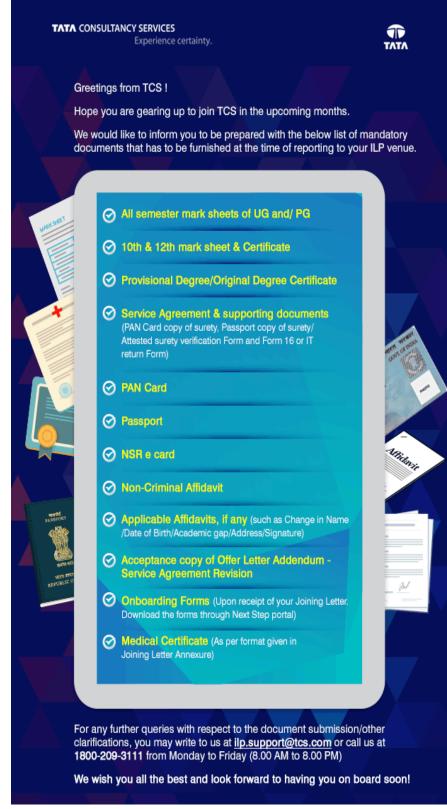
**Answer:** No, Payslip will not suffice. Surety ITR is mandatory

Question: My surety is retired and the latest form 16 he has is of the year 2012-2013. Will this form 16 work? If not, then, is there are any other alternatives for this?.

**Answer:** No, the Surety ITR has to be of the latest /previous year.

Question: I have misspelled my name in different documents like my mark-list and my PAN card /birth certificate, I have different spellings for my name. What should I do now?

**Answer:** Please get an affidavit made for name mismatch.





Question: I have given my college hostel address as my current address, but now I am not bale to change my current address in BGC form, what should I do??? should I submit the BGC form as it is and upload my documents or wait till my joining date?

**Answer:** Please note that your Back Ground Check should be initiated on the BGC Link, before you report to the location for your joining. If not, Please write to <a href="mailto:ilp.support@tcs.com">ilp.support@tcs.com</a> to reschedule your joining

Question: Can I submit Address Proof on mother's name?

**Answer:** Please note that address proof will be accepted only if it is in your name or your father's name.

Question: I am from Nepal. Should I use the same service agreement? Which address should I use?

Answer: You can use the address in the Passport and it is mandatory to have your Passport.

Question: I am not from India since I am not an Indian citizen, what changes should I make to the document (Service Agreement/ Affidavit). It mentions Indian Citizen.

Answer: Please write to <a href="mailto:ilp.support@tcs.com">ilp.support@tcs.com</a> for guidance.

Question: I do not have the original birth certificate. Is it ok if I submit the downloaded copy?

Answer: Yes it is ok.

Question: Should I bring the attested copy of all my mark sheets?

Answer: No.

Question: I have mistakenly given my duration of class-Xth as 04/04/2012 to 31/03/2013. Also, my Xth class percentage is wrongly mentioned as 94%. (Because the CBSE multiplier is 9.5 and not 10).

Answer: The details can be updated at the time of your joining. Please contact your local HR for data correction.

Question: I have been trying to fill the onboarding document forms but the pages are not opening and it immediately redirects to the homepage of TCS NEXTSTEP. Please suggest a solution.

**Answer:** Request you to please clear the cache and use latest version of browsers (Google chrome, Internet Explorer 9.0 above)



Question: I do not have the facility to do the NSR biometrics at my location. Can I complete the biometrics after reporting there?

**Answer:** Yes you can. The acknowledgement is required.

Question: I have completed both phases of NSR. But did not receive NSR eCard?

**Answer:** You need to log in to the NSR website and generate your eCard.

### Question: Is NSR Registration mandatory? And till when it needs to be completed?

**Answer:** : Yes it is mandatory that a candidate should complete both of the phases of NSR (registration and bio-metric process) before joining ILP (please visit site <a href="https://www.nationalskillsregistry.com">www.nationalskillsregistry.com</a>).

### Question: What needs to be mentioned in the EMPLOYEE CODE field while registering for NSR?

**Answer:** You need to mention your CT Ref. No. as the Employee Code. After joining, the TCS employee number has to be updated.

Question: In part-1 of NSR there is a section of present employment. I have not been employed anywhere before. What should I fill in the required fields?

Answer: You can write "Not applicable"

Question: Where to submit the IT pin number for NSR?

**Answer:** You need to submit the IT Pin number on the Next Step Portal. Log on to https://nextstep.tcs.com/.Click on ILP Corner -> National Skills Registry (NSR).

### Question: When & where is biometric test conducted for NSR?

**Answer:** After NSR registration, the biometric process is conducted at the Point of Service (POS) for NSR. (For more details visit, www.nationalskillsregistry.com).

Question: Please let me know if NSR Ecard is compulsory in the BGC?

**Answer:** Please note that it is mandatory to complete bio-metric process of NSR before joining ILP. Also note that you have to upload NSR ecard in the BGC documents . Please write to ilp.support@tcs.com for guidance.

#### Question: What is Point of Service (POS) for NSR Registration?

**Answer:** Point Of Service (POS) is an external service provider who collect, verify your NSR acknowledgement form, collect payment and record your finger-prints through the biometric process. POS will issue Transaction Identification Number (TIN).

### Question: Can the details in NSR be edited once the procedure of registration has been completed?

**Answer:** Yes, the details in NSR be edited once the procedure of registration has been completed. It can be updated / changed only by you through NSR. However, information once verified or which is under the process of verification cannot be edited.

Question: I do not have the facility to do NSR biometrics at my location. Can I complete the biometrics after reporting there?

Answer: Yes you can. But you should have applied for NSR online and should possess the acknowledgement.

Question: What is to be selected in the NSR form on the NSR website: Present employer or Future employer?

Answer: Please select "Registering at my own" instead of present and future employee.



Question: My friend and I got the same joining date, but different ILP Locations Please clarify whether it is possible for us to interchange the ILP location?

Answer: Please write to <u>lp.support@tcs.com</u> for any change of location request.

Question: I have been scheduled to join my ILP, but the location is too far away from my hometown. I belong to a economically backward father and my travel expenses to my ILP location will be too much for my family to bear.

Is it possible for me to get a ILP location closer to my hometown?

**Answer:** All location allocations are done based on business requirements. Hence it is difficult to say anything.

Question: After completing ILP, How can I get my preferred location as my base branch?

**Answer:** There is no way to ensure that you can get your preferred location as your base branch as allocation of base branch would be done based on business requirement.

Question: When checking at accommodation one day prior to the joining date, is it mandatory to pay some amount for food? What if a new joiner cannot afford to pay that amount?

**Answer: (Strictly for ILP Guwahati)** Associate is expected to pay in advance for food on the day of checking into the accommodation. Per day cost is INR 170.00 which is multiplied by the remaining number of days in the month from the date of joining. However if a new joiner cannot afford to pay that amount on the check-in day, the payment date can be negotiated with the canteen vendor.

Question: Can I get change in the ILP Location, due to personal commitment.

Answer: ILP Location cannot be changed, however please write to ilp.support@tcs.com to confirm on same.

Question: The ILP centre assigned to me is far away from my hometown. I have some certain health issues(Gynecological) and need monthly checkups in hospital in my hometown. I have single parent. Is it possible to get my ILP location changed?

Answer: ILP Location cannot be changed, however please write to ilp.support@tcs.com to confirm on same.

Question: I have got my hometown as my ILP Location. My family lives in the same city. As a rule, So do I need to stay at the accommodation provided by TCS? Or can I stay at home and daily commute to the ILP Centre for my sessions?

**Answer:** This varies from Centre to centre. ILP Guwahati strictly forbids it, whereas, ILP Chennai or Ahmedabad are open to it. Please call location HR to confirm.

Question: We recently saw in the news that my ILP location has been affected by floods/ some natural calamity. My parents are really worried. Is there a change in the location due to the new circumstances?

**Answer:** Please contact the location HR whose phone number has been shared with you to know about the condition of the place. In case there is a change in your scheduled ILP location, you will be notified about the same by email. Contact to <a href="mailto:ilp.support@tcs.com">ilp.support@tcs.com</a> for guidance.



Question: I am suffering from a gynecological related illness and I have already mailed my medical certificates for delaying my joining. Will my ILP be rescheduled?

Answer: For re-scheduling your ILP Please contact ilp.support@tcs.com to confirm the same.

Question: I was selected in the off campus hiring and was provided a joining date, but I failed to join on the date due to an accident and hurt myself. However, I missed formally informing the ILP Support regarding this. Will I given a new joining date?

Answer: Please contact ilp.support@tcs.com to know if you are eligible for your ILP or not.

Question: My ILP was rescheduled due to the unavailability of relieving letter from my previous company. Now I have received my relieving letter from my previous company and I am ready to join the ILP. How soon can I get my joining date?

Answer: Please contact <u>ilp.support@tcs.com</u> and inform them that you have received your PAN card and that you are ready for joining now.

Question: My mother met with an accident day before yesterday and had an ankle operation yesterday. As she requires bed rest I would not be able to join on the joining date. Is it possible for me to get leave for 15 days before I join?

Answer: Please contact <a href="mailto:ilp.support@tcs.com">ilp.support@tcs.com</a> to re-schedule your ILP.

Question: Can I join ILP in TCS two days later of my joining date?

**Answer:** No that will not be possible. All joining will happen on the joining date. For re-scheduling your ILP please contact ilp.support@tcs.com and confirm the same.

Question: Will the company pay my travel cost from my hometown to my ILP location?

**Answer:** The company will pay your travel cost once you have joined it, that is the return cost from your ILP location to your allocated base location will be reimbursed by the company.

Question: What documents of my Surety should I bring on my day of joining?

Answer: a)Attested Copy of Surety's PAN Card

b)ITR returns or Form 16 of Surety (Of current or Previous year only)

c)Attested copy of Surety Passport (if submitted as alternative to Surety verification page)

Question: On day of joining am I allowed to get my Pen drive to office on the joining day? I have all the soft copies of my documents in the Pen drive.

Answer: Please abstain from bringing any Pen drive or USB to office as it will not be allowed inside the office.

Question: I have appeared for a revalidation of my Btech final year results. But I have not yet received the result of the revalidation. Can I join ILP now?

**Answer:** Please contact ilp.support@tcs.com to re-schedule your ILP.

Question: I have some queries. Can I meet you before the joining date to verify a few documents

**Answer:** We can verify the documents only at the time of joining.

Question: What time do I report to ILP on my joining date?

Answer: You have to report at office 8.30 am sharp. The joining procedures would start sharp at that time.

### **ILP Center: Ahmedabad:**

Tata Consultancy Services GARIMA PARK,IT/ITES SEZ, PLOT # 41, Gandhinagar - 382007 India

Climate: Hot, semi-arid climate

Distance between Ahmedabad Airport to Gandhinagar: 21 kms.

Travel time: Approx. Half an Hour.

Distance between Railway Station to Gandhinagar:

**Travel time:** 

Mode of available transport: Cabs, Buses, Autos.

Places to visit: Akshardham, Sabarmati Ashram, Gujarat Science City, Kankaria Lake

## Centre specific queries: Ahmedabad

Question: I have heard that on the day of joining, we have to put our original documents in an envelop and submit to the HR. When will they return our original certificates?

**Answer:** Your original documents are not collected, the HR verifies if you have the originals and collect the attested copies.

Question: I am going to join ILP Gandhinagar soon, and I have heard that they provide internet connection at the accommodation at studio apartment. Is it true??

**Answer:** You need to buy the connection. Internet provider agents are available in the campus.

Question: I have heard that in Gujarat everyone is strictly vegetarian and you cannot find any non-veg restaurant. Is it true about Gandhinagar too? And how is the food arranged for us at ILP?

**Answer:** Gandhinagar campus has a varieties of food are available including Non-veg. There are about 15-20 outlets/hotels nearby.

# **ILP Center: Chennai:**

Tata Consultancy Services MARG Square, No. 16, Rajiv Gandhi Salai, Karapakkam, Chennai - 600097 India

Climate: Warm and humid

Distance between airport to Karapakkam: 18.9 km

Travel time: Approximately 1 Hour.

Distance between Railway Station to Karapakkam: 21.7 km

Travel time: Approximately 1 Hour and 30 minutes Mode of available transport: Cabs, Buses, Autos.

Places to visit: Marina Beach, Mahabalipuram Temples, Sri Parthasarathy Temple, Madras High Court, Mylapore

Centre specific queries: Chennai

Question: I am yet to do my NSR. Can I do the NSR at the ILP Chennai?

Answer: We do not have the facility in Chennai ILP center to do it. Request you to please do it at your location

Question: Will I be provided with TCS accommodation at ILP Chennai?

**Answer:** Please check your Joining letter for the word "Non Pre-mapped" or "Pre -Mapped", If you are Non Pre mapped to any location, TCS will provide you accommodation, but if you are Pre mapped to Chennai project location, then you have to find you own accommodation.

Question: Will I get Jain food in the accommodation?

**Answer:** Getting Jain food in accommodation at ILP Chennai would be difficult. You might have to arrange locally.

### **ILP Center: GUWAHATI:**

Tata Consultancy Services 5th Floor, NEDFi House G.S. Road, Dispur Guwahati - 781006, Assam,India

Climate: Warm and temperate- winters are cold.

Distance between Airport to Universal Ecogreens (TCS Accommodation): 25 kms

Travel time: 30 minutes

Distance between Railway Station to Universal Ecogreens (TCS Accommodation): 9 kms

Travel time: 20 mins

Mode of available transport: Cabs, Buses, Autos.

Places to visit: Kamakhya Temple, Shillong, Cherrapunji, Dawki, Pobitora Bird Sanctuary.

# Centre specific queries: Guwahati

Question: Do I bring my warm clothes for the December?

**Answer**: Yes, Nov-Dec-Jan are quite cold in Guwahati. If your ILP is scheduled during that time, please bring along your warm clothes.

Question: When checking at accommodation one day prior to the joining date, is it mandatory to pay some amount for food? What if a new joiner cannot afford to pay that amount?

**Answer:** (Strictly for ILP Guwahati) Associate is expected to pay in advance for food on the day of checking into the accommodation. Per day cost is INR 170.00 which is multiplied by the remaining number of days in the month from the date of joining. However if a new joiner cannot afford to pay that amount on the check-in day, the payment date can be negotiated with the canteen vendor.

#### Question: Will I get Jain food in the accommodation?

**Answer:** Yes, you can get Jain food in your accommodation. You need to speak to the canteen manager about your requirement.



### **ILP Center: HYDERABAD**

Q City, Hyderabad, Survey No.109,110 & 111/2 Nanakramguda Village, Serilingampally Mandal, R.R. District Hyderabad - 500 032,Andhra Pradesh India

Weather: Hot and Arid

Distance between Airport to Q City: 32 kms Approx.

Travel time: 1 Hour approx..

Distance between Railway Station to Q City: 17 kms

Travel time: 45 minutes

Mode of available transport: Cabs, Buses, Autos.

Places to visit: Ramoji Film City, Golconda fort, Charminar.

# **Centre specific queries: Hyderabad**

Question: I got my ILP location as Hyderabad without accommodation what are the chances of getting the same location as base location? I have heard that Hyderabad has a lot of Project locations too.

Answer: ILP Hyderabad has only Pre –mapped trainees, therefore, it is for certain that your base location would be Hyderabad.

Question: Why is ILP Hyderabad not providing TCS accommodation? It is so inconvenient for trainees coming from outside the state to find accommodation on rent.

**Answer:** Since you have been pre-mapped so your base location has been decided as Hyderabad. For now you don't have any option other than completing your ILP and joining in Hyderabad.

# **ILP Center: TRIVANDRUM Tata Consultancy Services** Peepul Park, **Technopark Campus**, P.O: Kariyavattom Trivandrum - 695581, Kerala ,India Weather: Hot during Summers, and mildly hot during Winters Distance between Airport to Peepul Park, Techno park campus: **Travel time:** Distance between Railway Station to Q City: **Travel time:** Mode of available transport: Cabs, Buses, Autos. Places to visit: Kerala backwaters, Varkala beach, Sanghamukham, **Centre specific queries: Trivandrum** Question: Answer: