|  |
| --- |
| ­­­ |

# Profile

* **7.10 years** of Software testing experience in **Mobile Apps**, **Web Applications and APIs**
* **API Testing using PostMan**
* Experience in **Test Case Design & Execution, Bug reporting** & **Tracking**
* Good knowledge in understanding the **Business requirements**
* Skilled in understanding Software Requirement Specification and identifying the required test scenarios
* In depth knowledge of SDLC & STLC
* Exposure to Automation Testing using Selenium WebDriver
* Experience in the use of Agile approaches, including Scrum
* Expertise in analyzing test results and preparation of bug report
* Requirement analysis & provided presentations for the product to be released with all new & changed features

# Technical Proficiency

|  |  |
| --- | --- |
| Competency | Expertise |
| API Test automation | Postman |
| Automation Tools | Selenium WebDriver (Self Learn) |
| Test Management Tools | JIRA, Track+, Mantis, Tarantula, Redmine, Open Project |
| Defect tracking Tool | JIRA, Track+, Mantis, Project Management, Open Project |
| Mobile Platform | Android, iOS and Windows |
| Domain Knowledge | Visa Application, Travel Domain, Survey Domain, Digital TV Apps & Web Apps Education |
| Testing Skills | Test Case Template, Test Case Review Template, Traceability Matrix, Test Techniques and Test Case Design Techniques, Functionality Testing, Integration Testing, System Testing, Compatibility Testing, GUI Testing, Regression Testing, API Testing, Usability Testing, Smoke Testing and Ad-hoc Testing, knowledge on Test Plan |
| Operating System | Windows, Linux, MAC |

# Professional Experience

|  |  |  |
| --- | --- | --- |
| Company | Role | Duration |
| VCentric Technologies Pvt Ltd (Client: Cox & Kings) | Sr. Quality Analyst | Aug 2018 – Till Date |
| Pureprofile Pvt. Ltd | Sr. Quality Analyst | May 2016 – July 2018 |
| Catseye System & Solution (Client: Cox & Kings) | Sr. Quality Analyst | Dec 2014 – March 2016 |
| Zarca Interactive Pvt. Ltd | Sr. TQM Analyst | April 2011 – Nov 2014 |

# Project Experience

|  |  |  |  |
| --- | --- | --- | --- |
| Project Name | Roles & Responsibilities | Tools/ Technology | Duration |
| Cox & Kings -Online Visa Application for USA, Oman, Dubai, Thailand, Morocco Countries ( B2C | B2B | TA ) | * Functional Testing of mobile app and web portal * Gathering list of APIs and API details * API Testing using Postman * Interacting with offshore and onshore team. * Identifying test scenarios and gathering test data * Providing Estimation for the same * Documenting the results and logging bugs in bug tracking tool (Redmine/Open Project) * Involved in monitoring and verifying the resolved bugs. * Active involvement into sprint activities. * Team Management * Viewing the work done by team member * Payment module testing for Visa Application (Cc Avenue) * Giving training about the new features introduced in new release * Direct support to Operation team about their suggestions * Implementation of Process Flow Documentation | * Postman * MySql * Selenium * Open Project * Redmine | Aug 2018-July 2019 |
| Pureprofile.com, Pureprofile Access platform, News corp | * Analyzing system requirements and document entire software testing process accordingly. * Participate in test plan and test cases review meetings. * Responsible for development of Test Scenarios & cases. * Preparation of test cases, preparation of Test Plans that describes the features and functions to be tested. * Actively involved in the following activity: Analysis, Estimation, test case preparation, Validation, Review, and Report Preparation. * Testing of the entire process including reports and back-end data validation. * Perform regression testing after closing the defects or new build after fix. * Perform and validate positive, negative, system and integration testing. * Reported, tracked, and monitored defects in the defect tracking system. * Reproduction of defects received from clients. * Proactively worked with developers to ensure timely bug resolution logged the Bugs using defect Tracking Tool. * Preparing Daily Execution Report – Involved in preparing the Daily Execution Status report and sharing with managers and leads. * Work with Australian News Corp client | * Jira * MySql | May 2016 – July 2018 |
| Pureprofile Mobile Application | * Attending Demo’s on Requirement gathering * Handled few tasks as part of Test planning (Device selection, Scope of testing, timelines etc.) * Designing test cases as per test plan. * Executing the test cases. * Documenting the results and logging bugs in Jira * Involved in monitoring and verifying the resolved bugs. * Performing Sanity, Functional, Integration, System, Retesting, Regression, Ad-hoc Testing. * Attending daily **Scrum meeting** to update Testing Status and Project issues. * Interacting with offshore and onshore team. | * Jira * MySql | May 2016 – July 2018 |
| Audi Australia | * Work with Audi Australia Sales team * Verify result which displays scores and reports based on survey of customer feedback. * Designing test cases as per test plan. * Executing the test cases. * Documenting the results and logging bugs in Jira * Involved in monitoring and verifying the resolved bugs. * Performing Sanity, Functional, Integration, System, Retesting, Regression, Ad-hoc Testing. * Attending daily **Scrum meeting** to update Testing Status and Project issues. * Interacting with offshore and onshore team. | * Jira * MySql | May 2016 – July 2018 |
| DRUV – CRM and Inventory management system | * Work wih Sir Dorabji Tata Trust * Designing test cases as per test plan. * Executing the test cases. * Documenting the results and logging bugs in Mantis * Involved in monitoring and verifying the resolved bugs. * Client coordination for requirement gathering & Timely escalation to Development Team * Software Quality and Process Management * Apps Delivery Managing * User Training. | * Mantis * Set top box | Nov 2015 – April 2016 |
| Travel ERP – Cox and Kings | * Gathering clients all new requirements and coordinating with management team for review of documents. * Understanding the requirement (Use Case Document) and explaining to Team Members. * Involved writing the test scenarios & test cases * Involved re viewing the work done by team member * Involved designing and maintaining the Traceability matrix to ensure that all possible functionalities are covered. |  | Dec 2014-Nov 2015 |
| SoGoSurvey,K12insight | * Closely worked with **K12 School** system * Have trained more than 20 new joiners about the product & the process which is followed for testing * Giving training about the new features introduced in new release * Provide direct support to clients (email/Skype calls/telephonic calls). * Requirement gathering & Understanding. * Documenting the Test Execution Results and logging bugs. * Reporting the project status. * Defect Reporting & Tracking Track +. * Test Deliverables Design *(Test Scenarios, Test Cases, Traceability Matrix, Test Reports, Test Closure* * Maintaining & Publishing the **Test Status Report (TSR).** * Sending the **Weekly Status Report** to Test Lead. * Interacting & closely working with the **Client Side Testing Team**. * Attending Daily Stand up Call with Client. | * Track + * MySql | April 2011-Nov 2014 |
| K12insight- Let’s Talk App | * Designing/Reviewing/Updating Test Plan, Test Scenarios, Test Cases, RTM, Test Status Report, Test Metrics * Conducting Sanity, UI, Functional, Retesting, Regression, Adhoc, Compatibility, System Testing, basic DB Testing * Extracting & Publishing Bug Summary Reports from Track + bug tracking tool * Effective coordination between the development and the testing team. | * Track + * MySql | May 2013-Nov 2014 |

# Education Qualifications

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Degree | University | Stream | Year | Percentage |
| Bachelor of Engineering | University Of Mumbai (Terna Engineering College) | Information Technology | 2010 | 67.20 |
| Diploma | Government Polytechnic, Mumbai | Information Technology | 2007 | 75.50 |
| SSC | Rameshwar Vidhya Mandir | Maharashtra State Board | 2003 | 79.46% |

# PERSONAL DETAILS

|  |  |
| --- | --- |
| **Date of Birth** | 7th October 1987 |
| **Languages known** | English, Hindi, Marathi |
| **Residential Address** | G\104, Plot-25, Sector -7, Greenspace royal CHS, Kamothe, Navi Mumbai- 410209 |
| **Email** | Snehalmk007@gmail.com/snehalssakpal07@gmail.com |
| **Mobile No** | +91-9022827627 / +91-9819217042. |