Prajwol Ramtel
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SKILLS AND CERTIFICATIONS

Technical Skills: Python (Flask),Java, HTML,CSS(Tailwind CSS), JavaScript(React,Node.js), MySQL.
Certifications: Programming with JavaScript(Coursera), ES6 Modern JavaScript(Udemy), HTML and CSS in Depth(Coursera)
Other Skills: Technical Analysis, IT Solutions, Git and GitHub.

EDUCATION

Bachelors of Science in Computer Science   **Aug 2023- May 2027**
University of Louisiana at Monroe, Monroe, LA
CGPA: 3.77
Relevant Courseworks: - Data Structures, Calculus,Discrete Mathematics, Programming with Python and Java.

RELEVANT EXPERIENCE

IT Support Technician   **Aug 2023 – current**
University of Louisiana at Monroe, Monroe, LA
- Resolved issues related to computers, printers, and network accumulating 80+ hours of support to students and faculties across the main campus
- Have been analyzing and solving the issues related to administrative functionality and setting up their network account to the domain maintaining user's satisfaction rate at 95%
- Solved over 100 technical support tickets related to university systems and networks through phone assistance, ensuring quick and effective resolutions for students and faculty.

Database Intern   **Aug 2020-Jan 2021**
Department of Passport Nepal,Kathmandu,Nepal
- Managed and optimized a passport information database using **Node.js** as the backend framework, handling over 1,500 records monthly and ensuring secure data storage and retrieval.
- Assisted senior developers in improving backend systems, reducing data entry errors by 20%, and enhancing overall performance.
- Developed a time appointment system that enhanced data retrieval efficiency, improving query response time by 15%.

PROJECTS AND COMPETITION

Bankist App using JavaScript
- Developed a full-featured Bankist web application using HTML, CSS, and JavaScript, enabling users to deposit, transfer, and withdraw money, view transactions, and manage accounts.
- Implemented real-time account updates, secure user authentication, session management, and dynamic DOM manipulation to display balances and transaction history.
- Optimized for cross-browser compatibility and mobile responsiveness, ensuring a seamless and secure user experience across devices.

Alumni Directory using Python Flask
- Developed an Alumni Directory app using Python Flask to retrieve and display data from a given dataset
- Integrated HTML, CSS, and JavaScript for a dynamic, responsive front-end user interface.
- Implemented features like user authentication, profile management, and data filtering for streamlined alumni record search and management.

EXTRACURRICULARS

Member of Campus Activities Board*:University of Louisiana at Monroe ,LA*   **January 2023 – Present**
- Served as a Campus Activities Board member, volunteering in organizing and executing various campus events and activities.
- Actively engaged in college programs, collaborating with peers and staff to enhance student involvement and community building.

Others: ULM Honors Program, Google Developer's Student Club, Nepalese Student Association(NSA)