



RAMYA MERCY RAJAN



+971 562705254

ramya.abin@gmail.com

SUMMARY

An analytical and detailed orientated professional seeking opportunities where I can utilize my skills and abilities in the field of Data Science to gain further experience working with a team while enhancing the company's productivity and reputation.

KEY SKILLS

- Intermediate knowledge in HTML, JavaScript, CSS, Bootstrap, React Front end development, Adobe Photoshop XD.
- Model Prediction and Advanced Analytics.
- Knowledge in Machine Learning, Data Structures and Algorithms, Complex Network Analysis, Deep learning, Reinforcement Learning , Natural Language Processing and SQL.
- Ability to communicate sophisticated quantitative analysis in a clear, detailed, and meaningful manner using data visualization techniques
- Proficiency with Python.
- Experience with data visualization tools and techniques (Tableau).
- Experience in predictive analytics and complex network analysis is a strong plus.

EDUCATION

Master of Computer Application in Artificial Intelligence Amrita Vishwa Vidyapeetham (Final Year)

Year of Graduation-Expected to Graduate on December 2023

Current CGPA 7.5 (Semester 1)

Master of Tourism Management in Aviation Management Mahatma Gandhi University

Year of Graduation-2014

Bachelor of Tourism Studies Mahama Gandhi University

Year of Graduation-2010

High School Education

New Indian Model School, Sharjah, United Arab Emirates.

10+2 Commerce with Computer Application

Year of Graduation-2006

WORK EXPERIENCE

10/2017 – 4/2021

Allen Electrical Services LLC | Sharjah, United Arab Emirates

Office Coordinator

Duties: Customer Services and Administration

- Open and maintain customer accounts by recording account information.
- Maintain financial accounts by processing customer adjustments.
- Contribute to team effort by accomplishing related results as needed.
- Keep records of customer interactions, process customer accounts and file documents
- Keep records of customer interactions, prepare presentations and dashboards for customer complaints on pending bills and the reason for bill pending such as meter complaints, customer no usage and only service charges for about 6 months, Customer's high bill amount or no payment records with months durations using time series graphical representation on Excel, Tableau and PowerPoint.
- Maintain financial accounts by processing customer adjustments.
- Maintain a separate Customer Records of Illegal Activities and fine payments using PowerPoint and Tableau.

PROJECT WEBSITES

<https://github.com/ramyaabin>

[React Project](#)

[Python Project](#)

[Machine Learning Projects](#)

CERTIFICATES

<https://www.linkedin.com/in/ramya-rajan-7b938195/>

https://www.cloudskillsboost.google/public_profiles/f909d76b-8c14-4b0d-8b83-628313c7de56

PERSONAL INFORMATION

VISA STATUS
VISA.

- UAE RESIDENCE

NATIONALITY

- INDIAN

PASSPORT

- N1003161