# **Merchant Web Services API**

Customer Information Manager (CIM) XML Guide

February 2015



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# **Revision History**

This table lists the changes made in the last six releases of this document:

Publish Date	Update
February 2015	Added EVO to "North American Payment Processors," page 9.
	Added the section "EVO Billing and Shipping Fields," page 82.
September 2014	Added the <b>createCustomerProfileFromTransactionRequest</b> function to "Input Element for createCustomerProfileFromTransactionRequest," page 17.
	Added the <b>createCustomerProfileFromTransactionResponse</b> function to "Output for createCustomerProfileFromTransactionResponse," page 84.
	Added the following error messages to "Response Codes," page 119:
	■ E00098
	■ E00099
	■ E00100
	■ E00101
	■ E00102
August 2014	This version contains only formatting updates and does not include any content updates.
June 2014	This version contains only formatting updates and does not include any content updates.
February 2014	Updated the section "Developer Support."
	Updated the section "Payment Processors."
December 2013	Updated Chapter 4 to clarify the process of generating the hosted form. See "Using a Hosted Form," page 113.

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This guide describes the Web development required to create and manage customer profile information for the purpose of submitting transactions to the Authorize. Net Payment Gateway directly from a Web site or other application using extensible markup language (XML).

The Authorize.Net Customer Information Manager (CIM) Application Programming Interface (API) provides a mechanism for developers and value-added resellers (VARs) to create, delete, retrieve, and update customer profile information, including payment and address information, by directly integrating client software and the Authorize.Net Payment Gateway.

The CIM API accomplishes these functions through an XML call and subsequent XML response.

# **Audience For This Guide**

This guide is intended for developers who are responsible for maintaining a merchant's website and integrating it with the Authorize.Net Payment Gateway.

# **Integration Methods**

The two methods for integrating payments, Standard API and Hosted API, can accommodate a range of business needs and coding abilities.

## **Standard API**

You can use the API to submit transaction information to Authorize. Net when your customers enter data on your website. When the customer enters the data, your website calls the API using either XML or SOAP.

The choice of XML or SOAP depends on the programming language you use. For PHP and Ruby, XML is recommended. For C# and other .NET languages, SOAP is recommended. With Java, either will work.

For information regarding requirements for using the API, see "Minimum Requirements," page 8 below.

## **Hosted Form**

For a more secure exchange of information, a hosted form enables you to establish a hosted connection on Authorize. Net secure servers. If the merchant needs to transmit sensitive cardholder information (for example, a customer needs to change credit card information or add a new payment method), you can use the hosted form option. With the hosted CIM option, credit card data never flows through your website. You can implement the hosted option using either XML or SOAP.

You must still use the standard API (either SOAP or XML) for some operations, such as creating a transaction. The hosted page only provides functionality for creating, updating, and deleting payment profiles and shipping addresses.

For more information, refer to "Using a Hosted Form," page 113.

# **Minimum Requirements**

Before you begin integrating an Authorize. Net Payment Gateway account, check with the merchant to make sure that the following minimum requirements have already been met.

- The merchant must have a merchant bank account that allows Internet transactions.
- The merchant must have an active Authorize.Net Card Not Present Payment Gateway account.
- The merchant must have signed up for the CIM service.
- The merchant must store account authentication data securely (for example, API login ID, transaction key).

- The merchant's website must use HTTPS.
- The merchant's website must support secure user registration for returning users.



Merchants should avoid storing any type of sensitive cardholder information. However, if a merchant or third party must store sensitive customer business or payment information, they must comply with industry standard storage requirements. See *Understanding PCI Compliance*.

# **Payment Processors**

The merchant's payment processor determines the card types and currencies that the merchant can support.

### **North American Payment Processors**

Authorize. Net supports the following payment processors.

Table 1 North American Payment Processors, Accepted Card Types, and Accepted Currencies

Payment Processor	Accepted Card Types	Accepted Currencies
Chase Paymentech Tampa	<ul><li>American Express</li></ul>	United States Dollar (USD)
	<ul><li>Diners Club</li></ul>	Canadian Dollar (CAD)
	<ul><li>Discover</li></ul>	
	■ JCB	
	<ul><li>Mastercard</li></ul>	
	■ Visa	
Elavon	<ul><li>American Express</li></ul>	United States Dollar (USD)
	<ul><li>Diners Club</li></ul>	Canadian Dollar (CAD)
	<ul><li>Discover</li></ul>	
	■ JCB	
	<ul><li>Mastercard</li></ul>	
	■ Visa	
EVO Payments	<ul><li>American Express</li></ul>	United States Dollar (USD)
	<ul><li>Discover</li></ul>	
	■ JCB	
	<ul><li>Mastercard</li></ul>	
	■ Visa	

Table 1 North American Payment Processors, Accepted Card Types, and Accepted Currencies (Continued)

Payment Processor	Accepted Card Types	Accepted Currencies
First Data Merchant Services (FDMS) Omaha,	<ul><li>American Express</li></ul>	United States Dollar (USD)
Nashville, and EFSNet	<ul><li>Diners Club</li></ul>	
	<ul><li>Discover</li></ul>	
	■ JCB	
	<ul><li>Mastercard</li></ul>	
	<ul><li>Visa</li></ul>	
Global Payments	<ul><li>American Express</li></ul>	United States Dollar (USD)
	<ul><li>Diners Club</li></ul>	Canadian Dollar (CAD)
	<ul><li>Discover</li></ul>	
	■ JCB	
	<ul><li>Mastercard</li></ul>	
	<ul><li>Visa</li></ul>	
Heartland Payment Systems	<ul> <li>American Express</li> </ul>	United States Dollar (USD)
	<ul><li>Diners Club</li></ul>	
	<ul><li>Discover</li></ul>	
	■ JCB	
	<ul><li>Mastercard</li></ul>	
	<ul><li>Visa</li></ul>	
TSYS Acquiring Solutions	<ul> <li>American Express</li> </ul>	United States Dollar (USD)
	<ul><li>Diners Club</li></ul>	
	<ul><li>Discover</li></ul>	
	■ JCB	
	<ul><li>Mastercard</li></ul>	
	<ul><li>Visa</li></ul>	
WorldPay Atlanta	■ American Express	United States Dollar (USD)
	<ul><li>Diners Club</li></ul>	
	<ul><li>Discover</li></ul>	
	■ JCB	
	<ul><li>Mastercard</li></ul>	
	<ul><li>Visa</li></ul>	

## **European Payment Processors**

Authorize. Net supports the following European payment processors.

Table 2 European Payment Processors, Accepted Card Types, and Accepted Currencies

Payment Processor	Accepted Card Types	Accepted Currencies
AIB Merchant Services	<ul><li>Mastercard</li></ul>	British Pounds (GBP)
	■ Visa	Euro (EUR)
		United States Dollar (USD)
Barclaycard	■ JCB	British Pounds (GBP)
	<ul><li>Mastercard</li></ul>	Euro (EUR)
	■ Visa	
First Data Merchant Solutions (MSIP platform)	<ul><li>Mastercard</li></ul>	British Pounds (GBP)
	■ Visa	
HSBC Merchant Services	<ul><li>Mastercard</li></ul>	British Pounds (GBP)
	■ Visa	Euro (EUR)
		United States Dollar (USD)
Lloyds Bank Cardnet	<ul><li>Mastercard</li></ul>	British Pounds (GBP)
	■ Visa	
Streamline	■ JCB	British Pounds (GBP)
	<ul><li>Mastercard</li></ul>	Euro (EUR)
	■ Visa	United States Dollar (USD)

### **Asia-Pacific Processors**

Authorize.Net supports the following Asia-Pacific payment processors for Card-Not-Present (CNP) transactions.

Table 3 Asia-Pacific Payment Processor, Accepted Card Types, and Accepted Currencies

Payment Processor	Accepted Card Types	Accepted Currencies
FDI Australia	<ul><li>Mastercard</li></ul>	Australian Dollar (AUD)
	■ Visa	New Zealand Dollar (NZD)
		United States Dollar (USD)
Westpac	■ Mastercard	Australian Dollar (AUD)
	<ul><li>Visa</li></ul>	

# **Developer Support**

Resources are available to help you successfully integrate a merchant web site or other application to the Authorize. Net Payment Gateway.

- The Developer Center provides sandbox accounts, sample code, FAQs, and troubleshooting tools.
- Developer training videos cover a variety of topics.
- The developer community provides answers to questions from other Authorize. Net developers.
- Ask us a question at our Developer Support page.
- Search our knowledge base for answers to commonly asked questions.

To submit suggestions for improving or correcting this guide, send email to documentation@authorize.net.

# **Software Development Kits**

Authorize.Net offers software development kits (SDKs) that present an alternate objectoriented model in several popular languages. Use the SDK to program the core payment activities (such as error handling and parsing, network communication, and data encoding) that occur behind the scenes.

The SDK provides utility methods to help developers build payment flows for each of the integration methods. You can download the SDKs at http://developer.authorize.net/downloads/.

The following sections describe the minimum requirements for executing an API call for managing customer profiles using XML.

You can develop a request script in one of two ways:

- Develop a custom script yourself using the API field information provided in this document
- Use Authorize.Net sample code available for free from our Developer Center at http:// developer.authorize.net/samplecode.



If you choose to use Authorize. Net sample code, please be aware that in order to achieve a successful implementation, you must modify the code with developer test account or the merchant's specific payment gateway account information.

## **Web Service Locations**

The following table shows where to find the web service locations. In order to be processed successfully,

Table 4 Web Service Locations

Item	Location
Web Service URL in Production	https://api.authorize.net/xml/v1/request.api
Web Service URL in Developer Test	https://apitest.authorize.net/xml/v1/request.api
WSDL	https://api.authorize.net/xml/v1/schema/AnetApiSchema.xsd

API requests and responses must conform to the CIM API XML schema.



The developer test URL requires the use of a developer test payment gateway account. You can request a test account from our Developer Center at <a href="http://developer.authorize.net/testaccount">http://developer.authorize.net/testaccount</a>. Developer test accounts cannot be used to test your implementation against the production URL.

## **CIM Functions**

The CIM API comprises these functions:

- createCustomerProfileFromTransactionRequest—Create a customer profile, payment profile, and shipping profile from an existing successful transaction by referencing the transaction ID.
- createCustomerProfileRequest—Create a new customer profile along with any customer payment profiles and customer shipping addresses for the customer profile.
- createCustomerPaymentProfileRequest—Create a new customer payment profile for an existing customer profile.
- createCustomerShippingAddressRequest—Create a new customer shipping address for an existing customer profile.
- createCustomerProfileTransactionRequest—Create a new payment transaction from an existing customer profile.
- deleteCustomerProfileRequest—Delete an existing customer profile along with all associated customer payment profiles and customer shipping addresses.
- deleteCustomerPaymentProfileRequest—Delete a customer payment profile from an existing customer profile.
- deleteCustomerShippingAddressRequest—Delete a customer shipping address from an existing customer profile.
- getCustomerProfileIdsRequest—Retrieve all customer profile IDs you have previously created.
- getCustomerProfileRequest—Retrieve an existing customer profile along with all the associated customer payment profiles and customer shipping addresses.
- getCustomerPaymentProfileRequest—Retrieve a customer payment profile for an existing customer profile.
- getCustomerShippingAddressRequest—Retrieve a customer shipping address for an existing customer profile.
- getHostedProfilePageRequest—sends a request for access to the hosted CIM page. The response includes a token that enables customers to update their information directly on the Authorize.Net website.
- updateCustomerProfileRequest—Update an existing customer profile.
- updateCustomerPaymentProfileRequest—Update a customer payment profile for an existing customer profile.

- updateCustomerShippingAddressRequest—Update a shipping address for an existing customer profile.
- updateSplitTenderGroupRequest—Update the status of a split tender group (a group of transactions each of which pays for part of one order).
- validateCustomerPaymentProfileRequest—Verify an existing customer payment profile by generating a test transaction.

The following sections provide information about the input parameters required for executing the functions listed above. All parameters are case sensitive and must be submitted in the order listed here. Parameters are required unless otherwise indicated. Optional parameters should not be submitted unless they contain valid values.



Parameters required for individual API calls are in addition to the authentication parameters required for all API calls.



For .NET programmers: When a parameter is optional, and if you use serialization, then the .NET language you are using automatically creates Boolean properties that indicate whether or not non-nullable parameters are specified. For example, if there is a parameter named *validationMode* that is an Enumeration type, a parameter called *validationModeSpecified* is automatically created. By default, these properties are set to false. If a request passes a value for an optional parameter, be sure to set these properties to true so that the value is not ignored.

### The validationMode Parameter

The validationMode parameter enables you to generate a test transaction at the time you create or update a customer profile. The functions createCustomerProfileRequest, createCustomerPaymentProfileRequest, updateCustomerPaymentProfileRequest, and validateCustomerPaymentProfileRequest all include a validationMode parameter, which can have one of the following values:

- liveMode—This value is the default setting.
  - liveMode generates a transaction to the processor in the amount of \$0.01 or \$0.00. If successful, the transaction is immediately voided. Visa authorization transactions are changing from \$0.01 to \$0.00 for all processors. All other credit card types use \$0.01. Standard gateway and merchant account fees may apply to the authorization transactions.
  - For Visa transactions using \$0.00, the billTo address and billTo zip fields are required.
- testMode—Performs field validation only. All fields are validated. However, fields with unrestricted field definitions (such as telephone number) do not generate errors.
  - If you select testMode, a \$1.00 test transaction is submitted using the Luhn MOD 10 algorithm to verify that the credit card number is in a valid format. This test transaction does not appear on the customer's credit card statement, but it will generate and send a transaction receipt email to the merchant.

• none—When this value is submitted, no additional validation is performed.

When you call the createCustomerProfileRequest function, you must use a value of *none* if the request does not include any payment profile information.

When you call the validateCustomerPaymentProfileRequest function, you must use either testMode or liveMode.

If a validation transaction is unsuccessful, the profile is not created, and the merchant receives an error.



For information about the hostedProfileValidationMode parameter, see "Guidelines for Parameter Settings," page 116.

### **Authentication**

All calls to the API must be authenticated to ensure that they originate from authorized sources. The merchant Web services API authenticates calls with the API Login ID and Transaction Key.

Table 5 Merchant Authentication

Element	Description
merchantAuthentication	Value: Contains merchant unique information for purposes of authentication
■ name	Value: The valid API Login ID for the developer test or merchant account
	Format: 20 characters
	Notes: Submit the API Login ID used to submit transactions
■ transactionKey	Value: The valid Transaction Key for the developer test or merchant account
	Format: 16 characters
	<b>Notes:</b> Submit the Transaction Key obtained from the Merchant Interface

#### Example 1 Authentication with the Login ID and Transaction Key

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileRequest xmlns= "AnetApi/xml/v1/schema/AnetApiSchema.xsd">
<merchantAuthentication>
<name>mytestacct</name>
<transactionKey>112223344</transactionKey>
</merchantAuthentication>
</createCustomerProfileRequest>
```



The sample code included in this document uses generic field values. When using or testing sample code, be sure to enter valid field values. Additional sample code is available for download from the Authorize.Net Developer Center at http://developer.authorize.net/samplecode.

### Input Element for createCustomerProfileFromTransactionRequest

This request enables you to create a CIM profile, payment profile, and shipping profile from an existing successful transaction.

Table 6 Input Element for createCustomerProfileFromTransactionRequest

Element	Description
transld	The transaction ID for the successful transaction that you would like to generate from a customer profile from.

### Example 2 createCustomerProfileFromTransactionRequest

### Input Elements for createCustomerProfileRequest

This function is used to create a new customer profile including any customer payment profiles and customer shipping addresses.

The following table lists the input parameters for executing an API call to the createCustomerProfileRequest function.

Table 7 Input Elements for createCustomerProfileRequest

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
profile	Value: Contains information for the customer profile
	<b>Notes</b> : At least one of the following fields must be submitted under profile: merchantCustomerld, description, or email.
<ul><li>merchantCustomerId</li></ul>	Value: Merchant assigned ID for the customer
	Conditional
	Format: Up to 20 characters
	<b>Notes</b> : Required only if no values for both description and email are submitted.
<ul><li>description</li></ul>	Value: Description of the customer or customer profile
	Conditional
	Format: Up to 255 characters
	<b>Notes</b> : Required only if no values for both merchantCustomerId and email are submitted.
■ email	Value: Email address associated with the customer profile
	Conditional
	Format: Up to 255 characters
	<b>Notes</b> : Required if no values for both description and merchantCustomerId are submitted.
	Required only when using a European payment processor.
<ul><li>paymentProfiles</li></ul>	Value: Contains payment profiles for the customer profile
	Optional
	<b>Notes</b> : Multiple instances of this element can be submitted to create multiple payment profiles for the customer profile.
<ul><li>customerType</li></ul>	Optional
	Format: individual or business

Table 7 Input Elements for createCustomerProfileRequest (Continued)

Field	Description
firstName	Value: The customer's first name
	Optional
	Format: Up to 50 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
lastName	Value: The customer's last name
	Optional
	Format: Up to 50 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• company	Value: The name of the company associated with the customer, if applicable
	Optional
	Format: Up to 50 characters (no symbols)
• address	Value: The customer's address
	Optional
	Format: Up to 60 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• city	Value: The city of the customer's address
	Optional
	Format: Up to 40 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• state	Value: The state of the customer's address
	Optional
	Format: Up to 40 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.

Table 7 Input Elements for createCustomerProfileRequest (Continued)

Field	Description
• zip	Value: The ZIP code of the customer's address
	Optional
	Format: Up to 20 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• country	Value: The country of the customer's address
	Optional
	Format: Up to 60 characters (no symbols)
	Notes: Required only when using a European payment processor.
• phoneNumber	Value: The phone number associated with the customer profile
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234
faxNumber	Value: The fax number associated with the customer profile
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234
<ul><li>payment</li></ul>	Value: Contains payment profile information for the customer profile
	Notes: Can contain creditCard or bankAccount.
creditCard	Value: Contains credit card payment information for the payment profile
	<b>Notes</b> : This element are only required when the payment profile is credit card.
<ul> <li>cardNumber</li> </ul>	Value: The customer's credit card number
	Format: 13 to 16 digits
<ul> <li>expirationDate</li> </ul>	Value: The expiration date for the customer's credit card
	Format: YYYY-MM
• cardCode	Value: The three- or four-digit number on the back of a credit card (on the front for American Express)
	Optional
	Format: Numeric
	<b>Notes</b> : This field is required if the merchant would like to use the Card Code Verification (CCV) security feature. For more information, see the <i>Merchant Integration Guide</i> at http://www.authorize.net/support/merchant/.
	cardCode is used only for validation and is not stored in the customer profile. Use it only when submitting validationMode with a value of testMode or liveMode.

Table 7 Input Elements for createCustomerProfileRequest (Continued)

Field	Description
• bankAccount	Value: Contains bank account payment information for the payment profile
	<b>Notes</b> : This element are required only when the payment profile is bank account.
accountType	Value: The type of bank account for the payment profile
	Optional
	Format: checking , savings, or businessChecking
routingNumber	Value: The routing number of the customer's bank
	Format: 9 digits
accountNumber	Value: The customer's bank account number
	Format: 5 to 17 digits
nameOnAccount	Value: The customer's full name as listed on the bank account
	Format: Up to 22 characters
echeckType	Value: The type of electronic check transaction
	Optional
	Format: CCD, PPD, TEL, or WEB
	<b>Notes</b> : Currently, the CIM API does not support ARC or BOC transaction types.
bankName	Value: The name of the bank associated with the bank account number
	Optional
	Format: Up to 50 characters
• shipToList	Value: Contains shipping address information for the customer profile
firstName	Value: The customer's first name
	Optional
	Format: Up to 50 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
<ul> <li>lastName</li> </ul>	Value: The customer's last name
	Optional
	Format: Up to 50 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.

Table 7 Input Elements for createCustomerProfileRequest (Continued)

Field	Description
• company	Value: The name of the company associated with the customer, if applicable
	Optional
	Format: Up to 50 characters (no symbols)
• address	Value: The customer's shipping address
	Optional
	Format: Up to 60 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• city	Value: The city of the customer's shipping address
	Optional
	Format: Up to 40 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• state	Value: The state of the customer's shipping address
	Optional
	Format: Up to 40 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• zip	Value: The ZIP code of the customer's shipping address
	Optional
	Format: Up to 20 characters (no symbols)
	<b>Notes</b> : Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
<ul> <li>country</li> </ul>	Value: The country of the customer's shipping address
	Optional
	Format: Up to 60 characters (no symbols)
phoneNumber	Value: The phone number associated with the customer profile
	Optional
	Format: Up to 25 digits (no letters)
	For example, (123)123-1234

Table 7 Input Elements for createCustomerProfileRequest (Continued)

Field	Description
faxNumber	Value: The fax number associated with the customer profile
	Optional
	Format: Up to 25 digits (no letters)
	For example, (123)123-1234
validationMode	Value: Indicates the processing mode for the request
	Optional
	Format: none, testMode, or liveMode
	<b>Notes</b> : For more information on use and restrictions of validationMode, see "The validationMode Parameter," page 15.

For information about output for this function, see "Output for createCustomerProfileResponse," page 86.

#### Example 3 createCustomerProfileRequest

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileRequest xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
   <merchantAuthentication>
     <name>API Login ID here</name>
     <transactionKey>Transaction Key here/transactionKey>
    </merchantAuthentication>
   cprofile>
     <merchantCustomerId>Merchant Customer ID
      here</merchantCustomerId>
     <description>Profile description here</description>
     <email>customer profile email address here/email>
     <paymentProfiles>
       <customerType>individual
          <payment>
             <creditCard>
               <cardNumber>Credit card number here
               <expirationDate>Credit card expiration date
                  here</expirationDate>
             </creditCard>
          </payment>
      </paymentProfiles>
    </profile>
   <validationMode>liveMode</validationMode>
  </createCustomerProfileRequest>
```



The sample code included in this document uses dummy field values. When using or testing sample code, be sure to enter valid field values. Additional sample code is available for download from the Authorize.Net Developer Center at http://developer.authorize.net/samplecode.

# Input Elements for createCustomerPaymentProfileRequest

This function is used to create a new customer payment profile for an existing customer profile.

The following table lists the input parameters for executing an API call to the createCustomerPaymentProfileRequest function.

Table 8 Input Elements for createCustomerPaymentProfileRequest

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Format: Numeric
paymentProfile	Value: Contains payment information for the customer profile
<ul><li>customerType</li></ul>	Optional
	Format: individual or business
■ billTo	Customer information
firstName	Value: The customer's first name
	Optional
	Format: Up to 50 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
<ul> <li>lastName</li> </ul>	Value: The customer's last name
	Optional
	Format: Up to 50 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• company	Value: The name of the company associated with the customer, if applicable
	Optional
	Format: Up to 50 characters (no symbols)

Table 8 Input Elements for createCustomerPaymentProfileRequest (Continued)

Field	Description
• address	Value: The customer's address
	Optional
	Format: Up to 60 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• city	Value: The city of the customer's address
	Optional
	Format: Up to 40 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
• state	Value: The state of the customer's address
	Optional
	Format: Up to 40 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, othe fields are required. See "EVO Billing and Shipping Fields," page 82.
• zip	Value: The ZIP code of the customer's address
	Optional
	Format: Up to 20 characters (no symbols)
	Notes: Required when you use a European payment processor.
	When your payment processor is EVO and you submit this field, othe fields are required. See "EVO Billing and Shipping Fields," page 82.
• country	Value: The country of the customer's address
	Optional
	Format: Up to 60 characters (no symbols)
<ul> <li>phoneNumber</li> </ul>	Value: The phone number associated with the customer's address
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234
<ul><li>faxNumber</li></ul>	Value: The fax number associated with the customer's address
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234
payment	Value: Contains payment information for the customer profile
	<b>Notes</b> : Can contain CreditCardSimpleType or BankAccountType.

Table 8 Input Elements for createCustomerPaymentProfileRequest (Continued)

Field	Description
<ul> <li>creditCard</li> </ul>	Value: Contains credit card payment information for the customer profile
	<b>Notes</b> : This pelement is required only when the payment profile is credit card.
<ul> <li>cardNumber</li> </ul>	Value: The customer's credit card number
	Format: 13 to 16 digits
expirationDate	Value: The expiration date for the customer's credit card
	Format: YYYY-MM
• cardCode	Value: The three- or four-digit number on the back of a credit card (on the front for American Express)
	Optional
	Format: Numeric
	<b>Notes</b> : This field is required if the merchant would like to use the Card Code Verification (CCV) security feature. For more information, see the Merchant Integration Guide at /http://www.authorize.net/support/Merchant/default.htm.
	cardCode is used only for validation and is not stored in the customer profile. Use it only when submitting validationMode with a value of testMode or liveMode.
• bankAccount	Value: Contains bank account payment information for the customer profile
	<b>Notes</b> : This element is required only when the payment profile is bank account.
<ul> <li>accountType</li> </ul>	Value: The type of bank account for the payment profile
	Optional
	Format: checking, savings, or businessChecking
<ul> <li>routingNumber</li> </ul>	Value: The routing number of the customer's bank
	Format: 9 digits
accountNumber	Value: The customer's bank account number
	Format: 5 to 17 digits
nameOnAccount	Value: The customer's full name as listed on the bank account
	Format: Up to 22 characters

Table 8 Input Elements for createCustomerPaymentProfileRequest (Continued)

Field	Description
<ul><li>echeckType</li></ul>	Value: The type of electronic check transaction
	Optional
	Format: CCD, PPD, TEL, or WEB
	<b>Notes</b> : Currently, the CIM API does not support ARC or BOC transaction types.
<ul><li>bankName</li></ul>	Value: The name of the bank associated with the bank account number
	Optional
	Format: Up to 50 characters
validationMode	Value: Indicates the processing mode for the request
	Format: none, testMode, or liveMode
	<b>Notes</b> : For more information on use and restrictions of validationMode, see "The validationMode Parameter," page 15.

For information about output parameters for this function, see "Output for createCustomerPaymentProfileResponse," page 89.

#### Example 4 createCustomerPaymentProfileRequest

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerPaymentProfileRequest xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <merchantAuthentication>
    <name>YourUserLogin</name>
    <transactionKey>YourTranKey</transactionKey>
  </merchantAuthentication>
  <customerProfileId>10000</customerProfileId>
  <paymentProfile>
    <billTo>
      <firstName>John</firstName>
      <lastName>Doe</lastName>
      <company></company>
      <address>123 Main St.</address>
      <city>Bellevue</city>
      <state>WA</state>
      <zip>98004</zip>
      <country>USA</country>
      <phoneNumber>000-000-000</phoneNumber>
      <faxNumber></faxNumber>
    </billTo>
    <payment>
      <creditCard>
        <cardNumber>4111111111111111
        <expirationDate>2023-12</expirationDate>
      </creditCard>
    </payment>
  </paymentProfile>
  <validationMode>liveMode</validationMode>
</createCustomerPaymentProfileRequest>
```

# Input Parameters for createCustomerShippingAddressRequest

This function is used to create a new customer shipping address for an existing customer profile.

The following table lists the input parameters for executing an API call to the createCustomerShippingAddressRequest function.

Table 9 Input Parameters for createCustomerShippingAddressRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Format: Numeric
address	Value: Contains shipping address information for the customer profile
■ firstName	Value: The customer's first name
	Optional
	Format: Up to 50 characters (no symbols)
	<b>Notes</b> : When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ lastName	Value: The customer's last name
	Optional
	Format: Up to 50 characters (no symbols)
	<b>Notes</b> : When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ company	Value: The name of the company associated with the customer, if applicable
	Optional
	Format: Up to 50 characters (no symbols)
■ address	Value: The customer's shipping address
	Optional
	Format: Up to 60 characters (no symbols)
	<b>Notes</b> : When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.

Table 9 Input Parameters for createCustomerShippingAddressRequest (Continued)

Element	Description
■ city	Value: The city of the customer's shipping address
	Optional
	Format: Up to 40 characters (no symbols)
	<b>Notes</b> : When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ state	Value: The state of the customer's shipping address
	Optional
	Format: Up to 40 characters (no symbols)
	<b>Notes</b> : When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ zip	Value: The ZIP code of the customer's shipping address
	Optional
	Format: Up to 20 characters (no symbols)
	<b>Notes</b> : When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ country	Value: The country of the customer's shipping address
	Optional
	Format: Up to 60 characters (no symbols)
■ phoneNumber	Value: The phone number associated with the customer's shipping address
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234
■ faxNumber	Value: The fax number associated with the customer's shipping address
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234

For information about output parameters for this function, see "Output for createCustomerShippingAddressResponse," page 90.

#### Example 5 createCustomerShippingAddressRequest

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerShippingAddressRequest xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <merchantAuthentication>
    <name>YourUserLogin</name>
    <transactionKey>YourTranKey</transactionKey>
  </merchantAuthentication>
  <customerProfileId>10000</customerProfileId>
  <address>
    <firstName>John</firstName>
    <lastName>Doe</lastName>
    <company></company>
    <address>123 Main St.</address>
    <city>Bellevue</city>
    <state>WA</state>
    <zip>98004</zip>
    <country>USA</country>
    <phoneNumber>000-000-000</phoneNumber>
    <faxNumber></faxNumber>
</createCustomerShippingAddressRequest>
```

# Input Elements for createCustomerProfileTransactionRequest

This function is used to create a payment transaction from an existing customer profile. You can submit one of six transaction types: Authorization Only, Authorization and Capture, Capture Only, Prior Authorization and Capture, Refund, and Void. For more information on these transaction types, see the *Merchant Integration Guide* at <a href="http://www.authorize.net/support/merchant/">http://www.authorize.net/support/merchant/</a>.



The only transaction types that generate a customer receipt email are Authorization Only, Authorization and Capture, and Refund.

### For Authorization Only transactions

The following table lists the input parameters for executing an API call to the createCustomerProfileTransactionRequest function for an Authorization Only transaction.

Table 10 Input Elements for createCustomerProfileTransactionRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
transaction	Value: Contains transactioninformation
■ profileTransAuthOnly	Value: The transaction type that is being requested
	Notes: Only one transaction type is allowed per request.
<ul><li>amount</li></ul>	Value: The total amount of the transaction
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount should include all other amounts such as tax amount, shipping amount, etc.
• tax	Value: Contains tax information for the transaction
	Optional
amount	Value: The tax amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the tax for the transaction
	Optional
	Format: Up to 31 characters
<ul> <li>description</li> </ul>	Value: The tax description for the transaction
	Optional
	Format: Up to 255 characters

Table 10 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• shipping	Value: Contains shipping information for the transaction
	Optional
amount	Value: The shipping amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the shipping for the transaction
	Optional
	Format: Up to 31 characters
description	Value: The shipping description for the transaction
	Optional
	Format: Up to 255 characters
• duty	Value: Contains duty information for the transaction
	Optional
• amount	Value: The duty amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the duty for the transaction
	Optional
	vUp to 31 characters
• description	Value: The duty description for the transaction
	Optional
	Format: Up to 255 characters

Table 10 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• lineItems	Value: Contains line item details about the order
	Optional
	<b>Notes</b> : Up to 30 distinct instances of this element can be included per transaction to describe items included in the order.
• itemId	Value: The ID assigned to the item
	Optional
	Format: Up to 31 characters
• name	Value: A short description of an item
	Optional
	Format: Up to 31 characters
<ul> <li>description</li> </ul>	Value: A detailed description of an item
	Optional
	Format: Up to 255 characters
<ul> <li>quantity</li> </ul>	Value: The quantity of an item
	Optional
	Format: Up to 4 digits (up to two decimal places)
unitPrice	Value: Cost of an item per unit excluding tax, freight, and duty
	Optional
	Format: Up to 4 digits with a decimal point (no dollar symbol)
	For example, 4.95
taxable	Value: Indicates whether the item is subject to tax
	Optional
	Format: true or false
customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Format: Numeric
customerPaymentProfileId	Value: Payment gateway assigned ID associated with the customer payment profile
	Format: Numeric

Table 10 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
customerShippingAddressId	Value: Payment gateway assigned ID associated with the customer shipping address
	Optional
	Format: Numeric
	<b>Notes</b> : If customerShippingAddressId is not passed, shipping information will not be included with the transaction.
• order	Value: Contains information about the order
	Optional
• invoiceNumber	Value: The merchant assigned invoice number for the transaction
	Optional
	Format: Up to 20 characters (no symbols)
description	Value: The transaction description
	Optional
	Format: Up to 255 characters (no symbols)
purchaseOrderNumber	Value: The merchant assigned purchase order number
	Optional
	Format: Up to 25 characters (no symbols)
taxExempt	Value: The tax exempt status
	Optional
	Format: true or false
recurringBilling	Value: The recurring billing status
	Optional
	Format: true or false
• cardCode	Value: The customer's card code (the three- or four-digit number on the back or front of a credit card)
	Conditional.
	Format: 3 to 4 digits
	<b>Notes</b> : This field is required if the merchant would like to use the Card Code Verification (CCV) security feature. For more information, see the <i>Merchant Integration Guide</i> at http://www.authorize.net/support/merchant/

Table 10 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
splitTenderId	Value: Payment gateway-assigned number associated with the order.
	Conditional
	Format: Up to 6 digits
	<b>Notes</b> : This field is required for second and subsequent transactions related to a partial authorizaction transaction.
extraOptions	Value: Information in name/value pair format that does not exist within CIM, such as customer IP address, etc.
	Optional
	Format: String
	<b>Notes</b> : For a complete list of the transaction variable names available, review the <i>AIM Implementation Guide</i> located at http://www.authorize.net/support/AIM_guide.pdf.

For information about output parameters for this function, see "Input Elements for createCustomerProfileTransactionRequest," page 31.

#### Example 6 createCustomerProfileTransactionRequest for an Authorization Only transaction

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileTransactionRequest xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <merchantAuthentication>
    <name>YourUserLogin</name>
    <transactionKey>YourTranKey</transactionKey>
  </merchantAuthentication>
  <transaction>
    cprofileTransAuthOnly>
      <amount>10.95</amount>
      <tax>
        <amount>1.00</amount>
        <name>WA state sales tax</name>
        <description>Washington state sales tax</description>
      </tax>
      <shipping>
        <amount>2.00</amount>
        <name>ground based shipping</name>
        <description>Ground based 5 to 10 day shipping
        </description>
      </shipping>
lineItems>
        <itemId>ITEM00001</itemId>
        <name>name of item sold</name>
        <description>Description of item sold</description>
        <quantity>1</quantity>
        <unitPrice>6.95</unitPrice>
```

```
<taxable>true</taxable>
      </lineItems>
      lineItems>
        <itemId>ITEM00002</itemId>
        <name>name of other item sold</name>
        <description>Description of other item sold
        </description>
        <quantity>1</quantity>
        <unitPrice>1.00</unitPrice>
        <taxable>true</taxable>
      </lineItems>
      <customerProfileId>10000</customerProfileId>
      <customerPaymentProfileId>20000</customerPaymentProfileId>
    <customerShippinqAddressId>30000</customerShippinqAddressId>
 <order>
        <invoiceNumber>INV000001</invoiceNumber>
        <description>description of transaction</description>
        <purchaseOrderNumber>PONUM000001</purchaseOrderNumber>
      </order>
      <taxExempt>false</taxExempt>
      <recurringBilling>false</recurringBilling>
      <cardCode>000</cardCode>
      <splitTenderId>123456</splitTenderId>
    </profileTransAuthOnly>
  </transaction>
  <extraOptions><![CDATA[x_customer_ip=100.0.0.1&x_authentication_indicator=5&x_</pre>
cardholder_authentication_value=uq3wDbqt8A26rfANAAAAAP]]></extraOptions>
</createCustomerProfileTransactionRequest>
```

### For Authorization and Capture Transactions

The following table lists the input parameters for executing an API call to the createCustomerProfileTransactionRequest function for an Authorization and Capture transaction.

Table 11 Input Elements for createCustomerProfileTransactionRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
transaction	Value: Contains transaction information
■ profileTransAuthCapture	Value: The transaction type that is being requested
	<b>Notes</b> : Only one transaction type is allowed per request.

Table 11 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• amount	Value: The total amount of the transaction
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount should include all other amounts such as tax amount, shipping amount, etc.
• tax	Value: Contains tax information for the transaction
	Optional
• amount	Value: The tax amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the tax for the transaction
	Optional
	Format: Up to 31 characters
<ul> <li>description</li> </ul>	Value: The tax description for the transaction
	Optional
	Format: Up to 255 characters
• shipping	Value: Contains shipping information for the transaction
	Optional
• amount	Value: The shipping amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the shipping for the transaction
	Optional
	Format: Up to 31 characters

Table 11 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
description	Value: The shipping description for the transaction
	Optional
	Format: Up to 255 characters
• duty	Value: Contains duty information for the transaction
	Optional
amount	Value: The duty amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the duty for the transaction
	Optional
	Format: Up to 31 characters
<ul> <li>description</li> </ul>	Value: The duty description for the transaction
	Optional
	Format: Up to 255 characters
• lineItems	Value: Contains line item details about the order
	Optional
	<b>Notes</b> : Up to 30 distinct instances of this parameter and its children can be included per transaction to describe items included in the order.
• itemId	Value: The ID assigned to the item
	Optional
	Format: Up to 31 characters
• name	Value: A short description of an item
	Optional
	Format: Up to 31 characters
<ul> <li>description</li> </ul>	Value: A detailed description of an item
	Optional
	Format: Up to 255 characters

Table 11 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• quantity	Value: The quantity of an item
	Optional
	Format: Up to 4 digits (up to two decimal places)
• unitPrice	Value: Cost of an item per unit excluding tax, freight, and duty
	Optional
	Format: Up to 4 digits with a decimal point (no dollar symbol
	For example, 4.95
taxable	Value: Indicates whether the item is subject to tax
	Optional
	Format: TRUE or FALSE
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
customerPaymentProfileId	Value: Payment gateway-assigned ID associated with the customer payment profile
	Format: Numeric
customerShippingAddressId	Value: Payment gateway-assigned ID associated with the customer shipping address
	Optional
	Format: Numeric
	<b>Notes</b> : If customerShippingAddressId is not passed, shipping information will not be included with the transaction.
• order	Value: Contains information about the order
	Optional
invoiceNumber	Value: The merchant-assigned invoice number for the transaction
	Optional
	Format: Up to 20 characters (no symbols)
description	Value: The transaction description
	Optional
	Format: Up to 255 characters (no symbols)
purchaseOrderNumber	Value: The merchant-assigned purchase order number
	Optional
	Format: Up to 25 characters (no symbols)

Table 11 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
taxExempt	Value: The tax exempt status
	Optional
	Format: TRUE or FALSE
recurringBilling	Value: The recurring billing status
	Optional
	Format: TRUE or FALSE
• cardCode	The customer's card code (the three- or four-digit number on the back or front of a credit card)
	Conditional
	Format: 3 to 4 digits
	<b>Notes</b> : This field is required if the merchant would like to use the Card Code Verification (CCV) security feature. For more information, see the <i>Merchant Integration Guide</i> at http://www.authorize.net/support/merchant/default.htm.
splitTenderId	Value: The payment gateway-assigned number associated with the order.
	Conditional
	Format: Up to 6 digits
	<b>Notes</b> : This field is required for second and subsequent transactions related to a partial authorization transaction.
extraOptions	Information in name/value pair format that does not exist within CIM, such as customer IP address, etc.
	Optional
	Format: String
	<b>Notes</b> : For a complete list of the transaction variable names available, review the <i>AIM Implementation Guide</i> located at <a href="http://www.authorize.net/support/AIM_guide.pdf">http://www.authorize.net/support/AIM_guide.pdf</a> .

For information about output parameters for this function, see "Output for createCustomerProfileTransactionResponse," page 91.

## Example 7 createCustomerProfileTransactionRequest for an Authorization and Capture transaction

```
<transaction>
    fileTransAuthCapture>
      <amount>10.95</amount>
      <tax>
        <amount>1.00</amount>
       <name>WA state sales tax</name>
        <description>Washington state sales tax</description>
      </tax>
      <shipping>
        <amount>2.00</amount>
        <name>ground based shipping</name>
       <description>Ground based 5 to 10 day shipping</description>
      </shipping>
      elineItems>
        <itemId>ITEM00001</itemId>
        <name>name of item sold</name>
       <description>Description of item sold</description>
        <quantity>1</quantity>
        <unitPrice>6.95</unitPrice>
        <taxable>true</taxable>
      </lineItems>
      lineItems>
        <itemId>ITEM00002</itemId>
        <name>name of other item sold</name>
        <description>Description of other item sold</description>
        <quantity>1</quantity>
        <unitPrice>1.00</unitPrice>
       <taxable>true</taxable>
      </lineItems>
      <customerProfileId>10000</customerProfileId>
      <customerPaymentProfileId>20000</customerPaymentProfileId>
      <customerShippingAddressId>30000</customerShippingAddressId>
      <order>
        <invoiceNumber>INV000001</invoiceNumber>
        <description>description of transaction</description>
        <purchaseOrderNumber>PONUM000001</purchaseOrderNumber>
      </order>
      <taxExempt>false</taxExempt>
      <recurringBilling>false</recurringBilling>
      <cardCode>000</cardCode>
      <splitTenderId>123456</splitTenderId>
    </transaction>
  <extraOptions><![CDATA[x customer ip=100.0.0.1]]></extraOptions>
</createCustomerProfileTransactionRequest>
```

## **For Capture Only Transactions**

The following table lists the input parameters for executing an API call to the createCustomerProfileTransactionResposne function for a Capture Only transaction.

Table 12 Input Elements for createCustomerProfileTransactionRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
transaction	Value: Contains transaction information
■ profileTransCaptureOnly	Value: The transaction type that is being requested
	Notes: Only one transaction type is allowed per request.
• amount	Value: The total amount of the transaction
	<b>Format</b> : Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount should include all other amounts such as tax amount, shipping amount, etc.
• tax	Value: Contains tax information for the transaction
	Optional
amount	Value: The tax amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the tax for the transaction
	Optional
	Format: Up to 31 characters
<ul> <li>description</li> </ul>	Value: The tax description for the transaction
	Optional
	Format: Up to 255 characters

Table 12 Input Elements for createCustomerProfileTransactionRequest (Continued)

lement	Description
• shipping	Value: Contains shipping information for the transaction
	Optional
• amount	Value: The shipping amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the shipping for the transaction
	Optional
	Format: Up to 31 characters
description	Value: The shipping description for the transaction
	Optional
	Format: Up to 255 characters
• duty	Value: Contains duty information for the transaction
	Optional
amount	Value: The duty amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the duty for the transaction
	Optional
	Format: Up to 31 characters
• description	Value: The duty description for the transaction
	Optional
	Format: Up to 255 characters
• lineItems	Value: Contains line item details about the order
	Optional
	<b>Notes</b> : Up to 30 distinct instances of this parameter and it children can be included per transaction to describe items included in the order.

Table 12 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• itemId	Value: The ID assigned to the item
	Optional
	Format: Up to 31 characters
• name	Value: A short description of an item
	Optional
	Format: Up to 31 characters
description	Value: A detailed description of an item
	Optional
	Format: Up to 255 characters
• quantity	Value: The quantity of an item
	Optional
	Format: Up to 4 digits (up to two decimal places)
• unitPrice	Value: Cost of an item per unit excluding tax, freight, and duty
	Optional
	Format: Up to 4 digits with a decimal point (no dollar symbol)
	For example, 4.95
taxable	Value: Indicates whether the item is subject to tax
	Optional
	Format: TRUE or FALSE
customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Format: Numeric
customerPaymentProfileId	Value: Payment gateway assigned ID associated with the customer payment profile
	Format: Numeric
customerShippingAddressId	Value: Payment gateway assigned ID associated with the customer shipping address
	Optional
	Format: Numeric
	<b>Notes</b> : If customerShippingAddressId is not passed, shipping information will not be included with the transaction.

Table 12 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• order	Value: Contains information about the order
	Optional
invoiceNumber	Value: The merchant assigned invoice number for the transaction
	Optional
	Format: Up to 20 characters (no symbols)
description	Value: The transaction description
	Optional
	Format: Up to 255 characters (no symbols)
purchaseOrderNumber	Value: The merchant assigned purchase order number
	Optional
	Format: Up to 25 characters (no symbols)
taxExempt	Value: The tax exempt status
	Optional
	Format: TRUE or FALSE
recurringBilling	Value: The recurring billing status
	Optional
	Format: TRUE or FALSE
cardCode	Value: The customer's card code (the three- or four-digit number on the back or front of a credit card)
	Conditional
	Format: 3 to 4 digits
	<b>Notes</b> : This field is required if the merchant would like to use the Card Code Verification (CCV) security feature. Fo more information, see the <i>Merchant Integration Guide</i> at <a href="http://www.authorize.net/support/Merchant/default.htm">http://www.authorize.net/support/Merchant/default.htm</a> .
• splitTenderId	Value: Payment gateway-assigned number associated wit the order.
	Conditional
	Format: Up to 6 digits
	<b>Notes</b> : This field is only required for second and subsequent transactions related to a partial authorizaqtion transaction.

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Table 12 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
approvalCode	Value: The authorization code of an original transaction required for a Capture Only
	Conditional
	Format: 6 characters
	<b>Notes</b> : This field is onlyrequired for the Capture Only transaction type.
extraOptions	Value: Information in name/value pair format that does not exist within CIM, such as customer IP address, etc.
	Optional
	Format: String
	<b>Notes</b> : For a complete list of the transaction variable names available, review the <i>AIM Implementation Guide</i> located at http://www.authorize.net/support/AIM_guide.pdf.

For information about output parameters for this function, see "Output for createCustomerProfileTransactionResponse," page 91.

#### Example 8 createCustomerProfileTransactionRequest for a Capture Only transaction

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileTransactionRequest xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <merchantAuthentication>
    <name>YourUserLogin</name>
    <transactionKey>YourTranKey</transactionKey>
  </merchantAuthentication>
  <transaction>
    cprofileTransCaptureOnly>
      <amount>10.95</amount>
      <tax>
        <amount>1.00</amount>
        <name>WA state sales tax</name>
        <description>Washington state sales tax</description>
      </tax>
      <shipping>
        <amount>2.00</amount>
        <name>ground based shipping</name>
        <description>Ground based 5 to 10 day shipping</description>
      </shipping>
      lineItems>
        <itemId>ITEM00001</itemId>
        <name>name of item sold</name>
        <description>Description of item sold</description>
        <quantity>1</quantity>
        <unitPrice>6.95</unitPrice>
        <taxable>true</taxable>
```

```
</lineItems>
      lineItems>
        <itemId>ITEM00002</itemId>
        <name>name of other item sold</name>
        <description>Description of other item sold</description>
        <quantity>1</quantity>
        <unitPrice>1.00</unitPrice>
        <taxable>true</taxable>
      </lineItems>
      <customerProfileId>10000</customerProfileId>
      <customerPaymentProfileId>20000</customerPaymentProfileId>
      <customerShippinqAddressId>30000</customerShippinqAddressId>
      <order>
        <invoiceNumber>INV000001</invoiceNumber>
        <description>description of transaction</description>
        <purchaseOrderNumber>PONUM000001</purchaseOrderNumber>
      </order>
      <taxExempt>false</taxExempt>
      <recurringBilling>false</recurringBilling>
      <cardCode>000</cardCode>
      <approvalCode>000000</approvalCode>
      <splitTenderId>123456</splitTenderId>
    </profileTransCaptureOnly>
  </transaction>
  <extraOptions><![CDATA[x customer ip=100.0.0.1]]></extraOptions>
</createCustomerProfileTransactionRequest>
```

### For Prior Authorization and Capture Transactions

The following table lists the input parameters for executing an API call to the createCustomerProfileTransactionResponse function for a Prior Authorization and Capture transaction.

Table 13 Input Elements for createCustomerProfileTransactionRequest

Description
Value: Merchant-assigned reference ID for the request
Optional
Format: Up to 20 characters
<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
Value: Contains transaction information

Table 13 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
■ profileTransPriorAuthCapture	Value: The transaction type that is being requested
	<b>Notes</b> : Only one transaction type is allowed per request.
• amount	Value: The total amount of the transaction
	<b>Format</b> : Up to 4 digits after the decimal point (no dollar symbol)
	Ex. 12.99 or 12.9999
	<b>Notes</b> : This amount should include all other amounts such as tax amount, shipping amount, etc.
• tax	Value: Contains tax information for the transaction
	Optional
	<b>Notes</b> : Tax information from the original authorization transaction will be used if this field is not submitted.
amount	Value: The tax amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	for example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the tax for the transaction
	Optional
	Format: Up to 31 characters
description	Value: The tax description for the transaction
	Optional
	Format: Up to 255 characters
• shipping	Value: Contains shipping information for the transaction
	Optional
	<b>Notes:</b> Shipping information from the original authorization transaction will be used if this field is not submitted.

Table 13 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• amount	Value: The shipping amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the shipping for the transaction
	Optional
	Format: Up to 31 characters
description	Value: The shipping description for the transaction
	Optional
	Format: Up to 255 characters
• duty	Value: Contains duty information for the transaction
	Optional
	<b>Notes</b> : Duty information from the original authorization transaction will be used if this field is not submitted.
• amount	Value: The duty amount for the transaction
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the duty for the transaction
	Optional
	Format: Up to 31 characters
• description	Value: The duty description for the transaction
	Optional
	Format: Up to 255 characters

Table 13 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• lineItems	Value: Contains line item details about the order
	Optional
	<b>Notes</b> : Line item information from the original authorization transaction will be used if this field is not submitted.
	Up to 30 distinct instances of this parameter and its children can be included per transaction to describe items included in the order.
• itemId	Value: The ID assigned to the item
	Optional
	Format: Up to 31 characters
• name	Value: A short description of an item
	Optional
	Format: Up to 31 characters
description	Value: A detailed description of an item
	Optional
	Format: Up to 255 characters
• quantity	Value: The quantity of an item
	Optional
	Format: Up to 4 digits (up to two decimal places)
unitPrice	Value: Cost of an item per unit excluding tax, freight, and duty
	Optional
	Format: Up to 4 digits with a decimal point (no dollar symbol)
	For example, 4.95
taxable	Value: Indicates whether the item is subject to tax
	Optional
	Format: TRUE or FALSE
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original authorization transaction.

Table 13 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
customerPaymentProfileId	Value: Payment gateway-assigned ID associated with the customer payment profile
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original authorization transaction.
customerShippingAddressId	Value: Payment gateway-assigned ID associated with the customer shipping address
	Optional
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original authorization transaction.
• transld	Value: The payment gateway-assigned transaction ID of the original transaction
	Format: Numeric
extraOptions	Value: Information in name/value pair format that does not exist within CIM, such as customer IP address, etc.
	Optional
	Format: String
	<b>Notes</b> : For a complete list of the transaction variable names available, review the <i>AIM Implementation Guide</i> located at http://www.authorize.net/support/AIM_guide.pdf.

For information about output parameters for this function, see "Output for createCustomerProfileTransactionResponse," page 91.

## Example 9 createCustomerProfileTransactionRequest for a Prior Authorization and Capture transaction

```
</tax><shipping>
        <amount>2.00</amount>
        <name>ground based shipping</name>
        <description>Ground based 5 to 10 day shipping</description>
      </shipping>
      lineItems>
        <itemId>ITEM00001</itemId>
        <name>name of item sold</name>
        <description>Description of item sold</description>
        <quantity>1</quantity>
        <unitPrice>6.95</unitPrice>
        <taxable>true</taxable>
      </lineItems>
      lineItems>
        <itemId>ITEM00002</itemId>
        <name>name of other item sold</name>
        <description>Description of other item sold</description>
        <quantity>1</quantity>
        <unitPrice>1.00</unitPrice>
        <taxable>true</taxable>
      </lineItems>
      <customerProfileId>10000</customerProfileId>
      <customerPaymentProfileId>20000</customerPaymentProfileId>
      <customerShippingAddressId>30000/customerShippingAddressId>
      <transId>40000
    </profileTransPriorAuthCapture>
 </transaction>
 <extraOptions><![CDATA[]]></extraOptions>
</createCustomerProfileTransactionRequest>
```

#### For Refund Transactions

If you are submitting a refund against a previous CIM transaction, the following guidelines apply:

- include customerProfileId, customerPaymentProfileId, and transId.
- customerShippingAddressId is optional.
- creditCardNumberMasked, bankRoutingNumberMasked, and bankAccountNumberMasked do not need to be included, but they will be validated if they are included.

If you are submitting a refund for a non-CIM transaction, the following guidelines apply:

- you must include transId, creditCardNumberMasked (or bankRoutingNumberMasked and bankAccountNumberMasked).
- do not include customerProfileId, customerPaymentProfileId, or customerShippingAddressId.

You can also issue an unlinked refund for a CIM transaction. In this case, the following rules apply:

- you must be enrolled in Expanded Credit Capabilities (ECC). For more information about ECC, go to http://www.authorize.net/files/ecc.pdf.
- you must include customerProfileId and customerPaymentProfileId.

- customerShippingAddressId is optional.
- **do not include** transId, creditCardNumberMasked, bankRoutingNumberMasked, **or** bankAccountNumberMasked.

The following table lists the input elements for executing an API call to the createCustomerProfileTransactionRequest function for a Refund transaction.

Table 14 Input Elements for createCustomerProfileTransactionRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
transaction	Value: Contains transaction information
<ul><li>profileTransRefund</li></ul>	Value: The transaction type that is being requested
	Notes: Only one transaction type is allowed per request.
• amount	Value: The total amount to be refunded
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount should include all other amounts such as tax amount, shipping amount, etc.
• tax	Value: Contains tax information for the refund
	Optional
amount	Value: The tax amount to be refunded
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the tax for the transaction
	Optional
	Format: Up to 31 characters
<ul> <li>description</li> </ul>	Value: The tax description for the transaction
	Optional
	Format: Up to 255 characters

Table 14 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• shipping	Value: Contains shipping information for the refund
	Optional
• amount	Value: The shipping amount to be refunded
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the shipping for the transaction
	Optional
	Format: Up to 31 characters
<ul> <li>description</li> </ul>	Value: The shipping description for the transaction
	Optional
	Format: Up to 255 characters
• duty	Value: Contains duty information for the refund
	Optional
• amount	Value: The duty amount to be refunded
	Optional
	Format: Up to 4 digits after the decimal point (no dollar symbol)
	For example, 12.99 or 12.9999
	<b>Notes</b> : This amount must be included in the total amount for the transaction.
• name	Value: The name of the duty for the transaction
	Optional
	Format: Up to 31 characters
• description	Value: The duty description for the transaction
	Optional
	Format: Up to 255 characters

Table 14 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
• lineItems	Value: Contains line item details about the refund
	Optional
	<b>Notes</b> : Up to 30 distinct instances of this element can be included per transaction to describe items included in the order.
• itemId	Value: The ID assigned to the item
	Optional
	Format: Up to 31 characters
• name	Value: A short description of an item
	Optional
	Format: Up to 31 characters
description	Value: A detailed description of an item
	Optional
	Format: Up to 255 characters
• quantity	Value: The quantity of an item
	Optional
	Format: Up to 4 digits (up to two decimal places)
unitPrice	Value: Cost of an item per unit excluding tax, freight, and duty
	Optional
	Format: Up to 4 digits with a decimal point (no dollar symbol). For example, 4.95
taxable	Value: Indicates whether the item is subject to tax
	Optional
	Format: TRUE or FALSE
• customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Conditional
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original transaction.
	For more complete information, see "For Refund Transactions," page 53.

Table 14 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
customerPaymentProfileId	Value: Payment gateway assigned ID associated with the customer payment profile
	Conditional
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original transaction.
	For more complete information, see "For Refund Transactions," page 53.
customerShippingAddressId	Value: Payment gateway assigned ID associated with the customer shipping address
	Optional
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original authorization transaction.
	For more complete information, see "For Refund Transactions," page 53.
creditCardNumberMasked	Value: The last four digits of the credit card number to be refunded
	Conditional
	<b>Format</b> : Four Xs followed by the last four digits of the cred card number to be refunded.
	For example, XXXX1234
	<b>Notes</b> : If a value is submitted, the last four digits must be the same ones used for the original transaction.
	For more complete information, see "For Refund Transactions," page 53.
bankRoutingNumberMasked	Value: The last four digits of the routing number to be refunded
	Conditional
	<b>Format</b> : Four Xs followed by the last four digits of the routing number to be refunded.
	For example, XXXX1234
	<b>Notes</b> : If a value is submitted, the last four digits must be the same ones used for the original transaction.
	For more complete information, see "For Refund Transactions," page 53.

Table 14 Input Elements for createCustomerProfileTransactionRequest (Continued)

Element	Description
bankAccountNumberMasked	Value: The last four digits of the bank account number to be refunded
	Conditional
	<b>Format</b> : Four Xs followed by the last four digits of the bank account to be refunded.
	For example, XXXX1234
	<b>Notes</b> : If a value is submitted, the last four digits must be the same ones used for the original transaction.
	For more complete information, see "For Refund Transactions," page 53.
• order	Value: Contains information about the order
	Optional
invoiceNumber	Value: The merchant assigned invoice number for the transaction
	Optional
	Format: Up to 20 characters (no symbols)
description	Value: The transaction description
	Optional
	Format: Up to 255 characters (no symbols)
<ul> <li>purchaseOrderNumber</li> </ul>	Value: The merchant assigned purchase order number
	Optional
	Format: Up to 25 characters (no symbols)
• transld	<b>Value</b> : The payment gateway assigned transaction ID of the original transaction.
	Conditional
	Format: Numeric
	<b>Notes</b> : For more complete information, see "For Refund Transactions," page 53.
extraOptions	Value: Information in name/value pair format that does no exist within CIM, such as customer IP address, etc.
	Optional
	Format: String
	<b>Notes</b> : For a complete list of the transaction variable names available, review the <i>AIM Implementation Guide</i> located at <a href="http://www.authorize.net/support/AIM_guide.pdf">http://www.authorize.net/support/AIM_guide.pdf</a>

For information about output parameters for this function, see "Input Elements for createCustomerProfileTransactionRequest," page 31.

#### Example 10 createCustomerProfileTransactionRequest for a Refund transaction

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileTransactionRequest xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <merchantAuthentication>
    <name>YourUserLogin</name>
    <transactionKey>YourTranKey</transactionKey>
  </merchantAuthentication>
  <transaction>
    cprofileTransRefund>
      <amount>10.95</amount>
      <tax>
        <amount>1.00</amount>
        <name>WA state sales tax</name>
        <description>Washington state sales tax</description>
      </tax>
      <shipping>
        <amount>2.00</amount>
        <name>ground based shipping</name>
        <description>Ground based 5 to 10 day shipping</description>
      </shipping>
      elineItems>
        <itemId>ITEM00001</itemId>
        <name>name of item sold</name>
        <description>Description of item sold</description>
        <quantity>1</quantity>
        <unitPrice>6.95</unitPrice>
        <taxable>true</taxable>
      </lineItems>
      lineItems>
        <itemId>ITEM00002</itemId>
        <name>name of other item sold</name>
        <description>Description of other item sold</description>
        <quantity>1</quantity>
        <unitPrice>1.00</unitPrice>
        <taxable>true</taxable>
      </lineItems>
      <customerProfileId>10000</customerProfileId>
      <customerPaymentProfileId>20000</customerPaymentProfileId>
      <customerShippingAddressId>30000</customerShippingAddressId>
      <creditCardNumberMasked>XXXX1111
      <order>
        <invoiceNumber>INV000001</invoiceNumber>
        <description>description of transaction</description>
        <purchaseOrderNumber>PONUM000001</purchaseOrderNumber>
      <transId>40000</transId>
    </profileTransRefund>
  </transaction>
  <extraOptions><![CDATA[]]></extraOptions>
</createCustomerProfileTransactionRequest>
```

### For a Void Transaction

The following table lists the input elements for executing an API call to the createCustomerProfileTransactionRequest function for a Void transaction.

Table 15 Input Elements for createCustomerProfileTransactionRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
transaction	Value: Contains transaction information
■ profileTransVoid	Value: The transaction type that is being requested
	Notes: Only one transaction type is allowed per request.
customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Conditional
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original transaction.
customerPaymentProfileId	Value: Payment gateway assigned ID associated with the customer payment profile
	Conditional
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original transaction.
customerShippingAddressId	Value: Payment gateway assigned ID associated with the customer shipping address
	Optional
	Format: Numeric
	<b>Notes</b> : If a value is submitted for this field, it must be the same ID used for the original authorization transaction.
• transld	Value: The payment gateway assigned transaction ID of the original transaction.
	Conditional
	Format: Numeric

#### Example 11 createCustomerProfileTransactionRequest for a Void transaction

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileTransactionRequest xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <merchantAuthentication>
    <name>YourUserLogin</name>
    <transactionKey>YourTranKey</transactionKey>
  </merchantAuthentication>
  <transaction>
    ofileTransVoid>
      <customerProfileId>10000</customerProfileId>
      <customerPaymentProfileId>20000/customerPaymentProfileId>
    <customerShippingAddressId>30000/customerShippingAddressId>
      <transId>40000</transId>
    </profileTransVoid>
  </transaction>
</createCustomerProfileTransactionRequest>
```

## Input Parameters for deleteCustomerProfileRequest

This function is used to delete an existing customer profile along with all associated customer payment profiles and customer shipping addresses.

The following table lists the input parameters for executing an API call to the deleteCustomerProfileRequest function.

Table 16 Input Parameters for deleteCustomerProfileRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
customerProfileId	Payment gateway assigned ID associated with the customer profile
	Numeric

For information about output parameters for this function, see "Output for deleteCustomerProfileResponse," page 92.

#### Example 12 deleteCustomerProfileRequest

# Input Parameters for deleteCustomerPaymentProfileRequest

This function is used to delete a customer payment profile from an existing customer profile.

The following table lists the input elements for executing an API call to the deleteCustomerPaymentProfileRequest function.

Table 17 Input Parameters for deleteCustomerPaymentProfileRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multithreaded applications.
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
customerPaymentProfileId	Value: Payment gateway assigned ID associated with the customer payment profile
	Format: Numeric

For information about output parameters for this function, see "Output for deleteCustomerPaymentProfileResponse," page 93.

#### Example 13 deleteCustomerPaymentProfileRequest

# Input Parameters for deleteCustomerShippingAddressRequest

This function is used to delete a customer shipping address from an existing customer profile.

The following table lists the input elements for executing an API call to the deleteCustomerShippingAddressRequest function.

Table 18 Input Parameters for deleteCustomerShippingAddressRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multithreaded applications.
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
customerShippingAddressId	Value: Payment gateway-assigned ID associated with the customer shipping address
	Format: Numeric

For information about output parameters for this function, see "Output for deleteCustomerShippingAddressResponse," page 94.

#### Example 14 Example deleteCustomerShippingAddressRequest

## Input Parameters for getCustomerProfileIdsRequest

This function is used to retrieve all existing customer profile IDs.

The following table lists the input parameters for executing an API call to the getCustomerProfileIdsRequest function.

Table 19 Input Parameters for getCustomerProfileIdsRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
merchantAuthentication	Value: Contains unique merchant information for purposes of authentication
■ name	Value: The valid API Login ID for the developer test or merchant account
	Format: Up to 25 characters
	Notes: Submit the API Login ID used to submit transactions
■ transactionKey	Value: The valid Transaction Key for the developer test or merchant account
	Format: 16 characters
	<b>Notes</b> : Submit the Transaction Key obtained from the Merchant Interface

For information about output parameters for this function, see "Output for getCustomerProfileIdsResponse," page 94.

#### Example 15 Example getCustomerProfileIdsRequest

## Input Parameters for getCustomerProfileRequest

This function is used to retrieve an existing customer profile along with all the associated payment profiles and shipping addresses.

The following table lists the input elements for executing an API call to the getCustomerProfileRequest function.

Table 20 Input Parameters for getCustomerProfileRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional. If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
	Format: Up to 20 characters
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric

For information about output parameters for this function, see "Output for getCustomerProfileResponse," page 96.

#### Example 16 getCustomerProfileRequest

## Input Parameters for getCustomerPaymentProfileRequest

This function is used to retrieve a customer payment profile for an existing customer profile.

The following table lists the input elements for executing an API call to the getCustomerPaymentProfileRequest function.

Table 21 Input Parameters for getCustomerPaymentProfileRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
customerPaymentProfileId	Value: Payment gateway-assigned ID associated with the customer payment profile
	Format: Numeric

For information about output parameters for this function, see "Output for getCustomerProfileResponse," page 96.

#### Example 17 Example getCustomerPaymentProfileRequest

# Input Parameters for getCustomerShippingAddressRequest

This function is used to retrieve a customer shipping address for an existing customer profile.

The following table lists the input elements for executing an API call to the getCustomerShippingAddressRequest function.

Table 22 Input Parameters for getCustomerShippingAddressRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
customerShippingAddressId	Value: Payment gateway-assigned ID associated with the customer shipping address
	Format: Numeric

For information about output parameters for this function, see "Output for getCustomerShippingAddressResponse," page 105.

#### Example 18 getCustomerShippingAddressRequest

### Input Parameters for getHostedProfilePageRequest

Use this function to initiate a request for direct access to the Authorize. Net website. For more information on using the hosted form, see "Using a Hosted Form," page 113.

The following table lists the input elements for executing an API call to the getHostedProfilePageRequest function.

Table 23 Input Parameters for getHostedProfilePageRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Format: Numeric
hostedProfileSettings	Value: Optional. This is an array of settings for the session.
<ul><li>settingName</li></ul>	Value: Optional. One of:
	<ul><li>hostedProfileReturnUrl</li></ul>
	<ul><li>hostedProfileReturnUrlText</li></ul>
	<ul><li>hostedProfileHeadingBgColor</li></ul>
	<ul><li>hostedProfilePageBorderVisible</li></ul>
	<ul><li>hostedProfileIFrameCommunicatorUrl</li></ul>
	<ul><li>hostedProfileValidationMode</li></ul>
■ settingValue	Value: See "Guidelines for Parameter Settings," page 116 for a detailed description of these parameters.

#### Example 19 getHostedProfilePageRequest

```
<?xml version="1.0" encoding="utf-8"?>
<getHostedProfilePageRequest xmlns="AnetApi/xml/v1/schema/AnetApiSchema.xsd">
  <merchantAuthentication>
    <name>YourUserLogin</name>
    <transactionKey>YourTranKey</transactionKey>
  </merchantAuthentication>
  <customerProfileId>YourProfileID</customerProfileId>
  <hostedProfileSettings>
    <setting>
     <settingName>hostedProfileReturnUrl</settingName>
     <settingValue>https://blah.com/blah/</settingValue>
    </setting>
    <setting>
      <settingName>hostedProfileReturnUrlText</settingName>
     <settingValue>Continue to blah.
    </setting>
          <setting>
               <settingName>hostedProfilePageBorderVisible</settingName>
                <settingValue>true</settingValue>
          </setting>
 </hostedProfileSettings>
</getHostedProfilePageRequest>
```

## Input Parameters for updateCustomerProfileRequest

This function is used to update an existing customer profile.

The following table lists the input elements for executing an API call to the updateCustomerProfileRequest function.

Table 24 Input Parameters for updateCustomerProfileRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
profile	Value: Contains payment information for the customer profile
<ul><li>merchantCustomerId</li></ul>	Value: Merchant assigned ID for the customer
	Optional
	Format: Up to 20 characters

Table 24 Input Parameters for updateCustomerProfileRequest (Continued)

Element	Description
<ul><li>description</li></ul>	Value: Description of the customer or customer profile
	Optional
	Format: Up to 255 characters
■ email	Value: Email address associated with the customer profile
	Optional
	Format: Up to 255 characters
■ customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Format: Numeric

For information about output parameters for this function, see "Output for updateCustomerProfileResponse," page 107.

#### Example 20 updateCustomerProfileRequest

# Input Parameters for updateCustomerPaymentProfileRequest

This function is used to update a payment profile for an existing customer profile.

The following table lists the input elements for executing an API call to the updateCustomerPaymentProfileRequest function.



If some fields in this request are not submitted or are submitted with a blank value, the values in the original profile are removed. As a best practice to prevent this from happening, call <code>getCustomerPaymentProfileRequest</code> before calling <code>updateCustomerPaymentProfileRequest</code>. That will return all current information including masked payment information. Then, simply change the field that needs updating and use that to call <code>updateCustomerPaymentProfileRequest</code>.

Table 25 Input Parameters for updateCustomerPaymentProfileRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multithreaded applications.
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
paymentProfile	Value: Contains payment information for the customer profile
	<b>Notes</b> : Sensitive information that is not being updated can be masked.
<ul><li>customerType</li></ul>	Optional
	Format: individual or business
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
■ billTo	<b>Notes</b> : If this entire section is not submitted, the original billing information for the profile will stay the same.
	If updating only one or more elements under billTo, all elements must be submitted with their valid values to prevent the original values from being removed.

Table 25 Input Parameters for updateCustomerPaymentProfileRequest (Continued)

Element	Description
• firstName	Value: The customer's first name
	Optional
	Format: Up to 50 characters (no symbols)
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
<ul> <li>lastName</li> </ul>	Value: The customer's last name
	Optional
	Format: Up to 50 characters (no symbols)
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
	When your payment processor is EVO and you submit this field other fields are required. See "EVO Billing and Shipping Fields," page 82.
• company	Value: The name of the company associated with the customer, if applicable
	Optional
	Format: Up to 50 characters (no symbols)
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
• address	Value: The customer's address
	Optional
	Format: Up to 60 characters (no symbols)
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
	When your payment processor is EVO and you submit this field other fields are required. See "EVO Billing and Shipping Fields," page 82.

Table 25 Input Parameters for updateCustomerPaymentProfileRequest (Continued)

Element	Description
• city	Value: The city of the customer's shipping address
	Optional
	Format: Up to 40 characters (no symbols)
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
	When your payment processor is EVO and you submit this field other fields are required. See "EVO Billing and Shipping Fields," page 82.
• state	Value: The state of the customer's address
	Optional
	Format: Up to 40 characters (no symbols)
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
	When your payment processor is EVO and you submit this field other fields are required. See "EVO Billing and Shipping Fields, page 82.
• zip	Value: The ZIP code of the customer's address
	Optional
	Format: Up to 20 characters (no symbols)
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
	When your payment processor is EVO and you submit this field other fields are required. See "EVO Billing and Shipping Fields, page 82.
• country	Value: The country of the customer's address
	Optional
	Format: Up to 60 characters (no symbols)
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.

Table 25 Input Parameters for updateCustomerPaymentProfileRequest (Continued)

Element	Description
• phoneNumber	Value: The phone number associated with the customer's address
	Optional
	Format: Up to 25 digits (no letters)
	For example, (123)123-1234
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
<ul><li>faxNumber</li></ul>	Value: The fax number associated with the customer's address
	Optional
	Format: Up to 25 digits (no letters)
	For example, (123)123-1234
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
payment	Value: Contains payment information for the customer profile
	<b>Notes</b> : Can contain CreditCardSimpleType or BankAccountType.
creditCard	Value: Contains credit card payment information for the customer profile
	Conditional
	<b>Notes</b> : This parameter and its children are only required when the payment profile is credit card.
<ul> <li>cardNumber</li> </ul>	Value: The customer's credit card number
	Format: 13 to 16 digits
	Number can also be masked, for example, XXXX1111
	<b>Notes</b> : If the value is masked, the last four digits must match the original value in the profile.
	If a masked value is submitted, the original value will not be updated.
<ul> <li>expirationDate</li> </ul>	Value: The expiration date for the customer's credit card
	Format: YYYY-MM
	Number can also be masked, for example, XXXX
	<b>Notes</b> : If a masked value is submitted, the original value will not be updated.
	For .Net users, the class System.Runtime.Remoting.Metadata.W3cXsd2001.SoapYearM onth can be used to manage gYearMonth types.

Table 25 Input Parameters for updateCustomerPaymentProfileRequest (Continued)

Element	Description
• cardCode	Value: The three- or four-digit number on the back of a credit card (on the front for American Express)
	Optional
	Format: Numeric
	<b>Notes</b> : This field is required if the merchant would like to use the Card Code Verification (CCV) security feature. For more information, see the <i>Merchant Integration Guide</i> at http://www.authorize.net/support/Merchant/default.htm.
	cardCode is only used for validation and is not stored in the customer profile. It should only be used when submitting validationMode with a value of testMode or liveMode.
• bankAccount	Value: Contains bank account payment information for the customer profile
	Conditional
	<b>Notes</b> : This parameter and its children are only required when the payment profile is bank account.
<ul> <li>accountType</li> </ul>	Value: The type of bank account for the payment profile
	Optional
	Format: checking, savings, or businessChecking
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
<ul> <li>routingNumber</li> </ul>	Value: The routing number of the customer's bank
	Format: 9 digits
	Number can also be masked, for example, XXXX1111
	<b>Notes</b> : If the value is masked, the last four digits must match the original value in the profile.
	If a masked value is submitted, the original value will not be updated.
accountNumber	Value: The customer's bank account number
	Format: 5 to 17 digits
	Number can also be masked, for example, XXXX1111
	<b>Notes</b> : If the value is masked, the last four digits must match the original value in the profile.
	If a masked value is submitted, the original value will not be updated.

Table 25 Input Parameters for updateCustomerPaymentProfileRequest (Continued)

Element	Description
<ul> <li>nameOnAccount</li> </ul>	Value: The customer's full name as listed on the bank account
	Format: Up to 22 characters
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
echeckType	Value: The type of electronic check transaction
	Optional
	Format: CCD, PPD, TEL, or WEB
	<b>Notes</b> : Currently, the CIM API does not support ARC or BOC transaction types.
	If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
bankName	Value: The name of the bank associated with the bank account number
	Optional
	Format: Up to 50 characters
	<b>Notes</b> : If this field is not submitted in the request, or submitted with a blank value, the original value will be removed from the profile.
<ul> <li>customerPaymentProfileId</li> </ul>	Value: Payment gateway-assigned ID associated with the customer payment profile
	Format: Numeric
validationMode	Value: Indicates the processing mode for the request
	Format: none, testMode, or liveMode
	<b>Notes</b> : For more information on use and restrictions of validationMode, see "The validationMode Parameter," page 15

To test the validity of new payment information, call validateCustomerPaymentProfileRequest after successfully updating the payment profile. See "Input Parameters for validateCustomerPaymentProfileRequest," page 80.

For information about output parameters for this function, see "Input Parameters for updateCustomerPaymentProfileRequest," page 70.

### Input Parameters for updateCustomerShippingAddressRequest

This function is used to update a shipping address for an existing customer profile.

The following table lists the input elements for executing an API call to the updateCustomerShippingAddressRequest function.

 Table 26
 Input Parameters for updateCustomerShippingAddressRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multithreaded applications.
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
address	Value: Contains shipping address information for the customer profile
■ firstName	Value: The customer's first name
	Optional
	Format: Up to 50 characters (no symbols)
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ lastName	Value: The customer's last name
	Optional
	Format: Up to 50 characters (no symbols)
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ company	Value: The name of the company associated with the customer, if applicable
	Optional
	Format: Up to 50 characters (no symbols)
<ul><li>address</li></ul>	Value: The customer's shipping address
	Optional
	Format: Up to 60 characters (no symbols)
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.

Table 26 Input Parameters for updateCustomerShippingAddressRequest (Continued)

Element	Description
■ city	Value: The city of the customer's shipping address
	Optional
	Format: Up to 40 characters (no symbols)
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ state	Value: The state of the customer's shipping address
	Optional
	Format: Up to 40 characters (no symbols)
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ zip	Value: The ZIP code of the customer's shipping address
	Optional
	Format: Up to 20 characters (no symbols)
	When your payment processor is EVO and you submit this field, other fields are required. See "EVO Billing and Shipping Fields," page 82.
■ country	Value: The country of the customer's shipping address
	Optional
	Format: Up to 60 characters (no symbols)
phoneNumber	Value: The phone number associated with the customer's shipping address
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234
■ faxNumber	Value: The fax number associated with the customer's shipping address
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234
<ul> <li>customerShippingAddressId</li> </ul>	Value: Payment gateway-assigned ID associated with the customer shipping address
	Format: Numeric

For information about output parameters for this function, see "Output for updateCustomerShippingAddressResponse," page 109.

#### Example 21 updateCustomerShippingAddressRequest

```
<?xml version="1.0" encoding="utf-8"?>
<updateCustomerShippingAddressRequest xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <merchantAuthentication>
    <name>YourUserLogin</name>
    <transactionKey>YourTranKey</transactionKey>
  </merchantAuthentication>
  <customerProfileId>10000</customerProfileId>
    <firstName>Newfirstname
    <lastName>Doe</lastName>
    <company></company>
    <address>123 Main St.</address>
    <city>Bellevue</city>
    <state>WA</state>
    <zip>98004</zip>
    <country>USA</country>
    <phoneNumber>000-000-000</phoneNumber>
    <faxNumber></faxNumber>
    <customerAddressId>30000</customerAddressId>
  </address>
</updateCustomerShippingAddressRequest>
```

### Input Elements for updateSplitTenderGroupRequest

This function is used to update the status of an existing order that contains multiple transactions with the same splitTenderId.

The following table lists the input elements for executing an API call to the updateSplitTenderGroupRequest function.

Table 27 Input Elements for updateSplitTenderGroupRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
splitTenderId	Value: Payment gateway-assigned number associated with the order.
	Required
	Format: Numeric

Table 27 Input Elements for updateSplitTenderGroupRequest (Continued)

Element	Description
splitTenderStatus	Value: Indicates the status of all transactions associated with the order.
	Format: voided, or completed.
	<b>Notes</b> : Use voided to void the entire order; use completed to indicate there are no further transactions in this order.

#### Example 22 updateSplitTenderGroupRequest

## Input Parameters for validateCustomerPaymentProfileRequest

This function is used to verify an existing customer payment profile by generating a test transaction. No customer receipt emails are sent when validateCustomerPaymentProfileRequest. is called

The following table lists the input elements for executing an API call to the validateCustomerPaymentProfileRequest function.

Table 28 Input Parameters for validateCustomerPaymentProfileRequest

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile
	Format: Numeric
customerPaymentProfileId	Value: Payment gateway-assigned ID associated with the customer payment profile
	Format: Numeric

Table 28 Input Parameters for validateCustomerPaymentProfileRequest (Continued)

Element	Description
customerShippingAddressId	Value: Payment gateway-assigned ID associated with the customer shipping address
	Optional
	Format: Numeric
	<b>Notes</b> : If customerShippingAddressId is not passed, shipping information will not be included with the transaction.
cardCode	Value: The three- or four-digit number on the back of a credit card (on the front for American Express)
	Optional
	Format: Numeric
	<b>Notes</b> : This field is required if the merchant would like to use the Card Code Verification (CCV) security feature. For more information, see the <i>Merchant Integration Guide</i> at http://www.authorize.net/support/Merchant/default.htm.
	cardCode is used only for validation and is not stored in the customer profile. It should be used only when submitting validationMode with a value of testMode or liveMode.
validationMode	Value: Indicates the processing mode for the request
	Format: testMode or liveMode
	<b>Notes</b> : For more information on use and restrictions of validationMode, see "The validationMode Parameter," page 15.

For information about output parameters for this function, see "Output for validateCustomerPaymentProfileResponse," page 111.

#### Example 23 validateCustomerPaymentProfileRequest



The sample code included in this document uses dummy field values. When using or testing sample code, be sure to enter valid field values. Additional sample code is available for download from the Authorize.Net Developer Center at <a href="http://developer.authorize.net/samplecode">http://developer.authorize.net/samplecode</a>.

### **EVO Billing and Shipping Fields**

If your payment processor is EVO and you submit any of the following billing fields, you must submit all of them.

- firstName
- lastName
- address
- city
- state
- zip

If your payment processor is EVO and you submit any of the following shipping fields, you must submit all of them.

- firstName
- lastName
- address
- city
- state
- zip

3

The response from the payment gateway to the API call is a set of fields that provides information about the status of the request.

The following table lists output for API calls.

Table 29 Payment gateway responses

Element	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
messages	Contains information about the results of the request
■ resultCode	Value: Contains additional information about the results of the request
	Format: Ok or Error
message	Value: Contains the result code and text
	<b>Notes</b> : Provides more details about the error(s).
• code	Value: A code that represents the reason for the error
	Format: String
	Notes: See "Response Codes," page 119 for possible values.
• text	Value: A text description of the error
	Format: String
	Notes: See "Response Codes," page 119 for possible values.

## **CIM Responses**

The example below illustrates the structure of a typical response from the payment gateway for any of the CIM API calls.

#### Example 24 Response

```
<?xml version="1.0" encoding="utf-8" ?>
<createCustomerProfileResponse xmlns:xsi="http://www.w3.org/2001/
XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
    xmlns="AnetApi/xml/v1/schema/AnetApiSchema.xsd">
    <refId>refid1</refId>
    <messages>
        <resultCode>Ok</resultCode>
        <message>
        <code>I00001</code>
        <text>Successful.</text>
        </message>
        </message>
        <messages>
        <cmessage>
        <code>I00001</code>
        <text>Successful.</text>
        </message>
        </message>
        </messages>
        <customerProfileId>3187</customerProfileId>
</createCustomerProfileResponse>
```

# Output for createCustomerProfileFromTransactionResponse

The following table lists the output returned from the payment gateway for an API call to the createCustomerProfileFromTransactionRequest function.

Table 30 Output for createCustomerProfileFromTransactionResponse

Field	Description
messages	This element contains one or more <b>message</b> elements.
■ message	Contains detailed information about the status of a particular transaction.
• code	Response Code that represents status.
• text	Text description of status.
customerProfileId	Payment gateway-assigned ID that is associated with the customer profile.
customerPaymentProfileIdList	Contains the customer payment profile ID element.

Table 30 Output for createCustomerProfileFromTransactionResponse

Field	Description
<ul><li>numericString</li></ul>	<b>Value</b> : Payment gateway-assigned ID that is associated with the customer payment profile.
	Format: Numeric
	<b>Notes</b> : This is included only if the original transaction included a billing address.
customerShippingAddressIdList	Contains the Customer Shipping Profile ID element.
<ul><li>numericString</li></ul>	<b>Value</b> : Payment gateway-assigned ID that is associated with the customer shipping profile.
	Format: Numeric
	<b>Notes</b> : This is included only if the original transaction included a shipping address.

#### Example 25 createCustomerProfileFromTransactionResponse

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileFromTransactionResponse xmlns:xsi="http://</pre>
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://
www.w3.org/2001/XMLSchema" xmlns="AnetApi/xml/v1/schema/
AnetApiSchema.xsd">
   <messages>
      <resultCode>Ok</resultCode>
      <message>
         <code>I00001</code>
         <text>Successful.</text>
      </message>
   </messages>
   <customerProfileId>38</customerProfileId>
   <customerPaymentProfileIdList>
      <numericString>38</numericString>
   </customerPaymentProfileIdList>
   <customerShippingAddressIdList>
      <numericString>26</numericString>
   </customerShippingAddressIdList>
   <validationDirectResponseList />
</createCustomerProfileFromTransactionResponse>
```

### **Output for createCustomerProfileResponse**

The following table lists the additional output returned from the payment gateway for an API call to the createCustomerProfileRequest function.

Table 31 Output for createCustomerProfileResponse

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
■ customerProfileId	Value: Payment gateway assigned ID associated with the customer profile
	Format: Numeric
	Notes: This output is present only for successful requests.
<ul><li>customerPaymentProfileIdList</li></ul>	Value: A list of all payment profile IDs created with the request
	Optional
	Format: Numeric
	<b>Notes</b> : This output is present only for requests that contain one or more payment profiles.
	The payment profile IDs are returned in the same order as they were in the request.
<ul> <li>customerShippingAddressIdList</li> </ul>	Value: A list of all shipping profile IDs created with the request
	Optional
	Format: Numeric
	<b>Notes</b> : This output is present only for requests that contain multiple shipping profiles.
	The shipping profile IDs are returned in the same order as they were in the request.

Table 31 Output for createCustomerProfileResponse (Continued)

Field	Description
<ul> <li>validationDirectResponseList</li> </ul>	Value: A list of the direct response results for the validation transaction for each payment profile.
	Optional
	Format: String
	See the Advanced Integration Guide at http://www.authorize.net/support/AIM_guide.pdf for details about information included in the payment gateway transaction response.
	<b>Notes</b> : This output is present only if the ValidationMode input element is passed with a value of testMode or liveMode.
	The list is returned in the same order as the payment profiles were submitted in the request.



The createCustomerProfileResponse field returns only the assigned customerProfileId field for the created profile. To retrieve the customerPaymentProfileId field and the customerShippingId field that may also be created when using the createCustomerProfile function, you must submit the getCustomerProfileRequest function using the assigned the customerProfileId value for that customer profile.

#### Example 26 Successful createCustomerProfileResponse

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileResponse xmlns="AnetApi/xml/v1/schema/AnetApiSchema.xsd">
 <messages>
   <resultCode>Ok</resultCode>
   <message>
     <code>I00001</code>
     <text>Successful.</text>
   </message>
 </messages>
  <customerProfileId>10000</customerProfileId>
<customerPaymentProfileIdList>
  <numericString>20000</numericString>
  <numericString>20001</numericString>
</customerPaymentProfileIdList>
<customerShippingAddressIdList>
  <numericString>30000/numericString>
  <numericString>30001</numericString>
</customerShippingAddressIdList>
<validationDirectResponseList>
<string>1,1,1,This transaction has been approved.,000000,Y,200000000,none,Test
transaction for
ValidateCustomerPaymentProfile., 0.01, CC, auth only, custId123,
John, Doe, ,123 Main St., Bellevue, WA, 98004, USA, 000-000-
0000,,mark@example.com,,,,,,,0.00,0.00,0.00,,none,
<string>1,1,1,This transaction has been approved.,000000,Y,200000001,none,Test
transaction for
ValidateCustomerPaymentProfile., 0.01, CC, auth only, custId123,
John, Doe, ,123 Main St., Bellevue, WA, 98004, USA, 000-000-
0000,,mark@example.com,,,,,,,0.00,0.00,0.00,,none,
</validationDirectResponseList>
</createCustomerProfileResponse>
```

## Output for createCustomerPaymentProfileResponse

The following table lists the output returned from the payment gateway for an API call to the createCustomerPaymentProfile function.

Table 32 Output for createCustomerPaymentProfileResponse

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
<ul><li>customerPaymentProfileId</li></ul>	Value: Payment gateway assigned ID associated with the customer payment profile
	Format: Numeric
	<b>Notes</b> : This output is present only for successful requests.
<ul> <li>validationDirectResponse</li> </ul>	<b>Value</b> : Contains detailed information about the result of the transaction.
	Format: String
	See the Advanced Integration Guide at http://www.authorize.net/support/AIM_guide.pdf for details about information included in the payment gateway transaction response.
	<b>Notes</b> : This output is present only if the ValidationMode input parameter is passed with a value of testMode or liveMode.

#### Example 27 createCustomerPaymentProfileResponse

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerPaymentProfileResponse xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
 <messages>
   <resultCode>Ok</resultCode>
   <message>
     <code>I00001</code>
     <text>Successful.</text>
   </message>
 </messages>
 <customerPaymentProfileId>20000</customerPaymentProfileId>
 <validationDirectResponse>1,1,1,This transaction has been
approved.,000000,Y,200000000,none,Test transaction for
ValidateCustomerPaymentProfile., 0.01, CC, auth only, custId123,
John, Doe, , 123 Main St., Bellevue, WA, 98004, USA, 000-000-
0000,,mark@example.com,,,,,,,0.00,0.00,0.00,,none,
</validationDirectResponse>
</createCustomerPaymentProfileResponse>
```

## Output for createCustomerShippingAddressResponse

The following table represents the output returned from the payment gateway for an API call to the createCustomerShippingAddress function.

Table 33 Output for createCustomerShippingAddressResponse

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value is included in the response. This feature might be especially useful for multi-threaded applications.
<ul><li>customerShippingAddressId</li></ul>	Value: Payment gateway assigned ID associated with the customer shipping address
	Format: Numeric
	<b>Notes</b> : This output is present only for successful requests.

#### Example 28 Sample createCustomerShippingAddressResponse

## Output for createCustomerProfileTransactionResponse

The following table represents the output returned from the payment gateway for an API call to the createCustomerProfileTransaction function.

Table 34 Output for createCustomerProfileTransactionResponse

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value is included in the response. This feature might be especially useful for multi-threaded applications.
■ directResponse	Value: Contains detailed information about the result of the transaction.
	Format: String
	See the Advanced Integration Guide at http://www.authorize.net/support/AIM_guide.pdf for details about information included in the payment gateway transaction response.
	<b>Notes</b> : Transactions created from a customer profile behave the same as regular transactions - you and your customer will receive all associated email notifications. Additionally, all fraud settings, including FDS filters and AVS and CCV settings, will be enforced.

#### Example 29 createCustomerProfileTransactionResponse

```
<?xml version="1.0" encoding="utf-8"?>
<createCustomerProfileTransactionResponse xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <messages>
   <resultCode>Ok</resultCode>
   <message>
     <code>I00001</code>
     <text>Successful.</text>
    </message>
  </messages>
  <directResponse>1,1,1,This transaction has been
approved.,000000,Y,2000000001,INV000001,description of
transaction, 10.95, CC, auth_capture, custId123, John, Doe, , 123 Main
St., Bellevue, WA, 98004, USA, 000-000-0000, , mark@example.com, John, Doe,, 123
Main St., Bellevue, WA, 98004, USA, 1.00, 0.00, 2.00, FALSE, PONUM000001,
</directResponse>
</createCustomerProfileTransactionResponse>
```

### Output for deleteCustomerProfileResponse

The following table lists the output returned from the payment gateway for an API call to the deleteCustomerProfile function.

Table 35 Output for deleteCustomerProfileResponse

Field	Description
refld Value: Merchant-assigned reference ID for the requ	
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value is included in the response. This feature might be especially useful for multithreaded applications.

#### Example 30 deleteCustomerProfileResponse

## Output for deleteCustomerPaymentProfileResponse

The following table lists the output returned from the payment gateway for an API call to the deleteCustomerPaymentProfile function.

Table 36 Output for deleteCustomerPaymentProfileResponse

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value is included in the response. This feature might be especially useful for multi-threaded applications.

#### Example 31 deleteCustomerPaymentProfileResponse

```
<?xml version="1.0" encoding="utf-8"?>
<deleteCustomerPaymentProfileResponse xmlns="AnetApi/xml/v1/schema/
AnetApiSchema.xsd">
    <messages>
        <resultCode>0k</resultCode>
        <message>
              <code>I000001</code>
              <text>Successful.</text>
              </message>
              </message>
              </message>
              </deleteCustomerPaymentProfileResponse>
```

## Output for deleteCustomerShippingAddressResponse

The following table lists the output returned from the payment gateway for an API call to the deleteCustomerShippingAddressRequest function.

Table 37 Output for deleteCustomerShippingAddressResponse

Field	Description	
refld	Value: Merchant-assigned reference ID for the request	
	Optional	
	Format: Up to 20 characters	
	<b>Notes</b> : If included in the request, this value is included in the response. This feature might be especially useful for multi-threaded applications.	

#### Example 32 deleteCustomerShippingAddressResponse

### Output for getCustomerProfileIdsResponse

The following table lists the output returned from the payment gateway for an API call to the getCustomerProfileIdsRequest function.

Table 38 Output for getCustomerProfileIdsResponse

Field	Description	
refld Value: Merchant-assigned reference ID for the request		
	Optional	
	Format: Up to 20 characters	
	<b>Notes</b> : If included in the request, this value is included in the response. This feature might be especially useful for multi-threaded applications.	
ids	Value: Payment gateway assigned IDs associated with the customer profil	
	Format: Numeric	
	Notes: This output is present only for successful requests.	

#### Example 33 Successful getCustomerProfileIdsResponse

```
<?xml version="1.0" encoding="utf-8"?>
<getCustomerProfileIdsResponse xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <messages>
    <resultCode>Ok</resultCode>
    <message>
      <code>I00001</code>
      <text>Successful.</text>
    </message>
  </messages>
  <ids>
    <numericString>10000</numericString>
    <numericString>10001</numericString>
    <numericString>10002/numericString>
  </ids>
</getCustomerProfileIdsResponse>
```

### Output for getCustomerProfileResponse

The following information lists the output returned from the payment gateway for an API call to the getCustomerProfile function.

Table 39 Output for getCustomerProfileResponse

Field	Description
profile	Value: Contains information for the customer profile.
■ customerProfileId	Value: Payment gateway-assigned ID associated with the customer profile.
	Format: Numeric
	<b>Notes</b> : This output is present only for successful requests.
■ merchantCustomerId	Value: Merchant-assigned ID for the customer.
	Optional
	Format: Up to 20 characters.
<ul><li>description</li></ul>	Value: Description of the customer or customer profile.
	Optional
	Format: Up to 255 characters
■ email	Value: Email address associated with the customer profile.
	Optional
	Format: Up to 255 characters
paymentProfiles	Value: Contains payment profiles for the customer profile
	•
<ul> <li>customerPaymentProfileId</li> </ul>	Value: Payment gateway assigned ID associated with the customer payment profile
	Format: Numeric
<ul> <li>payment</li> </ul>	Value: Contains payment profile information for the customer profile.
creditCard	Value: Contains credit card payment information for the customer profile
cardNumber	Value: The customer's credit card number.
	Format: 13 to 16 digits
	<b>Notes</b> : All sensitive payment information in the output is masked.

Table 39 Output for getCustomerProfileResponse (Continued)

Field	Description
expirationDate	<b>Value</b> : The expiration date for the customer's credit card.
	Format: YYYY-MM
	<b>Notes</b> : All sensitive payment information in the output is masked.
bankAccount	<b>Value</b> : Contains bank account payment information for the customer profile.
<ul> <li>routingNumber</li> </ul>	Value: The routing number of the customer's bank.
	Format: 9 digits
	<b>Notes</b> : All sensitive payment information in the output is masked.
accountNumber	Value: The customer's bank account number.
	Format: 5 to 17 digits
	<b>Notes</b> : All sensitive payment information in the output is masked.
driversLicense	Value: Contains the customer's driver's license information.
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
■ state	Value: The state of the customer's driver's license.
	Format: A valid two-character state code.
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
■ number	Value: The customer's driver's license number.
	Format: 5 to 20 characters.
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
	All sensitive payment information in the output is masked.

Table 39 Output for getCustomerProfileResponse (Continued)

Field	Description
■ dateOfBirth	Value: The date of birth listed on the customer's driver's license.
	Format: YYYY-MM-DD
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
	All sensitive payment information in the output is masked.
■ taxld	Value: The customer's Social Security Number or tax ID.
	Format: 9 digits
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
	All sensitive payment information in the output is masked.
• shipToList	<b>Value</b> : Contains shipping address profile information for the customer profile.
customerShippingAddressId	Value: Payment gateway-assigned ID associated with the customer shipping address.
	Format: Numeric
firstName	Value: The customer's first name.
	Optional
	Format: Up to 50 characters (no symbols)
lastName	Value: The customer's last name.
	Optional
	Format: Up to 50 characters (no symbols)
• company	<b>Value</b> : The name of the company associated with the customer, if applicable.
	Optional
	Format: Up to 50 characters (no symbols)
address	Value: The customer's shipping address.
	Optional
	Format: Up to 60 characters (no symbols)
• city	Value: The city of the customer's shipping address.
	Optional
	Format: Up to 40 characters (no symbols)

Table 39 Output for getCustomerProfileResponse (Continued)

Field	Description
• state	Value: The state of the customer's shipping address.
	Optional
	Format: Up to 40 characters (no symbols)
• zip	Value: The zip code of the customer's shipping address.
	Optional
	Format: Up to 20 characters (no symbols)
• country	Value: The country of the customer's shipping address.
	Optional
	Format: Up to 60 characters (no symbols)
phoneNumber	Value: The phone number associated with the customer's shipping address.
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234
• faxNumber	<b>Value</b> : The fax number associated with the customer's shipping address.
	Optional
	Format: Up to 25 digits (no letters) For example, (123)123-1234

#### Example 34 getCustomerProfileResponse

```
<?xml version="1.0" encoding="utf-8"?>
<getCustomerProfileResponse xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <messages>
    <resultCode>Ok</resultCode>
    <message>
      <code>I00001</code>
      <text>Successful.</text>
    </message>
  </messages>
  cprofile>
    <merchantCustomerId>custId123/merchantCustomerId>
    <description>some description</description>
    <email>mark@example.com</email>
    <customerProfileId>10000</customerProfileId>
    <paymentProfiles>
      <billTo>
        <firstName>John</firstName>
        <lastName>Doe
        <company></company>
```

```
<address>123 Main St.</address>
        <city>Bellevue</city>
        <state>WA</state>
        <zip>98004</zip>
        <country>USA</country>
        <phoneNumber>000-000-000</phoneNumber>
        <faxNumber></faxNumber>
      </billTo>
      <customerPaymentProfileId>20000</customerPaymentProfileId>
      <payment>
        <creditCard>
          <cardNumber>XXXX1111
          <expirationDate>XXXX</expirationDate>
        </creditCard>
      </payment>
    </paymentProfiles>
    <paymentProfiles>
      <customerPaymentProfileId>20001/customerPaymentProfileId>
      <payment>
        <bankAccount>
          <accountType>checking</accountType>
          <routingNumber>XXXX0000
                      <accountNumber>XXXXX0000</accountNumber>
routingNumber>
          <nameOnAccount>John Doe</nameOnAccount>
          <bankName>Bank of Washington/bankName>
        </bankAccount>
      </payment>
    </paymentProfiles>
    <shipToList>
      <firstName>John</firstName>
      <lastName>Doe</lastName>
      <company></company>
      <address>123 Main St.</address>
      <city>Bellevue</city>
      <state>WA</state>
      <zip>98004</zip>
      <country>USA</country>
      <phoneNumber>000-000-000</phoneNumber>
      <faxNumber></faxNumber>
    </shipToList>
    <shipToList>
      <firstName>Jane</firstName>
      <lastName>Doe</lastName>
      <address>123 Main St.</address>
      <city>Bellevue</city>
      <state>WA</state>
      <zip>98004</zip>
      <country>USA</country>
      <phoneNumber>000-000-000</phoneNumber>
    </shipToList>
  </profile>
</getCustomerProfileResponse>
```

## Output for getCustomerPaymentProfileResponse

The following table lists the output returned from the payment gateway for an API call to the getCustomerPaymentProfileRequest function.

Table 40 Output for getCustomerPaymentProfileResponse

Field	Description
paymentProfile	Value: Contains payment information for the customer profile.
customerPaymentProfileId	Value: Payment gateway assigned ID associated with the customer payment profile
	Format: Numeric
• customerType	Format: individual or business
• billTo	Customer's billing information.
firstName	Value: The customer's first name
	Format: Up to 50 characters (no symbols)
<ul> <li>lastName</li> </ul>	Value: The customer's last name
	Format: Up to 50 characters (no symbols)
• company	Value: The name of the company associated with the customer, if applicable
	Format: Up to 50 characters (no symbols)
• address	Value: The customer's address
	Format: Up to 60 characters (no symbols)
• city	Value: The city of the customer's address
	Format: Up to 40 characters (no symbols)
• state	Value: The state of the customer's address
	Format: Up to 40 characters (no symbols)
• zip	Value: The ZIP code of the customer's address
	Format: Up to 20 characters (no symbols)
• country	Value: The country of the customer's address
	Format: Up to 60 characters (no symbols)
<ul> <li>phoneNumber</li> </ul>	Value: The phone number associated with the customer's address
	Format: Up to 25 digits (no letters)
	For example, (123)123-1234
<ul> <li>faxNumber</li> </ul>	Value: The fax number associated with the customer's address
	Format: Up to 25 digits (no letters)
	For example, (123)123-1234

Table 40 Output for getCustomerPaymentProfileResponse (Continued)

Field	Description
• payment	Value: Contains payment profile information for the customer profile
creditCard	Value: Contains credit card payment information for the payment profile
cardNumber	Value: The customer's credit card number
	Format: 13 to 16 digits
	<b>Notes</b> : All sensitive payment information in the output is masked.
expirationDate	Value: The expiration date for the customer's credit card
	Format: YYYY-MM
	<b>Notes</b> : All sensitive payment information in the output is masked.
• bankAccount	Value: Contains bank account payment information for the payment profile
accountType	Value: The type of bank account for the payment profile  Format: checking, savings, or businessChecking
routingNumber	Value: The routing number of the customer's bank
	Format: 9 digits
	<b>Notes</b> : All sensitive payment information in the output is masked.
<ul> <li>accountNumber</li> </ul>	Value: The customer's bank account number
	Format: 5 to 17 digits
	<b>Notes</b> : All sensitive payment information in the output is masked.
nameOnAccount	Value: The customer's full name as listed on the bank account
	Format: Up to 22 characters
<ul> <li>echeckType</li> </ul>	Value: The type of electronic check transaction
	Format: CCD, PPD, TEL, or WEB
	<b>Notes</b> : Currently, the CIM API does not support ARC or BOC transaction types.
• bankName	Value: The name of the bank associated with the bank account number
	Format: Up to 50 characters

Table 40 Output for getCustomerPaymentProfileResponse (Continued)

Field	Description
driversLicense	Value: Contains the customer's driver's license information
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
• state	Value: The state of the customer's driver's license
	Format: A valid two-character state code
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
• number	Value: The customer's driver's license number
	Format: Between 5 and 20 characters
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
	All sensitive payment information in the output is masked.
<ul> <li>dateOfBirth</li> </ul>	Value: The date of birth listed on the customer's driver's license
	Format: YYYY-MM-DD
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
	All sensitive payment information in the output is masked.
• taxld	Value: The customer's Social Security Number or tax ID
	Format: 9 digits
	<b>Notes</b> : This field is no longer supported in CIM requests and is returned only for profiles that were created under the SecureSource product.
	All sensitive payment information in the output is masked.

#### Example 35 getCustomerPaymentProfileResponse

```
<text>Successful.</text>
   </message>
 </messages>
 <paymentProfile>
   <billTo>
     <firstName>John</firstName>
     <lastName>Doe</lastName>
     <company></company>
     <address>123 Main St.</address>
     <city>Bellevue</city>
     <state>WA</state>
     <zip>98004</zip>
     <country>USA</country>
     <phoneNumber>000-000-0000</phoneNumber>
     <faxNumber></faxNumber>
   </billTo>
   <customerPaymentProfileId>20000</customerPaymentProfileId>
   <payment>
     <creditCard>
       <cardNumber>XXXX1111
       <expirationDate>XXXX</expirationDate>
     </creditCard>
   </payment>
 </paymentProfile>
</getCustomerPaymentProfileResponse>
```

## Output for getCustomerShippingAddressResponse

The following table lists the output returned from the payment gateway for an API call to the getCustomerShippingAddressRequest function.

Table 41 Output for getCustomerShippingAddressResponse

Field	Description
address	Value: Contains shipping address information for the customer profile
customerShippingAddressId	Value: Payment gateway-assigned ID associated with the customer shipping address
	Format: Numeric
<ul> <li>firstName</li> </ul>	Value: The customer's first name
	Format: Up to 50 characters (no symbols)
lastName	Value: The customer's last name
	Format: Up to 50 characters (no symbols)
• company	Value: The name of the company associated with the customer, if applicable
	Format: Up to 50 characters (no symbols)
• address	Value: The customer's address
	Format: Up to 60 characters (no symbols)
• city	Value: The city of the customer's address
	Format: Up to 40 characters (no symbols)
• state	Value: The state of the customer's address
	Format: Up to 40 characters (no symbols)
• zip	Value: The ZIP code of the customer's address
	Format: Up to 20 characters (no symbols)
• country	Value: The country of the customer's address
	Format: Up to 60 characters (no symbols)
<ul> <li>phoneNumber</li> </ul>	Value: The phone number associated with the customer's address
	Format: Up to 25 digits (no letters)
	For examaple, (123)123-1234
faxNumber	Value: The fax number associated with the customer's address
	Format: Up to 25 digits (no letters)
	For example, (123)123-1234

#### Example 36 getCustomerShippingAddressResponse

```
<?xml version="1.0" encoding="utf-8"?>
<getCustomerShippingAddressResponse xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <messages>
    <resultCode>Ok</resultCode>
    <message>
      <code>I00001</code>
      <text>Successful.</text>
    </message>
  </messages>
  <address>
    <firstName>John</firstName>
    <lastName>Doe</lastName>
    <company></company>
    <address>123 Main St.</address>
    <city>Bellevue</city>
    <state>WA</state>
    <zip>98004</zip>
    <country>USA</country>
    <phoneNumber>000-000-0000</phoneNumber>
    <faxNumber></faxNumber>
    <customerShippingAddressId>30000/customerShippingAddressId>
  </address>
</getCustomerShippingAddressResponse>
```

### Output for getHostedProfilePage

The following table lists the output returned from the payment gateway for an API call to the getHostedProfilePageRequest function.

Table 42 Output for getHostedProfilePage

Field	Description
Token	Value: string
	<b>Format</b> : An encrypted string that the merchant must include when posting to the Authorize.Net web page.
	Notes: If not used within 15 minutes of the original API call, this token expires.

The customer's browser posts the token, Authorize. Net validates it, and makes sure the timestamp is less than 15 minutes old.

For more complete information on how to use hosted CIM access, see Chapter 4, "Using a Hosted Form," on page 113.

#### Example 37 Sample getHostedProfilePageResponse

<token>+ZeWDaUOPoQPRGTHcKd7DYbMfcAFDrh08GPOFNt+ACzJnvkz+aW00SYSAA9x602jAI
KKfUHUt2ybwQRaG8LzHluuR5dRgsuh+kjarKvD0hpieGjLHmnz0LHmFv1Xe9P3zpmawqBCSB/
d4jcSg9dAxecNBUzMwIuYzY+vGUGLUXgr9QPaRh93HqWZrV4Mbwop</token>
</getHostedProfilePageResponse>

### Output for updateCustomerProfileResponse

The following table lists the output returned from the payment gateway for an API call to the updateCustomerProfileRequest function.

Table 43 Output for updateCustomerProfileResponse

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
UpdateCustomerProfileResult	Value: Contains the result of the API request to update a customer profile
	Notes: See "Response Codes," page 119 for possible values.

#### Example 38 updateCustomerProfileResponse

## Output for updateCustomerPaymentProfileResponse

The following table lists the output returned from the payment gateway for an API call to the updateCustomerPaymentProfileRequest function.

Table 44 Output for updateCustomerPaymentProfileResponse

Field	Description
refld	Value: Merchant-assigned reference ID for the request
	Optional
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.
validationDirectResponse	Value: Contains detailed information about the result of the transaction.
	Optional
	Format: String
	<b>Notes</b> : See the <i>Advanced Integration Guide</i> at http://www.authorize.net/support/AIM_guide.pdf for details about information included in the payment gateway transaction response.
	This output is only present if the ValidationMode input element is passed with a value of testMode or liveMode.

#### Example 39 updateCustomerPaymentProfileResponse

# Output for updateCustomerShippingAddressResponse

The following table lists the output returned from the payment gateway for an API call to the updateCustomerShippingAddress function.

Table 45 Output for updateCustomerShippingAddressResponse

Field	Description
refld	Optional
	Value: Merchant-assigned reference ID for the request
	Format: Up to 20 characters
	<b>Notes</b> : If included in the request, this value will be included in the response. This feature might be especially useful for multi-threaded applications.

#### Example 40 updateCustomerShippingAddressResponse

### Output for updateSplitTenderGroup

The following table lists the output returned from the payment gateway for an API call to the updateSplitTenderGroup function.

Table 46 Output for updateSplitTenderGroup

Field	Description	
refld	Optional	
	Value: Merchant-assigned reference ID for the request	
	Format: Up to 20 characters	
	<b>Notes</b> : If included in the request, this value is included in the response. This feature might be especially useful for multi-threaded applications.	

#### Example 41 Output for updateSplitTenderGroupResponse

# Output for validateCustomerPaymentProfileResponse

The following table represents the output returned from the payment gateway for an API call to the validateCustomerPaymentProfileRequest function.

Table 47 Output for validateCustomerPaymentProfileResponse

Field	Description	
■ directResponse	Value: Contains detailed information about the result of the transaction.	
	Format: String	
	See the Advanced Integration Guide at http://www.authorize.net/ support/AIM_guide.pdf for details about information included in the payment gateway transaction response.	

#### Example 42 validateCustomerPaymentProfileResponse

```
<?xml version="1.0" encoding="utf-8"?>
<validateCustomerPaymentProfileResponse xmlns="AnetApi/xml/v1/schema/</pre>
AnetApiSchema.xsd">
  <messages>
    <resultCode>Ok</resultCode>
    <message>
     <code>I00001</code>
     <text>Successful.</text>
    </message>
  </messages>
  <directResponse>1,1,1,This transaction has been
approved.,000000,Y,200000003,none,Test transaction for
ValidateCustomerPaymentProfile., 0.01, CC, auth only, custId123,
John, Doe, , 123 Main St., Bellevue, WA, 98004, USA, 000-000-
0000, ,mark@example.com, John, Doe, ,123 Main
St., Bellevue, WA, 98004, USA, 0.00, 0.00, 0.00, none,
</directResponse>
</validateCustomerPaymentProfileResponse>
```

### **Duplicate Profile Verification**

When you submit calls to the createCustomerProfileRequest, createCustomerPaymentProfileRequest, and createCustomerShippingAddressRequest functions, the payment gateway checks certain fields in each request to ensure that a profile with that same information does not already exist. If a profile already exists that contains the values being submitted in the new request, then the payment gateway returns an error message. If the duplicate profile is a customer profile, the error message contains the ID of the already-created profile. The duplicate profile verification serves as a safeguard against accidental duplicate submissions.

The following table lists the fields for each function that cannot match any other profile already created. An error will occur only if all the values for each field being submitted match all the values for each field in the already existing profile.

**Table 48 Duplicate Profile Verification** 

Function	Fields Used for Duplicate Profile Verification
createCustomerProfileRequest	<ul><li>merchantCustomerId</li></ul>
	<ul><li>description</li></ul>
	■ email
createCustomerPaymentProfileRequest	<ul><li>customerProfileId</li></ul>
	<ul><li>cardNumber</li></ul>
	<ul><li>accountNumber</li></ul>
	<ul><li>routingNumber</li></ul>
	<ul><li>billToFirstName</li></ul>
	<ul><li>billToLastName</li></ul>
	<ul><li>billToAddress</li></ul>
	<ul><li>billToZip</li></ul>
createCustomerShippingAddressRequest	<ul><li>customerProfileId</li></ul>
	<ul><li>firstName</li></ul>
	<ul><li>lastName</li></ul>
	<ul><li>address</li></ul>
	■ zip
	phoneNumber

CHAPTER

4

### **Identifying the Customer**

Before you can present the hosted form, you need a way of identifying returning customers. You can have the customer log in to your site. Several content management systems and shopping carts automatically support that functionality. It is important that the login process is reliable so that one customer does not have access to another's stored payment information.

For first-time customers, you must create a new profile using the createCustomerProfileRequest field.

A customer profile contains any unique combination:

- Customer ID (any value you choose)
- Email
- Description

Once the profile is created, you'll receive a unique profile ID that you can use to identify this customer in the future.

### Retrieving a Token

Before you can send the HTML form post, you will need to retrieve a token using the getHostedProfilePageRequest field.

You must include the Customer's profile ID in your request.

#### Settings include:

Return URL and return text—used to place a link back to your site. The return URL
and return text are usually only used if you are having the customer completely leave
your site and go to our hosted form.

- Page border visibility—determines if a black border will be drawn around the edge of the hosted form. This setting may help you seamlessly fit it into your own site.
- Heading background color—defaults to gray; you can set this to any color.
- Communicator URL—used for embedding the hosted form into your own page.
- HostedProfile validation mode—liveMode or testMode

### **Presenting the Hosted Form**

The token is passed in a basic HTML form with the input name "token". The input name "token" is the only input value that must be included for a request to add a new payment or shipping profile, or to manage all of your profiles in one window. If you want to prompt to edit only a single existing profile, then you must include the associated paymentProfileId field or shippingAddressId field.

The type of form that you display is determined by the URL that the form is submitted to, also known as the *form action*, shown below:

#### Form Action URLs

- Manage Profiles—https://test.authorize.net/profile/manage
- Add Payment Profile—https://test.authorize.net/profile/addPayment
- Add Shipping Profile—https://test.authorize.net/profile/addShipping
- Edit Payment Profile—https://test.authorize.net/profile/editPayment
- Edit Shipping Profile—https://test.authorize.net/profile/editShipping

#### **Conditional fields**

- Edit Payment Profile—include paymentProfileId
- Edit Shipping Address—include shppingAddressId

## **Displaying the Form**

The hosted form is designed so that you have the freedom to integrate it into your site in almost any way. You can configure it as a separate pop-up window or embed it into your existing site. You can use a "shadow box" layout, in which the box pops up in front of the rest of your site, but not in a new window. Finally, you can just use the full window by directing the customer to Authorize. Net and letting them direct themselves back again, which avoids the use of Javascript.

We have sample code available in our developer forums that shows one example of how to open the hosted form in a shadow box. The shadow box layout can also be accomplished with third-party Javascript toolkits such as jquery.

#### Redirect

## To implement hosted CIM access by using a redirect to Authorize.Net, follow these steps:

Step 1 When you receive the token returned by the gGetHostedProfilePageResponse function call, put a hidden form somewhere on your page (the value for the token will be the value returned by the function call).

If you are using the test environment, replace secure.authorize.net/profile/manage with test.authorize.net/profile/manage.

#### Example 43 Redirecting to the Authorize.Net Host

**Step 2** Add a button on your page that redirects the customer to Authorize.Net's secure site. You can customize the text:

#### Example 44 Adding a Redirect Button

```
<input type="button" onclick= "document.getElementById(
'formAuthorizeNetPage').submit();">Manage my payment and shipping
information</button>
```

In this example, the Manage my payment and shipping information button directs users to the Authorize.Net Customer Information Manager Hosted page, where they can:

- Create a new payment profile
- Update or delete current credit card or bank information

- Enter a new shipping address
- Update or delete current shipping address

A link on the bottom of the page returns customers to the merchant's web site.

#### **iFrame**

For security reasons, web browsers do not allow Javascript communication between two pages that are hosted on different domains, even if one is embedded within another. Therefore, our hosted form cannot directly provide information to the page that is encapsulating it.

However, it is beneficial to provide some small amount of information indirectly through a third page. You can embed our hosted form in an iFrame, which enables us to embed your iFrameCommunicator inside our hosted form. This channel of communication allows us to send messages to your iFrameCommunicator page. As long as your communicator page is hosted on the same domain as your main page, it can to communicate.

This channel of communication is used to pass a few basic messages to your site:

- Ideal height and width of the window—allows you to resize the frame and avoid any scrollbars from appearing.
- Changes Saved—returned whenever the customer saves changes to their profile. You
  can use this notification to know when to look for those changes through the CIM API.
- Request Cancelled—returned when the merchant backs out of the hosted form.



You must use **https** when using iFrameCommunicator.

### **Guidelines for Parameter Settings**

The following parameter settings are used with the getHostedProfilePageRequest field.

To integrate to the hosted page as a redirect, pass the hostedProfileReturnUrl parameter and the hostedProfileReturnUrlText parameter. The parameter hostedProfilePageBorderVisible=true is optional.

To integrate to the hosted page as a popup, pass the hostedProfilePageBorderVisible=false parameter and the hostedProfileIFrameCommunicatorUrl parameter.

The following table shows possible settings:

**Table 49 Parameter Settings** 

Parameter	Description
hostedProfileReturnUrl	Enter the URL for the page that the customer returns to when the hosted session ends. Do not pass this setting for iframes or popups.
	The return URL is validated to verify that it begins with http:// or https://
hostedProfileReturnUrlText	Enter the text to display on the button that returns the customer to your web site. The value can be any text up to 200 characters. If you do not pass this parameter, the default button text is <i>Continue</i> . Do not pass this setting for iframes or popups.
hostedProfilePageBorderVisible	Enter <b>true</b> or <b>false</b> . Must be false for iframes or popups, and must be true for redirects.
hostedProfileHeadingBgColor	Enter a hex color string such as #e0e0e0. The background color of the section headers changes from gray to a custom color.
hostedProfileIFrameCommunicatorUrl	Enter the URL to a page that can communicate with the merchant's main page using javascript. This parameter enables you to dynamically change the size of the popup so that there are no scroll bars. This parameter is required only for iframe or lightbox applications.

Table 49 Parameter Settings (Continued)

Parameter	Description (Continued)
hostedProfileValidationMode	liveMode—this value is the default setting.
	liveMode generates a transaction to the processor in the amount of 0.01 or 0.00. If successful, the transaction is immediately voided. Visa authorization transactions are changing from 0.01 to 0.00 for all processors. All other credit card types use 0.01.
	Standard gateway and merchant account fees may apply to the authorization transactions.
	For Visa transactions using 0.00, the billTo address and billTo zip fields are required.
	testMode—performs field validation only. All fields are validated. However, fields with unrestricted field definitions (such as telephone number) do not generate errors.
	If you select testMode, a 1.00 test transaction is submitted using the Luhn MOD 10 algorithm to verify that the credit card number is in a valid format. This test transaction does not appear on the customer's credit card statement, but it will generate and send a transaction receipt email to the merchant.
	If a validation transaction is unsuccessful, the profile is not created, and the merchant receives an error.

## Response Codes



The following table lists the common response codes and texts for requests to the Customer Information Manager API.

Table 50 Response Codes

Code	Text	Description
100001	Successful	The request was processed successfully.
100003	The record has already been deleted.	The record has already been deleted.
E00001	An error occurred during processing. Please try again.	An unexpected system error occurred while processing this request.
E00002	The content-type specified is not supported.	The only supported content-types are text/xml and application/xml.
E00003	An error occurred while parsing the XML request.	This is the result of an XML parser error.
E00004	The name of the requested API method is invalid.	The name of the root node of the XML request is the API method being called. It is not valid.
E00005	The merchantAuthentication.transactionKey is invalid or not present.	Merchant authentication requires a valid value for transaction key.
E00006	The merchantAuthentication.name is invalid or not present.	Merchant authentication requires a valid value for name.
E00007	User authentication failed due to invalid authentication values.	The name/and or transaction key is invalid.
E00008	User authentication failed. The payment gateway account or user is inactive.	The payment gateway or user account is not currently active.
E00009	The payment gateway account is in Test Mode. The request cannot be processed.	The requested API method cannot be executed while the payment gateway account is in Test Mode.
E00010	User authentication failed. You do not have the appropriate permissions.	The user does not have permission to call the API.
E00011	Access denied. You do not have the appropriate permissions.	The user does not have permission to call the API method.
E00013	The field is invalid.	One of the field values is not valid.
E00014	A required field is not present.	One of the required fields was not present.
E00015	The field length is invalid.	One of the fields has an invalid length.
E00016	The field type is invalid.	The field type is not valid.

Table 50 Response Codes (Continued)

Code	Text	Description
E00019	The customer taxld or driversLicense information is required.	The customer tax ID or driver's license information (driver's license number, driver's license state, driver's license DOB) is required for the subscription.
E00027	The transaction was unsuccessful.	An approval was not returned for the transaction.
E00029	Payment information is required.	Payment information is required when creating a subscription or payment profile.
E00039	A duplicate record already exists.	A duplicate of the customer profile, customer payment profile, or customer address was already submitted.
E00040	The record cannot be found.	The profileID, paymentProfileId, or shippingAddressId for this request is not valid for this merchant.
E00041	One or more fields must contain a value.	All of the fields were empty or missing.
E00042	The maximum number of payment profiles allowed for the customer profile is {0}.	The maximum number of payment profiles for the customer profile has been reached.
E00043	The maximum number of shipping addresses allowed for the customer profile is {0}.	The maximum number of shipping addresses for the customer profile has been reached.
E00044	Customer Information Manager is not enabled.	The payment gateway account is not enabled for Customer Information Manager (CIM).
E00045	The root node does not reference a valid XML namespace.	An error exists in the XML namespace. This error is similar to E00003
E00051	The original transaction was not issued for this payment profile.	If the customer profile ID, payment profile ID, and shipping address ID are included, they must match the original transaction.
E00098	Customer Profile ID or Shipping Profile ID not found.	Search for shipping profile using customer profile id and shipping profile id did not find any records.
E00099	Customer profile creation failed. This transaction ID is invalid.	Customer profile creation failed. This transaction ID is invalid.
E00100	Customer profile creation failed. This transaction type does not support profile creation.	Customer profile creation failed. This transaction type does not support profile creation.
E00101	Customer profile creation failed.	Error creating a customer payment profile from transaction.
E00102	Customer profile creation failed.	Error creating a customer profile from transaction.