Online Bus Reservation System
Use Case Specification: Remind Password
Version <1.0>

Revision History

Date	Version	Description	Author
26/08/2015	1.0	Initial Draft	Boppana Ramya Sree

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Use Case Specification: Remind Password

1. Use Case Name

Remind Password.

1.1 Brief Description

It reminds the forgotten passwords.
Actor: End users.

2. Flow of Events

2.1 Basic Flow

Remind Password
1. Users enter their e-mail address.
2. Users click on Remind Password Button.
3. Password is sent to e-mail address.

2.2 Alternative Flows

2.2.1 *Invalid mail id (Branch after step 1)*

1. Wrong e-mail is entered.
2. Error message appears.
3. Continue with Step 1 in the normal course events.

2.2.2 *Database Error (Branch after step 2)*

1. System cannot access the database.
2. Error message appears
3. Return to step 1.

3. Special Requirements

3.1 User should have an installed web browser such as Google chrome, Mozilla Firefox or Internet explorer.

3.2 User should have an active internet connection.

4. Preconditions

The user must be a member of the system.

5. Post Conditions

None.

6. Extension Points

6.1. User may cancel the process.
6.2. User may forget their mail password and hence cannot recover the password of his OBRS account.

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