

Ramnan Ramyil

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EDUCATION

BSc. Computer Science (Information Systems) | CGPA: 4.19/5.0

2020 – 2024

Babcock University, Ilishan-Remo

Relevant Coursework: Web Development, OOP, Information Systems, Software Engineering Principles, E-Commerce, Data Structures & Algorithms, Data Communications & Networking, Artificial Intelligence, SQL, Database Design & Implementation, Modeling & Simulation.

Clubs & Activities: Babcock University Computer Club, Google Developer Student Community.

PROFESSIONAL EXPERIENCE

Customer Support, Field Support Intern

Feb 2025 – Present

Galaxy Backbone Ltd. — Abuja, FCT

- Collaborated with a 4-person team to provide daily technical support to 5 Ministries, Departments, and Agencies (MDAs), improving corporate communication and troubleshooting efficiency.
- Reported and logged incidents and service requests, resulting in the creation of over 50 support tickets.
- Monitor and support the networks of 8 MDAs in Area 1, Garki, responding promptly to switch failures and power outages.
- Performed daily checks for 13 MDAs to ensure optimal functionality of services (IP phones, internet, email, cloud), resolving issues and reducing response times.
- Resolved over 30 technical issues through hands-on troubleshooting and support.
- Currently receiving training in LAN management and network device management using PuTTY.

Front-end Development Intern

Jan 2023 – Jun 2023

nHub Foundation — Jos, Plateau State

- Gained proficiency in front-end technologies such as HTML, CSS, JavaScript, TailwindCSS, ReactJS. Improving technical skills and problem-solving abilities.
- Collaborated with 3 cross-functional teams on multiple software development projects. Received and applied feedback points from supervisors.
- Worked with the primary software development team, successfully implemented/debugged over 10 UI components for an in-house project. (ReactJS, TailwindCSS)
- Co-led a team of 7 interns in the development and presentation of an accounting application that features Auth and CRUD functionalities. The project was adopted by the company. (HTML, CSS, JavaScript)
- Conducted weekly tutorials for 15 students and interns in Introductory Web Development. (HTML & CSS)

PROJECTS

NNIA | ReactJS, TailwindCSS

- Worked in a cross-functional team of 4 to develop a website for the company's project
- Implemented the about, programmes, and blog pages including all associated components.

Amica (Accounting Web-app) | HTML, CSS, JS

- Worked in a team to deliver an accounting application for small businesses. Includes features such as customer and inventory management, invoicing.
- Implemented the [landing page](#), utilizing SwiperJS for the image slider. Implemented the login and sign-up pages along with all the popup forms. Ensured responsiveness across devices.

Volunteer Work

nHub Foundation — Jos, PL

May 2024 – Jul 2024

- Teaching front-end development basics (HTML, CSS, JS) to 10+ students and interns.
- Assisting the development team with the development of an in-house project.

Technical Skills: HTML, CSS, JavaScript, Git, ReactJS, TailwindCSS.

Interests: Animation, Art, Football.