Ramsay Robert

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Objective   To obtain a position in Network Administration that will utilize a technical background and problem solving skills

Highlights of Qualifications
- Technical knowledge and proficiency in system administration, network maintenance, hardware maintenance
- Adept at configuring and troubleshooting basic operations in switched and routed networks
- Proficient of managing network device security
- Capable of administrating small to medium sized networks with WAN connectivity
- Skillful at configuring and troubleshooting NAT operations
- Multilingual: English, French, Creole

Education
8/14-5/17

B.S. Degree Computer Programming and Information Systems
Farmingdale State College, Farmingdale, NY
Collegiate Science and Technology Entry Program

Relevant Coursework

Routing & Switching, Scaling Networks, Connecting Networks,
LAN and Server Administration, Unix Operating System, Computer
Hardware/Software

Technical Skills   **Programming Languages:** HTML, CSS, SQL
Software: Microsoft Office Suite 365, NetExtnder, Windows 7/8/10, Mac OS, Linux, Deep Freeze, VMware
Hardware: SonicWALL
Networking: TCP/IP, DNS, DHCP, Microsoft Server 2012

Professional Experience
01/17 – 05/17

IT Technician Intern |Axe Creatives, Commack, NY
- Provide entry level end user support using screen connect
- Conduct software and operating system upgrades
- Scan and clean computers of malware
- Configure HP Business computers to be deployed to clients
- Document all repairs and maintenance performed using GFI ticketing system

08/16 – 05/17

Instructional Support Technician – School of Business
Farmingdale State College, Farmingdale, NY
- Assist Senior Network Administrator with daily IT issues
- Manage classrooms computers and lab rooms
- Run software updates and new program installations using Altiris/Deep Freeze
- Troubleshoot issues ranging from classroom connectivity to facility network
- Install necessary software and build desktops for faculty/staff and students
- Investigate and solve reported hardware and software issues

05/15 – Present

Head Soccer Coach |New York Malayalee Sports Club, Queens NY
- Administer soccer program for 50-60 kids under the age of 14
- Plan, and supervise practices and games
- Oversee and manage group of three assistant coaches
- U.S. Soccer National Licensed Coach

Activities/Memberships
10/15 – Present   **Member | Men's Intramural Soccer League, Farmingdale State College**