

Project Design Phase-II

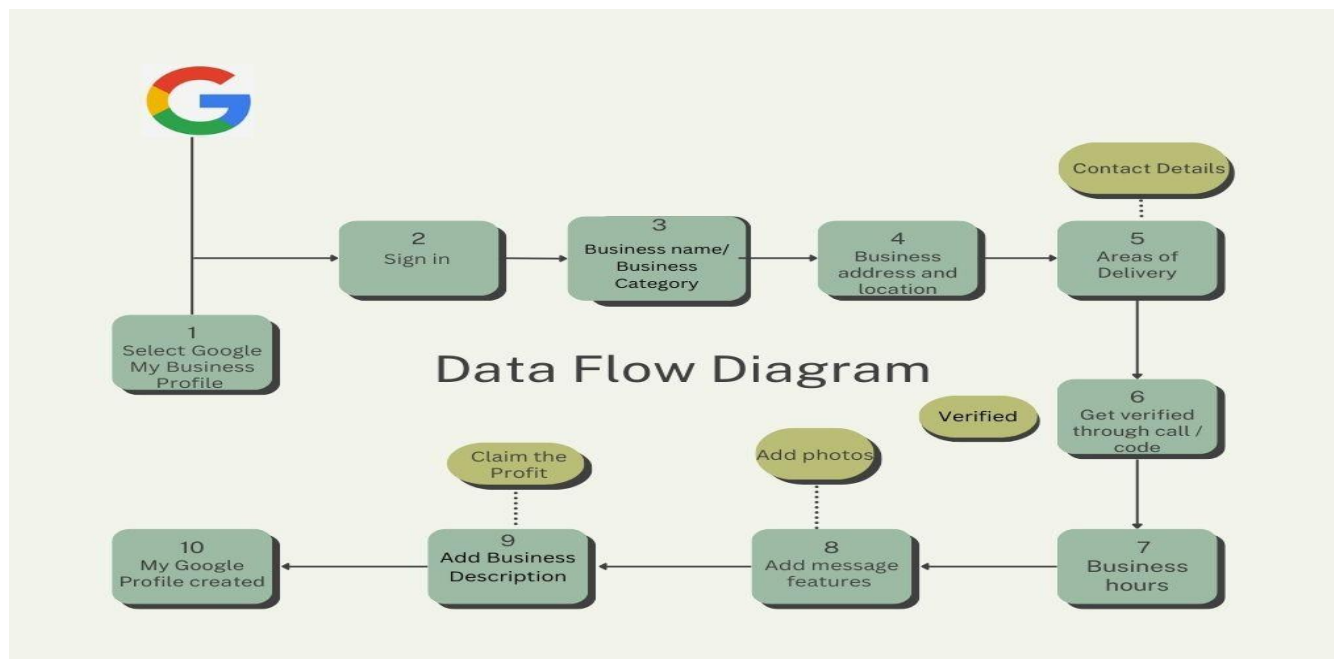
Data Flow Diagram & User Stories

Date	01 November 2023
Team ID	NM2023TMID04531
Project Name	Create a Google My Business Profile

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

Data Flow diagram :



User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Team Member
Owner	Profile Creation	USN-1	As an owner, I want to create a Google My Business profile.	User can access the Google My Business platform and input basic business information. Verification process completed successfully.	High	Ranjith Kumar
Customer	Viewing Business Information	USN-2	As a customer, I want to find accurate information about a business.	Easily access detailed business info like address, operating hours, services offered. Information is current and accurate.	High	Jalasrudhi
Customer Care Executive	Responding to Reviews	USN-3	As a customer care executive, I want to respond to customer reviews.	Ability to access and reply to reviews left by customers on the business profile. - Responses are posted and visible to the public.	High	Aazhvaar
Administrator	Profile Management and Verification	USN-4	As an administrator, I need to manage and verify business profiles.	Ability to edit, update, or verify profiles. - Verification process is clear and manageable.	High	Ranjith kumar
Service provider	Adding Service Information	USN-5	As a service provider, I want to add information about offered services.	The service provider can input details about services offered, pricing, and service areas. - Information is properly categorized.	Medium	Gokul