



E-Ticket

MakeMyTrip Booking ID - NF2202139868170
Booking Date - Sun, 16 Mar 2014



Itinerary and Reservation Details

 Indigo 6E - 197	Departure Delhi (DEL) Terminal 1D (Palam) Fri, 20 Jun 2014 19:30 hrs	Arrival Mumbai (BOM) Terminal 1B (Santa Cruz) Fri, 20 Jun 2014 21:35 hrs	Non -Stop Flight Duration: 2hr 5m Refundable Fare
Passenger Name	Type	Airline PNR	E-Ticket Number
Kavita Venkitaraman	Adult	G2F6KI	G2F6KI
Ramesh Natarajan	Adult	G2F6KI	G2F6KI
Aditya Ramesh	Child	KD2N2E	KD2N2E

 Indigo 6E - 186	Departure Mumbai (BOM) Terminal 1B (Santa Cruz) Sat, 28 Jun 2014 17:35 hrs	Arrival Delhi (DEL) Terminal 1C (Palam) Sat, 28 Jun 2014 19:40 hrs	Non -Stop Flight Duration: 2hr 5m Refundable Fare
Passenger Name	Type	Airline PNR	E-Ticket Number
Kavita Venkitaraman	Adult	G2F6KI	G2F6KI
Ramesh Natarajan	Adult	G2F6KI	G2F6KI
Aditya Ramesh	Child	KD2N2E	KD2N2E

Important Information

- » Delhi and Mumbai airports have multiple terminals catering to domestic flights. Please check the departure/arrival terminal of your flight with the airlines (contact number given below) before the start of your trip. Indicative information available [here](#)
- » A printed copy of this e-ticket or e-ticket display on laptop, tablet or phone must be presented at the time of check in.
- » Check-in starts 2 hours before scheduled departure, and closes 45 minutes prior to the departure time. We recommend you report at the check-in counter at least 2 hours prior to departure time.
- » It is mandatory to carry Government recognised photo identification (ID) along with your E-Ticket. This can include: Driving License, Passport, PAN Card, Voter ID Card or any other ID issued by the Government of India. For infant passengers, it is mandatory to carry the Date of Birth certificate.
- » Get Flight Status on SMS by giving a missed call to **0124-6124451** or SMS(Normal SMS Charges Apply) **@bookings** to **9664896648** from the mobile number used for your booking

Cancellation & Date Change Rules

Q. How can I cancel my booking?

A. You can cancel your booking by logging on to the [Customer Support](#) section of our website. If you are cancelling or rescheduling your flight within 3 hours of its departure time, kindly contact the airline directly. Please note that the booking can only be cancelled till 2 hours before the departure of the flight. Customers who (have not cancelled their bookings) and fail to report in time shall be deemed as No Show by the airline.

** Please submit your request under special claims for Non-Operational Flights, Flights delayed beyond a specified time, Utilized No Show tickets, and tickets directly cancelled with the airline, by logging on to the [Customer Support](#) section of our website.*

Q. How do I make date change in my booking?

If you want to make any amendments to your itinerary, please call our customer care team for assistance on the phone numbers given below. Please note that the airline rescheduling/cancellation fee, fare difference (if any) and a MakeMyTrip Service Fee is applicable for making changes to the itinerary.

Q. What are the charges to cancel my booking?

Airline	Type	Sector	Cancellation Fee Airline + MakeMyTrip		Date Change Fee Airline + MakeMyTrip
Indigo Indigo	Adult	Delhi - Mumbai Mumbai - Delhi	Time of cancellation	Fee	Rs. 1500 + Rs. 250*
			Before 1 days of departure	1500 + 500	
Indigo Indigo	Child	Delhi - Mumbai Mumbai - Delhi	Time of cancellation	Fee	Rs. 1500 + Rs. 250*
			Before 1 days of departure	1500 + 500	

* MakeMyTrip Service Fee of Rs. 250 per passenger.

The above cancellation and date change fees are applicable before departure and are per sector, per passenger. If making

an amendment to your booking, then along with the airline and MakeMyTrip.com fees, you will also be required to pay a difference in fare, if applicable. Please note that multiple flight sectors booked on one PNR can only be cancelled together.

Q. When will I get my refund after cancelling my booking?

A. The refund will be initiated within 3 working days for online cancellations and 5 working days for cancellations done on the phone. It may take an additional 7-14 working days for the refund to reflect in your account, depending on your bank. You can track the status of your refund by logging on the [Customer Support](#) section of our website

Q. Can I change the name of the passenger travelling?

A. Your booking is non transferable and the name of a passenger cannot be changed. If you would like to change the name of a passenger, you will need to cancel the original booking and make a new booking for the desired passenger.

Baggage Allowance

Check-in Baggage

Airline	Business	Economy Adult	Economy Child
Indigo	not applicable	15 kgs	15 kgs

Cabin Baggage

A. The Government of India regulations currently permit only one piece of cabin baggage per adult/child passenger on board. The weight of the cabin baggage should not exceed 7 kgs.

B. Passengers are permitted to carry one laptop over and above one piece of hand luggage as cabin baggage.

The above data is indicative and may change without notification. Kindly contact the airline directly for the latest information on baggage rules and allowances.

MakeMyTrip on Mobile

A. You can now book your air tickets using your Mobile Phone. MakeMyTrip Mobile Apps are available on **Android** - [Google Play Store](#), **iPhone** - [Apple App Store](#) and **BlackBerry** - [BlackBerry App World](#)

B. You can also use MakeMyTrip on your Mobile Browser. Just log on to <http://m.makemytrip.com>

To Download the App, just scan the QR Code from your mobile device



Now get your latest Flight Status by SMS. Send @mmt.fs <flight code> to 9266592665.

For e.g. send @mmt.fs 6E125 or @mmt.fs Delhi to Bangalore by Indigo.

For More Travel SMS* services reply @mmt to 9266592665.

*Local SMS plan charges apply

MakeMyTrip Support

Web: <https://support.makemytrip.com>
FAQ's: <http://makemytrip.custhelp.com/>
Email: service@makemytrip.com
Telephone: 1-800-102-8747 (Tollfree)
0124-4628747 (Fixed Line)

Airline Contact Information

Indigo : 9910383838

Please reference the Airline PNR Number when communicating with the airline regarding this booking.

Note: Please do not reply to this mail. It has been sent from an email account that is not monitored.

To ensure that you receive communication related to your booking from MakemyTrip.com, please add noreply@makemytrip.com to your contact list and address book.