

FINANCIAL COMPLAINTS | OVERVIEW

Date Submitted
1/8/2014 to 12/22/2018
and Null values

TOTAL
COMPLAINTS
61,170



TIMELY RESPONSE
97.6%

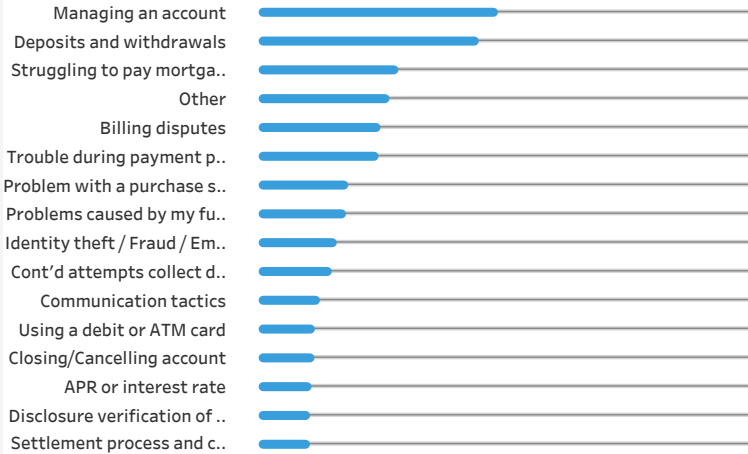
0.0 0.5 1.0
Value

IN PROGRESS
0
0.00%

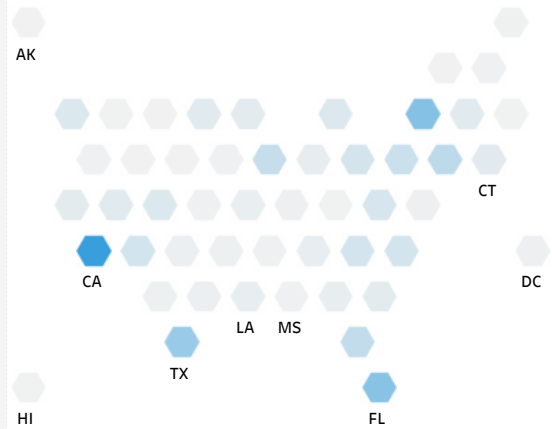
DISPUTED RATE
10.5%

RESOLVED AT NO COST
84.6%

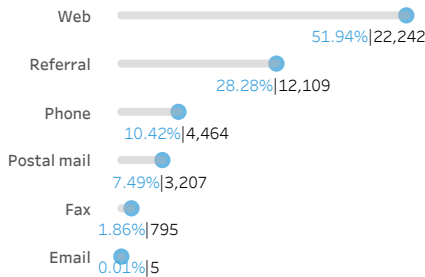
ISSUE



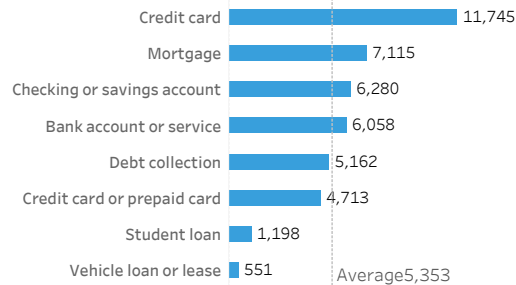
COMPLAINT BY STATES



COMPLAIN BY MEDIA



COMPLAINT BY PRODUCT



%CUSTOMER DISPUTED

