

### DATA ANALYSIS REPORT

Sales Performance 2018-2022

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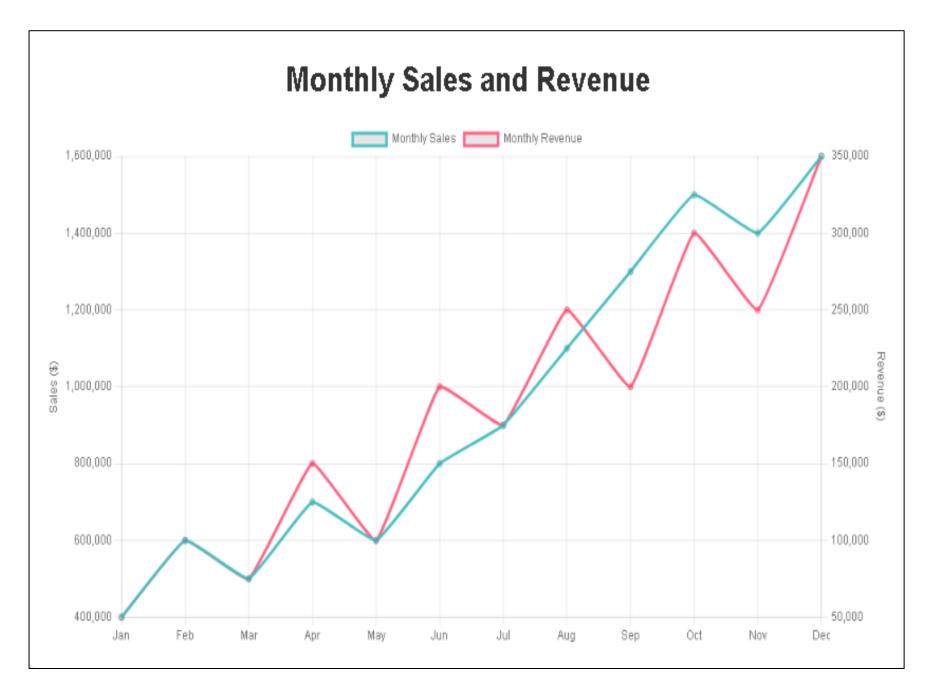
### EXECUTIVE SUMMARY

#### **KEY FINDINGS**

- Consistent growth from 2018 to 2022
- Technology products are the top-performing category
- Furniture category shows potential for improvement
- Regional performance varies significantly
- Strategic recommendations provided for future growth

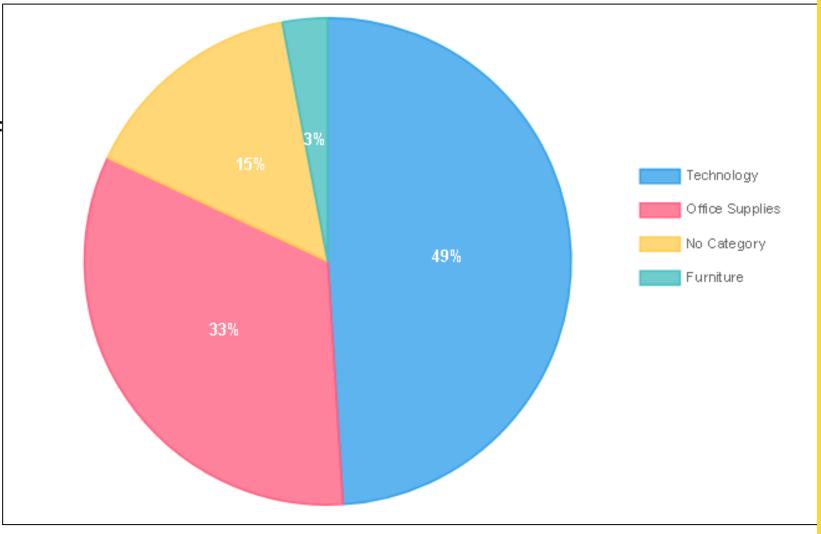
## SALES & REVENUE

- Consistent upward trend
- Technology products drive 49% of revenue
- Office supplies at 33%, furniture at 3%



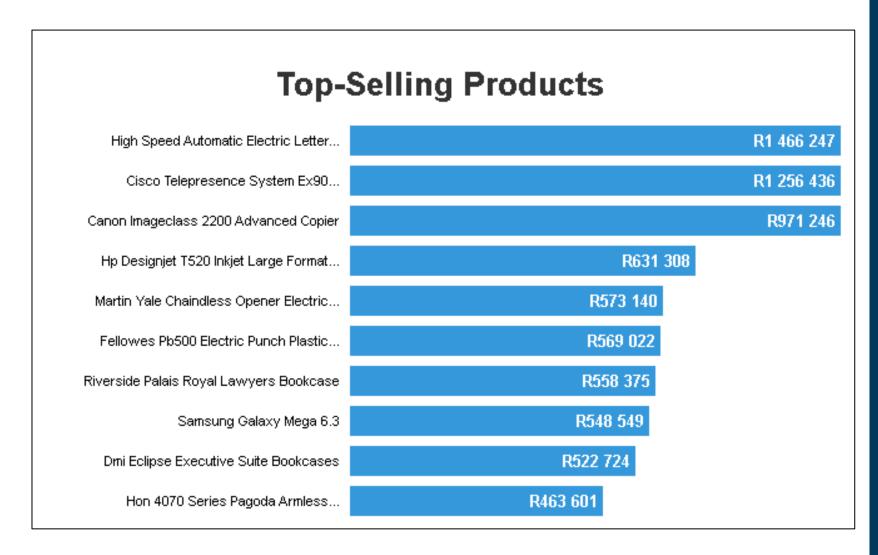
## CATEGORY PERFORMANCE

- Unclassified categories account for 15% of revenue, warranting further investigation
- Furniture category underperforms significantly
- Highlights a heavy reliance on technology products
- Need for diversification to reduce dependency on a single category



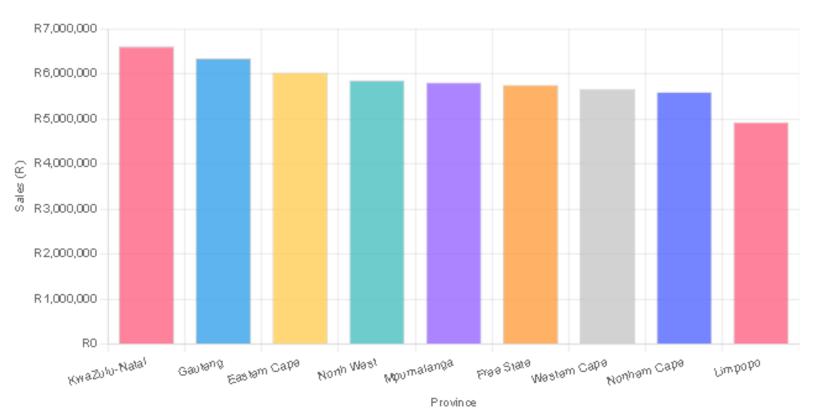
## TOP PERFORMING PRODUCTS

- Top products: Electric Letter Opener, Cisco Telepresence System
- Product diversification needed
- Opportunity to enhance promotion of underperforming items



### REGIONAL SALES ANALYSIS

#### Sales by Province



- Key markets: KwaZulu-Natal, Gauteng, Eastern Cape
- Growth potential in Limpopo and Northern Cape
- Strategies for market expansion and resource optimization

## AVERAGE ORDER VALUE

- AOV: R4,467
- Insights into purchasing behaviour
- Potential for upselling and cross-selling



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# RECOMMENDATIONS (1/2)

#### **PRODUCT**

- Expand technology product range
- Review underperforming furniture line
- Investigate unclassified categories

#### **SALES & MARKETING**

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- Focus on high-performing regions
- Target campaigns in low-performing areas
- Strategies to increase AOV

# RECOMMENDATIONS (2/2)

**DATA** 

- Improve product categorisation
- Deepen customer behaviour analysis
- Refine data collection processes

#### CONCLUSION

Focus on:

PRODUCT OPTIMISATION

MARKET STRATEGIES

**DATA ENHANCEMENT** 

# THANK YOU

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