



Randall Ma <randall@randallma.com>

Acorns | Your Recent Inquiry

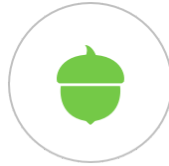
1 message

Acorns Customer Support <customersupport@acorns.com>

Wed, Jan 18, 2017 at 11:22 PM

Reply-To: support@acorns.com

To: randall@randallma.com



Acorns Investor Success

Hi Randall,

I'm sorry to hear that you've never received the credit to your account. In order to be eligible to receive a referral bonus, you must be sure to use the referral link that was originally forwarded was used when submitting the application.

Please provide the following information and I'll be happy to submit a request to research the status of your referral:

1. Name, email address, and phone number of the person that referred you
2. The referral code
3. Operating System for your phone (iOS or Android)
4. Device used to set up your account
5. Date you received the invitation

Once received I'll be able to submit a research request on your behalf.

If you have any additional questions, feel free to contact me directly by replying to this email. You can also reach our Support Team at [\(855\) 739-2859*](tel:8557392859).

Did you know we've partnered with some of your favorite businesses to help you earn more cash to invest? Learn more about our new Found Money program by visiting www.Acorns.com/FoundMoney.

Thank you,

Alex Wallace, Investor Success

Acorns | [\(855\) 739-2859](tel:8557392859)

support@acorns.com | www.acorns.com

"From acorns mighty oaks do grow."

*Please note that our business hours are 6AM - 7PM Pacific Time, Monday-Friday, and 7AM - 3PM Pacific Time, Saturday & Sunday. We are closed on all New York Stock Exchange market holidays.

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[Upload a Document](#)

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Resources

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