

Rand Koch

address

407 8th street
Norco, CA 92860

Objective

Seeking a position in the tech field that will utilize my experience and passion for product, detail, and innovation.

phone

562 666 9010

Experience

Ambassador, Amazon; 10/2017 - Present

888 272 0790

Employee training, Quality leader, Productivity leader, Safety leader.

email

braniganrobot@me.com

Freelance Designer; 03/2013 - 10/2017

Customer service, Graphic & Product design.

Help Desk Manager, Simple Phone Co; 04/2010 - 03/2013

949 212 4725

Managing Phone Based IT Office, Phone Number Por9ng, Accoun9ng, Shipping, Receiving, Free PBX Maintenance, Network Troubleshooting, VOIP Setup and Support.

iPhone Specialist, Apple; 05/2008 - 04/2010

415 504 7320

Team management, Customer service, Technical support, Computer repair, Visuals, Project management, Event coordination, Website development, Computer networking.

Education

Bachelor's Degree - Design (Cal State Long Beach)

Associate's Degree - Arts & Humanities (Golden West College)

Skills

Product Design, Customer Service, Graphic Design, Photoshop, inDesign, Illustrator, and Microsoft Office, OS X, Windows, Freshbooks, Whmcs.

Referrals

Michael Logue - Freelance Design/Wallabe Inc

mfdlogue@loguestudiodesign.com

Evan Grey - Simple Phone Co

backchat@me.com

