






RANDEER LALANGA

RHCSA | AZURE ARCHITECTURE
| DEVOPS | KUBERNETES


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LINKS


Linkedin:
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GitHub:
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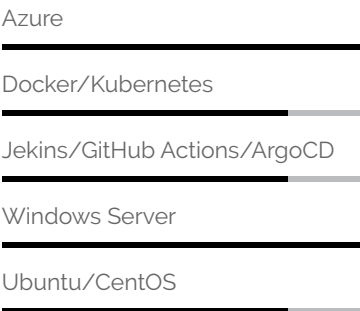
EDUCATION

- **KINGSTON UNIVERSITY
LONDON**
2021
- Network & Network Security
| Bachelor of Science

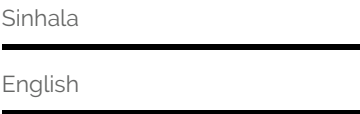
PROJECT TASKS

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- Deployed a scalable RDS server farm for improved user access and resource utilization.
 - Designed and deployed a secure RDS VDI host environment utilizing Azure Application Proxy.
 - Successfully implemented ADsync to seamlessly synchronize on-premises Active Directory with Azure AD.
 - Completed a smooth mailbox migration from existing infrastructure to Bittitan, ensuring no data loss.
 - Migrated a client's GoDaddy WordPress website to a high-performance Linode hosting environment.
 - Utilized Azure Site Recovery (ASR) to migrate on-premise servers to the Azure cloud, improving uptime and reducing costs.
 - Established a secure and monitored cloud environment in Azure by implementing pfSense, Grafana, and Azure Security Center.
 - Migrated from CentOS 8 to AlmaLinux 8.
 - Automated build and deployment to asp.net application to Windows IIS, ubuntu, and Azure Container Instance using GitHub actions.
 - Implemented the entire CI/CD pipeline using Jenkins agents that hosted on the K8S cluster.


SKILLS



LANGUAGES



ABOUT ME

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- Versatile DevOps Engineer with expertise in Azure, Windows, and Linux. Skilled in cloud infrastructure, CI/CD, Docker/Kubernetes, Jenkins, and Azure DevOps. Proficient in weaving together Windows/Linux systems and utilizing tools like Puppet, Ansible, and Terraform. A networking expert with experience in configuring firewall rules, VPNs, and load balancing. Committed to continuous improvement and delivering secure solutions.

WORK EXPERIENCE

- **SYSTEM SUPPORT ENGINEER | JAN 2022 - PRESENT**
- INBAY SL, COLOMBO
- Successfully created and managed Microsoft Support tickets to resolve complex technical issues.
 - Proactively worked with vendor support teams from Dell, HP, and ShadowProtect to resolve hardware and software issues.
 - Efficiently responded to client service requests and ensured timely resolution of technical issues.
 - Collaborated with team members and successfully executed project tasks to ensure project goals were met on schedule.
 - Demonstrated technical expertise and commitment to delivering exceptional customer service.
 - In-depth expertise in Windows Server (2008, 2008R2, 2011SBS, 2012, 2012R2, 2016, 2019, 2022) and Linux distributions (Ubuntu, Centos6, 7, 8, RedHat, Debian).
 - Proficiency in configuring and managing Windows server roles such as AD DS, DNS, DHCP, IIS, RDS, HV, Routing and Remote Access, Failover Cluster, and File and Storage.
 - Wide-ranging experience with cloud platforms including AWS, Azure, GCP, DigitalOcean, and Linode.
 - Knowledge of Windows and Linux patch management to ensure optimal system security and performance
 - Familiarity with Out-of-Band Management solutions including iLO, iDrac, and imm.
 - Hands-on experience with a variety of backup and restoration solutions such as ShadowProtect, StorageCraft ImageManager, Windows Backup, Azure Backup, Veeam Backup & Replication, Acronis, and CloudBerry.
 - Understanding of SaaS solutions including O365, Google Workspace, Zoho, and Datto Workspace.
 - Knowledge of cloud-based VDI solutions such as Amazon WorkSpaces and Azure Virtual Desktops.
 - Exposure to virtualization products including Hyper-V, VMware, Linux KVM, Red Hat Virtualization (RHV-KVM), and Proxmox.
 - Technical proficiency in SQL Server, including experience with SP/GDR/CU updates.
- **ASSOCIATE SYSTEM SUPPORT ENGINEER | JUN 2020 - DEC 2021**
- INBAY SL, COLOMBO
- **NOC ANALYST | JUN 2017 - JUN 2020**
- INBAY SL, COLOMBO
- Expertise in managing, maintaining, and troubleshooting Windows servers, workstations, and network devices.
 - Skilled in analyzing system logs and providing effective technical solutions (Level 1 and Level 2 support).
 - Utilization of RMM platforms to proactively identify, manage, and maintain client-side servers and network devices.
 - Dedication to delivering exceptional technical support and ensuring optimal system performance.
 - Work experiences in ticketing tools: Autotask PSA, Connectwise Manage, and more.

CERTIFICATES

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- CKA: Certified Kubernetes Administrator.
 - Microsoft Certified: Azure Security.
 - Microsoft Certified: Azure Architect.
 - Microsoft Certified: Azure Administrator Associate.
 - Red Hat Certified System Administrator.
 - Datto Technical Specialists I and II.
 - Fortinet Network Security Associate (NSE).

REFERENCES

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- "References will be provided upon request."