

# Harmanpreet Singh Randhawa

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☎ (647) 965 – 4321

## Summary

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Motivated Telecommunications and Smart Home Monitoring technician experienced in installing and troubleshooting **Telecommunications, Smart Security Alarm Systems** and **CCTV camera systems**. Accustomed to planning, supervision and teamwork. Looking to put a wide range of skills and abilities to best use with a large established company.

## Highlights

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- Rogers Smart Home Monitoring certified technician.
- Experienced working with Rogers, DSC, Honeywell and other alarm systems.
- Experienced working on high ladders.
- Experience working with Cat5/6, Coaxial and Fiber Optic cables.
- Install, Replace and Troubleshoot Cables and Hardware.
- Strong communication skills with customers and onsite management.
- Able to quickly adapt in problem solving.

## Experience

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### **CCTV Installation Technician (Part-time)**

July 2018 to present

**Emkay Network Security Inc** – Brampton, ON

- Configure and install analog and digital CCTV systems.
- Run cat5/6 cables and install connectors.
- Educate customers how to use their CCTV systems.
- Provide technical support to end users covering all software and hardware related issues.
- Performed troubleshooting of system failures.
- Program modems and DVRs to work remotely on smartphones.

### **Security Alarm Systems and Telecommunications Technician (Full time)**

October 2016 to May 2020

**Wirecomm SYS Inc.** – Vaughan, Ontario

- Experienced in installing Wired (DSC, Honeywell and other) and Wireless based (Zigbee) alarm systems.
- Installed everything from simpler security alarm systems to high-level security systems including sensors, smart lights, smart door locks, smart appliance modules, keypads, cameras, smart thermostats.
- Experienced in installing cable network systems (Cable boxes, Home Phones, Internet Modems, Switches and Routers).
- Experienced working with fiber optic networks to provide telecom services (Fiber connector installations, ONUs, working with fiber tools).
- Completed installations on site at residential and commercial locations.
- Interacted with customers throughout the installation process to facilitate the end result.
- Inspected existing security systems for flaws and needs repairs.
- Integrated installed systems with access panels.
- Performed troubleshooting of system failures.
- Gave customers tutorials of how to utilize their systems.

### **Public Outreach Officer and Production Assistant — Volunteer**

- Volunteered in “Film for Thought Home Movie Day” event held in Mississauga Public Library in 2015

## **Education**

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### **Sheridan College, Brampton, ON**

Computer System Technician – Software Engineering, 2016

### **Punjab University, Punjab, India**

Bachelor of Computer Applications (BCA), 2014