**Harmanpreet Singh Randhawa**

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* (647) 965 – 4321

**Summary**

Motivated Telecommunications and Smart Home Monitoring technician experienced in installing and troubleshooting **Telecommunications**, **Smart Security Alarm Systems** and **CCTV camera systems**. Accustomed to planning, supervision and teamwork. Looking to put a wide range of skills and abilities to best use with a large established company.

**Highlights**

* Rogers Smart Home Monitoring certified technician.
* Experienced working with Rogers, DSC, Honeywell and other alarm systems.
* Experienced working on high ladders.
* Experience working with Cat5/6, Coaxial and Fiber Optic cables.
* Install, Replace and Troubleshoot Cables and Hardware.
* Strong communication skills with customers and onsite management.
* Able to quickly adapt in problem solving.

**Experience**

**CCTV Installation Technician (Part-time)**July 2018 to present  
**Emkay Network Security Inc** – Brampton, ON

* Configure and install analog and digital CCTV systems.
* Run cat5/6 cables and install connectors.
* Educate customers how to use their CCTV systems.
* Provide technical support to end users covering all software and hardware related issues.
* Performed troubleshooting of system failures.
* Program modems and DVRs to work remotely on smartphones.

**Security Alarm Systems and Telecommunications Technician (Full time)**October 2016 to May 2020  
**Wirecomm SYS Inc.** – Vaughan, Ontario

* Experienced in installing Wired (DSC, Honeywell and other) and Wireless based (Zigbee) alarm systems.
* Installed everything from simpler security alarm systems to high-level security systems including sensors, smart lights, smart door locks, smart appliance modules, keypads, cameras, smart thermostats.
* Experienced in installing cable network systems (Cable boxes, Home Phones, Internet Modems, Switches and Routers).
* Experienced working with fiber optic networks to provide telecom services (Fiber connector installations, ONUs, working with fiber tools).
* Completed installations on site at residential and commercial locations.
* Interacted with customers throughout the installation process to facilitate the end result.
* Inspected existing security systems for flaws and needs repairs.
* Integrated installed systems with access panels.
* Performed troubleshooting of system failures.
* Gave customers tutorials of how to utilize their systems.

Public Outreach Officer and Production Assistant — Volunteer

* Volunteered in “Film for Thought Home Movie Day” event held in Mississauga Public Library in 2015

**Education**

**Sheridan College, Brampton, ON**   
Computer System Technician – Software Engineering, 2016

**Punjab University, Punjab, India**   
Bachelor of Computer Applications (BCA), 2014