## Withdrawal: Southern Home Sugar

Immediate action is required. Please log into Task Manager to access the product removal activity. See attached guide for assistance in accessing and viewing the recall. The Task Manager entry is assigned to Store Managers, but any manager or lead can complete it by switching to "Store View". Please see the attached guide for instructions.

Date: 6/8/16 Delivery Type: Mauldin DC Banners Affected: BI-LO

Stores Affected: All BI-LO Stores

## Items to be removed:

Product Name	UPC	Size	Lot Code	Best By Date	SEG Code
4# Southern Home	60788003250	4 lb	F16083C	Mar. 16,	200323
Gran. Sugar				2016	

**Reason for Removal:** Best by date was misprinted.

## **Store Actions**

Pull products as specified in the table above. Check in store location and all areas of the store where this product may be displayed or stored, including adjacent shelves in case product was pushed behind another product. If applicable, compare the amount of the product removed against the CGO on hand inventory to ensure you have accounted for all packages.

## PRODUCT DISPOSITION INSTRUCTIONS:

- 1. Pull only the lot listed
- 2. Destroy the product
- 3. Enter product counts in Task Manager. Credit will be issued based on these counts.

Product removal activity questions: RetailComms@SEGrocers.com

Customers may call for information: Consumer Relations - (866) 946-6349

**Texlon Handheld device (MobileScan) issues call**: Retail Help Desk – (800) 950-9466 or <a href="http://retailselfhelp/">http://retailselfhelp/</a>