

# Rick Myers

Analytical thinking and problem solving professional with strong written / verbal skills. Team player with excellent customer service skills as well as an appetite for learning. Good on the phone and in person. I have had the opportunity to work with many types of people and technologies.

## RELEVANT PROJECTS / EXPERIENCE

### Continued Lab Project (Feb 2020 - Current)

Planned, designed, and built out a three-tier core, distribution, access layer network in GNS3/GNS3-VM with VIRL images.

- Utilized Python via Linux Docker containers to automate R/S (IOSv, IOSvL2 images) configuration in a virtual environment. Connection libraries used: Paramiko, Netmiko, NAPALM, and JSON for sorting.
- Utilized OpenDaylight with OpenVswitch to access OpenFlow thereby establishing an SDN controller within the same environment for testing purposes.
- Physical (Legacy) Cisco Catalyst Switches / Routers were also attached to the network. Identification was handled via the Cisco IOS image. The network contains physical & logical gear. Looking at AWS Cloud integration as well.

### Full Stack Network Project (Oct 2018 - Feb 2019)

Planned, designed, and deployed a robust network infrastructure supporting a corp office and 2 branch offices hosting 55 LAN users.

- Worked on IT operations, architectures, network infrastructure design, configuration, and management to create a network solution within specifications.
- Collaborated on, edited, and submitted a full statement of work (SOW) that included the network topology, basic timeline for project delivery/milestone achievement, and a bill of materials (BOM).
- Logged 80+ hrs of command-line configurations on routers and switches that included VLANs, VTP, HSRP, BGP, VoIP, QoS, DHCP, WAN, PSTN, VPN, and STP/PVST to ensure proper functionality of the network. Essentially, following the Cisco Campus Design Spec.

### RCRS, Alameda CA—Info. System Consultant (June 2020 - Current)

Desktop, laptop, and server support including virus removal, system reload, data recovery, custom system builds, hardware, and software troubleshooting. Setup and installation of multiple wireless antenna types and multi-endpoint corporate networks.

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## SKILLS

Growth mindset, Network Engineering, Networking, Hardware, Technical, Switches, Routers, Gateways, IPsec tunnels, Engineering, Network Performance, Network Design, Copper / Ethernet, Time Management, Root Cause, Analytical Problem Solving, Network Hardware, 802.11, Wireless, DNS, AAA, VTP, SSH, Trunking, PPP, HDLC, LAN / WAN, WLAN, TCP/IP, OSI Model, EIGRP, OSPF, BGP, QoS / CoS, VoIP, Firewalls, VXLAN, Technical Support, Data Center, Network Diagrams, Technical Problems, PC, Windows, macOS, Linux, Google Apps / G Suite, CRM, Backup, REST, Python, Scripting, BASH, OpenFlow, SDN, SD-WAN, Virtualization, OpenDaylight, API's, RDP, Netmiko, Paramiko, NAPALM, Ansible, Meraki

## CERTIFICATIONS

CompTIA Net+ (Aug 2019)

CCENT / CCNA (Feb 2020)

AWS Cloud Practitioner  
(May 2020)

## PREVIOUS EXPERIENCE

### **Speisekammer, Alameda CA — Manager** (Nov 2009 - Mar 2020)

Oversaw daily operations, including hiring and training staff, coordinating employee schedules, and ensuring company protocols are being followed. Coordinated special planning, ordered supplies, and resolved customer complaints.

### **IndyMac Bank, Pasadena CA— B2B Business Development Manager** (Mar 2002 - Feb 2008)

Personally managed an average pipeline of \$50,000,000 while consistently creating an environment conducive to increased productivity. Effectively led an operations team in creating first-class customer service during every step of loan processing. Implemented a new technological training protocol and trained clients, sales professionals, and field staff as needed.

## EDUCATION

### **Current/Completed Classes** (Feb 2020 - PRESENT)

- CompTIA Security+ - Current
- Real World Labs - Cisco ASA, Network Security - Current
- Python Network Programming for Network Engineers - Practical Completed, Theory 40% Completed
- Cumulus Linux w/Ansible automation - Current
- Linux Bash Commands from Scratch - Completed
- Linux for Network Engineers: Practical Linux w/GNS3 - Completed
- Stanford Code In Place (Python) - Completed
- AWS Certified Cloud Practitioner 2020 - Completed

### **NexGenT, San Jose** (Oct 2018 - Feb 2020)

Full-stack network engineer certification program covering installation, configuration, and troubleshooting of Cisco LAN switches and routers, as well as other routing protocols. 480hrs of hands-on experience and project management that includes a skills qualification check. Also, 280hrs of ICND2 CCNA R&S exam preparation.

### **CCSF, San Francisco** (May 2008 - Aug 2010)

Maintained a 3.8 GPA in general education courses working towards a business degree.

## CURRENT READING LIST / INTERESTS

- CCNP & CCIE Enterprise Core 350-401 Cert Guide
- High-Performance Habits - Brendan Burchard
- Computer Science Distilled - Wladston Ferreira Filho
- Bouldering / Rock Climbing
- Alameda County Midway Women's Shelter - Managed some fundraising efforts