

How to not things right.

1. The problem of extreme complexity

- Here, there is no fundamental puzzle of modern medical care.

2. The checklist

Wright air field in Dayton
→ 2001, though, a critical care specialist at John Hopkins Hospital.

→ is is tempting to think this might be an isolated success

3. The End of the master Builder

- Four generation after the aviation checklist

- In the tale of unknown.

- Paid a visit

- The building worlds.

- Show me why we do.

The ~~idea~~

- on the upper - don't look right.

4. The idea

← Building industry strategy.

→ The version on this tale has been misunderstood.

- All the organization.

5. The First try

- one of the benefits for grouping.

- Thinking Back on Experiments.

- I was intrigued, but remain doubtful.

- luck. (Luck). - Surgical checklist.

6. The checklist

Fatality → miserable try.

→ The door fwd.

- one more aviation.

7. The test

→ create new checklist

→ implement in teams

→ nervous the project.

8.

The Hero in the Age of checklist

→ Searching for patterns.

→ Searching for opportunities.

9.

The Save.

→ resistance.

