

# THE SOFTWARE DEVELOPMENT PROCESS

COURSE STRUCTURE

- This course is structured in a way that you can understand the phases of the software development process, their logical and temporal sequences, their relationships and the activities involved
- For each phase you will find one or more distinct sections
- We will analyse each theoretical part focusing on a selected case study, a eLearning web application



## Need to know

Some definitions

The Scenario

Roles & Responsibilities

Understand the customer requirement

Presentation of the case study

Need to know

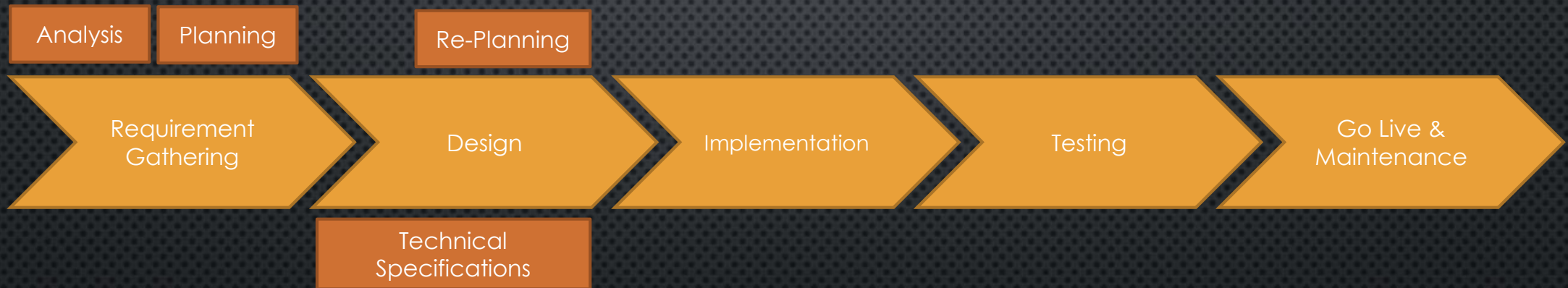
## Software Development Models

What is a Software development model  
Software Development Life Cycle (SDLC)  
What are the Software Development Life Cycle (SDLC) phases?  
List of the Software development models  
Description of the most popular Software development models  
How to select the right Software Development Life Cycle Model  
Which factors determine the selection of the development model



# PHASES OF A SOFTWARE DEVELOPMENT PROCESS

While there is not standard definition, most development processes include the following activities:



Need to know

Software  
Development  
Models

Phase 1 -  
Requirement  
Gathering

What is requirement gathering?

Initial Requirements

Uncertainty in Technology

Case Study - An eLearning membership website -  
customer requirement

Identify the solution

Identification of the skills and technologies

Work organization

Ways to collect the requirements

Analyse the requirements

Review the customer processes and define what to  
automate and what not

Agreement and sign off



Need to know

Software  
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Phase 1 -  
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Phase 2 - DESIGN -  
The Unified  
Modeling Language  
(UML)

Introduction, UML  
Diagram Types  
Class Diagrams  
UML Relationships  
UML Packages  
UML Composite Structures  
Component diagrams  
Use case diagrams  
Use case modelling  
Use case document  
Interaction &  
Collaboration Diagrams  
Statechart Diagrams  
Activity Diagrams

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Phase 2 - DESIGN -  
Software  
Architecture and  
design definition

What is software architecture?

What is software design?

Software architecture vs Software design

Software architecture: basics

Components, packages, Interactions

Interaction Oriented Architecture, MVC Pattern

Security, Performance, Fault-tolerance, Robustness

Extensibility, s3rd party usage

High level design

Low level design - use cases

Low level design - detailed process descriptions (the  
technical briefing)

Back end design



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Phase 2 - DESIGN -  
Database  
Architecture

What is a database  
Relational database  
Define a database  
primary key  
Foreign key  
Roles and privileges  
Case Study - Database structure

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Phase 2 - DESIGN -  
Technical  
Requirements

What is a technical requirement

Case Study - technical requirement

Scrum methodology - the requirements  
user story

Scrum methodology - the definition of done

Case Study user stories

Case Study - definition of done



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Phase 3 -  
Implementation -  
Development

Installations  
Configurations  
Customizations  
Integrations  
User Training  
Structured Programming  
Functional Programming  
Programming style  
Examples of programming style guidelines  
Code re-use  
Multi-site Distributed Software  
Development  
Development environments and IT  
infrastructures

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Phase 3 -  
Implementation -  
Development

Phase 3 -  
Implementation -  
Version  
Management

What is Version Control?

Git and GitHub

git branching model

Git Terms: Repository, Staging, Commit, Push, Pull

Git in action

Software versioning



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Phase 3 -  
Implementation -  
Risk assessment

Software Risk Identification  
Software Risk Analysis  
Software Risk Planning  
Software Risk Monitoring

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Version  
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Phase 3 -  
Implementation -  
Risk assessment

Phase 3 -  
Implementation -  
Change  
management

What is Change Management in Software development  
The Change Management Process  
Agile Change Management Process



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Phase 3 -  
Implementation -  
Risk assessment

Phase 3 -  
Implementation -  
Change  
management

Phase 3 -  
Implementation -  
The deployment  
process

The deployment process  
The documentation for  
the deployment  
Agile Software  
Deployment  
Regression testing

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Risk assessment

Phase 3 -  
Implementation -  
Change  
management

Phase 3 -  
Implementation -  
The deployment  
process

Phase 4 - Quality  
Assurance -  
Verification

Verification phase  
Software Quality  
Software Testing Life Cycle  
Agile Methodology in Testing  
How to check the quality of a software  
product?  
Overview of the tests

Definition of test scenario  
Definition of test case  
Example of test case  
Case Study - define the test scenarios  
Integration tests  
Performance tests



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management

Phase 3 -  
Implementation -  
The deployment  
process

Phase 4 - Quality  
Assurance -  
Verification

Phase 4 - Quality  
Assurance -  
Validation

What is software validation?  
User Acceptance tests  
Organize the user acceptance tests

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Implementation -  
Risk assessment

Phase 3 -  
Implementation -  
Change  
management

Phase 3 -  
Implementation -  
The deployment  
process

Phase 4 - Quality  
Assurance -  
Verification

Phase 4 - Quality  
Assurance -  
Validation

Phase 4 - Quality  
Assurance - Incident  
Management

Incident Management  
The Incident Management  
Report  
The Incident Management  
Process  
Incident Management  
System  
Case study



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Implementation -  
Development

Phase 3 -  
Implementation -  
Version  
Management

Phase 3 -  
Implementation -  
Risk assessment

What is a Software Go Live  
The Go Live process  
UAT exit procedure  
Project sign-off  
Preparation  
Go Live checklist  
Cut over  
Go Live  
Lesson learned

Phase 3 -  
Implementation -  
The deployment  
process

Phase 4 - Quality  
Assurance -  
Verification

Phase 4 - Quality  
Assurance -  
Validation

Assurance -  
Management

Phase 5 - Go Live

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Phase 3 -  
Implementation -  
Development

# Software Development Process

Phase 3 -  
Implementation -  
Version  
Management

Phase 3 -  
Implementation -  
Risk assessment

Phase 3 -  
Implementation -  
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management

Phase 3 -  
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Assurance -  
Verification

Phase 4 - Quality  
Assurance -  
Verification

Phase 4 - Quality  
Assurance - Incident  
Management

Phase 5 - Go Live



# Software Maintenance

Software Maintenance definition  
Maintenance agreements  
Software Maintenance Process  
Software Maintenance Methods

Software  
Maintenance

Software Platform  
Development

What is a software platform  
Product customizations  
Case Study - define the platform



Software  
Maintenance

Software Platform  
Development

Agile Frameworks:  
SCRUM & Kanban

Agile methodology  
Agile Frameworks - Scrum  
The Scrum Sprint Cycle  
Scrum Release Planning  
Sprint Planning  
The Daily Scrum  
The Sprint Review  
The Retrospective Meeting  
The Kanban Agile System  
Kanban Boards  
Team size in a Scrum project

Software  
Maintenance

Software Platform  
Development

Agile Frameworks:  
SCRUM & Kanban

Object-Oriented  
Programming  
Concepts

What is OOP?

Objects

The Class

Encapsulation and Data  
Hiding

Abstraction

Inheritance

Polymorphism

Interfaces



Software  
Maintenance

Software Platform  
Development

Agile Frameworks:  
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Project  
Management

Project management concepts

Characteristics of a project

Tasks in a project

The Output of a project

Diagram of a project

The work breakdown structure: breakdown the project phases

The work breakdown structure: assign WBS codes to phases and tasks

The release plan

Traditional project management

Agile project management: Scrum

Case Study - setup the project plan

Software  
Maintenance

Software Platform  
Development

Agile Frameworks:  
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Object-Oriented  
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Concepts

Project  
Management

Documentation  
management

The importance of the documentation in a software development process

Overview of the documentation

Style guidelines

Guidelines for third party integration

List of templates

The project concept

API documentation

Sitemap and web site structure

User manuals

Module/component catalogue

Content gathering decks

Data validation rules

Track your documentation: the meta data collection



Software  
Maintenance

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Agile Frameworks:  
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Special Bonuses

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Phase 5 - Go Live

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Maintenance

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Special Bonuses