


OURANIA NTRIZI

Date of birth: 03/10/2000

Nationality: Greek, Bulgarian


Gender: Female


CONTACT

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europass

ABOUT ME

Currently pursuing my degree in Computer Engineering at the University of Peloponnese, specializing in software engineering, I find immense joy in the art of programming.

Completing my internship marks just the beginning of my journey into the world of software development. Eager to expand my knowledge and hone my skills, I am actively seeking opportunities to immerse myself in new projects and challenges. With a steadfast commitment to growth, I am poised to make meaningful contributions as I carve out my path in the industry.

WORK EXPERIENCE

15/10/2024 – CURRENT Athens, Greece

Network Operations Center Technician Nova Telecommunications & Media

- Receive, analyze and resolve/escalate any raised problem concerning customer complains or other kind of network failure or outage.
- Act as the primary interface of the Network Management Centre for intra-departmental and external communications.
- Execute planned tasks as required by NMC management.
- Make use of the Corrective Trouble Ticketing System, in order to inform involved parties on Network Faults.
- Escalate Faults among NOVA technical Departments and external providers/vendors and follow up the progress for the timely fault resolution.
- Receive, analyze and resolve or escalate trouble tickets from Performance monitoring platforms.
- Inform Customer Service of problems in the network leading to service outages.

01/05/2024 – 14/10/2024 ATHENS, Greece

1st Level Tech Support Agent Nova Telecommunications & Media

01/11/2022 – 30/04/2023 Athens, Greece

Web developer (Internship) Wide Services

The company deals with online education and we use a free software. This is a Learning Management System (LMS) called Moodle. My main role was a front-end web developer, but also as an administrator.

EDUCATION AND TRAINING

10/10/2018 – CURRENT Sparti, Greece

Computer Engineering Technological Educational Institute of Peloponnese

Website <https://ds.uop.gr/>

LANGUAGE SKILLS

MOTHER TONGUE(S): Greek | Bulgarian

Other language(s):

English

Listening B2

Reading B2

Writing B2

Spoken production B2

Spoken interaction B2

PROJECTS

01/07/2024 – 01/01/2025

eCommerce Store (petshop)

Pet E-Shop is a basic web app built with React and Firebase. It allows users to browse pet products, add items to their cart, and place orders. Firebase is used for managing user authentication and storing product data, providing a smooth and simple shopping experience. The app is lightweight, responsive, and easy to use on both desktop and mobile devices.

Link <https://mypetshop.vercel.app/>