



RANIA HASI

PROFILE

An experienced chemist with a diverse background that includes one year of hands-on experience in customer service and product management in Dubai, teaching chemistry in an international school, and as a chemist trainee at the Jordan Food & Drug Administration. My unique blend of industry and educational experience has equipped me with a solid foundation in analytical techniques, laboratory management, and quality control. I am skilled in conducting research, analyzing data, and ensuring compliance with regulatory standards. I am now seeking a challenging opportunity to leverage my skills and contribute to a dynamic team in the field of chemistry.

WORK EXPERIENCE

Jordan Food And Drugs Administration

Analytical chemist

2022-2022

- As an analytical chemist at the Jordan Food & Drug Administration, I was responsible for conducting a wide range of chemical analyses to ensure the safety, quality, and compliance of food and drug products. My role involved performing various tests using sophisticated laboratory equipment, such as HPLC, GC-MS, and FTIR

Grand international Academy

Chemistry teacher

2023-2023

- As a chemistry teacher at an international school, I developed and implemented engaging lesson plans that catered to a diverse group of students with varying learning styles and backgrounds. I utilized innovative teaching methodologies and educational technologies to create a dynamic and interactive learning environment. My role involved not only imparting knowledge of chemical concepts but also fostering critical thinking, problem-solving, and laboratory skills

easyJet Airline

2023-2024

- As a Customer Service Representative at easyJet, I provided exceptional service to passengers by assisting with inquiries, resolving issues, and ensuring a pleasant travel experience. I handled a high volume of customer interactions via phone, email, and in-person, demonstrating strong communication and problem-solving skills

Datcart-Dubai

Operations manager

2022-2024

- As the Operations Manager and Head of Customer Service at Datcart Company, I oversaw all aspects of operations and customer service functions, ensuring smooth and efficient daily operations. My role involved managing a team of customer service representatives, providing leadership and guidance to ensure exceptional customer service delivery.

CONTACT

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EDUCATION

2018-2022

JORDAN UNIVERSITY OF
SCIENCE AND TECHNOLOGY

- Applied Chemsitry
3.22/4 Very Good

SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- English (Fluent)
- Arabic (native)