

Swag Labs (Sauce demo) – User Stories, Acceptance Criteria

1. Login

User Story:

As a user, I want to log in with valid credentials so that I can access the store.

Acceptance Criteria:

- User can log in with valid below usernames + password (secret_sauce).

standard_user
locked_out_user
problem_user
performance_glitch_user
error_user
visual_user

- If credentials are invalid, an error message is shown. => error message (3)

: Password /username is required / username and password don't match

Username is not matched / password is not matched

2. Product Listing

User Story:

As a user, I want to view and sort products so that I can find items easily.

Acceptance Criteria:

- After login, products are displayed with name, price, and image.
- Sorting options (Name A→Z, Z→A, Price low to high / high- Low) work correctly.
- Clicking a product opens its detail page.(name / description / price / image with larger size)

Image resolution / not loaded image replacement / sorting moved back to home page

3. Shopping Cart

User Story:

As a user, I want to add or remove products from the cart so that I can manage my order before checkout.

Acceptance Criteria:

- Clicking “Add to Cart” increases cart count.
- Clicking “Remove” decreases cart count.
- Cart contents are preserved when navigating between pages.

4. Checkout

User Story:

As a user, I want to checkout with my details so that I can place an order.

Acceptance Criteria:

- User must enter First Name, Last Name, and Zip/Postal Code.
- If fields are missing → Error message is shown.
- Successful order → Confirmation page with “*THANK YOU FOR YOUR ORDER*”.
- User can cancel checkout and return to cart.

5. Non-Functional Requirement (Performance)

User Story (related to bug):

As a user, I want the website to load quickly so that I don't face delays while shopping.

Acceptance Criteria (NFR):

- System should load the Products page within **2 seconds** after login.
- Sorting operation should complete within **1 second**.
- Adding/removing an item to/from cart should update cart count immediately (<1 second).