

## **Refund Policy**

## ♥ Returns

Since our products represent divine blessings we can't offer you a refund

All products in the temple store are exempt from being returned

Additional non-returnable items include:

- (i) AR Filters
- (ii) Downloadable software products
  All products in the temple store are exempt from being exchanged except Puja Packages

## Exchanges

We only replace items if the request is raised within 48 hours from receipt of delivery.

Once your request for exchange is received at <a href="mailto:ask.edevi@gmail.com">ask.edevi@gmail.com</a> and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your exchange. If you are approved, then your exchange will be processed. Depending on where you live, the time it may take for your exchanged product to reach you, may vary

To initiate an exchange, we require a receipt or proof of purchase.

Please do not initiate an exchange without this

## Sale items

No sale items will be refunded