

RANJANKUMAR YADAV

VOIP NETWORK ENGINEER

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📅 07/01/1999

🇮🇳 INDIA

👤 SINGLE

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TECHNICAL SKILLS

04/2021 – present
HYDERABAD, INDIA

VOIP NETWORK ENGINEER, TECHNICAL SUPPORT ENGINEER
VOICE OVER IP , NETWORKING, SIP TRUNK, TROUBLESHOOTING HARDWARE & SOFTWARE LEVEL, CALL MONITORING, LIVE SERVER , SQL QUERY, WINDOW INSTALLATION, SERVER OS, FIREWALL , LINUX OS , DRIVER INSTALLATION, CRM INTEGRATION, MOBILE DEVICE SUPPORT , SLA, EXCEL PIVOT TABLE, MS OFFICE, REMOTE APPLICATION, TICKETING FRESHDESK TOOLS, VPN, CONFIGURATION IT TOOLS, SCCM, VIRUS CHECKING, HYPER-V, AUTHENTICATION, DHCP, DNS, STATIC IP, DOCKER, KUBERNET, GITHUB, VMWARE.

Professional Experience

04/2021 – present
HYDERABAD, INDIA

NETWORK ENGINEER, VOIP TELECOMMUNICATION LLC
VOICE OVER IP, SIP, TRUNK, IP PHONES CONFIGURATION (YEALINK, POLYCOM, GRANDSTREAM, CISCO IP PHONE)

SOFTPHONE CONFIGURATION, FTP, WEBRTC, CUSTOMER SUPPORT REMOTE APPLICATION, DOCKER, KUBERNET, GITHUB, GENKINS, Zoho , CRM INTEGRATION.

ROUTER CONFIGURATION, IP ADDRESSING, DNS, DHCP, WIRELESS NETWORK TROUBLESHOOTING, CALL MONITORING, REMOTE ACCESS , TICKETING TOOLS, ISSUE RESOLVED OVER ON CALL.

PREVIOUS EXPERIENCE

05/2019 – 2021
Nagpur, INDIA

TUSHAR ENTERPRISES, AS A DESKTOP SUPPORT ENGINEER
Installation & Troubleshooting of operating system

- Upgrade and Restore the Operating System and Application Configuration. (Office, Antivirus)
- PC assembling & Formatting.
- Drivers configuration.
- Installing All Type Of Hardware Device & Printer Also.
- Installation Windows-Xp , Window -7, Windows-8, Windows-10, Window 11.
- Troubleshooting on hardware & Software level.
- Network printer , Remote access.
- CCTV Installation DVR And NVR, IP Camera.

NETWORKING EXPERIENCE

NETWORKING

- Manage Network Setup .
- Configure Router.

Network Setup.

- . IP Addressing
- Install and configure DHCP
- Configure DNS .
- Basic Troubleshooting in Networking..
- Cat 5 Cat 6 Cable Installing In Networking.
- Good Knowledge Of All types Of Cable In Networking.
- Troubleshooting on Network level.
- Lan Cabeling.

Skills

INFORMATION TECHNOLOGY



ALL IT PERIFERAL DEVICES,LAN NETWORK ,MANAGE
LOCAL AREA NETWORK,ROUTER
CONFIGURATION,DOCKER,KUBERNET,GITHUB,DEVOP.
EXCEL PIVOT TABLE,VLOOKUP.

CERTIFICATIONS

- JETKING CERTIFIED
HARDWARE AND NETWORKING
+CLOUD V2
- AZURE 104 CONFIGURATION
TOOLS
- DOCKER AND
KUBERNETES,DEVOP BASIC

Education

06/2019 – present NAGPUR, INDIA	BA ARTS IN ENGLISH MEDIUM FRON RTMNU UNIVERSITY BA FINAL YEAR STUDENT REGULAR(EXPECTED COMPLETED 2022)
05/2018 – 2019 NAGPUR, INDIA	CERTIFICATION IN HARDWARE AND NETWORKING FROM JETKING.
06/2015 – 03/2017 SAONER, INDIA	HSC, BHALERAO JUNIOR SCIENCE COLLEGE SAONER
03/2014 – 03/2015 SAONER, INDIA	SSC, ST JOHN MISSION HIGH SCHOOL SAONER

Languages

- ENGLISH,HINDI,MARATHI