

Adobe Document Cloud

Transform government by delivering compelling digital experiences

Today, Internet connectivity and mobile devices make it easier than ever to reach your constituents anywhere, anytime, and on any device. However, despite massive investments in desktop software and powerful line-of-business (LOB) systems, 80% of government agency processes still rely on a mix of paper and digital documents. Employees continue to print, scan, and retype; then fax and use overnight mail to send documents for physical signatures—often resulting in delayed transactions and poor experiences for citizens.

With *Adobe Document Cloud*, you can transform how your agency engages with your constituents, employees, and vendors by eliminating manual, paper-based document processes. Adobe Document Cloud provides a trusted and secure ecosystem for documents, signatures, and business processes that is supported by a comprehensive network of technology, people, and strategic partnerships. Seamlessly integrating into your existing enterprise systems and business applications, Adobe Document Cloud solutions empower departments across your organization to increase operational efficiency, reduce risks associated with human error, and create intuitive end-to-end digital experiences on any device.

*"Our study shows that organizations of all kinds are suffering from what we call the 'document disconnect'... It results in significant delays and errors across critical business functions, such as sales contracting and quoting, procurement, talent acquisition, and onboarding. And it is a serious impediment to business that—according to our respondents—negatively affects revenue, compliance, cost, productivity, and customer experience."*¹

Melissa Webster
Program vice president, content and digital media technologies, IDC

¹ Source: Addressing the Document Disconnect: Hidden Opportunity, Big Payoff, an IDC white paper by Melissa Webster, March 2015.

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Streamline engagement with dynamic digital services

With Adobe Document Cloud, you can speed signing transactions and create dynamic citizen experiences by transforming your analog processes into comprehensive digital capabilities. Adobe Document Cloud solutions help your organization:

- Streamline the preparation, sharing, and tracking of critical documents across your agency
- Simplify the signing and contracting experience for customers, citizens, vendors, employees, and more with mobile capabilities and an intuitive user experience on any device
- Reduce the risk of exposing sensitive information containing in documents
- Delight constituents and suppliers with fast response times and speedy signing processes
- Adapt and scale document processes with advanced workflows and robust cloud infrastructure

Your workers can:

- Finalize, sign, share, and track important agency documents—and document packages—as protected PDF files
- Request signatures from others, and then track and manage the signing process electronically
- Finish critical work from anywhere with access to recent files using mobile and web applications
- Edit PDFs and scans directly when source files can't be found, instead of retyping and reformatting
- Manage ad hoc document review and approval processes, and collect form data from others
- Work directly from Adobe Acrobat, popular Microsoft Office applications, as well as collaboration tools such as Microsoft SharePoint, Box, and Dropbox

And your IT operations teams can:

- Use the Adobe Admin Console to centralize management of Adobe Document Cloud and Adobe Creative Cloud² users, groups, and entitlements
- Streamline Acrobat desktop client software installation and configuration using standard tools, such as Microsoft Windows Server Remote Desktop Services and Apple Remote Desktop
- Leverage robust APIs to integrate e-signature processes into enterprise systems such as Oracle, Highland, or Accela, or use turnkey integrations for SAP Ariba, NetSuite, Workday, Microsoft Dynamics CRM, and more
- Take advantage of industry-leading security technology to protect documents, systems, and data
- Work with Adobe Document Cloud solutions to comply with industry-specific regulatory requirements, such as HIPAA, FERPA, GLBA, or 21 CFR Part 11

² Requires an Adobe Creative Cloud for enterprise license

Speed one signing process, or speed them all

Automate document preparation, signing, and approvals across a wide range of agency departments and processes such as:

- Licensing
- Service registration
- Approvals and authorizations
- Benefit enrollment and administration
- Inspections
- Permitting
- Court orders
- Supplier agreements
- RFPs and contracts
- Hiring and onboarding
- Applications and forms
- Payroll

Work with the digital document leader

A global leader in secure document solutions, Adobe Systems continues to develop the technology, as well as contribute to global regulations and digital standards. Many federal, state, and local agencies, as well as Fortune 1000 companies worldwide, trust Adobe Acrobat software and Adobe PDF to help them prepare, protect, and share their most critical documents every day. Additionally, many more government and commercial customers use Adobe Sign to manage critical document signing processes. Adobe has helped these organizations create and optimize breakthrough digital experiences—delighting constituents while driving cost savings and efficiency gains as well as freeing employees to spend more time on higher value work.

Use Adobe Document Cloud to:

- **Streamline preparation of business documents**—Adobe solutions complement Microsoft Office and other business applications. With Acrobat software, you can easily prepare professional, secure PDF documents to share, repurpose, and track electronically.
- **Accelerate critical signing processes by 500% or more**—Adobe helps save time and money by reducing or eliminating paper-and-ink signing processes—plus all of the cost, errors, and delays that go with them. With real-time tracking and management, you can increase process transparency, improve turnaround times, and take a huge administrative workload off of your staff.
- **Meet demand for mobile solutions**—With Adobe solutions, mobile devices become serious business tools. You can securely access recent files and pick up where you left off. Whether creating, editing, or signing PDFs; collecting signatures in person; or managing the signing process; you can stay connected and productive—wherever you go.
- **Protect sensitive documents, data, and systems**—Adobe takes the security of your digital experiences very seriously. With Adobe solutions, you can protect critical documents to restrict others from copying, editing, printing, or accessing sensitive content. Backed by hundreds of security features, processes, and controls, Adobe Document Cloud solutions are certified compliant with rigorous security standards, including SOC 2 Type 2 and ISO 27001. Whether documents are in development, in transit, stored locally or in the cloud, Adobe's robust security features, processes, and controls help you mitigate security risks and keep business running smoothly.

Unparalleled PDF functionality

Adobe Document Cloud offers standalone solutions for *Adobe Acrobat* and *Adobe Sign* as well as bundled plans that include Acrobat Pro DC, Adobe Sign (Business or Enterprise), PDF services, and access to the Adobe Admin Console. Adobe Document Cloud plans are available via an Adobe Enterprise Term License Agreement (ETLA) purchased directly from Adobe.

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