



COLIVE

POWER OF CO

COMBAT COVID-19

Please add this to your daily prayer

*Om Sarve Bhavantu Sukhinah
Sarve Santu Niraamayaah |
Sarve Bhadraanni Pashyantu
Maa Kashcid-Duhkha-Bhaag-Bhavet |
Om Shaantih Shaantih Shaantih ||*

Om, May All be Happy,
May All be Free from Illness.
May All See what is Auspicious,
May no one Suffer.
Om Peace, Peace, Peace.

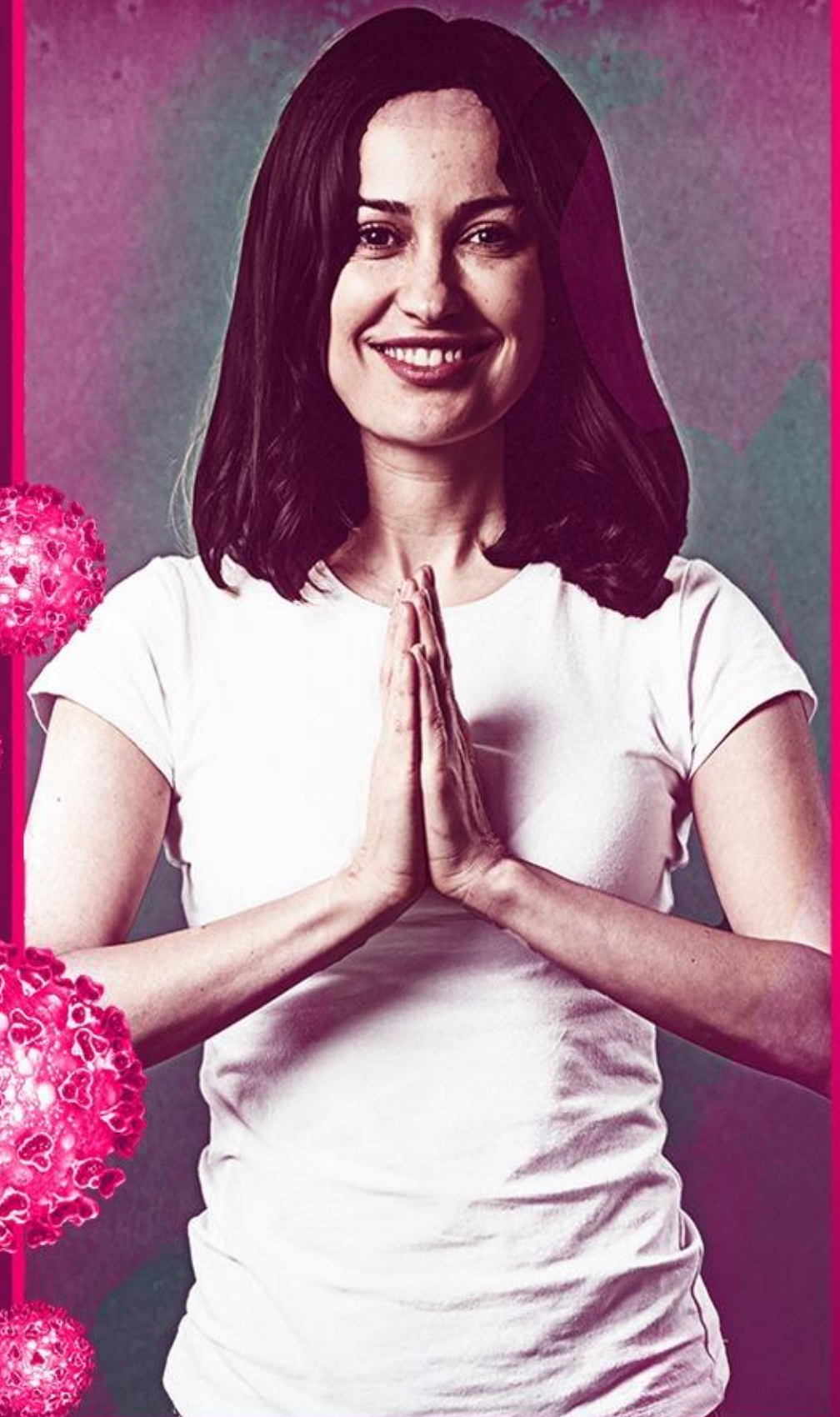


We Believe in

LIFE BEFORE



LIFE AFTER



COVID-2019

LIFE BEFORE

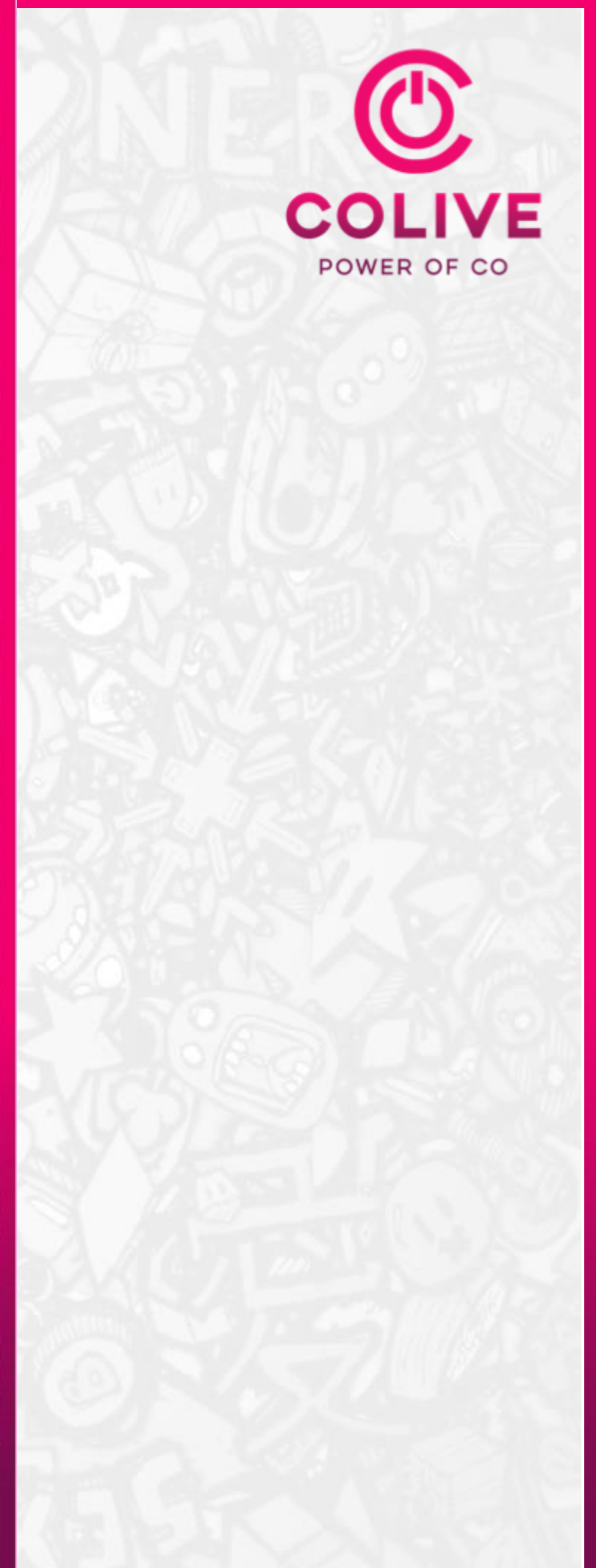


LIFE AFTER



COVID-2019


COLIVE
POWER OF CO



LIFE BEFORE



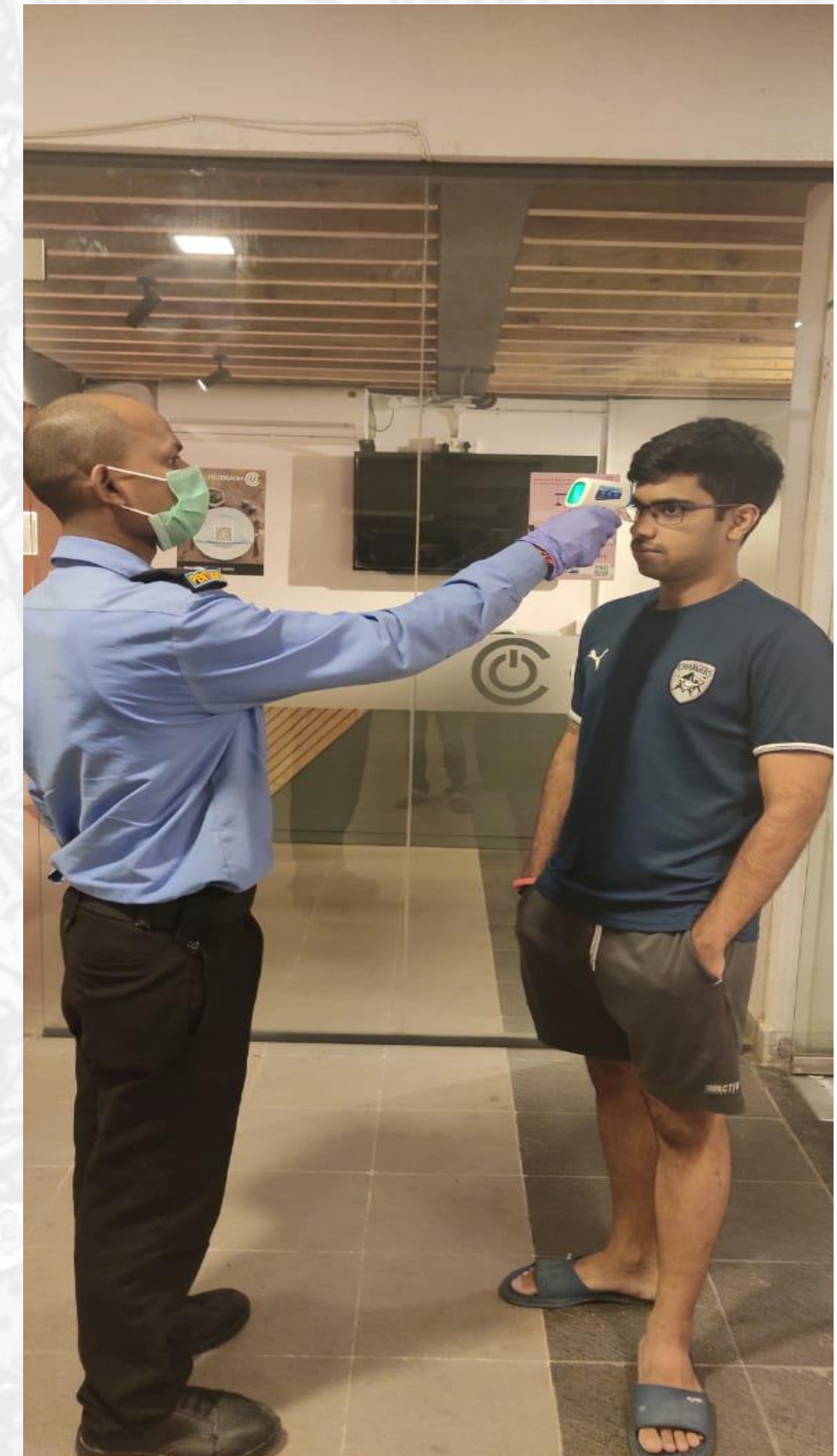
LIFE AFTER



COVID-2019

Primary Objective

- Ensuring that we continue offering a clean, hygienic and well-maintained property for our residents
- Ensuring the safety and security of our residents and employees





Safety Measures



- Security staff deployed in all high-density properties to stay on duty between 8 am & 10 pm
- All access doors shall remain shut for all Colive properties as a temporary measure between 10 pm & 8 am with all movements other than for emergency being restricted
- Visitor entry shall be restricted to ensure strangers do not walk into the property. Strict profiling & travel history taken by security team before allowing them
- All deliveries to be received at the entrance of the property & not allowed inside the property until further notice
- All fingerprint access has been disabled & access cards/ facial recognition being rolled out
- Sanitizers have been placed at reception & all residents directed to use before entry
- Medical & first aid kits have been placed with the Resident Property Managers
- All community & social events have been postponed until further notice
- All cinema rooms, fitness rooms & closed public areas have been shut temporarily

Life Before & After COVID



Cleaning Protocols & Staff Training



- Deep cleaning of all common areas initiated & disinfectants being used at regular intervals for door handles, lift & other public areas
- Adequate disinfectant material procurement completed
- Wearing of mask & gloves has been made compulsory while entering the property for all staff
- All staff have been debriefed on steps to maintain personal hygiene
- Sanitize before entering the premises & wash hands with soap post finishing the job
- Following the garbage disposal & cleaning process strictly without exceptions
- Daily calls with the entire on-ground operations team to train & motivate them
- Surprise video call verification from the control room to check the properties
- Emergency Response Team has been briefed on emergency handling protocols

Life Before & After COVID



Communication & Additional Care



- Instil confidence and eradicate fear by constantly communicating with residents about the steps being taken to combat Covid-19
- Do's & Don'ts posters released across all properties giving guidance to residents
- Colive 10 Commandments published requesting residents to take a pledge
- “Sarvo Jana Sukhino Bavantu” daily collective prayer message shared with residents
- To support “Work from Home”, increased bandwidth & data limit to 100 GB per resident in select locations until March 31 for free
- Added nutritious items to the food menu & ensured clean & hygienic food delivery at properties
- Rolled out “Foodgasm” – additional on-demand, subscription-based nutritious food service for residents
- Introduced contactless laundry service in select locations
- Rolled out telephone-based Doctor/ medical consultation for our residents
- Emergency Response Team - 24x7 services initiated to handle any health emergency. In case of any health or security concerns, residents may reach out to 9098 911 911 for help/ assistance

Customer Communications



COLIVE 10 COMMANDMENTS for COVID-19



1. Thou shall focus on what you can control instead of what you can't!
2. Thou shall maintain social distancing & listen to Government directives
3. Thou shall remain grounded at home but networked remotely to work
4. Thou shall keep calm & spend less time on social media & news channels
5. Thou shall lessen the worries by taking necessary precautions
6. Thou shall have anxious thoughts, acknowledge them but stay positive!
7. Thou shall replace worries with calm & fear with faith
8. Thou shall believe that 'All is Well' & that you are born to fight
9. Thou shall not believe in false rumors or become a medium to spread them
10. Thou shall maintain personal hygiene & NOT touch one's face!

www.colive.com

7676 000 500



#SarveJanaSukhinaBhavantu



YOUR LEFT HAND VS RIGHT HAND



Opening doors



Pressing lift button



Opening washroom taps



groceries



Coughing or sneezing into left arm



Touching furniture

Touching your



eyes,



nose,



mouth.



Eating



**READY TO TAKE THIS CHALLENGE
TO TACKLE CORONAVIRUS?**

#ColiveCaresForYourSafety

Doorstep Food & Laundry Services



COVID-19 IN COMBAT TO CORONAVIRUS CONTACT-LESS LAUNDRY SERVICE



- Drop-off & pick-up from your door step
- Avail 'Zero-CONTACT' Laundry Service
- Completely App based, no human intervention
- Contact -less laundry service, 24/7



Scan here to Opt-in

FOODGASM 

#colivecaresforyoursafety

Bringing Nutritious Lunch At Your Doorstep
During Lockdown In Your City !

₹599 plus 5% GST
17th April to 23rd April



Scan here to Order

Always Maintaining Hygiene While Bringing Deliciousness

Subscribe to our in-house Lunch service today!

 www.colive.com

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Colivers say....



 #SARVEJANAHSUKHINO BHAVANTU 

OUR MEASURES IN WAKE OF COVID-19 TRUSTED AND LOVED BY COLIVERS.

"Excellent work done. Good Housekeeping and timely updates being given to clients. Keep it up Colive it's a great place to stay."

– **Srivatsan Mohan**
Colive Highland

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 #SARVEJANAHSUKHINO BHAVANTU 

OUR MEASURES IN WAKE OF COVID-19 TRUSTED AND LOVED BY COLIVERS.

"Thank you to all colive ground staff who daily maintaining our residence clean and hygiene."

– **Sumit Sen**
Colive Ruby


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 #SARVEJANAHSUKHINO BHAVANTU 

OUR MEASURES IN WAKE OF COVID-19 TRUSTED AND LOVED BY COLIVERS.

"Keep up the excellent work at this high pandemic time."

– **Anindita Chakraborty**
Colive Shanvi


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 #SARVEJANAHSUKHINO BHAVANTU 

OUR MEASURES IN WAKE OF COVID-19 TRUSTED AND LOVED BY COLIVERS.

"Thank you for the immense help and support provided to us in these difficult times."

– **Gaurav Sharma**
Colive Skydale


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 #SARVEJANAHSUKHINO BHAVANTU 

OUR MEASURES IN WAKE OF COVID-19 TRUSTED AND LOVED BY COLIVERS.

"I appreciate staff working in this current scenario. Thank you very much to all of you."

– **Nikhil Bhat**
Garuda Residency

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"Excellent work done. Good Housekeeping and timely updates being given to clients. Keep it up Colive it's a great place to stay."

– **Srivatsan Mohan**
Colive Highland

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DO'S & DON'TS AT WORK PLACE



1. No closed room meetings
2. ACs to be turned off and all windows to remain open during working hours
3. No gatherings and team lunch. Only two employees can have lunch at a time
4. Maintain distance while sitting on your work stations, as suggested by the Government
5. Using a mask and hand gloves are compulsory for all employees
6. Employees shouldn't move out of the office more than one time even if it's an emergency
7. Disinfectant sprays and hand sanitizers to be kept at the entry gates
8. Cover mouth while coughing or sneezing
9. Sick people shouldn't come to the office at all
10. Keep washing your hands at regular intervals
11. Not more than two people should share a ride
12. No greeting people around you with a hug or shaking hands, prefer a Namaste instead
13. Avoid touching staircase railings and sanitize your hands immediately after pressing lift buttons
14. Remain positive all the time



Thank You