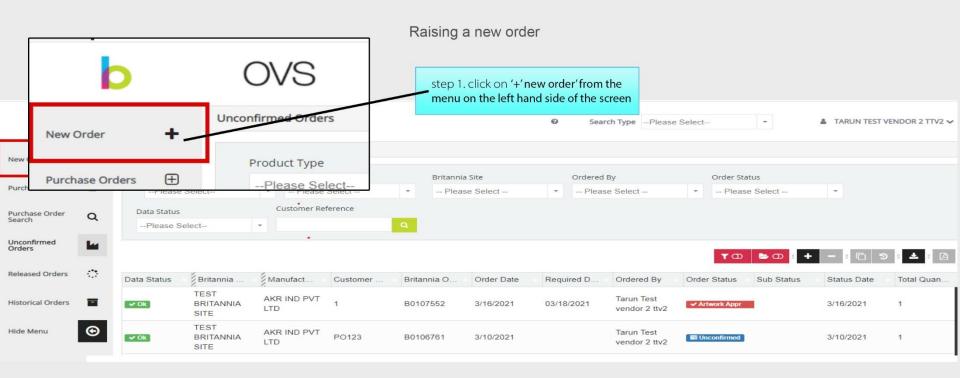
BGP Connect

Entering a Sales Order for OVS



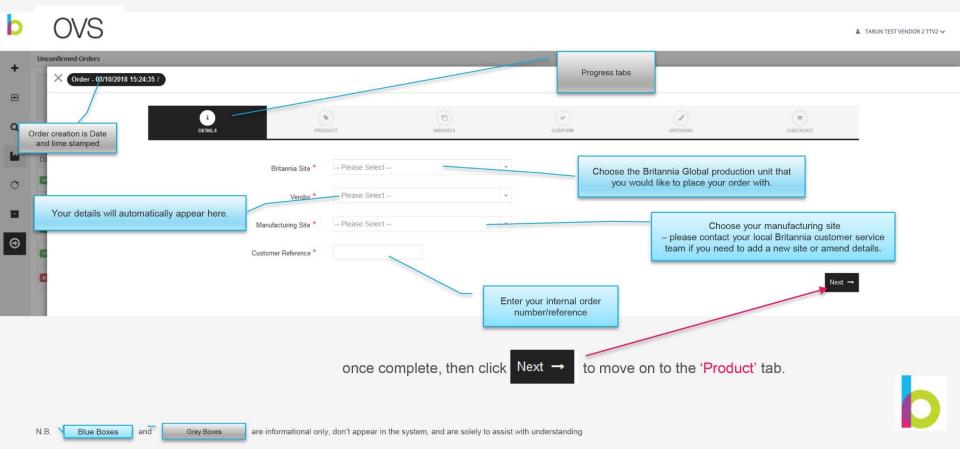






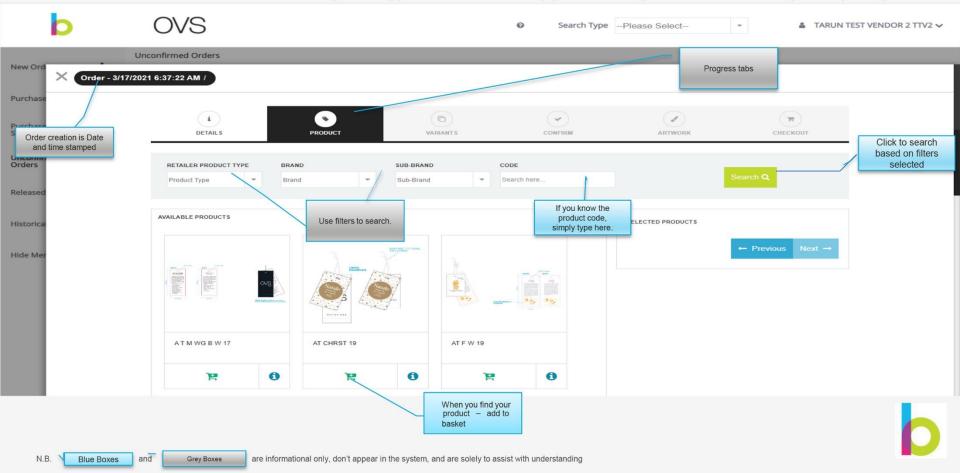
N.B. Blue Boxes and Grey Boxes are informational only, don't appear in the system, and are solely to assist with understanding

You will then be automatically taken to the first page of the Sale Order Process 'Details' tab. Complete all selections from the drop down menus and then manually enter/type a 'customer reference'.

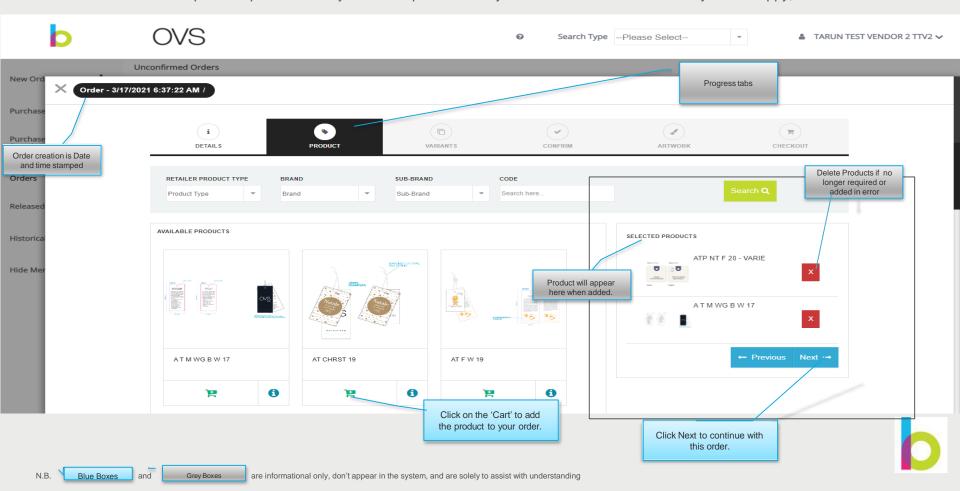


The "Product" tab will now open. All John Lewis products that Britannia can offer you will appear on this page.

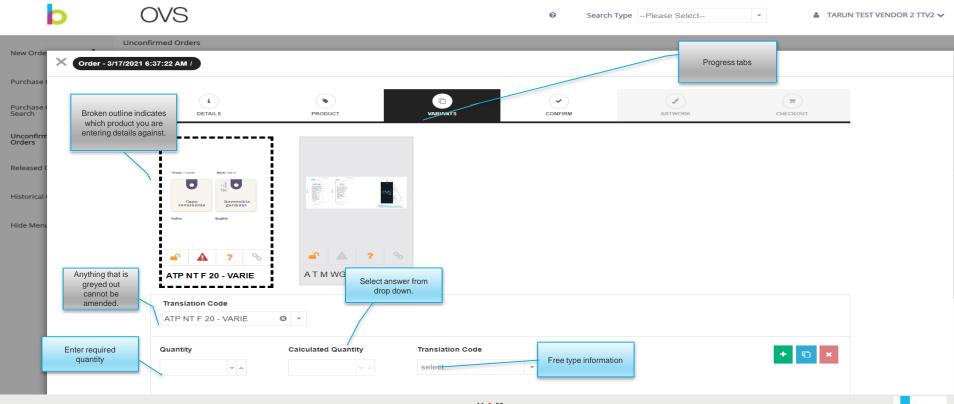
You can use the filters to search via 'product type' &/or 'Brand' or simply enter in the product 'CODE' to find your required products



Once you have found your Product, click the 'Cart' to add it to your sales order. The item will then appear in "Selected products" on the right hand side of the screen. Repeat this process for any additional products that you would like to order and once you are happy, click "Next"



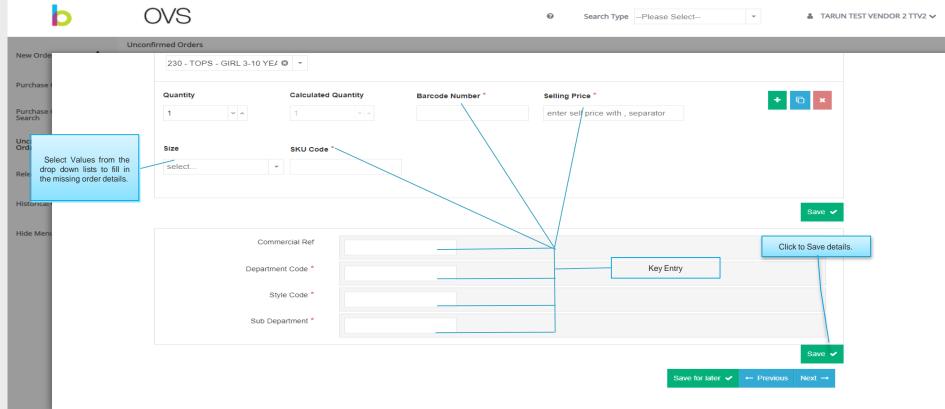
Once you have clicked "Next" you will move onto the "variants" screen. This is where you will be required to add all of the variable information needed to print your order, including Quantity. To do this simply complete the fields against each of your selected product/s.



Required fields are marked with a "*" all other fields are optional.



Entering this information will be done either by standard Key Entry, or Selecting from a drop down list, remember to click "save" after each entry.



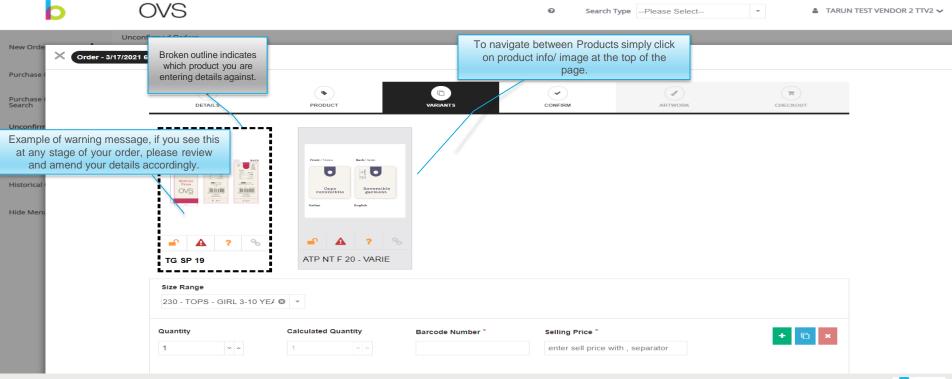


Blue Boxes

and

Grey Boxes

The BGP Connect system is designed to verify the information entered. Warning messages like the below will appear if any information supplied does not meet the field requirements or is missing. Simply review, amend and click save to continue.



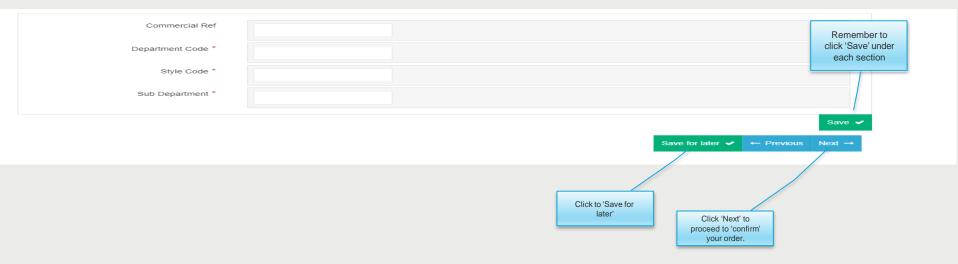


Once you have added your quantities and made any other permitted amends to all of the products on your order, you

can either "Save your order for later", in which case it will appear in the to confirm your order..

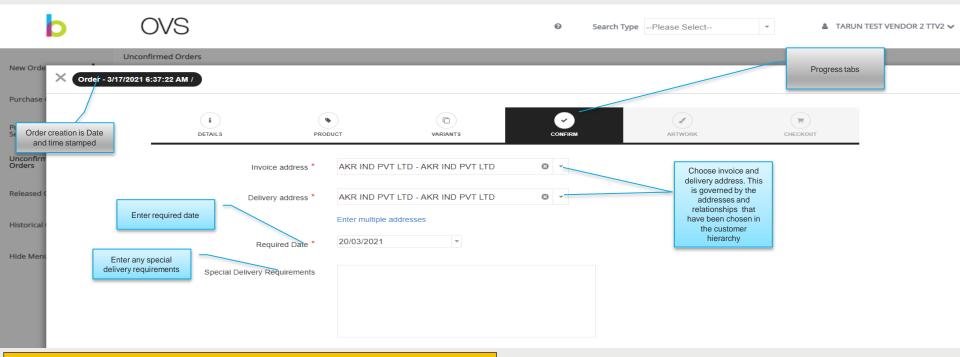


area, or click "Next" to continue





At the "Confirm" stage you will be asked to confirm your invoice address / delivery / date and any special notes you want to inform the selected Britannia site of.

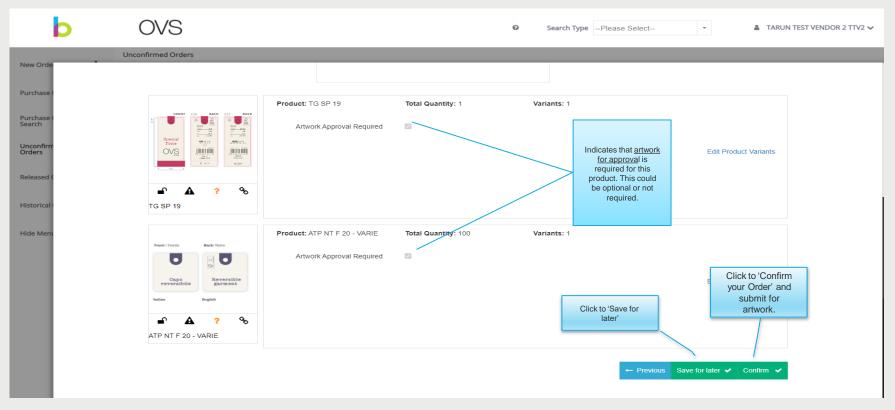


 Please note that if the invoice/delivery address you require is not listed, please contact the OVS support team or your local Britannia Office.



N.B. Blue Boxes and Grey Boxes are informational only, don't appear in the system, and are solely to assist with understanding

Finally your order will be summarised and at this stage you can "Confirm" or "Save for later"



If the product you are entering requires artwork approval, once you have clicked "Confirm" on the screen, the artwork is emailed to the user who confirmed the order (by login details).

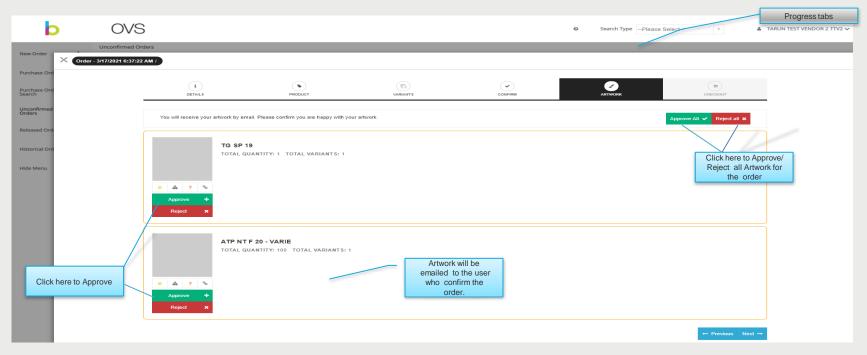


and

Upon receiving the artwork(s) for approval (if required) you will then need to approve/reject.

Approving Artwork

- To Approve an artwork, click on "Artwork Approval +", alternatively if all artworks have been approved by the customer/retailer, simply click on "Approve All" You will then be taken 'Checkout'
- If you need to "reject artwork" please see next page.





Rejecting Artwork

If there is a problem with the artwork, you are able to "Reject it", ensuring that you fill in the details as to why the artwork has been rejected. If the artwork is rejected the Sales Order will become "Unconfirmed" and you are able to go back the "Variants" tab and correct any incorrect data.

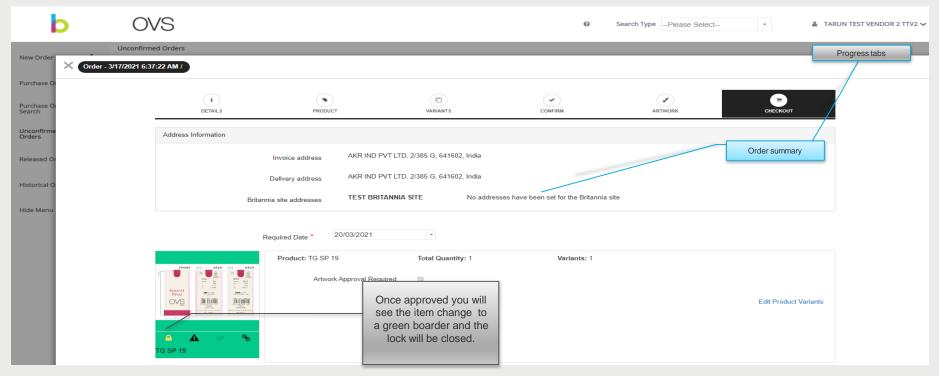


If there is a problem with the artwork template, (i.e.: data is showing in the incorrect location on the product) Please email your Britannia customes revice or account management contact, confirming the order number, what is wrong and attach the incorrect artwork.

Once the order has been amended and "Confirmed" you will receive new artwork via email once more to approve or reject.

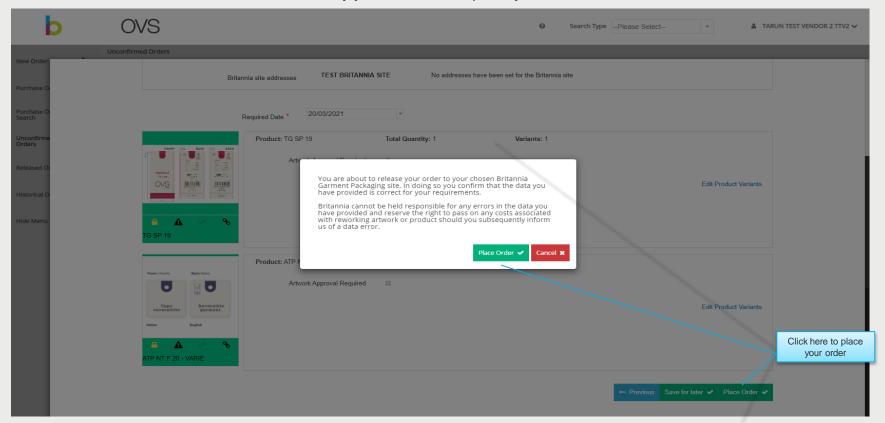


Once artwork has been confirmed and approved, click 'Next' at the bottom of the artwork approval page and you will then be presented with the checkout progress tab.



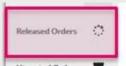


Finally you will need to "place your order."



The Order has now been placed and is "Released" to the Britannia Production Site to process.

Your order will then move into the



area.



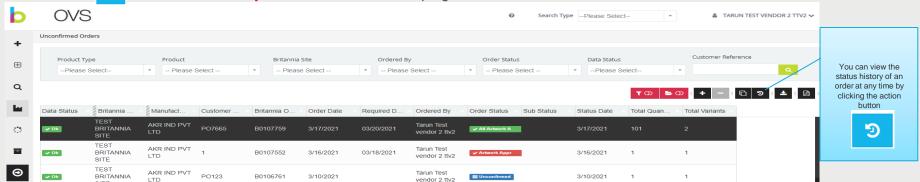
BGP Connect

Useful Hints & Tips

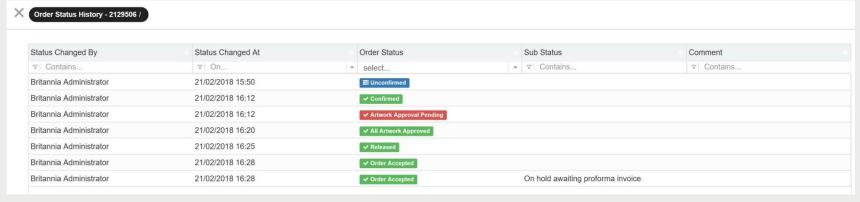


To view the "Status History" of an order.

- 1. Click on the order line (so that it appears in black like in the below image)



The Status History will then appear in the grid (example below), here you can view the full order History. (Please note that the below is just an example - depending on the "Order Status" the "Sub Status's" may differ to those shown.)





Hints & Tips

- At any time before releasing the order, you are able to go back into it by clicking on the "Unconfirmed orders" button in the navigation pane and searching for your order.
- If you order has already been released, you can find it by clicking the "Released Orders" button in the navigation pane.

Order View Functions Buttons



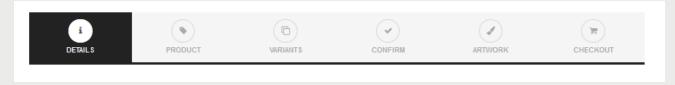
Key	Function
1	Toggles grid column filtering options
2	Toggles data grouping function in grid
3	Add a new order from product browser
4	Cancel order (not available after order accepted)
5	Duplicate an old order and create new sales order
6	View the detailed order history of chosen order
7	Export to Excel



If you have left an order and saved it until later it will appear in "unconfirmed orders",



You can then use the navigation tabs at the top to access the order stage you wish to review and carry on from.





Contacts

 For additional help and support with entering orders for OVS, please contact your local Britannia Garment Packaging customer service team member.



