Functional Testing Report – Segwise Dashboard

Test Details

Test Environment:

- Browser: Chrome (v125.0)

- OS: Windows 11

- Tested on: 12 July 2025

- Mode: Manual Testing (No data saved or modified)

Defects Found

1. Unreadable Metric Name: "Watch 25%(Test)w"

- Location: Filters > Metrics dropdown

- Issue: Metric name appears incomplete and confusing.

- Expected: Full readable metric names.

- Impact: Confusing for users choosing KPIs.

2. "Test" Appears as a Filter Option

- Location: Filters > Metrics

- Issue: Internal 'Test' label visible in production UI.

- Expected: Should be hidden or renamed.

- Impact: Leads to confusion or accidental selection.

3. Cluster Toggle Doesn't Affect UI

- Location: Creative board top-right

- Issue: Cluster toggle has no visual effect.

- Expected: Grouped data or user guidance.

- Impact: Looks broken or incomplete.

4. Filter Removal Doesn't Reset Chart

- Steps: Apply filter → Remove filter

- Issue: Dashboard doesn't always reset fully.

- Expected: Original data state should return.

- Impact: Stale or partial results seen.

5. Filter Metrics Overflow

- When the **"+ Add Filters"** button is clicked, the metrics list opens with several options.

- The list is long but there's **no visible scrollbar**, which makes it hard for new users to know they can scroll.

- It impacts usability by hiding options unintentionally.

6. Dropdown Structure is Mixed and Confusing

- Inside the filter dropdown, **Dimensions**, **Tags**, and **Metrics** are not visually separated well.

- Everything looks like one long list.

- For a new user, it's not clear what each section means, causing confusion.

7. No Deselect Option for Single Date

- If a user selects a specific date, there's **no clear way to deselect or clear** that date from the filter.

- This forces the user to refresh or change the range, which isn't user-friendly.

8. Save & Cancel Buttons Too Close

- When applying a numeric condition like "CTR > 0%", the **Save** and **Cancel** buttons appear side-by-side with very little space.

- It's easy to **accidentally click Cancel instead of Save**, which can lead to loss of time or effort.

9. Report Rename Not Persisting

- Location: Board title field

- Issue: Renamed board returns to 'Untitled' after refresh.

- Expected: Name should persist, or prompt save.

- Impact: User believes rename succeeded, but it's not saved.